Sustainability Report 2024
可持續發展報告 2024

Together for a sustainable future

一起 續建未來

TSIM SHA TSUI PROPERTIES LIMITED
尖沙咀置業集團有限公司

Grand Victoria
維港滙

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About this Report
關於本報告

Tsim Sha Tsui Properties Limited ("Tsim Sha Tsui Properties" or the "Company") is pleased to present this financial year's Sustainability Report (the "Report"), covering the period from 1 July 2023 to 30 June 2024. This Report outlines the environmental, social and governance ("ESG") policies, initiatives and performance of the Company and its subsidiaries (collectively, the "Group"). The operations under Sino Land Company Limited ("Sino Land") represent a substantial portion of the operations of the Group as a whole. Therefore, for discussion purposes, this Report focuses on the sustainability performance and initiatives of Sino Land, including its headquarters, managed properties and construction sites in Hong Kong, the hotels under The Fullerton Hotels and Resorts in Hong Kong, Singapore and Sydney, as well as The Olympian Hong Kong.

This Report has been prepared in accordance with the Global Reporting Initiative ("GRI") Standards and in conjunction with the GRI G4 Construction and Real Estate Sector Disclosures. It also meets the requirements outlined in the Appendix C2 "Environmental, Social and Governance Reporting Guide" of the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited ("HKEX ESG Reporting Guide") and provides disclosures with reference to the World Economic Forum ("WEF") Stakeholder Capitalism Metrics and the Sustainability Accounting Standards Board ("SASB") Real Estate Industry Standard. In addition, our climate actions are disclosed with reference to the Task Force on Climate-related Financial Disclosures ("TCFD") recommendations and our nature-related risks with reference to the Taskforce on Nature-related Financial Disclosures ("TNFD") framework. As a signatory to the United Nations Global Compact ("UNGC"), we also disclose how Sino Land implements the UNGC's Ten Principles regarding environmental, social and ethical practices. The Report is also prepared with reference to the International Sustainability Standards Board's ("ISSB") International Financial Reporting Standards S1 General Requirements for Disclosure of Sustainability-related Financial Information ("IFRS S1") and International Financial Reporting Standards S2 Climate-related Disclosures ("IFRS S2"). Methodologies and reporting scope adopted for the preparation of this Report are consistent with previous years unless otherwise stated.

尖沙咀置業集團有限公司(「尖沙咀置業」或「公司」)欣然發表本財政年度的《可持續發展報告》(「本報告」),以概述本公司及其附屬公司(統稱為「集團」)於2023年7月1日至2024年6月30日期間,在環境、社會及管治的政策、活動和表現。信和置業有限公司(「信和置業」)之業務於集團整體業務佔很大比重。因此,本報告集中討論信和置業的可持續發展表現和計劃,包括在香港的總部、集團管理的物業、建築工地,以及富麗敦酒店集團位於香港、新加坡和悉尼的酒店和香港逸凱酒店。

本報告依循全球報告倡議組織(「GRI」)標準及GRI G4《建築及房地產行業披露》編撰,同時亦根據《香港聯合交易所有限公司證券上市規則》(「香港交易所」)附錄C2《環境、社會及管治報告指引》的要求編製,並參考世界經濟論壇(「WEF」)《持份者資本指標》及可持續發展會計準則委員會(「SASB」)的《房地產行業標準》匯報。此外,我們的氣候行動乃參照氣候相關財務信息披露工作組(「TCFD」)的建議進行披露,而自然相關風險則參考自然相關財務披露工作組(「TNFD」)的框架披露。信和置業作為聯合國全球契約(「UNGC」)的簽署方,我們也說明了其如何遵循契約的十項環境、社會和道德原則。我們亦參考由國際可持續準則理事會(「ISSB」)的《國際財務報告可持續披露準則第1號 —— 可持續相關財務信息披露一般要求》(「IFRS S1」),以及《國際財務報告可持續披露準則第2號 —— 氣候相關披露》(「IFRS S2」)編撰本報告。除另有說明,我們採用的編製方式和匯報範圍與往年一致。

Sino Land participated in multiple ESG ratings and is humbled that its corporate sustainability efforts have been recognised.*

信和置業參與多個環境、社會及管治評級，並很榮幸在可持續發展方面的努力獲得認可*。

Rating Organisations 評級機構	Key ESG Ratings	主要環境、社會及管治評級
CDP DISCLOSER 2023	**CDP** A- in Climate Change 2023 Assessment	**CDP** 在2023年氣候變化評估中獲得A-評級
Member of Dow Jones Sustainability Indices Powered by the S&P Global CSA	**Dow Jones Sustainability Asia/Pacific Index** Constituent | *Second consecutive year*	**道瓊斯可持續發展亞太指數** 成份股 | *連續第二年*
GLOBAL100 2024	**Global 100 Most Sustainable Corporations** *Second consecutive year*	**全球可持續發展企業100強** *連續第二年*
GBABSI Greater Bay Area Business Sustainability Index 粵港澳大灣區企業可持續發展指數	**Greater Bay Area Business Sustainability Index (GBABSI)** Top 10 | *Fourth consecutive year*	**大灣區企業可持續發展指數** 10強 | *連續第四年*
GRESB ★★★★★ 2023	**GRESB** Top Five-star Rating 2023 1st in Asia Pacific Diversified – Office/Residential Category Grade A Public Disclosure	**全球房地產可持續標準** 2023年最高五星評級 「亞太地區多元化辦公室/住宅」組別位居首位 「公開披露」中獲得A評級
Hang Seng Corporate Sustainability Index Series Member 2023-2024	**Hang Seng Corporate Sustainability Index Series** AA+ Rated	**恒生可持續發展企業指數系列** AA+評級
MSCI ESG RATINGS AA	**MSCI ESG Ratings** AA Rated† | *Second consecutive year*	**MSCI環境、社會及管治評級** AA評級† | *連續第二年*
Sustainability Yearbook Member S&P Global Corporate Sustainability Assessment (CSA) Score 2023	**S&P Global Sustainability Yearbook** Member | *Second consecutive year*	**標普全球《可持續發展年鑑》** 入選企業 | *連續第二年*
《可持续发展年鉴（中国版）》入选企业 中国企业标普全球CSA评分2023	**S&P Global Sustainability Yearbook (China Edition)** Member | *Second consecutive year*	**標普全球《可持續發展年鑑（中國版）》** 入選企業 | *連續第二年*
ESG 2024 REGIONAL TOP RATED	**Sustainalytics** Regional Top-rated ESG Performer 2024 *Third consecutive year*	**Sustainalytics** 2024年「亞太區域ESG最高評級企業」 *連續第三年*
TIME WORLD'S MOST SUSTAINABLE COMPANIES statista 2024	**World's Most Sustainable Companies 2024** 153rd amongst the top 500 companies	**2024年全球最可持續發展企業** 於500強企業中位列第153位

* As at the publication of this Report.
截至本報告發布日期為止。

† Please refer to MSCI disclaimer:
請參閱MSCI免責聲明：
https://www.sino.com/en/sustainability/esg-ratings-and-awards/2024/sino-land-received-an-aa-rating-from-msci-esg-ratings/

About Tsim Sha Tsui Properties

關於尖沙咀置業

Tsim Sha Tsui Properties Limited (HKSE: 0247), headquartered in Hong Kong, is one of three companies of Sino Group whose shares are listed on The Stock Exchange of Hong Kong Limited. As an extensive portion of the operations of Tsim Sha Tsui Properties is included under Sino Land, we focus on the business and sustainability initiatives and activities of Sino Land in this Report. Sino Land's core business encompasses the development of residential, office, industrial and retail properties for sale and investment in Mainland China, Hong Kong, Singapore and Sydney. Our business is complemented by property management, security, car park operations and environmental services. The Group is also a key player in hotel investment and management. The Group is committed to "Creating Better Lifescapes" through our three interconnected pillars of Green Living, Innovative Design and Community Spirit.

尖沙咀置業集團有限公司（股份代號：0247）總部設於香港，為信和集團旗下三間在香港聯合交易所有限公司上市的公司之一。由於信和置業之業務佔尖沙咀置業整體業務很大比重，因此本報告將集中介紹信和置業的業務及可持續發展的相關項目及活動。信和置業的核心業務為發展物業作銷售及投資，物業種類包括住宅、寫字樓、工業大廈及商場，業務遍及中國內地、香港、新加坡及悉尼。為配合集團的核心業務，我們提供一系列物業服務，包括物業管理、保安、停車場管理和環境衞生服務。此外，我們亦積極參與酒店投資和管理。集團透過綠色生活、創新構思及心繫社區三大相互關聯的元素，致力建構更美好生活。

Tsim Sha Tsui Centre and Empire Centre
尖沙咀中心及帝國中心

Our Vision and Mission
我們的願景和使命

Vision 願景

To make Sino the preferred choice for customers, investors and employees.

信和成為顧客、投資者及僱員的首選。

Mission 使命

To achieve excellence by fully understanding the needs of customers and consistently surpassing their expectations.

了解顧客的需要，時刻超越顧客的期望，以實踐卓越品質。

Core Values 核心價值

Integrity | Customer First | Quality Excellence | Respect | Teamwork | Continuous Improvement | Preparedness | Sense of Urgency

誠信可靠 | 顧客至上 | 卓越品質 | 尊重共融 | 團隊精神 | 不斷求進 | 充分準備 | 急迫意識

Property Development

We develop properties for sale and investment, including residential, industrial and retail properties, and offices. As at 30 June 2024, Sino Land's land bank comprised approximately 19.5 million square feet ("sq. ft.") of attributable floor area in Mainland China, Hong Kong, Singapore and Sydney. We incorporate environmentally responsible design, features and initiatives in all our projects.

Investment Properties

We have built a rental portfolio that generates a solid stream of recurrent income and cash flow. Our balanced portfolio of investment properties includes residential, retail, office and industrial properties as well as car parks. We carry out asset enhancement initiatives, including energy-efficiency improvements, to further our environmental responsibility and economic competitiveness.

Hotel Business

We invest in and manage hotels, including those under The Fullerton Hotels and Resorts in Singapore and Sydney. In Hong Kong, we own The Conrad Hong Kong, The Olympian Hong Kong and The Fullerton Ocean Park Hotel Hong Kong.

Property Management and Other Services

The Group's fully integrated property management services are provided by Sino Property Services ("SPS"). SPS currently manages 195 projects with an aggregate floor area of 57.3 million sq. ft. We provide a comprehensive range of professional property management services, including maintenance, security and professional environmental services — from specialist cleaning to environmentally responsible cleaning solutions. Additionally, we manage clubhouses, related facilities and car parks.

物業發展

我們發展住宅、工業大廈、商場和寫字樓等物業作銷售和投資用途。截至2024年6月30日，信和置業在中國內地、香港、新加坡和悉尼的土地儲備約有應佔樓面面積1,950萬平方呎。我們對環境負責，並把環保設計、元素和相關措施納入於所有項目。

物業投資

我們的租賃組合能帶來穩定的經常性收入和現金流。我們均衡的投資物業組合包括住宅、商場、寫字樓、工業大廈和停車場。我們亦展開多項資產增值計劃，包括提升能源效益以進一步履行我們的環境責任和提高經濟競爭力。

酒店業務

我們投資並管理酒店，包括富麗敦酒店集團位於新加坡和悉尼的酒店。在香港，我們擁有香港港麗酒店、香港逸凱酒店，以及香港富麗敦海洋公園酒店。

物業管理及其他服務

集團的綜合物業管理服務由信和管業優勢提供。目前信和管業優勢管理195項物業，總面積達5,730萬平方呎。我們為旗下管理的物業提供全面的專業管理服務，包括保養維修、保安，以及專業環境衞生服務——從專業清潔到環保清潔方案皆一應俱全。此外，我們亦管理會所、相關設施和停車場。

Message from the Chairman of the ESG Steering Committee

環境、社會及管治督導委員會主席寄語

The world has made steady stride towards sustainability over the past year, including a landmark agreement at the 2023 United Nations Climate Change Conference ("COP28"), to transition away from fossil fuels. At the same time, record-breaking temperatures and more frequent extreme weather events serve as clear reminders of the pressing need, more than ever, to work together towards a more sustainable environment for future generations. At Sino, we fully embrace these and look forward to joining hands with like-minded partners to contribute to a more sustainable future through green architectural planning, decarbonisation, innovation and inclusion.

In 2023, we reached an important milestone on our decarbonisation journey: Sino Land's near-term emission reduction targets were verified by the Science Based Targets initiative ("SBTi"). This underscores our commitment to accelerating climate action, setting a clearer path towards achieving net-zero carbon by 2050 in line with our Decarbonisation Blueprint.

These efforts are guided by our Sustainability Vision 2030 and Climate Change Policy, which forms part of our holistic approach to sustainability together with other robust corporate policies and initiatives on a wide range of issues — from promoting renewable energy, plastic reduction, biodiversity, harnessing smart solutions, health and safety to diversity and inclusion. We continue to support the Ten Principles of the United Nations Global Compact in the areas of human rights, labour, environment and anti-corruption. Our continuous efforts to integrate these principles into our strategy, culture and daily operations, while contributing to the United Nations Sustainable Development Goals (UNSDGs), are detailed in this Report.

Together for a Sustainable Future

We recognise the importance of leveraging innovation and technology in our pursuit of a sustainable future. In addition to supporting incubation and start-up programmes, we opened Sino Inno Lab at One North, which also entails The Spark, an open exchange platform and soft-landing pad for emerging innovators in Hong Kong and the Greater Bay Area.

Central to our sustainability efforts is our belief in the importance of fostering inclusive workplaces and communities. During the reporting period, we launched Sino Women Connect, an initiative designed to facilitate connections and exchanges of experiences among female colleagues from diverse backgrounds, empowering them to realise their potential. Sino Land has come on board as a

在過去一年，環球在可持續發展的進程穩步推進，包括第28屆聯合國氣候變化大會上達成協議，「逐步淘汰」化石燃料。與此同時，破紀錄的高溫和極端天氣情況越趨頻繁，提醒我們比以往任何時候都更需要攜手合作，為締造更可持續發展的環境出一分力。集團期待與志同道合的夥伴合作，透過綠色建築規劃、減碳、創新和多元共融，建構更可持續發展的未來。

2023年，我們的減碳進程迎來重要里程碑：信和置業獲科學基礎目標倡議組織（「SBTi」）認證科學基礎減量短期目標，顯示我們對加快行動應對氣候變化及實踐《減碳藍圖》的承諾，更為集團於2050年或以前實現淨零碳目標訂立更明確的路線圖。

我們依循《可持續發展願景2030》和《氣候變化政策》推行上述舉措，是我們全面可持續發展策略的一部分，配合涵蓋可再生能源、塑減、生物多樣性、智能科技解決方案、健康及安全，以及多元共融等多個重要議題的政策和舉措，構成集團可持續發展的整體策略。此外，我們繼續支持《聯合國全球契約》中人權、勞工、環境和反貪污方面十項原則。我們將持續努力，將各原則融入集團策略、文化和日常營運，同時為實現聯合國可持續發展目標努力，詳情請參閱本報告。

一起 續建未來

我們明白創新科技對推進可持續發展的重要性。除了支援初創和創業計劃，我們於朗壹廣場開設「信和創意研發室」，以及啟動The Spark，為香港和大灣區的創科人才提供開放的交流平台及「軟著陸」中心。

締造友善平等職場和多元共融社區是集團推行可持續發展的重要元素。報告期內，我們推出了「信和女性連繫計劃」，鼓勵不同背景的女性員工互相聯繫和經驗交流，助她們一展所長。信和置業亦成為《聯合國婦女賦權原則》的簽署企業，承諾致力在業務各層面促進性別平等。信和置業亦成為香港首批獲得《女性職場指數》僱主金獎認證的發展商之一；《女性職場指數》是亞洲首個追蹤女性職場代表性及認受性的認證制度指數。我們很榮幸在推廣多元及共融的努力備受認可。

signatory to the UN Women's Empowerment Principles, affirming our commitment to promoting gender equality in every facet of our business. We are humbled that our diversity and inclusion initiatives were acknowledged, as Sino Land became one of the developers in Hong Kong recognised as a Gold Employer in the inaugural Women Workplace Index, Asia's first certification regime dedicated to evaluating the representation of women in workplace.

In addition, we have promoted social inclusion beyond our workplace. Partnerships have recently been forged with different organisations to deliver impactful programmes aimed at serving and uplifting ethnic minority groups, persons with disabilities and less-resourced communities, amongst others.

We are deeply honoured that the Group's ongoing efforts to Create Better Lifescapes have garnered global recognitions. For the second consecutive year, Sino Land has been recognised by Corporate Knights as one of the Global 100 Most Sustainable Corporations, and included as a constituent of the Dow Jones Sustainability™ Asia/Pacific Index. We are also thankful that Sino Land has been included in the inaugural World's Most Sustainable Companies list by TIME Magazine and Statista. We could not have achieved these feats without your trust and partnership.

Thank you for your wonderful support on our sustainability journey. With our continued partnerships, I am sure we can build a more sustainable future together.

Daryl Ng
Chairman, ESG Steering Committee

此外，我們致力在工作場所以外促進社會多元及共融。集團積極與不同機構夥伴合作，透過舉辦一系列具影響力的活動，服務和支援少數族裔、殘疾人士和基層社群。

承蒙各界的信任和支持，我們在「建構更美好生活」的持續努力榮獲國際認可。信和置業連續第二年在 Corporate Knights 的 Global 100 排行榜中獲評為全球 100 大可持續發展企業之一，以及納入道瓊斯可持續發展亞太指數。此外，信和置業榮獲《時代》雜誌及 Statista 評選為 2024 年全球最可持續發展企業之一。

感謝各位在可持續發展路上的支持。透過繼續合作，我們定能共建更可持續的未來。

環境、社會及管治督導委員會主席
黃永光　謹啟

At Sino, we seek to build a more sustainable future through green architectural planning, decarbonisation, innovation and inclusion, together with our stakeholders.

信和集團致力與持份者攜手合作，透過綠色建築規劃、減碳、研發創新意念和多元共融，一起續建未來。

Performance Highlights
表現概覽

We are humbly progressing towards our vision of Creating Better Lifescapes in partnership with our stakeholders. Some of our shared achievements across our three pillars and governance focus area during the reporting period are summarised below.

我們與持份者攜手合作，務實地邁進「建構更美好生活」的願景。以下為我們於報告期內在三大元素和管治方面共同努力的重點成果。

Science Based Targets initiative ("SBTi") verification
科學基礎目標倡議組織認證

for near-term Scope 1 and 2, as well as Scope 3 GHG emissions reduction targets

範疇一及二，與範疇三的溫室氣體排放減量短期目標

Green Living 綠色生活

Elevating our Climate Ambition
提升我們的氣候行動

Sino Land's near-term greenhouse gas ("GHG") emissions reduction targets have been verified by the SBTi as aligned with its criteria and recommendations (Version 5.0). This highlights our steadfast dedication to achieving net-zero emissions by 2050, reaffirming our commitment to reducing our environmental impact.

信和置業獲科學基礎目標倡議組織認證溫室氣體排放減量短期目標，符合其5.0版本的標準及建議。這不但彰顯我們對於2050年前實現淨零碳排放的堅定決心，而且再次印證我們對減少環境影響的承諾。

Community Spirit 心繫社區

Caring for the Community
關懷社區

Through Sino Caring Friends, 1,600 colleagues and their families contributed over 210,000 volunteer hours in Hong Kong. Partnering with community partners, we aided more than 101,000 less-resourced elderly members, children and youth, as well as more than 3,200 families through at least 400 activities.

1,600名員工及其家屬透過「信和友心人」，於香港貢獻逾210,000義工服務小時。我們與社區夥伴合作，透過至少400項活動惠及101,000多個來自基層的長者、兒童和青少年，以及超過3,200個家庭。

Named one of the 500 World's Most Sustainable Companies 2024 by TIME Magazine and Statista

獲《時代》雜誌和 Statista 評為 2024 年全球 500 間最可持續發展企業之一

Governance 管治

Attaining Global Recognition
備受全球認可

Sino Land has been named one of the 500 World's Most Sustainable Companies 2024 by TIME Magazine and Statista. This recognition reaffirms our dedication to implementing sustainable business practices and transparency in ESG disclosures.

信和置業榮獲《時代》雜誌及 Statista 評選為 2024 年全球 500 間最可持續發展企業之一。足證我們在落實可持續商業措施，以及提高環境、社會及管治信息披露透明度的持續努力。

Innovative Design 創新構思

Accelerating Hong Kong's Innovation & Technology Ecosystem
加速香港創科生態圈發展

We opened the new Sino Inno Lab at One North in the Northern Metropolis, complemented by The Spark – an exclusive co-working space and event hub for emerging innovators in the Greater Bay Area – featuring exciting sustainability innovations.

我們將「信和創意研發室」拓展至位於北部都會區的朗壹廣場，同時啟動 The Spark，為大灣區的新晉創新者提供共享工作間和活動中心，展示令人振奮的可持續創新成果。

>400

activities organised

舉辦 400 多個活動

>210,000

hours of volunteer service contributed

貢獻超過 210,000 義工服務小時

An exclusive open exchange platform and a soft-landing pad for emerging innovators

專為新晉創新者而設的開放交流平台和軟著陸中心

Value Creation Framework
創造共享價值框架

Our Value Creation Framework illustrates how effective governance enables us to integrate our vision of Creating Better Lifescapes into our business model. The diagram below highlights the Group's key resources and examples of the long-term value we create for the economy, environment and people, while contributing to broader goals under Sino Group's SV2030 initiative.

我們的「創造共享價值框架」展示我們如何通過有效的管治，把「建構更美好生活」的願景融合於商業模式中。下圖展示集團的主要資源及為周邊經濟、環境和大眾所創造長期價值的例子，以致力配合並達成信和集團《可持續發展願景2030》目標。

Key Resources
主要資源

Economic 經濟
- Strong financial position supported by a steady stream of income

  穩定收入來源建立的穩健財務狀況

Natural Resources 自然資源
- Nature in cities, including air, water, materials, biodiversity and our surrounding ecosystems

  城市中的自然生態，包括空氣、水資源、物料、生物多樣性和周邊的生態系統

Real Estate 房地產
- Our land bank and leased buildings, related equipment and infrastructure

  我們的土地儲備和租賃建築物，以及相關的設備和基礎設施

Stakeholders 持份者
- A dedicated workforce from multi-disciplinary backgrounds and strong partnerships with communities, government and industry organisations

  來自不同背景的專責員工團隊，以及與社區、政府和行業機構的緊密夥伴關係

Our Business Model and Sustainability Framework
我們的商業模式和可持續發展框架

Offices 寫字樓

Retail 商場

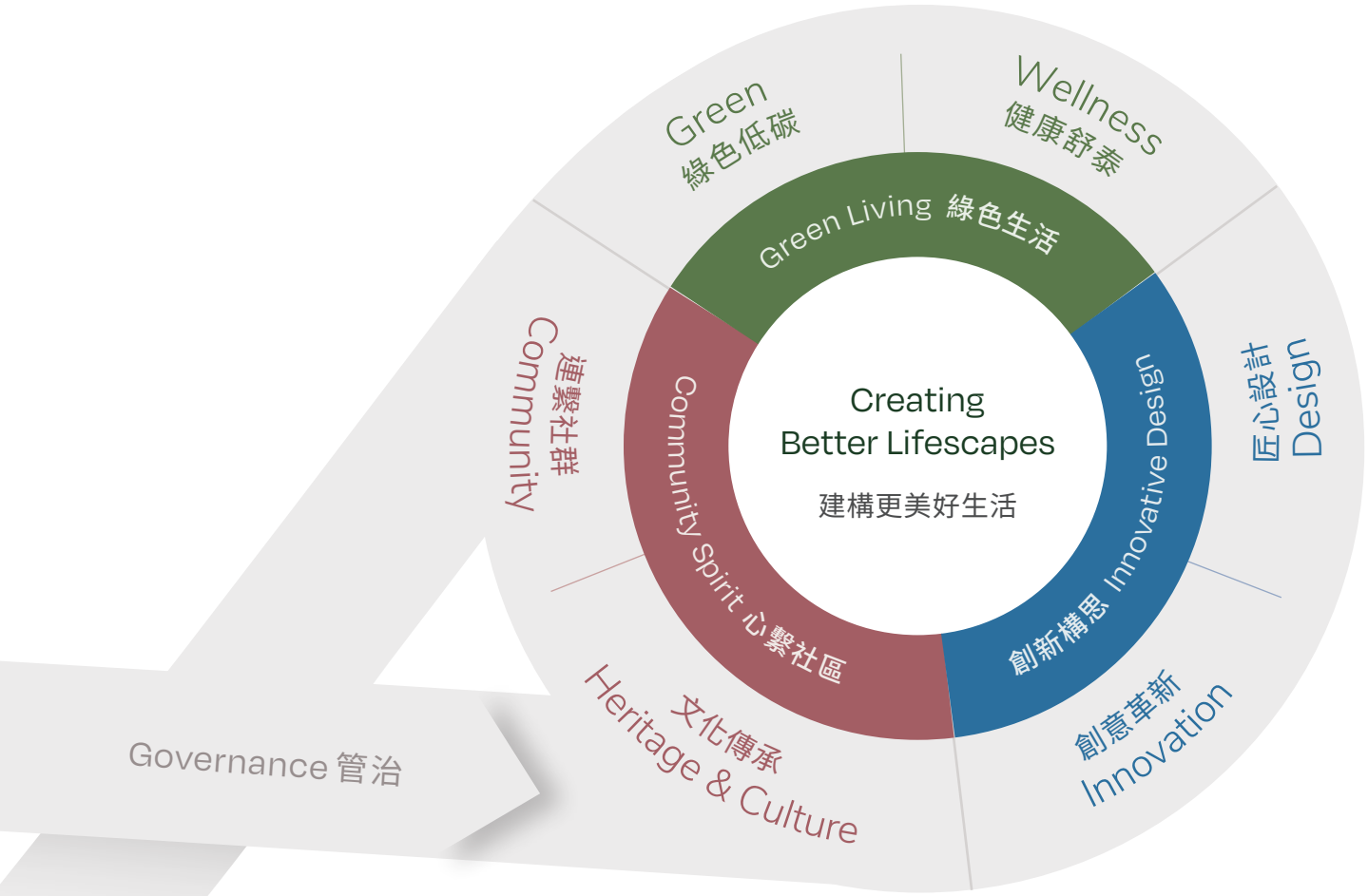
Hotels 酒店

Residential 住宅

Industrial 工業大廈

Alignment with Sustainability Standards and Principles
相關的可持續發展準則及原則

GRI · SASB STANDARDS Now part of IFRS Foundation · TCFD · SUSTAINABLE DEVELOPMENT GOALS



Value Created
創造價值

Environment
- Developing built environments that reduce ecological impact, promote wellbeing and empower stakeholders to adopt sustainable practices

Social
- Supportive, fair and inclusive workplaces, rigorous health and safety practices, innovation to support sustainability, strong connections with stakeholders and promotion of heritage and culture

Governance
- Policies and systems that support sustainability, ethical business practices and quality products and services, allowing us to create economic value for distribution to employees, providers of capital, business partners, the community and other stakeholders

環境
- 創造可減少對環境生態影響、促進健康和福祉，以及協助持份者實踐可持續發展措施的建築環境

社會
- 公平和互助共融的工作環境、嚴謹的健康及安全常規、創新以支持可持續發展、與持份者緊密聯繫，以及推廣文化傳承

管治
- 支持可持續發展、營商操守及優質產品和服務的政策和體系，使我們能為員工、出資者、業務夥伴、社區和其他持份者創造經濟價值

Sustainability Vision 2030
可持續發展願景2030

Sino Land's sustainability targets are central to achieving Sino Group's SV2030 strategy. Understanding the role of business in addressing the sustainability challenges of our time, each of our SV2030 targets is aligned with United Nations Sustainable Development Goals ("UNSDGs"). Our targets are presented by pillar and governance focus area. Progress on these targets, along with the initiatives and performance related to each material topic, are described in the relevant sections throughout this Report.

信和置業的可持續發展目標是達成信和集團《可持續發展願景2030》的關鍵。我們明白企業在應對當今可持續發展挑戰中擔當重要角色。因此，《可持續發展願景2030》的每個目標均配合聯合國可持續發展目標。我們以可持續發展元素和管治關注範疇將目標分類，並於本報告的相關章節中就每個重大議題闡釋相關的計劃、表現及進展。

Focus Area/Pillars 關注範疇/元素	Material Topics 重大議題	SV2030 Targets
Governance 管治	Sustainable and Ethical Supply Chain 可持續和具道德的供應鏈	100% of approved suppliers are governed by our Contractor/Supplier Code of Conduct ("SCoC")
		By 2025, 100% of approved suppliers to adhere to our Sustainable Procurement Policy
		By 2030, 50% of approved suppliers to obtain recognised ISO/ESG/EHS standards
Green Living 綠色生活	**Green**	
	Climate Resilience and GHG Emissions 氣候抗禦力和溫室氣體排放	By 2030, achieve a greenhouse gas emission reduction of 30% from our 2012 baseline*△
		By 2030, reduce Scope 1 and 2 GHG emissions per square metre by 53.1% from our 2018 baseline and set a new target to reduce Scope 3 GHG emissions in line with the SBTi methodology
		By 2030, conduct climate risk assessment at our wholly-owned new development projects where applicable
	Energy Consumption and Efficiency 能源消耗和效益	By 2030, reduce electricity consumption by 30% from our 2012 baseline*△
		By 2030, achieve renewable energy generation of 6,000,000 kWh from the 2012 level†
		By 2030, reduce electricity intensity by 30% from our 2018 baseline*
	Material Use, Waste Reduction and Management 物料使用、廢物削減和管理	By 2025, purchase 60% of seafood served at the Group's hotels from sustainable sources△
		By 2030, purchase 100% of seafood served at the Group's hotels from sustainable sources
		By 2022, reduce single-use plastic consumption by 50% across all business lines from our 2017 baseline△
		Eliminate all single-use plastic items by 2035 across our core operations
		By 2030, reduce water consumption intensity by 20% from our 2018 baseline*
		By 2030, divert 50% of commercial waste from landfill#
	Urban Biodiversity 城市生物多樣性	By 2030, all new development projects to implement tree assessment surveys to protect and promote urban biodiversity

Alignment with the UNSDGs 相關的聯合國可持續發展目標

* Covering the common areas of 51 properties under our management.
包括我們管理的51項物業的公共地方。

† Sino Group's goal is to generate 8,000,000 kWh of renewable energy from the 2012 level by 2030.
信和集團的目標是由2012年至2030年前實現再生能源的發電量達800萬千瓦時。

Δ Our progress exceeded this target in the previous reporting period.
我們的進度於過往的報告期已超越此目標。

Covering head office of Sino Land in Tsim Sha Tsui Centre.
涵蓋信和置業於尖沙咀中心的總部辦事處。

《可持續發展願景2030》目標	Corresponding UNSDGs 相關的聯合國可持續發展目標														
	1	3	4	5	7	8	9	10	11	12	13	14	15	16	17
100%認可供應商受《承辦商/供應商行為守則》約束						■				■				■	
於2025年前，100%認可供應商致力遵守《可持續採購政策》						■				■					
於2030年前，50%認可供應商獲得ISO/ESG/EHS認證						■				■					
綠色低碳															
以2012年水平為基數，於2030年前將溫室氣體排放量減少30%*Δ										■	■				
以2018年水平為基數，於2030年前將每平方米的範疇一及範疇二溫室氣體排放量減少53.1%；同時就範疇三溫室氣體排放制定新減量目標（以上均採用科學基礎目標倡議組織的計算方式）										■	■				
於2030年前，為合適的全資擁有新發展項目進行氣候風險評估										■	■				
以2012年水平為基數，於2030年前將用電量減少30%*Δ					■					■					
由2012年至2030年前實現再生能源的發電量達600萬千瓦時†					■					■					
以2018年水平為基數，於2030年前將用電強度減少30%*					■					■					
於2025年前，集團旗下酒店供應的60%海鮮將採購自可持續來源Δ										■		■			
於2030年前，集團旗下酒店供應的100%海鮮將採購自可持續來源										■		■			
以2017年水平為基數，於2022年前將集團旗下各業務的即棄塑膠製品消耗量減少50%Δ										■					
於2035年前，核心業務停止使用即棄塑膠製品										■					
以2018年水平為基數，於2030年前將用水強度減少20%*										■					
於2030年前將運往堆填區的商業廢物減至50%#										■					
於2030年前，為所有新發展項目展開樹木評估調查，以保護和促進城市生物多樣性													■		

Focus Area/Pillars 關注範疇/元素	Material Topics 重大議題	SV2030 Targets
Green Living 綠色生活	**Wellness**	
	Labour Practices 勞工實務常規	Increase total training hours by 50% by 2025 and 100% by 2030 from the 2019 level
		Embrace diversity and inclusion to ensure equal opportunities in all our people related practices
		By 2030, maintain gender pay ratio at 1:1
		By 2030, maintain a gender balance in all management positions
		By 2030, maintain a lost-time injury rate ("LTIR") at or below 2.5 per 100 employees
		By 2025, 100% of employees to receive ESG training
	Health, Safety and Wellbeing 健康、安全和福祉	Deliver products and services that enhance the wellness of our stakeholders
		Improve the wellbeing of our employees through wellness programmes covering work and family life, physical health and mental health
Innovative Design 創新構思	**Design**	
	Sustainable Buildings 可持續發展建築物	Achieve BEAM Plus certification for all of our new buildings in Hong Kong
		By 2030, obtain BEAM Plus Gold or above certification at 100% of our wholly-owned new development projects where applicable
		Seek to achieve WELL™ certification for all of our new buildings in Hong Kong
		Continue to adopt sustainable building standards and invest in improvements across our portfolio
	Innovation	
	Investment in Innovation 創新投資	Foster a culture of innovation that enables colleagues and external innovators to test out new ideas and build a mechanism to apply new technologies in our business operations
		Obtain ISO 27001 (Information Security Management) certification by 2025
Community Spirit 心繫社區	**Heritage & Culture**	
	Heritage and Culture 文化傳承	Support communities' arts and cultural events and programmes to enrich everyday life
	Community	
	Community Investment and Engagement 社區投資和參與	By 2025, improve the wellbeing of 5,000 less-resourced families
		By 2025, establish a wellness education programme to promote health education in the community
		By 2025, support 150 primary schools and enhance the school environment by providing wellness education
		By 2025, collaborate with local NGOs to promote social inclusion
		By 2025, collaborate with NGOs to help women from less-resourced families contribute to the community
		By 2030, develop long-term, mutually beneficial relationships aimed at enhancing the quality of life of our stakeholders, including individuals, groups and the wider community, and promoting social inclusion
		By 2030, increase volunteer service hours by 15% from the 2020 level

Alignment with the UNSDGs 相關的聯合國可持續發展目標

《可持續發展願景2030》目標	Corresponding UNSDGs 相關的聯合國可持續發展目標															
	1	3	4	5	7	8	9	10	11	12	13	14	15	16	17
健康舒泰															
以2019年為基數，於2025年及2030年前分別增加員工總培訓時數50%及100%						■									
擁抱多元共融文化，確保平等機會原則在人力資源措施中得以有效實施				■		■		■							
於2030年前，性別薪酬比例保持在1:1				■		■		■							
於2030年前，保持所有管理職位的男女比例均衡				■		■		■							
於2030年前，保持工傷引致損失工時比率在每100名員工2.5或以下		■													
於2025年前，100%員工接受環境、社會及管治相關培訓															■
提供能進一步提升持份者身心健康的產品和服務		■													
透過涵蓋工作、家庭及身心健康活動促進員工福祉		■													
匠心設計															
為旗下所有香港新建物業取得綠建環評認證							■		■	■					
於2030年前，為合適的100%全資擁有新發展項目取得綠建環評金級或以上認證							■		■	■					
致力為旗下所有香港新建物業取得《WELL建築標準™》認證		■					■		■						
繼續採用可持續建築標準，並投放資源改善現有的物業		■					■		■	■					
創意革新															
促進創新文化，為同事及科創企業提供試驗新構思的機會，並建立於業務應用新科技的機制							■			■					■
於2025年前獲取ISO 27001（資訊安全管理體系）認證							■								
文化傳承															
支持社區的藝術及文化活動與計劃，讓社會的日常生活更加豐盛			■						■						■
連繫社群															
於2025年前，致力改善5,000個基層家庭的生活	■														
於2025年前，於社區推出健康教育課程，推廣健康概念		■	■												
於2025年前，透過提供身心健康教育，支援150間小學改善學校環境		■	■												
於2025年前，與本地非政府機構合作，促進社會共融									■						■
於2025年前，與非政府機構協作，幫助基層婦女貢獻社區	■								■						■
於2030年前，發展長遠和互惠關係，以提升持份者，包括個人、群體，以至廣大社區的生活質素，以及促進社會共融									■						■
於2030年前，義工服務時數較2020年增加15%															■

Sino Women Connect
信和女性連繫計劃

women workplace index

Megatrend addressed 應對大趨勢

Gender diversity and inclusion are reshaping organisational cultures around the world. Studies have found that companies that foster diverse and inclusive working environments can be more innovative, productive and attractive to employees and customers. Programmes for our female colleagues help achieve these results while fostering stronger connections and professional development.

性別多元和共融的趨勢正重塑世界各地的機構文化。研究發現，能營造多元和共融工作環境的公司，不但於創新突破和生產力方面有更佳表現，對員工和客戶而言亦更具吸引力。我們為女同事專門設立的計劃，既有助實現上述的成果，同時亦能促進同事間的聯繫和幫助她們專業發展。

Accelerating Business Action on Gender Diversity and Inclusion
加速性別多元共融的商業行動

The Group launched Sino Women Connect to cultivate connections amongst female colleagues, caring for their physical and mental wellbeing.
集團推出「信和女性連繫計劃」，在促進女同事之間聯繫的同時，關顧她們的身心健康。

The Group strives to maintain an inclusive and fair workplace where colleagues can achieve both personal and professional fulfilment. We took a significant step towards this goal in May 2024 with the launch of Sino Women Connect, an initiative designed to cultivate connections amongst female colleagues from diverse age groups, positions and backgrounds. Sino Women Connect aims to encourage mutual support and facilitate the sharing of experiences amongst female colleagues, empowering them to realise their full potential. Through a variety of wellness activities and seminars, Sino Women Connect enables female employees to expand their social networks and engage in open and meaningful conversations within a relaxed and enjoyable environment. In addition, the Group has also implemented a mentorship programme, pairing female employees at Assistant General Manager level or above with younger colleagues who have less than eight years of work experience. Through regular communication and meetings, this initiative empowers younger female employees to recognise their capabilities and potential in the workplace while maintaining a healthy work-life balance.

To align our efforts with international best practices, Sino Land has become a signatory to the Women's Empowerment Principles, a set of principles offering guidance to businesses on how to advance gender equality and empower women established by UN Women and UN Global Compact. This reaffirms our commitment to creating an inclusive working environment and community that provides equal opportunities for women. We also seek to support women through our broader diversity and inclusion initiatives. In October 2023, for example, our annual Diversity and Inclusion Month hosted interactive activities and workshops for our colleagues, their families and friends. For details about the Diversity and Inclusion Month, please refer to p.110–111 in this Report.

Furthermore, Sino Land is one of the pioneer developers in Hong Kong to be recognised as a Gold Employer in the Women Workplace Index, the first certification regime in Asia that focuses on evaluating workplace representation for women, with the support of the Hong Kong's Equal Opportunities Commission. Moving forward, we will continue to strengthen our commitment to diversity and inclusion in the workplace and beyond with more programmes and initiatives.

集團致力維護共融和公平的工作環境，讓同事實現個人和職業抱負。為達成上述目標，我們於2024年5月邁出了重要一步，推出「信和女性連繫計劃」，藉此促進來自不同年齡、職位和背景女同事之間的聯繫。「信和女性連繫計劃」的目的是鼓勵女同事從分享個人經驗中互勵互勉，讓她們盡展潛能。「信和女性連繫計劃」透過一系列有益身心的活動和講座，讓女性員工能擴闊生活圈子，並在輕鬆愉快的氣氛中坦誠對話。集團亦安排師友計劃，邀請助理總經理級或以上的女性員工配對工作年資少於八年的年輕女同事，藉著日常溝通及定期會面，助她們在職場上充分發揮自己的能力和潛力，同時維繫生活和工作之間的平衡。

為與國際間的最佳實踐常規保持一致，信和置業已成為《婦女賦權原則》的簽署企業，該原則由聯合國婦女署和聯合國全球契約制定，為企業如何促進性別平等和女性賦權提供指導。是次簽署行動，再次肯定我們為婦女提供平等機會，以及創造共融工作環境和社區的承諾。我們亦致力透過更多元和共融的措施來支援婦女。例如，我們於2023年10月舉辦「多元共融月」，為同事及其親友舉辦互動活動和工作坊。有關「多元共融月」的詳情，請參閱本報告第110頁至111頁。

此外，信和置業榮獲《女性職場指數》僱主金獎，是香港首批榮獲此殊榮的發展商之一。《女性職場指數》是獲香港平等機會委員會支持的亞洲首個追蹤女性職場代表性及認受性的認證制度指數。展望未來，我們將繼續加強履行承諾並推行更多相關計劃，促進工作環境及至社區的多元和共融。

Activities through Sino Women Connect enable female employees to expand their networks and engage in meaningful conversations.

「信和女性連繫計劃」舉辦的活動讓女同事擴闊人際網絡，從中展開具啟發性的對話。

Sino Inno Lab and The Spark
信和創意研發室及 The Spark

Megatrend addressed 應對大趨勢

The pace of technological change is accelerating around the world. As two of China's most vital and vibrant economic and technology hubs, Hong Kong and Shenzhen are witnessing rapid growth in the number of start-ups offering innovative, cutting-edge technologies. Robust support from the public and private sectors is needed for this booming ecosystem to continue thriving and expanding.

世界各地正加快技術變革的步伐。香港和深圳作為中國兩個最重要和蓬勃的經濟及科技中心，提供創新和尖端技術的初創企業數量正快速增長。全賴公共和私營機構的大力支持，這個生態系統才能蓬勃發展。

Technological Innovation
創意革新

Sino Inno Lab and The Spark leverage the unique advantages of the Northern Metropolis to serve as a strategic link to the Greater Bay Area and facilitate global connections.

「信和創意研發室」與 The Spark 充分發揮北部都會區的獨特優勢，成為連接大灣區的策略性連結地點，促進全球聯繫。

The Spark is a dynamic network that serves as a showcase for technology application, a workspace and an event venue.

The Spark將成為技術應用展示、工作空間和活動場地的動態網絡。

Over the years, Sino Inno Lab has engaged
自「信和創意研發室」成立以來

>800

innovators
與超過800位創客合作探索新技術

>100

technology solutions enabled
支持逾100項科技解決方案

In March 2024, the Group reached a significant milestone in our journey of Creating Better Lifescapes through innovation and technology ("I&T") with the opening of Sino Inno Lab at One North in the Northern Metropolis. This new location expands the reach of the Sino Inno Lab platform, which has provided Hong Kong with a dynamic sandbox for proof-of-concept development and technological innovations since 2018, to build stronger ties with entrepreneurs and start-ups from the Greater Bay Area and overseas. Complementing this initiative is The Spark, an open exchange platform and a soft-landing pad for emerging innovators, serving as a co-working space and event hub.

Esteemed guests and partners, including Professor Sun Dong, JP, Secretary for Innovation, Technology and Industry, the Hong Kong Government, attended the opening ceremony and experienced the Lab's diverse showcase of deep-tech solutions. These include those that involve sustainability, artificial intelligence, robotics, digital arts and Medtech with applications in the fields of PropTech, ConTech, ArtTech and SocialTech. Many solutions feature sustainability aspects, such as a natural, mineral-based paint capable of absorbing carbon dioxide.

Building on Sino Inno Lab's successful collaboration with over 800 innovators across more than 100 technology solutions over the years, this expansion serves as a new engine providing fresh economic impetus for the growth of Hong Kong's I&T ecosystem. Leveraging the unique advantages of the Northern Metropolis, which acts as a strategic link to Shenzhen and the Greater Bay Area while facilitating global connections, Sino Inno Lab and The Spark benefit from their placement within the "Twin Cities" and "Three Circles" development framework. This advantageous positioning allows innovators to explore business opportunities in the region while facilitating the entry of Hong Kong and overseas start-ups into the thriving Greater Bay Area market.

2024年3月，集團在位於北部都會區的朗壹廣場開設「信和創意研發室」，為實現以創新科技「建構更美好生活」立下重要的里程碑。「信和創意研發室」自2018年便已作為香港提供驗證創新意念及科技的「沙池」，是次透過新增駐點來拓展範圍，加強位於大灣區與海外的初創企業和企業家的聯繫。作為項目的一部分，The Spark是一個開放交流平台，為創科人才提供支持。這裡同時也是共享辦公空間和活動中心。

香港政府創新科技及工業局局長孫東教授，JP，連同一眾嘉賓和合作夥伴出席開幕儀式，並體驗研發室展出的多元化深技術。當中包括融合可持續發展、人工智能、機器人技術、數碼藝術、醫療科技的解決方案，以及在房地產科技（「PropTech」）、建築科技（「ConTech」）、藝術科技（「ArtTech」）及社會科技（「SocialTech」）領域的技術應用。多個技術都具備可持續發展方面的元素，例如能夠吸收二氧化碳的天然礦物油漆。

自成立以來，「信和創意研發室」已與超過800位創客合作探索新技術，為逾100項科技解決方案提供支持，此次擴建將為香港創科生態系統的發展提供新經濟動力。北部都會區的樞紐優勢不但令其成為連通深圳和大灣區與世界的橋樑，而且令「信和創意研發室」和The Spark受益於「雙城三圈」發展框架。這項有利的定位讓創新者能夠探索區內的商機，同時協助香港和海外初創企業進入蓬勃發展的大灣區市場。

Fostering Inclusive Communities
促進共融社區

Megatrend addressed 應對大趨勢

Promoting social inclusion is an important element of our sustainability principles. We have actively supported organisations that share our vision of empowering minority communities. The Group engages all members of society, from children and youth to the elderly, through events and activities in partnership with charitable organisations and NGOs.

社會共融是可持續發展的重要元素，我們積極支持抱持著支援少數族裔共同願景的機構，透過與慈善團體和非政府組織合作籌劃活動，接觸社會上的不同階層，包括兒童、青少年以至長者。

Social Inclusion
社會共融

We organised workshops and visits to connect with students of different ethnic backgrounds.
我們舉辦工作坊和參觀活動，連繫不同種族背景的學生。

The Group cares for and serves the community, with volunteering being an integral part of our culture. We join hands with people from all walks of life to promote inclusivity within our community.

During the reporting period, we forged synergetic partnerships with various community partners to deliver programmes that engage and empower ethnic minority groups and individuals. We collaborated with WEDO GLOBAL Foundation in organising special study groups, facilitated by experienced tutors, for 40 students from ethnically diverse backgrounds to help them prepare for the Hong Kong Diploma of Secondary Education Examination. Additionally, our partnership with WEDO GLOBAL Foundation covers their Multicultural Education Programme 2023/24, which offers various activities to over 400 students and parents from HKTA Wun Tsuen School, Man Kiu Association Primary School and Tai Kok Tsui Catholic Primary School. The aim of the programme is to enable students to learn about the multicultural community of Hong Kong and to encourage them to explore the people, events and things around them.

We also continued to build stronger bonds with ethnic minority communities through various cultural activities. In collaboration with Integrated Brilliant Education Limited, an organisation committed to educating students from less-resourced non-Chinese speaking communities, we hosted a series of festive activities such as a calligraphy and paper-cutting workshop and an evening feast at The Fullerton Ocean Park Hotel Hong Kong, in celebration of the Chinese New Year. During Ramadan, we sponsored the Iftar for 2,300 members of Hong Kong's Muslim community at the Kowloon Mosque and the Ammar Mosque in Wan Chai, in partnership with The Incorporated Trustees of the Islamic Community Fund of Hong Kong and The Islamic Union of Hong Kong.

Our efforts towards social inclusion extend to people with varying abilities. On 15 October 2023, we supported the Hong Kong Blind Union ("HKBU") in celebrating International White Cane Day to raise public awareness about visual impairment. Funds from the event were allocated for HKBU's services for the newly blind and the visually impaired. In November 2023, the Group also supported the annual Hong Chi Climbathon to raise funds for providing services and to deepen the public's understanding of people with varying abilities.

In addition to these initiatives, our hotels partnered with other institutions to provide job opportunities for individuals with diverse abilities and backgrounds, including young adults with special educational needs and underprivileged women, to further advance social inclusion in the workplace.

集團致力關懷和服務社區，義工服務成為我們企業文化中不可或缺的一部分。我們與各界人士攜手促進社區共融。

報告期內，我們與多個社區合作夥伴攜手舉辦活動，藉以關懷及連繫少數族裔社群。我們與愛同行基金會合作，為40位來自不同種族背景的基層學生舉辦特別研習小組，透過經驗豐富的導師提供學習指導，協助他們準備香港中學文憑考試。此外，我們支持愛同行基金會2023/24年度的多元文化教育計劃，為來自香港道教聯合會雲泉學校、閩僑小學和大角嘴天主教小學超過400名學生及家長提供不同活動。計劃旨在讓學生了解香港的多元文化社區，並鼓勵他們探索周邊的人、事、物。

我們亦持續透過各種文化活動，與少數族裔建立更緊密的連繫。我們與為基層非華語學生提供教育服務的匯成教育中心合作，於香港富麗敦海洋公園酒店舉辦一連串的節日活動，包括書法與剪紙工作坊及晚宴來慶祝農曆新年。齋戒月期間，我們與香港回教信託基金總會及香港伊斯蘭聯會合作，在九龍清真寺和位於灣仔的愛群清真寺為香港穆斯林社區的2,300多名成員提供開齋飯。

我們致力推動社會共融，亦延伸至傷健人士。2023年10月15日，我們支持香港失明人協進會舉辦「國際白杖日」慶祝活動，以提高公眾對視覺障礙的認識。活動所籌得的善款將用於香港失明人協進會為新失明人士及視障人士提供支援服務。2023年11月，集團亦繼續支持年度匡智慈善跑樓梯大賽，為匡智會籌募經費，加深公眾對不同能力人士的認識。

除了上述活動，我們的酒店亦與其他機構合作，為不同能力和背景的人士提供就業機會，包括有特殊教育需要（「SEN」）的年輕人和基層婦女，以進一步促進職場的社會共融。

By organising various activities focused on social inclusion, we build stronger bonds with different communities in Hong Kong.

我們舉辦多項以社會共融為重點的活動，藉以與香港不同的社區群組建立深厚的關係。

Defining our Material Topics
界定重大議題

During the reporting period, we conducted our first double materiality assessment.
報告期內，我們進行了首個雙重重要性評估。

Stakeholder Engagement

We interact with stakeholders through multiple communication channels to understand their expectations and key concerns. Our key stakeholder groups*, their priority concerns and our methods of ongoing engagement with each of them are described below.

聯繫持份者

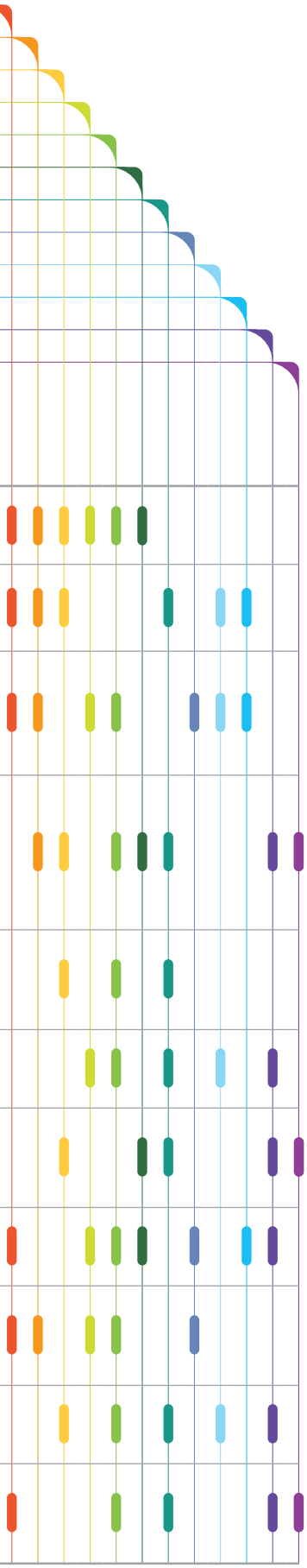
我們以多個溝通渠道與持份者互動，從而了解他們的期望和主要的關注議題。下表整合我們的主要持份者組別*及其優先關注議題，以及與他們持續溝通的方法。

Stakeholder Groups 持份者組別	Methods of Ongoing Engagement		
Board Members 董事	• One-on-one interviews • Surveys	• Regular meetings	
Investors/Analysts 投資者 / 分析師	• Surveys • Annual general meetings	• Annual and interim reports • Press releases, announcements and circulars	• Investor conferences • Analyst briefings
Employees 僱員	• Surveys • Corporate Town Hall	• Staff magazine and app (inSino) • New hire orientation • Sino Sustainability Academy	• Intranet (SinoNet) • Sinovation programme • Grievance mechanisms
Tenants/Customers/ Residents 租戶 / 顧客 / 住戶	• One-on-one interviews • Surveys • Handover service surveys (property buyers) • Customer satisfaction surveys	• Home visits by property management teams • Customer service hotline • Regular gatherings • Social media	• Daily personal contact • Mailings and publications (LifeScape) • Sino Club • Grievance mechanisms
Partners/Suppliers/ Contractors 合作夥伴 / 供應商 / 承辦商	• One-on-one interviews • Surveys • Tendering process	• Meetings and conferences • Exhibitions	• Site visits • Grievance mechanisms
Peers 行業同儕	• Surveys • Industry events	• Joint projects • Meetings and conferences	
Academia/Research Institute/Think Tank 學術界 / 研究所 / 智庫	• One-on-one interviews • Surveys	• Joint projects	
Government 政府	• One-on-one interviews • Surveys	• Joint projects • Meetings and conferences	
Trade Associations/ Industry Organisations 同業公會 / 業界組織	• One-on-one interviews • Surveys	• Industry events • Meetings and conferences	
Media 傳媒	• Surveys • Press releases	• Media briefings, conferences and luncheons	• One-on-one interviews • Social media
NGOs 非政府機構	• One-on-one interviews • Surveys • Art exhibitions and functions	• Regular meetings with green and community partners • Joint projects	• Volunteer opportunities • Charitable events

* Our stakeholder groups are identified using guidelines provided in the *AA1000 Stakeholder Engagement Standard* (2015).
我們利用《AA1000持份者參與準則（2015）》所提供的指引，識別持份者組別。

Priority Concerns 持份者優先關注的議題

Climate Resilience and GHG Emissions 氣候抗禦力和溫室氣體排放
Customer Satisfaction 顧客滿意度
Cybersecurity and Data Protection 網絡安全與數據保護
Energy Consumption and Efficiency 能源消耗和效益
Ethics and Integrity 道德與誠信
Investment in Innovation 創新投資
Material Use, Waste Reduction and Management 物料使用、廢物削減和管理
Sustainable Buildings 可持續發展建築物
Training and Development 培訓與發展
Wellbeing 福祉
Diversity and Equal Opportunities 多元與平等機會
Urban Biodiversity 城市生物多樣性



持續溝通的渠道		
• 一對一訪談 • 問卷調查	• 定期會議	
• 問卷調查 • 股東周年大會	• 年報及中期報告 • 新聞發布、公告及通函	• 投資者會議 • 分析員簡報會
• 問卷調查 • 員工溝通大會	• 員工通訊及手機應用程式(「信誌」) • 迎新課程 • 可持續發展學堂	• 集團內聯網(SinoNet) • 「信・共創」計劃 • 申訴機制
• 一對一訪談 • 問卷調查 • 交樓服務調查(物業買家) • 顧客滿意度問卷調查	• 物業管理團隊家訪 • 客戶服務熱線 • 定期聚會 • 社交媒體	• 日常親身接觸 • 郵寄宣傳及刊物(LifeScape) • Sino Club • 申訴機制
• 一對一訪談 • 問卷調查 • 招標程序	• 會議及研討會 • 展覽	• 實地視察 • 申訴機制
• 問卷調查 • 行業活動	• 合辦活動 • 會議及研討會	
• 一對一訪談 • 問卷調查	• 合辦活動	
• 一對一訪談 • 問卷調查	• 合辦活動 • 會議及研討會	
• 一對一訪談 • 問卷調查	• 業界活動 • 會議及研討會	
• 問卷調查 • 新聞發布	• 傳媒簡介會、發布會及午間聚會	• 一對一訪談 • 社交媒體
• 一對一訪談 • 問卷調查 • 藝術展覽和活動	• 與環保團體和社區夥伴的定期會議 • 合辦活動	• 義工機會 • 慈善活動

Grand Victoria
維港滙

Materiality Assessment

We review our materiality analysis annually based on the results of our stakeholder engagement exercise. In 2024, we conducted a comprehensive materiality assessment integrating the latest GRI Standards' criteria. We adopted the concept of double materiality, which considers both the positive and negative impacts of our relevant sustainability issues on our enterprise value and the economy, the environment and people (including impacts on human rights) across our value chain.

重要性評估

我們每年都會根據持份者參與活動的結果，檢視並更新重要性評估。2024年，我們採用全球報告倡議組織（「GRI」）的最新標準展開全面的重要性評估。我們亦採用「雙重重要性」的概念，評估相關可持續發展議題對企業價值及整個價值鏈的經濟、環境和大眾（包括對人權的影響）所衍生的正面和負面影響。

Research
研究

1

We identified the sustainability issues most relevant to our business through desk research and peer benchmarking. This research considered regulatory and disclosure landscape changes, industry trends, sustainability reporting standards and sustainability ratings.

我們透過資料閱覽方式及參照同儕，以識別與業務最相關的可持續發展議題。研究包括對監管機制及披露環境變化、行業趨勢、可持續發展報告準則以及可持續發展評級的考量。

Stakeholder Engagement
持份者參與

2

Our research was supported by extensive stakeholder engagement, which included an online survey of 711 individuals representing 11 stakeholder groups. All stakeholders were asked to assess the actual and potential negative and positive impacts on our enterprise value (Financial Materiality) and the economy, environment and people (Impact Materiality) of our identified sustainability issues, prioritising them based on their significance. They were also asked to rank significant risks, opportunities, our sustainability performance and communication strategies. The stakeholders engaged included representatives from the Board, employees, tenants/customers, partners/suppliers, investors/analysts, peers, media, academia and NGOs, amongst others.

我們的研究獲持份者的廣泛參與及支持，其中包括來自11個持份者組別711名持份者所完成的網上問卷調查。所有持份者都必須評估就我們所識別的可持續發展議題對企業價值（即財務重要性）以及經濟、環境及大眾（即影響重要性）的實際和潛在的負面影響和正面影響，並根據其重要性排列優先次序。持份者亦為我們的重要風險、機遇、可持續發展表現和溝通策略進行排序。參與的持份者包括董事會代表、僱員、租戶/顧客、合作夥伴/供應商、投資者/分析師、行業同儕、傳媒、學術界和非政府機構等。

Evaluation
評估

3

In a materiality assessment discussion, executives from the Group evaluated the distilled results of the research, stakeholder responses, and our assessment of the sustainability impacts based on each of the GRI Standards' criteria. This analysis provided the foundation for setting a threshold to determine which topics are material and to prioritise the impacts for reporting. A list of issues categorised by significance of impact can be found on the following page. A description of the impacts considered and how they affect our value chain can be found on subsequent pages.

集團的高級管理人員於重要性評估討論中，分析研究結果、持份者意見，以及根據各項GRI準則要求評估對可持續發展的影響。分析為報告影響排列出優先順序，並為設定閾值奠定基礎，以助其後界定重大議題。下頁的可持續發展議題按影響的重要性分類。相關影響及其對我們價值鏈的延伸影響，可參考後續頁面的說明。

Confirmation
確認

4

Our management reviewed and confirmed the prioritisation of our business impacts and material topics for reporting. The materiality assessment confirmed three material sustainability issues with the highest financial impacts: Climate Resilience and GHG Emissions, Energy Consumption and Efficiency, and Health and Safety. The resulting prioritisation will enable us to better manage our approach to addressing the most significant impacts along our value chain. Our sustainability issues are grouped into 15 material topics to enhance the clarity of our reporting. The findings were also shared with our Internal Audit Department and will inform our Enterprise Risk Management processes.

我們的管理層審閱並確認我們的業務影響的優先順序和界定報告的重大議題。重要性評估確認了三個最具財務影響的重大可持續發展議題，即氣候抗禦力和溫室氣體排放、能源消耗和效益，以及健康及安全。是次優次排序的評估，有助我們完善管理方針來應對價值鏈上的最重大影響。我們的可持續發展議題共歸納為15個重大議題，使本報告更為清晰。有關結果已與內部審核部分享，並將為企業風險管理機制提供資訊。

Impact Materiality
影響重要性

Critically Important 極為重要

Sustainability Issues 可持續發展議題

- Ethics and Integrity 道德與誠信
- Sustainable Buildings 可持續發展建築物
- Urban Biodiversity 城市生物多樣性
- Climate Resilience and GHG Emissions 氣候抗禦力和溫室氣體排放
- Energy Consumption and Efficiency 能源消耗和效益

Very Important 非常重要

Sustainability Issues 可持續發展議題

- Community Investment and Engagement 社區投資和參與
- Customer Satisfaction 顧客滿意度
- Cybersecurity and Data Protection 網絡安全與數據保護
- Diversity and Equal Opportunities* 多元與平等機會*
- Economic Performance 經濟表現
- Heritage and Culture 文化傳承
- Investment in Innovation 創新投資
- Health and Safety* 健康及安全*
- Material Use, Waste Reduction and Management 物料使用、廢物削減和管理
- Sustainable and Ethical Supply Chain 可持續和具道德的供應鏈
- Training and Development* 培訓與發展*

Important 重要

Sustainability Issues 可持續發展議題

- Forced and Child Labour* 強制勞工和童工*
- Labour Practices 勞工實務常規
- Water Consumption and Efficiency* 用水和用水效益*
- Wellbeing* 福祉*

* These issues fall under related material topics to enhance the clarity of reporting.
這些議題歸納於相關的重大議題下，使報告更清晰。

Issues that are material from both an impact and financial perspective.
這些議題在影響和財務角度均視為重大議題。

Financial Materiality

Following the concept of double materiality, we assessed the positive and negative impacts of our various sustainability issues on our enterprise value. Stakeholders with financial expertise, including our executives, were engaged to determine the issues with the highest financial impact on our business; the results of this assessment are presented below:

財務重要性

我們按照「雙重重要性」的概念，評估各項可持續發展議題對企業價值的正面和負面影響。我們徵詢了具財務專業知識的持份者，包括高級管理人員，以確定對業務財務影響最大的議題。結果如下：

1 Climate Resilience and GHG Emissions
氣候抗禦力和溫室氣體排放

We have identified and evaluated the impact of climate-related risks on our buildings, operating costs and property value evaluation. Focusing on climate resilience and decarbonisation is essential in adapting to and mitigating the impacts and seizing the opportunities stemming from support of the transition to a low-carbon economy.

我們已識別並評估氣候相關風險對建築物、營運成本和物業價值的影響。專注提升氣候抗禦力和減碳對適應和減輕氣候變化風險的影響，以及把握低碳經濟轉型所帶來的機遇至關重要。

2 Energy Consumption and Efficiency
能源消耗和效益

With the regulatory landscape moving towards a low-carbon economy to meet decarbonisation goals, more stringent building codes on energy efficiency are expected. Focusing on energy efficiency solutions within our buildings and operations is therefore necessary to meet foreseeable regulatory requirements and avoid the costs of non-compliance. Energy efficiency solutions also offer opportunities to reduce operating costs and attract ESG-oriented tenants, residents and customers.

隨著監管環境漸以低碳經濟和實現低碳為目標，我們預期面對更嚴格的能源效益建築規範。為滿足可預見的監管要求並避免因不合規而產生的成本，我們必須專注發展建築物和日常營運的能源效益解決方案。能源效益解決方案亦為我們提供機遇，降低營運成本和吸引同樣關注環境、社會及管治的租戶、住戶和顧客。

3 Health and Safety
健康及安全

Maintaining a healthy and safe workplace is necessary to attract and retain industry talent. This enhances the productivity and morale of our workforce, as well as the quality and efficiency of our work. Additionally, robust health and safety standards avert potential injuries, disruption to operations, and impaired brand and reputation.

維持健康及安全的工作環境，對吸引和留住業界人才必不可少。這樣，我們才能有效提升員工的生產力和士氣，以及工作質素和效率。此外，嚴格的健康和安全標準亦可避免隱患、營運中斷，以及品牌和聲譽受損。

Impact Materiality

The following pages describe our confirmed material topics for each pillar, the most significant impacts of the issues considered, and how these issues affect our value chain.

影響重要性

下表描述了各關鍵元素的重大議題、議題的最重大影響以及它們如何影響我們的價值鏈。

Governance Material Topics 管治重大議題

Sustainable and Ethical Supply Chain | Cybersecurity and Data Protection | Ethics and Integrity | Economic Performance | Customer Satisfaction

Pillars 關鍵元素	Issues 議題	Significant Impacts
Governance 管治	**Sustainable and Ethical Supply Chain 可持續和具道德的供應鏈**	The Group benefits local communities by providing employment opportunities along the supply chain and in construction and renovation projects. Long-term benefits include new revenue generation opportunities for suppliers, economic development and enhanced customer satisfaction from delivering products that meet ethical and sustainable sourcing expectations. Undertaking risk assessments and building capacity will help suppliers uphold high standards when it comes to ethical business practices, human and labour rights, efficient consumption of resources and provision of products and services with sustainability attributes. Sound management of business relationships is imperative to minimise the risk of the Group indirectly contributing to environmental and social impacts (e.g., waste, emissions or human rights abuses) through its supply chain.
	Forced and Child Labour 強制勞工和童工	Adopting a transparent approach to forced and child labour throughout the value chain ensures stakeholders benefit from internationally recognised protection standards. Respecting labour rights in the workplace and at construction sites creates a more inclusive, productive and safe environment. Just treatment of people, including, for example, prevention of forced and child labour, will reduce the risk of impaired performance, adverse impacts on people, societies and economies, and loss of reputation.
	Cybersecurity and Data Protection 網絡安全與數據保護	A robust cybersecurity and data protection strategy can empower and equip employees and other key stakeholders with the correct information and tools, facilitating digitalisation and PropTech efforts to enhance positive outcomes, such as tenant and customer satisfaction and reduced environmental footprint. In today's digital age, property and hospitality companies are at a higher risk of cyberattacks due to the significant amount of data they retain during the sales and leasing phases. These attacks can lead to breaches of sensitive, proprietary and personal data, adversely affecting all key stakeholder groups, including employees, tenants, customers, suppliers and business partners. Adherence to data privacy regulations and agreements with key stakeholders will prevent potentially significant legal ramifications.

Value Chain Impacts
對價值鏈的影響

Upstream 上游	Contractors and Suppliers 承辦商和供應商
Operations 業務	The Group's Operations 集團營運
Downstream 下游	Tenants and Customers 租戶和顧客

可持續和具道德的供應鏈 | 網絡安全與數據保護 | 道德與誠信 | 經濟表現 | 顧客滿意度

重大影響	Value Chain Impacts 對價值鏈的影響		
	Upstream 上游	Operations 業務	Downstream 下游
集團在供應鏈以及建築和翻新項目提供就業機會，回饋當地社區。長遠利益包括為供應商創造新的營收機會、促進經濟發展，以及藉著提供符合道德和可持續採購期望的產品來提高顧客滿意度。 展開風險評估和能力培訓，能協助供應商在營商操守、人權和勞工權利、資源利用效益，以及提供可持續產品和服務方面堅守高標準。穩健的業務關係管理同樣非常重要，有助將集團可能對供應鏈造成的間接環境和社會影響（例如廢物、排放或違反人權）的風險減至最低。	**High 高**	**Medium 中**	**Low 低**
就強制勞工和童工議題，於價值鏈中採用透明的方針可確保持份者受國際公認的標準保護。在工作間和建築工地尊重勞工權利，可創造更共融、高效率和安全的環境。以公正原則待人，包括防止強制勞工和童工等問題，能避免對表現、聲譽、大眾、社會和經濟造成的負面影響。	**High 高**	**Medium 中**	**Low 低**
穩健的網絡安全與數據保護策略，可為員工和其他主要持份者提供正確資訊和工具，促進數碼化和房地產科技工作，帶來提升租戶和顧客滿意度及減少環境足跡等成果。在現今的數碼時代，房地產和酒店業務在銷售和租賃過程都涉及和管有大量數據，增加受到網絡攻擊的風險。這些攻擊可導致敏感、專利和個人數據洩露，進而對所有主要持份者產生負面影響，包括員工、租戶、顧客、供應商和商業夥伴。遵守數據私隱相關規定，及與主要持份者達成協議，可防止潛在的重大法律後果。	**High 高**	**High 高**	**High 高**

Pillars 關鍵元素	Issues 議題	Significant Impacts
Governance 管治	**Ethics and Integrity 道德與誠信**	Ethical business practices set the foundation for functioning economies and markets along the value chain. Strong corporate governance and transparency build trust, attracting customers and talent and creating positive economic development. Ethical conduct avoids penalties, so more resources can be allocated to support people and the environment. The reliance on contractors and sub-contractors for property/hotel development and operations poses corruption risks that may erode trust in markets and from governments, impacting the entire value chain. Prudent corporate governance and transparency can prevent impaired performance, reputation loss and potential fines.
	Economic Performance 經濟表現	The property and hospitality sectors are major contributors to economies. The Group contributes by providing job opportunities (generating income for employees, which stimulates economic growth) and creating demand for related industries such as architecture, engineering, construction and food and beverage. The property sector as a whole can influence issues such as housing affordability and economic stability. Therefore, careful consideration is required to deliver broader prosperity. Solid economic performance safeguards financial resources, supporting business growth and human capital development.
	Customer Satisfaction 顧客滿意度	Regular stakeholder engagement and a focus on quality management systems will help identify customer needs and enhance product and service excellence, furthering the Group's ability to contribute to community development. Focusing on customer satisfaction may avoid the consequences of customer attrition, which impact revenue and constrain resources available for fostering sustainable business growth, disbursement to shareholders and making meaningful contributions to the economy and society.

Green Living Material Topics 綠色生活重大議題

Climate Resilience and GHG Emissions | Energy Consumption and Efficiency | Material Use, Waste Reduction and Management | Urban Biodiversity | Labour Practices | Health, Safety and Wellbeing

Pillars 關鍵元素	Issues 議題	Significant Impacts
Green Living 綠色生活	**Climate Resilience and GHG Emissions 氣候抗禦力和溫室氣體排放**	A focus on decarbonisation will help protect ecosystems and the health of society and the economy. Proper management of climate-related risks will avoid impacts on the long-term sustainability of people, ecosystems and economies.

重大影響	Value Chain Impacts 對價值鏈的影響		
	Upstream 上游	Operations 業務	Downstream 下游
營商操守是價值鏈於經濟和市場中正常運作的基石。穩健的企業管治和高透明度可建立信任，吸引顧客和人才，並創造積極的經濟發展。秉持道德操守可避免處罰，使更多資源能分配予公眾和環境。房地產/酒店發展和營運對承辦商和分判商的依賴可帶來貪污風險，或會削弱市場和政府的信任，影響整個價值鏈。穩健的企業管治和透明度可防止業績下滑、聲譽受損和潛在罰款。			
	High 高	**High 高**	**High 高**
房地產和酒店業是經濟的主要來源。集團透過提供就業機會（為員工帶來收入從而刺激經濟增長），和帶動對建築、工程、建造及飲食等相關行業的需求，貢獻經濟發展。房地產行業可影響住屋負擔和經濟穩定等問題。因此，我們需要仔細考慮和計劃，以推動更廣泛的經濟繁榮。穩健的經濟表現可以防止業績、業務增長和人力資本發展的下滑。			
	Medium 中	**High 高**	**Medium 中**
定期與持份者溝通和重視質量管理系統，有助識別顧客需求和提供更佳的產品和服務，從中增強集團為社區發展貢獻的能力。關注顧客滿意度可避免顧客流失而影響收入，使公司能繼續投放資源以促進可持續業務增長和回饋持份者，持續為經濟和社會帶來有意義的貢獻。			
	Low 低	**High 高**	**High 高**

氣候抗禦力和溫室氣體排放 |
能源消耗和效益 |
物料使用、廢物削減和管理 | 城市生物多樣性 |
勞工實務常規 | 健康、安全和福祉

重大影響	Value Chain Impacts 對價值鏈的影響		
	Upstream 上游	Operations 業務	Downstream 下游
致力減碳將有助保護生態系統，以及社會和經濟的健康。適當地管理氣候相關風險將避免對大眾、生態系統和經濟的長遠可持續發展造成影響。			
	High 高	**High 高**	**Medium 中**

Pillars 關鍵元素	Issues 議題	Significant Impacts
Green Living 綠色生活	**Health and Safety 健康及安全**	A culture of safety can protect and support people, both internally and externally. Safeguarding all individuals in the workplace and at our properties will improve performance and help attract and retain talent and customers, benefitting our stakeholders and the economy. Strong health and safety practices can avert injuries as well as impaired reputation and performance.
	Energy Consumption and Efficiency 能源消耗和效益	In Hong Kong, commercial and residential buildings account for approximately 90% of overall electricity consumption, generating over 60% of total GHG emissions. Energy-efficiency measures and investments in cleaner energy support the low-carbon economy, helping to safeguard ecosystems, people, and economies. Appropriately managing energy consumption can avert impacts on air quality and the exacerbation of climate change. Meeting regulatory and stakeholder expectations will ensure that the Group's capacity to contribute meaningfully to the economy and society is not hindered.
	Wellbeing 福祉	Supported and healthy employees are motivated at work. Prioritising wellbeing attracts talent, creates positive customer experiences, and promotes economic development. Support for employees discourages underperformance in the workplace and high turnover rates, that may, in turn, result in lost opportunities for the business, people and economies.
	Labour Practices 勞工實務常規	Respected and satisfied employees cultivate a culture where people feel empowered and are more likely to find purpose at work. This attracts talent and creates positive economic development. Nurturing employees helps prevent high turnover rates and low productivity, which may result in lost opportunities for the business, people and economies.
	Material Use, Waste Reduction and Management 物料使用、廢物削減和管理	Minimising resource consumption and waste generation, maximising reuse and recycling, and ensuring proper waste treatment help reduce environmental impact and safeguard societal wellbeing. Adequate management of resources and waste can prevent environmental damage, loss of reputation, and penalties that may impede the Group's ability to contribute to sustainable development.
	Urban Biodiversity 城市生物多樣性	The property sector profoundly impacts biodiversity and ecosystem health, mainly through construction and design practices. A sound approach to biodiversity sustains ecosystems, resources and quality of life. Proper consideration of biodiversity impacts prevents degradation of ecosystems and loss of stakeholder trust.
	Diversity and Equal Opportunities 多元與平等機會	Diversity of thought encourages innovation that can amplify performance. Diverse, equitable and inclusive workplaces empower employees, attract talent and create positive economic development. A robust approach to diversity and equal opportunities reduces the risk of higher turnover, impaired reputation and lost opportunities for the business, people and economy.

重大影響	Value Chain Impacts 對價值鏈的影響		
	Upstream 上游	Operations 業務	Downstream 下游
安全文化可同時保護和支持大眾及內部員工。保障工作環境及建築物的所有人士將可提升表現，有助吸納和留住人才及顧客，為持份者和經濟帶來利益。穩健的健康及安全實務常規可避免員工受傷、聲譽受損和表現下滑。			
	Medium 中	**High 高**	**Medium 中**
香港的商業和住宅建築佔整體用電量約90%，產生的溫室氣體排放量佔總排放量逾60%。能源效益措施和潔淨能源投資可支持低碳經濟，以及保護生態系統、大眾和經濟。充分管理能源消耗可避免影響空氣質素和加劇氣候變化。滿足監管和持份者的期望，能確保集團有能力順利地為經濟和社會帶來具意義的貢獻。			
	Medium 中	**High 高**	**Medium 中**
健康和得到支援的員工，能積極地工作。優先考慮員工的身心健康可吸引人才，從而創造優質的客戶體驗和推動經濟發展。為員工提供支援，有助提升工作表現和減低流失率，從而避免錯失業務、人才和經濟發展中機遇。			
	Low 低	**High 高**	**Medium 中**
員工感到受尊重和滿足，可建立賦能的文化，在工作找到意義。這樣的文化可吸引人才並推動積極的經濟發展。培養員工有助減低流失率並提升生產力，從而避免錯失業務、人才和經濟發展中機遇。			
	Medium 中	**High 高**	**Medium 中**
將資源消耗和廢物量減至最低並盡量重用和回收資源，加上確保廢物妥善處理，能保護環境和社會健康。妥善管理資源和廢物，有助集團避免破壞環境、聲譽受損和受到處罰，提升貢獻可持續發展的能力。			
	Medium 中	**High 高**	**Medium 中**
房地產行業對生物多樣性和生態系統的健康影響深遠，尤其是透過建築和設計實務常規。穩妥的生物多樣性方針可保持生態系統、資源和生活質素。仔細考慮生物多樣性的影響，可以防止生態系統惡化和失去持份者的信任。			
	High 高	**High 高**	**Medium 中**
多元思想能促進創新，有助提升表現。多元、平等和共融的工作間為員工賦予權力、吸引人才並創造積極的經濟發展。採取全面的多元與平等機會方針，能減低員工流失的風險，以及避免聲譽受損，從而可能錯失業務、人才和經濟發展中機遇。			
	Low 低	**High 高**	**Medium 中**

Pillars 關鍵元素	Issues 議題	Significant Impacts
Green Living 綠色生活	**Water Consumption and Efficiency 用水和用水效益**	Minimising water consumption safeguards this essential shared resource for the benefit of people, communities and ecosystems. Adequate water use management averts environmental stress that can result in reduced stakeholder trust.
	Training and Development 培訓與發展	Professional development empowers employees. Upskilled people are more likely to contribute positively to society and the economy through enhanced business performance. Suitable training can prevent accidents, loss of productivity, and loss of opportunities for businesses, people and economies.

Innovative Design Material Topics 創新構思重大議題

Sustainable Buildings | Investment in Innovation

Pillars 關鍵元素	Issues 議題	Significant Impacts
Innovative Design 創新構思	**Sustainable Buildings 可持續發展建築物**	Adopting sustainable practices throughout the lifecycle of our buildings, including our property construction and management processes, reduces environmental impact along our value chain and enhances the wellbeing of people and communities. Investment in sustainable building practices will minimise vulnerabilities to climate-related risks that could otherwise adversely impact the wellness of our tenants, the surrounding communities and the environment.
	Investment in Innovation 創新投資	Innovation improves performance, making our operations, products, services and people resilient and competitive. This, in turn, benefits our stakeholders, the economy and the surrounding environment. Prioritising innovation prevents a decline in performance and customer satisfaction that may lead to lost opportunities for the business, people and economies.

Community Spirit Material Topics 心繫社區重大議題

Heritage and Culture | Community Investment and Engagement

Pillars 關鍵元素	Issues 議題	Significant Impacts
Community Spirit 心繫社區	**Heritage and Culture 文化傳承**	Fostering the collective memory through conservation, art and cultural initiatives revitalises our communities, benefiting all stakeholders. Investing in heritage and culture ensures we do not miss out on opportunities for people to benefit from deeper community connections built through our cultural legacy and artistic endowment.
	Community Investment and Engagement 社區投資和參與	Community investment and engagement can uplift people and reduce inequality. Positive societal contributions can enhance a business's reputation, attract talent and contribute to economic development. Community engagement alleviates inequalities and increases trust in the business, which would otherwise lead to lost opportunities for people and economies.

重大影響	Value Chain Impacts 對價值鏈的影響		
	Upstream 上游	Operations 業務	Downstream 下游
將用水減至最少，能保護珍貴的共享水資源，造福大眾、社區和生態系統。妥善管理用水，可避免因增加對環境的壓力而失去持份者的信任。			
	Medium 中	High 高	Medium 中
專業發展能成就員工。提升員工技能能推動更佳業務表現，從而為社會和經濟帶來積極影響。適當的培訓可以防止事故、生產力損失以及避免錯失業務、人才和經濟發展中的機遇。			
	Medium 中	High 高	Medium 中

可持續發展建築物 | 創新投資

重大影響	Value Chain Impacts 對價值鏈的影響		
	Upstream 上游	Operations 業務	Downstream 下游
我們於建築物的整個生命週期(包括物業施工和管理流程)採用可持續實務常規，在減少價值鏈對環境影響的同時，提升大眾和社區的福祉。投資可持續建築實務常規將盡可能減少氣候相關風險，增強抗禦力，從而減低對租戶、周邊社區和環境健康的負面影響。			
	Low 低	High 高	Medium 中
創新有助提升表現，使營運、產品、服務和員工更具抗禦力和競爭力，亦有利於我們的持份者、經濟和周邊環境。優先考慮創新可防止表現和顧客滿意度下降，避免錯失業務、人才和經濟發展中的機遇。			
	Medium 中	High 高	Medium 中

文化傳承 | 社區投資和參與

重大影響	Value Chain Impacts 對價值鏈的影響		
	Upstream 上游	Operations 業務	Downstream 下游
透過保育以及藝術和文化活動建立集體回憶，有助活化社區，為所有持份者帶來裨益。投資於文化傳承，能確保我們把握能惠及大眾的機會，藉著文化遺產和藝術人才與社區建立更深厚的關係。			
	Low 低	Medium 中	High 高
社區投資和參與可培育人才並減少不平等現象；積極貢獻社會可提升企業聲譽、吸引人才並有助經濟發展。社區參與可緩解不平等現象，有助增加持份者對企業的信任，從而避免流失人才和經濟發展機遇。			
	Low 低	High 高	High 高

ESG Risk Management

環境、社會及管治風險管理

The Group operates in a dynamic environment where potential ESG risks related to our material topics continually evolve along with their inherent opportunities for positive impact. During the reporting period, we reviewed our risk register and the results of this year's in-depth stakeholder engagement exercise to refresh our understanding of the salient ESG risks and opportunities applicable to our business.

Some of our key potential ESG risks and opportunities are outlined below. More information about our approach to climate-related risks and opportunities can be found on p.70 and p.190 of this Report as well as in Sino Land's Climate Action Report.

集團於瞬息萬變的環境中營運，當中與重大議題相關的潛在環境、社會及管治風險，以及能產生積極影響的相關機會亦不時出現變化。報告期內，我們審閱了風險登記冊，並評估今年持份者深入參與活動的成果，以更新適用於我們業務的顯著環境、社會及管治風險和機遇。

以下概述部分潛在環境、社會及管治風險和機遇。有關管理氣候相關風險和機遇的詳情，請參閱本報告第70頁和第190頁，以及信和置業的《氣候行動報告》。

Ethics and Integrity
道德與誠信

Report Section 報告章節

P.48–50 Governance 管治

Potential Risks/Opportunities

- Misconduct by an employee may lead to financial and reputational losses for the Group
- Enhancing training and communication on our core value of "Integrity" will improve fraud prevention awareness and increase trust from our stakeholders

潛在風險 / 機遇

- 員工的不當行為可能導致集團的財務及聲譽損失
- 加強集團的核心價值「誠信可靠」的培訓和溝通，將提高預防欺詐的意識及增加持份者對集團的信任

Our Response

- Policies and procedures are in place to reinforce our firm commitment to ethical values and incorporate proper segregation of duties with checks and balances
- Regular staff training and communication on ethics and integrity

我們的回應

- 透過制定政策和程序，致力堅守道德價值，及列明適當的職責分離安排及制衡措施
- 定期就道德與誠信為員工安排培訓和溝通

Sustainable and Ethical Supply Chain
可持續和具道德的供應鏈

Report Section 報告章節

P.54–55 Governance 管治

Potential Risks/Opportunities

- High-quality inputs are required to deliver the products and services that meet customer expectations
- ESG-related incidents in our supply chain could negatively impact the reputation of the Group
- Promoting sustainability in the supply chain is an opportunity to engage suppliers to improve our ESG practices and the quality of our products and services

潛在風險 / 機遇

- 集團需要優質的原料供應，才能提供符合客戶期望的產品和服務
- 與環境、社會及管治相關的供應鏈事故，或會對集團的聲譽產生負面影響
- 推廣可持續供應鏈，為集團提供與供應商攜手改善環境、社會及管治實務常規以及提升產品和服務質素的機會

Our Response

- Sustainable Procurement Policy in place to ensure responsible ESG practices are incorporated in the selection of contractors and suppliers and across all procurement activities
- Ensuring 100% of approved suppliers are governed by the Contractor/Supplier Code of Conduct and at least 50% of our approved suppliers obtain recognised ISO/ESG/EHS standards by 2030

我們的回應

- 已實施《可持續採購政策》，以確保選擇承辦商及供應商的過程和所有採購活動都奉行負責任的環境、社會及管治常規
- 確保100%認可供應商受《承辦商/供應商行為守則》約束及2030年前至少50%的認可供應商獲得ISO/ESG/EHS標準認證

Cybersecurity and Data Protection
網絡安全與數據保護

Report Section 報告章節

P.51–53 Governance 管治

Potential Risks/Opportunities

- Digitalisation may bring an increased risk of cybersecurity incidents and more complex or stringent personal data privacy requirements
- Minimising cybersecurity threats by strengthening the Group's information security measures is imperative for the long-term resilience of the Group
- Ensuring the Group's systems are protected and data is handled properly builds stakeholder trust in our business, enabling us to adopt innovative technologies safely

潛在風險 / 機遇

- 數碼化或會增加網絡安全事故的風險，並帶來更複雜或嚴格的保護個人資料私隱要求
- 加強集團的資訊安全措施以減少網絡安全威脅，才能讓集團長期抵禦網絡風險
- 確保集團的系統與數據受到保護及得到妥善處理，能建立持份者對集團的信任，並讓集團安全地採用創新科技

Our Response

- Continuous review and upgrade of information technology infrastructure and systems as well as enhancement of cybersecurity measures
- Regular internal communication and training on cyberattacks and cyberthreats
- Adoption of cybersecurity operation centre services for real-time monitoring and handling of cyberthreats
- Obtained ISO 27001 (Information Security Management) certification
- Policies and procedures established for the protection of personal data privacy

我們的回應

- 持續檢討網絡安全及升級資訊科技基建設施和系統，並不斷加強相應措施
- 定期提供有關網絡攻擊威脅的內部通訊及培訓
- 透過採納資訊安全監控中心的方案，實時監控、分析及處理網絡安全的威脅
- 取得ISO 27001（資訊安全管理體系）認證
- 制定有關保護個人資料私隱的政策和程序

Sustainable Buildings
可持續發展建築物

Report Section 報告章節

P.116–127 Design 匠心設計

Potential Risks/Opportunities

- The Group may lose revenue and reputation if the increasing demand from investors, tenants and customers for buildings with sustainable design elements is not fulfilled
- Reduce operating costs with energy-efficient and climate-resilient buildings

潛在風險 / 機遇

- 投資者、租戶和顧客對建築物融入可持續設計元素的需求與日俱增，倘若集團未能迎合此期望，將有可能導致收入及聲譽損失
- 透過節能和具氣候抗禦力的建築物降低營運成本

Our Response

- Attaining recognised sustainable building awards and certifications for new and existing buildings
- Implementation of innovative sustainable design features to attract investors, tenants and customers

我們的回應

- 為新建和現有建築物取得受認可的可持續建築獎項和認證
- 加入創新的可持續設計特點，以吸引投資者、租戶和顧客

Climate Resilience and GHG Emissions
氣候抗禦力和溫室氣體排放

Report Section 報告章節
P.66–72 Green 綠色低碳

Potential Risks/Opportunities

- The impact of climate change on business operations and profitability is becoming increasingly evident and unavoidable
- Adopting climate-related risk management measures, from implementing energy-efficient and renewable technology to addressing physical and transition risks, including costly regulatory mechanisms, is important for the Group

潛在風險 / 機遇

- 氣候變化對業務運營和利潤的影響越來越明顯及難以避免
- 採取與氣候相關的風險管理措施，包括採用節能和可再生能源的科技及應對實體和轉型風險（如高成本的合規管理體系），對集團十分重要

Our Response

- Incorporation of environmentally responsible designs/facilities into our properties
- Utilisation of technology and pursuit of innovative solutions to minimise emissions
- Continuous improvement in the Group's climate risk mitigation through design, innovation and technology such as artificial intelligence

我們的回應

- 於集團的建築物內採用環保設計 / 設施
- 利用創新科技及尋求創新方案，將溫室氣體排放量減至最低
- 通過設計、創新及科技（如人工智能），不斷改進集團緩解氣候風險的能力

Energy Consumption and Efficiency
能源消耗和效益

Report Section 報告章節
P.73–75 Green 綠色低碳

Potential Risks/Opportunities

- Increasing operating costs from higher energy prices and compliance with more stringent climate-related regulations
- Improved energy efficiency and cost savings by investing in new energy-saving technology and the use of renewable energy

潛在風險 / 機遇

- 能源價格上漲及遵守更嚴格的氣候相關法規會增加營運成本
- 透過投資新的節能技術及使用可再生能源，有助提高能源效益並減省成本

Our Response

- Implementation of innovative technology solutions to reduce energy consumption and optimise energy efficiency
- Adoption of renewable energy, such as using photovoltaic panels at properties to generate electricity
- Installation of electric vehicle ("EV") charging stations at properties to reduce energy costs for customers

我們的回應

- 實施創新的科技解決方案，以優化能源效率和減少能源消耗
- 採用可再生能源，例如在物業使用光伏電板發電
- 在物業安裝電動車充電站，為客戶降低能源成本

Material Use, Waste Reduction and Management
物料使用、廢物削減和管理

Report Section 報告章節

P.76–84 Green 綠色低碳

Potential Risks/Opportunities

- More stringent regulations on waste disposal will lead to an increase in compliance costs
- Greater efficiencies and cost savings by producing less waste, managing our business more effectively and using more resilient building materials

潛在風險 / 機遇

- 更嚴格的廢物處理法規將增加合規成本
- 透過廢物削減、更有效地管理業務，以及使用更具抗禦力的建築材料，以提高效率並節省成本

Our Response

- Green Office Policy in place to guide the use of resources across offices, and Waste Management Policy in place to outline requirements for proper use and recycling of materials as well as disposal of waste
- Investment in innovative and sustainable building materials
- Implementation of food waste management programme in properties for reduction of food waste
- Replacement of plastic straws, bottled water and single-use plastic toiletries in hotels with eco-friendly alternatives

我們的回應

- 制定《綠色辦公室政策》指引有效使用資源的方法，及制定《廢物管理政策》指引善用、回收和處置廢物的要求
- 投資創新和可持續的建築材料
- 在物業推行廚餘管理計劃，以減少廚餘量
- 在酒店提供環保用品去替換膠飲管、膠樽裝水和即棄塑膠小瓶裝沐浴用品

Health, Safety and Wellbeing
健康、安全和福祉

Report Section 報告章節

P.105–109 Wellness 健康舒泰

Potential Risks/Opportunities

- Health and safety incidents could adversely affect the wellbeing of stakeholders and negatively impact the reputation of the Group
- Consistent and diligent health and safety measures will improve the wellbeing of our people and stakeholders

潛在風險 / 機遇

- 健康及安全事故或對持份者的福祉和集團聲譽產生負面影響
- 持續和全面的健康及安全措施可以改善大眾的福祉

Our Response

- Commitment to creating a supportive environment where our employees, customers and communities can flourish
- Enforcement of various safety measures to safeguard the health and safety of customers and employees

我們的回應

- 致力為員工、客戶及社區提供一個支持他們得以健康發展的環境
- 採取各種保障客戶和員工健康及安全的措施

Governance

管治

RELATED MATERIAL TOPICS
相關重大議題

47 Economic Performance
經濟表現

48 Ethics and Integrity
道德與誠信

51 Cybersecurity and Data Protection
網絡安全與數據保護

54 Sustainable and Ethical Supply Chain
可持續和具道德的供應鏈

56 Customer Satisfaction
顧客滿意度

HIGHLIGHTS
重點項目

1 Sino Land has been selected as a constituent of the Dow Jones Sustainability Asia/Pacific Index for the second consecutive year
信和置業連續第二年獲納入為道瓊斯可持續發展亞太指數的成份股

2 The Group's procurement systems have obtained ISO 20400 (Sustainable Procurement) certification, providing guidelines for integrating sustainability into our procurement policy and strategy
集團的採購體系已獲ISO 20400(可持續採購)認證，讓我們更有效地將可持續發展融合於採購政策和策略

GOALS 目標	PROGRESS 進展	As at 30 June 2024 截至 2024年6月30日
100% of approved suppliers are governed by our Contractor/Supplier Code of Conduct 100% 認可供應商受《承辦商/供應商行為守則》約束	Since 2021, all our new suppliers have been required to comply with our Contractor/Supplier Code of Conduct. Our existing suppliers are required to confirm compliance with the Contractor/Supplier Code of Conduct annually. 自2021年，所有新供應商必須遵守《承辦商/供應商行為守則》。我們的現行供應商必須每年申明遵守《承辦商/供應商行為守則》。	
100% By 2025, 100% of approved suppliers to adhere to our Sustainable Procurement Policy 於2025年前，100%認可供應商致力遵守《可持續採購政策》	Since 2021, all our new suppliers have been required to comply with our Sustainable Procurement Policy. Our existing suppliers are required to confirm compliance with the Sustainable Procurement Policy annually. 自2021年，所有新供應商必須遵守《可持續採購政策》。我們的現行供應商必須每年申明遵守《可持續採購政策》。	
By 2030, 50% of suppliers to obtain recognised ISO/ESG/EHS standards 於2030年前，50%認可供應商獲得ISO/ESG/EHS認證	10.83% During the reporting period, 10.83% of the approved suppliers have obtained recognised ISO/ESG/EHS standards. 報告期內，10.83%的認可供應商獲得ISO/ESG/EHS認證。	

Management Approach

Corporate Governance Structure

The Group places great importance on corporate integrity, business ethics and good governance. Our governance systems and processes are designed to reflect these values at all levels, including Tsim Sha Tsui Properties' Board of Directors (the "Board"). The Board provides overall leadership and control for the Company in an effective manner to maximise the financial performance of the Company and shareholder value. The Board sets overall direction, strategies and policies and evaluates financial performance.

As at the publication of this Report, the Board has seven Directors comprising two Executive Directors including the Chairman and the Deputy Chairman of the Board, two Non-Executive Directors (including Ms Nikki Ng who has been appointed as a Non-Executive Director with effect from 10 August 2023) and three Independent Non-Executive Directors. Non-Executive Directors, including Independent Non-Executive Directors, play a crucial role by bringing independent views and advice on important issues relating to the Company's strategy, policy and financial performance, and taking the lead on issues where potential conflicts of interest may arise.

The balance between the number of Executive and Non-Executive Directors is considered effective in ensuring independent judgment is exercised effectively to protect the interests of the Company and its shareholders. The Board's work is supported by regular reporting from the Audit Committee, Compliance Committee, Remuneration Committee and Nomination Committee.

Diversity at the Board level is essential to attaining our strategic objectives and furthering sustainable development. Our Board Diversity Policy stipulates that the Nomination Committee must consider a variety of factors when deciding on new appointments or re-appointments. These include age, gender, ethnicity, cultural identity, educational background, professional or industry experience, skills, knowledge and other relevant criteria.

The Company is committed to maintaining a high degree of corporate transparency and communicating regularly with our stakeholders. Accordingly, information about our business is disseminated through various channels, including press releases, the corporate website, results briefings, onsite visits and investor conferences, amongst others. For more details about our approach to corporate governance and governance structure, please refer to our Annual Report 2024.

Risk Management

An essential and integral part of our corporate governance is the robust and effective management of risks, including ESG risks. The Board has the overall responsibility for evaluating and determining the nature and extent of the risks it is willing to take in achieving the Group's strategic objectives, and ensuring that the Company establishes and maintains appropriate and effective risk management and internal control systems to address ESG risks, including climate-related risks. In addition, the Audit Committee is authorised by the Board to oversee risk management and internal control systems.

管理方針

企業管治架構

集團非常重視企業誠信、商業道德操守及良好管治。我們的管治體系和流程，有助促進尖沙咀置業各級人員（包括董事會）秉持這些價值觀。尖沙咀置業董事會有效的領導及監督，能為公司的財務業績和股東帶來裨益。董事會不僅制定整體方向、策略與政策，亦會檢討財務表現。

截至本報告發布日期為止，董事會共有七名董事，由兩名執行董事，包括董事會主席及董事會副主席；兩名非執行董事（包括於2023年8月10日起獲委任為非執行董事之黃敏華女士）和三名獨立非執行董事組成。非執行董事，包括獨立非執行董事，擔當重要角色。他們不僅能在決定與公司策略、政策、財務表現相關的重要事宜時提供獨立意見及建議，亦會帶領處理涉及潛在利益衝突的問題。

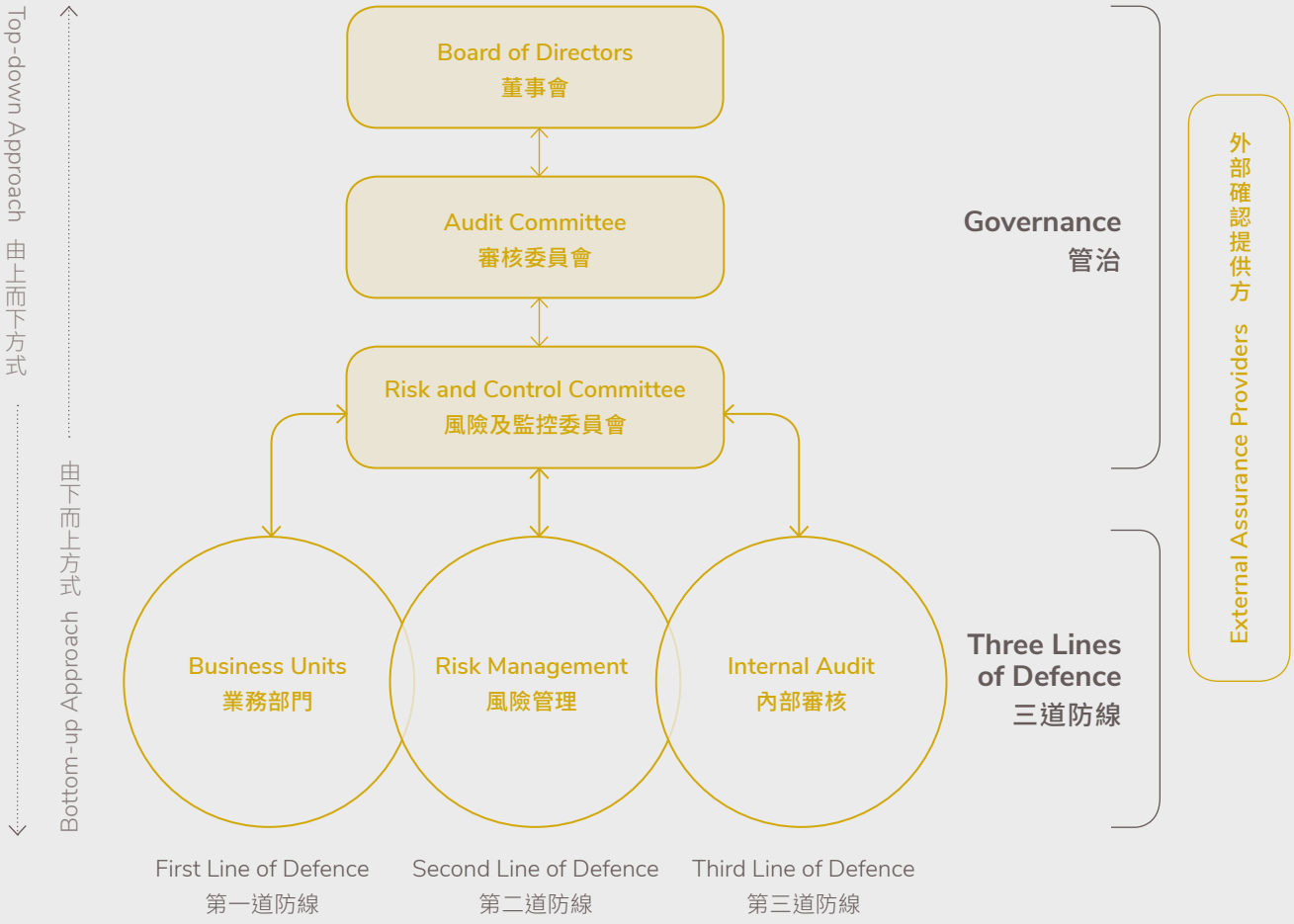
執行董事及非執行董事的人數比例均等，能有效確保董事會作出獨立判斷，從而保障公司及其股東的利益。審核委員會、遵守規章委員會、薪酬委員會和提名委員會定期向董事會匯報，以支持董事會的工作。

董事會多元化對達到策略性目標及促進可持續發展至關重要。我們的《董事會成員多元化政策》訂明提名委員會在新委任或續任事宜上必須考慮多個因素，包括年齡、性別、種族、文化認同、教育背景、專業或行業經驗、技能、知識，以及其他相關要求。

公司致力保持高透明度及與持份者定期溝通。為此，我們以多個渠道發布有關業務的資訊，包括新聞稿、公司網站、業績簡報、實地探訪和投資者會議等。有關企業管治方針和管治架構的詳情，請參閱2024年報。

風險管理

穩健有效的風險管理，包括環境、社會及管治風險，是企業管治的的重要一環。董事會對評估及釐定集團於達成策略目標的過程中願意承擔之風險性質及程度負最終責任，並確保本公司設立及維持合適及有效之風險管理及內部監控系統，以監督環境、社會及管治相關風險，當中包括氣候風險。此外，董事會進一步授權審核委員會監督風險管理和內部監控系統。



Enterprise Risk Management ("ERM") is a process through which risks and relevant controls are identified, assessed, evaluated and reviewed on an ongoing basis. The Group implements an ERM approach to support the Board and the Audit Committee in discharging their risk management responsibilities and to aid individual business units in managing the key risks they face. An ERM Policy and Framework based on International Standard ISO 31000:2018 Risk Management – Guidelines has been established and is reviewed regularly.

With direction from the Board, the Audit Committee and the Risk and Control Committee, the Group utilises the Three Lines of Defence model. This model combines a top-down strategic view with a bottom-up operational risk assessment by each business unit, to provide a holistic view and ensure all significant risks are appropriately identified and managed.

For the year ended 30 June 2024, the Audit Committee, with the assistance of the Risk and Control Committee, reviewed the effectiveness of the risk management and internal control systems covering strategic, financial, operational, compliance and ESG risks. The Audit Committee engages in various activities to oversee the risk management system on an ongoing basis. Such activities include, but are not limited to, reviewing the ERM Policy and Framework and ERM reports.

企業風險管理是用於持續識別、評估、衡量和檢討各項風險及其相關監控措施的機制。集團採用企業風險管理系統協助董事會及審核委員會履行風險管理的責任，以及幫助各業務部門管理其面對的主要風險。《企業風險管理政策及框架》依據國際標準《ISO 31000：2018風險管理 —— 指引》制訂並經定期檢討。

在董事會、審核委員會與風險及監控委員會的指引下，集團採用「三道防線」的風險管理模式，綜合「由上而下」的策略觀點以及各業務部門所進行「由下而上」的營運風險評估，以確保所有重大風險均獲識別並適當管理。

截至2024年6月30日年度，審核委員會在風險及監控委員會的協助下，檢討集團的風險管理和內部監控體系的成效，範疇包括策略、財務、營運、合規，以及環境、社會及管治的風險。審核委員會透過檢討《企業風險管理政策及框架》以及企業風險管理報告等不同方式，持續監督風險管理系統。

During the reporting year, the Internal Audit Department worked with all business units and senior management to enhance risk management and internal control systems, and to raise staff awareness of risk management. This included updating the risk register and reaffirming all business units' understanding of the key risks and opportunities relevant to our operations. More information about our risk management and internal control systems can be found in our Annual Report 2024.

Sustainability Governance

The Board oversees the management of the overall sustainability strategy and reporting of the Group through regular updates from the Environmental, Social and Governance Steering Committee ("ESG Steering Committee"). The ESG Steering Committee is chaired by Mr Daryl Ng, Deputy Chairman, and comprises another Director of the Company and key executives.

The ESG Steering Committee reports to the Board twice a year and supports the Board in overseeing sustainability practices by:

- observing and highlighting ESG trends, risks and inherent opportunities
- identifying and addressing the expectations of stakeholder groups
- planning and implementing programmes and policies to support the sustainability strategy
- monitoring and enhancing the management approach for our material topics to create shared value
- reporting on sustainability performance and progress at regular board meetings
- reviewing and approving the Company's sustainability reports

在報告年度內，內部審核部與所有業務部門及高級管理層合作，透過更新風險登記冊，並確認所有業務部門對於營運相關的主要風險和機遇的理解，以加強風險管理和內部監控系統，及增強員工對風險管理的認識。有關風險管理及內部監控系統的詳情，請參考本公司2024年報。

可持續發展管治

董事會透過環境、社會及管治督導委員會的定期匯報，監督集團整體可持續發展策略的管理和報告。環境、社會及管治督導委員會由集團副主席黃永光先生擔任主席，成員包括本公司其他董事和主要管理人員。

環境、社會及管治督導委員會每年向董事會匯報兩次並透過以下方式協助董事會監督可持續發展事宜：

- 觀察和重點說明環境、社會及管治趨勢、風險和潛在機遇
- 識別和回應持份者組別的期望
- 規劃和實施支持可持續發展策略的計劃和政策
- 監察和加強重大議題的管理方針以創造共享價值
- 於董事會定期會議上匯報可持續發展績效和進展
- 審批公司的可持續發展報告

The ESG Steering Committee also oversees the alignment of the Company's sustainability disclosures with international standards, including the recommendations of the TNFD, as well as the ISSB's IFRS S1 and IFRS S2.

The ESG Steering Committee is supported by sub-committees with representatives from various business units responsible for developing roadmaps and actions to deliver the goals and targets under our three pillars — Green Living, Innovative Design and Community Spirit. Sub-committees ensure sufficient resources are allocated to achieve the goals and targets under each material topic. They also monitor feedback or grievances raised through multiple channels and propose initiatives for the ESG Steering Committee to consider. Sub-committees engage in annual review exercises, stakeholder surveys, as well as peer and best practice benchmarking to assess and enhance the Company's management approach for each material topic. They meet regularly and track key performance indicators aligned with our SV2030 targets to identify areas for improvement.

Improving our Sustainability Performance

The Group's commitment to improving our sustainability performance extends from management to frontline employees. To reinforce the Group's vision of Creating Better Lifescapes and our core value of "Continuous Improvement", ESG is one of our main annual goal-setting areas for measuring achievements. Accordingly, the Group's performance on material topics is directly linked to the compensation of our executives based on their corresponding roles. Colleagues at the Assistant Manager level and above are expected to set KPIs related to sustainability topics and integrate sustainability practices into their daily work. These KPIs are reviewed during annual performance appraisals. We consistently strive for strong results in this area and incentivise good performance.

環境、社會及管治督導委員會亦以國際標準來監察公司的可持續發展披露，包括TNFD建議及ISSB的《IFRS S1》及《IFRS S2》。

環境、社會及管治督導委員會由來自各個業務部門代表的小組委員會所支持。小組委員會負責規劃「綠色生活」、「創新構思」和「心繫社區」三大元素的路線圖和籌辦活動，並確保每個元素均獲分配充足的資源，以達成因應每個重大議題而訂立的目標和指標。小組委員會透過多個渠道聽取意見或申訴，從而為環境、社會及管治督導委員會建議相應計劃。此外，小組委員會透過年度審核、持份者問卷調查，並以行業同儕和最佳實務常規為基準，評估和加強公司對各個重大議題的管理方針。小組委員會亦會定期舉行會議跟進《可持續發展願景2030》目標的關鍵績效指標，以識別有待改進的地方。

改善我們的可持續發展表現

集團對改善可持續發展表現的承諾由管理層延伸至前線員工。為了達致集團「建構更美好生活」的願景和加強「不斷求進」的核心價值，環境、社會及管治成為了年度目標設定的其中一個主要範疇以衡量成果。而集團在重大議題上的表現亦與高級管理人員根據其相應角色所獲得的薪酬帶有直接關係。為此，助理經理及以上級別的員工須訂立與可持續發展議題相關的關鍵績效指標，並在日常工作中實踐可持續發展理念。我們於年度表現評估期間檢討這些關鍵績效指標的實行情況，並持續鼓勵表現良好的員工，以達致卓越的可持續發展表現。

ESG Steering Committee Members
環境、社會及管治督導委員會成員

Mr Daryl Ng, Deputy Chairman	副主席 **黃永光先生**
Ms Nikki Ng, Non-Executive Director & Director of Philanthropy	非執行董事暨慈善事務董事 **黃敏華女士**
Mr David Ng, Group Associate Director	集團聯席董事 **黃永龍先生**
Mr Ringo Chan, Group Finance Director	集團財務董事 **陳榮光先生**
Ms Bella Chhoa, Director – Asset Management	資產管理董事 **蔡碧林女士**
Ms Elaine Liu, Group Associate Director & Chief Human Resources Officer	集團聯席董事兼人力資源總監 **廖懿妮女士**
Ms Vivian Lee, Group General Manager – Corporate Marketing, Communications & Sustainability	企業市務、傳訊及可持續發展集團總經理 **李玲鳳女士**
Mr Pont Chiu, Group General Manager – Risk Management & Internal Audit	風險管理及審核集團總經理 **招信江先生**

Key ESG Policies and Guidelines

Our ESG Policies and Guidelines are essential to enabling the delivery of our products and services while meeting our sustainability goals. The ESG Steering Committee reviews and approves the policies and guidelines. During the reporting period, the Group reviewed and updated our policies and guidelines to ensure greater consistency with the evolving expectations of our stakeholders. Our ESG policies and guidelines are discussed in detail in the relevant material topic sections of this Report and on our website.

Sino Sustainability Academy

Launched in 2020, the Sino Sustainability Academy is a Group-wide platform established to ensure that the ethos of championing sustainability practices permeates from our leadership to our frontline staff. All new employees receive training on our sustainability governance procedures, strategies and ESG initiatives during orientation, while programmes and webinars are offered to continue the dialogue with all our employees. By sharing knowledge on a diverse range of sustainability topics, including pressing issues like climate change and diversity and inclusion, we ensure our sustainability strategy is understood and put into practice at all levels of business operations.

In line with our SV2030 target to ensure all our employees receive ESG training, the Academy offers a wide range of learning opportunities. Staff accumulated 21,685 learning hours through the Academy during the reporting period. Going forward, the Academy will continue to work to inspire a sustainability mindset amongst our colleagues.

主要環境、社會及管治政策及指引

環境、社會及管治政策和指引引領我們在提供產品與服務的同時，達成可持續發展目標。環境、社會及管治督導委員會審批相關政策及指引。報告期內，集團檢討及修訂了政策和指引，以確保時刻符合持份者不斷改變的期望。更詳盡的政策描述載於本報告中的相關重大議題章節及公司網站。

可持續發展學堂

「可持續發展學堂」設立於2020年，是涵蓋整個集團的學習平台，藉以確保領導層秉持的可持續發展精神能在前線員工層面貫徹實踐。所有新入職員工均須接受有關可持續發展管治程序、策略和環境、社會及管治舉措的培訓。同時，學堂亦提供不同活動和網上講座，與所有員工持續對話。透過分享多元範疇的可持續發展知識，包括氣候變化和多元與共融等迫切議題，確保業務各層面都充分了解可持續發展策略並付諸實行。

為達成《可持續發展願景2030》目標，學堂提供各種學習機會，確保全體員工接受環境、社會及管治相關培訓。報告期內，員工透過學堂舉辦的活動累計21,685學習時數。展望未來，學堂將繼續努力培訓啟發員工的可持續發展思維。

Our ESG Policies and Guidelines
我們的環境、社會及管治政策和指引

Anti-Corruption Policy 《反貪污政策》	Biodiversity Policy 《生物多樣性政策》	Climate Change Policy 《氣候變化政策》
Contractor/Supplier Code of Conduct 《承辦商/供應商行為守則》	Cybersecurity Policy 《網絡安全政策》	Diversity and Inclusion Policy 《多元共融政策》
Energy Policy 《能源政策》	Environmental Policy 《環保政策》	Green Office Policy 《綠色辦公室政策》
Health and Safety Policy 《健康及安全政策》	Human Rights Policy 《人權政策》	Stakeholder Engagement Guidelines 《聯繫持份者指引》
Sustainable Building Guidelines 《可持續建築指引》	Sustainable Procurement Policy 《可持續採購政策》	Tax Governance Framework* 《稅務管治框架》
Waste Management Policy 《廢物管理政策》	Whistleblowing Policy 《舉報政策》	

* New policy adopted during the reporting period.
報告期內推行的新政策。

Economic Performance

經濟表現

As we seek to make business a driver for sustainability and to create a better life for all, we are keenly aware that these aspirations go hand in hand with achieving steady economic performance within changing global markets. With this in mind, we continue to optimise earnings, improve efficiencies and elevate the quality of our products and services.

在不斷變化的全球市場取得穩定經濟表現，有助促進企業的可持續發展，實現我們為人們建構更美好生活的願景。因此，我們繼續增加收益、提高效率，並提升產品和服務的質素。

To continue Creating Better Lifescapes for all our stakeholders, we maintain a policy of selectively and continuously replenishing our land bank and delivering high-quality products and services to our customers. As at 30 June 2024, Sino Land had a total land bank of approximately 19.5 million sq. ft. of attributable floor area in Mainland China, Hong Kong, Singapore and Sydney. In terms of land bank breakdown by status, 5.1 million sq. ft. was for properties under development, 13.2 million sq. ft. was properties for investment and hotels, together with 1.2 million sq. ft. of properties held for sale. Our property leasing and management services, along with our hospitality business, continue to support the Group by contributing a steady income stream. More details about our economic performance can be found in our Annual Report 2024.

為了繼續為所有持份者「建構更美好生活」，我們維持採取選擇性策略補充土地儲備，並致力為顧客提供優質產品和服務。截至2024年6月30日，信和置業在中國內地、香港、新加坡及悉尼擁有的土地儲備應佔樓面面積約1,950萬平方呎。以土地狀況劃分，發展中物業為510萬平方呎、投資物業和酒店為1,320萬平方呎，以及已完成之銷售物業為120萬平方呎。我們的物業租賃和管理服務，以及酒店業務，將繼續為集團帶來穩定收入。有關經濟表現的詳情，請參閱本公司2024年報。

5.1 million sq. ft.
properties under development
發展中物業面積為510萬平方呎

13.2 million sq. ft.
properties for investment and hotels
投資和酒店物業面積為1,320萬平方呎

1.2 million sq. ft.
properties held for sale
已完成之銷售物業面積為120萬平方呎

Sino Land had a total land bank of approximately
19.5 million sq. ft.
of attributable floor area in Mainland China, Hong Kong, Singapore and Sydney
信和置業在中國內地、香港、新加坡及悉尼的土地儲備應佔樓面面積為約1,950萬平方呎

Ethics and Integrity

道德與誠信

"Integrity" is one of the Group's significant core values. We promote high ethical standards and strictly prohibit any form of corruption and bribery in our business transactions.

「誠信可靠」是集團重要的核心價值之一。我們提倡高道德標準，並嚴禁商業交易存有任何貪污賄賂的行為。

We do not compromise on ethics and integrity. As outlined in our Code of Conduct ("CoC"), any form of discrimination, corruption and bribery is not tolerated. Breach of our CoC may result in disciplinary or civil action. All staff members are required to complete an e-learning course on our CoC comprising two videos and a quiz using the SINO iLearn app. They must also complete a mandatory Code of Conduct Acknowledgement and Declaration Form to confirm that they understand the requirements stipulated in our CoC. During the reporting period, there were no significant breaches of the CoC occurred. Our contractors and suppliers must likewise adhere to the Contractor/Supplier Code of Conduct ("SCoC") and must align with the ethically, socially and environmentally responsible practices stipulated in the SCoC.

我們不會在道德和誠信方面妥協。我們於《紀律守則》訂明絕不允許任何形式的歧視、貪污和賄賂。違反《紀律守則》可導致紀律處分或民事訴訟。所有員工必須利用「信學堂」手機應用程式完成有關《紀律守則》的培訓，當中包括兩段短片和一份測驗。員工亦必須填寫「《紀律守則》簽署及聲明書」，以示明白當中訂明的規定。報告期內，並無發生違反《紀律守則》的重大事件。我們的承辦商和供應商亦須符合《承辦商/供應商行為守則》的規定，遵守對道德、社會和環境負責的常規。

We regularly remind employees to ensure a high level of business integrity in accordance with our Code of Conduct.
我們定期提醒員工遵循《紀律守則》，確保高度的業務誠信。

Anti-Corruption

The Group complies with all applicable laws and regulations, including the Prevention of Bribery Ordinance in Hong Kong and equivalent laws and regulations in Mainland China, Singapore and Sydney. Senior management takes full responsibility for complying with regulations to prevent bribery and corruption. Our Anti-Corruption Policy provides guidelines for proper conduct across our business, including those relating to the prevention of bribery, solicitation and acceptance of advantages, conflicts of interest, forging of documents or presenting false accounting records, as well as the acceptance of gifts and entertainment from third parties. Employees are regularly reminded to ensure a high level of business integrity in accordance with the CoC, and to avoid situations that may lead to a potential conflict of interest. In particular, employees are reminded of the CoC and our Guidelines on Acceptance of Gifts and Entertainment before festive seasons. During the reporting period, there were no significant instances of non-compliance with laws and regulations.

We provide yearly anti-corruption training to all employees, including key executives, via the SINO iLearn app. This training covers topics such as ethical conduct in property management, construction and work supervision. Our Group Approved Contractors/Suppliers List Vetting Panel monitors the contractor/supplier screening process to ensure fairness in the tendering process.

反貪污

集團遵守所有適用的法律及規例，包括香港的《防止賄賂條例》，以及中國內地、新加坡和悉尼的同等法律及規例。高級管理層對遵守防止賄賂和貪污規例負全權責任。我們的《反貪污政策》確保集團營運的各方面恰當有序，涵蓋防止賄賂、索取及收受利益、利益衝突、偽造文件或提供虛假會計紀錄，以及接受第三方饋贈和款待等相關指引。我們經常提醒員工遵守《紀律守則》的規定，以確保以誠信營運業務，並避免涉及或會導致利益衝突的情況。我們亦在佳節前特意提醒員工留意《紀律守則》和《有關員工收受禮物及款待紀律守則》。報告期內，並無違反法律和規例的重大事件。

我們透過「信學堂」手機應用程式為所有員工，包括主要管理人員提供年度反貪污培訓。培訓內容包括物業管理、建築和工程監督的誠信操守。為確保招標過程公正，我們的認可承辦商評審委員會負責監督承辦商/供應商的篩選過程。

Open Communication

We value the views and suggestions of our stakeholders. Our grievance-handling mechanisms are designed to ensure concerns are managed promptly and impartially. For employees, we have a dedicated phone line, email, secure storage and defined systems for securely receiving, logging and saving reports so these are not at risk of unauthorised processing or disclosure. Other stakeholders, including those from local communities, can also voice concerns safely through a dedicated channel. We regularly review our grievance mechanisms to ensure their continual improvement.

Whistleblowing

Employees and other stakeholders may report any suspected cases of misconduct without fear of retaliation in accordance with our Whistleblowing Policy. As part of our procedures, a dedicated investigation team reviews issues raised and reports these to the Business Ethics Committee, which comprises the Group Finance Director, the Head of the Human Resources Department and the Head of the Internal Audit Department. The Business Ethics Committee, in turn, reports to the Risk and Control Committee and the Board (via the Audit Committee).

Our Policy and Procedures for Notification of Unethical Conduct provide employees with a formal channel for reporting complaints to the Business Ethics Committee. When a complaint is received, an investigation is conducted by the dedicated investigation team, and all complaints are handled promptly and fairly. Reports may be submitted anonymously, and the Group is committed to protecting the reporting person's identity. Reported cases are handled by the Business Ethics Committee in confidence, except where the Group is required to disclose information by law or regulation, and followed through in accordance with the Policy and Procedures for Notification of Unethical Conduct. Regular monitoring of these policies and procedures is facilitated by reporting to the Risk and Control Committee and the Board to ensure the effectiveness of our whistleblowing mechanisms.

開放的溝通

我們重視持份者的意見和建議。我們的申訴機制旨在迅速和公正地處理疑慮。我們為員工設立專用熱線、電郵和安全的文件儲存庫，並以既定系統穩妥地接收、記錄和儲存相關投訴，以免遭受未經授權處理或洩露的風險。其他包括來自社區的持份者，亦可透過專屬渠道安全地表達疑慮。我們定期檢討，務求持續完善申訴機制。

舉報

員工和其他持份者可根據《舉報政策》舉報任何可疑的不當行為，而無需擔心遭受報復。在調查的程序中，專責調查小組會審查所有問題，並向由集團財務董事、人力資源部主管和內部審核部主管組成的商業操守委員會匯報。而商業操守委員會會向風險及監控委員會和透過審核委員會向董事會匯報。

我們的《不道德行為舉報政策及程序》為員工提供正式渠道，向商業操守委員會提出投訴。接獲投訴後，專責調查小組會迅速和公正地處理個案。集團致力保護舉報者的身分，並允許以匿名方式舉報。除相關法例要求集團披露的情況外，每宗舉報個案均由商業操守委員會按照《不道德行為舉報政策及程序》保密處理。政策和程序的定期檢討會以報告方式呈交風險及監控委員會和董事會以確保舉報機制的成效。

Whistleblowing Channels
舉報渠道

Employees and other relevant parties can raise their concerns to the Group's Business Ethics Committee by email, fax or phone:

員工和相關人士可透過電郵、傳真或致電集團商業操守委員會提出疑慮：

Email 電郵 ethics@sino.com

Fax 傳真 (852) 2137 5995

Telephone 電話 (852) 2132 8488

Cybersecurity and Data Protection

網絡安全與數據保護

As digitalisation becomes increasingly important to our business, there is a growing need to focus on cybersecurity and data protection as part of our governance strategy.

數碼化對業務的重要性與日俱增，將網絡安全與數據保護納入管治策略的需求亦隨之增加。

The Innovative Design Sub-committee of the ESG Steering Committee oversees our approach to cybersecurity and data protection. Our Group Associate Director is responsible for overseeing cybersecurity issues to ensure the enterprise strategy and processes protect our information assets. Our Cybersecurity Policy outlines our approach to protecting colleagues, customers and suppliers from data breaches. The Internal Audit Department and third-party auditors continue to conduct risk assessments of the Group's information technology systems, including secure network architecture, performance and capacity monitoring, data protection, licenced software management and anti-virus detection and management, annually at a minimum. For example, we conduct disaster recovery drill testing annually on several business applications. In addition, our cybersecurity operation centre services, endpoint detection and response system provide round-the-clock protection, offering visibility on rapidly evolving cyberattacks and enabling effective defence.

環境、社會及管治督導委員會轄下的創新構思小組委員會負責監督網絡安全與數據保護的管理方針，而集團聯席董事則負責監督網路安全問題，以確保企業策略和流程充分保護我們的資訊資產。我們的《網絡安全政策》列明保護員工、顧客和供應商免受數據洩露威脅的方針。內部審核部和第三方核數師為集團資訊科技系統進行至少每年一次的風險評估，包括穩妥的網絡架構、效能與容量監控、數據保護、軟件授權管理，以及防毒檢測與管理。例如，我們為多個業務應用程式進行年度災難復原演練測試。此外，我們的資訊安全監控中心、端點偵測及應變系統能提供全天候保護，確保能及早發現並有效防禦迅速演變的網絡攻擊。

We educate our colleagues about data security and safeguarding digital assets. During the reporting period, we provided our staff with cybersecurity awareness courses via platforms such as our SINO iLearn app to enable them to build knowledge on how to protect the Group's information and systems. The courses were mandatory for all colleagues with company email accounts in our Hong Kong and regional offices. The courses covered topics such as password policies, phishing and social engineering scams. Course materials included a video and quiz designed to ensure colleagues understand how cyberattacks occur.

We also continued to communicate information security tips to colleagues via email, with messages focusing on actions that should be taken to protect against security threats with various devices and applications and ways to prevent the leakage of sensitive company data. In addition, tips were shared on recognising phishing emails and what to do if a data breach occurs. Our efforts in cybersecurity training also included phishing simulation exercises, with simulated phishing emails sent to colleagues to assess their awareness. The training enabled colleagues to experience the process of recognising, avoiding and reporting potential phishing threats in a realistic scenario. Employees who failed the exercise will need to attend the training again.

In November 2023, Sino Administration Services Limited ("SAS") obtained the ISO/IEC 27001:2013 (Information Security Management) certification after being audited by the British Standards Institution. Looking ahead, we will continue strengthening our cybersecurity infrastructure and remain vigilant and proactive in adapting to emerging cyberthreats.

我們亦就數據系統和保護數碼資產方面培訓員工。報告期內，我們透過「信學堂」應用程式等平台向員工提供網絡安全意識課程，以提升有關保護集團資訊和系統的知識。所有擁有公司電郵賬號的香港和區域辦事處員工都必須參加網絡安全意識培訓。課程主題涵蓋密碼設定原則、網路釣魚以及社交工程詐騙。課程包括短片和測驗，確保員工明白網絡攻擊如何發生。

我們亦繼續透過電郵與員工分享網絡安全貼士，重點包括防止各種電子設備和應用程式出現安全威脅的應有措施、防止敏感資料外洩的方法、如何識別網絡釣魚電郵，以及發現數據洩露時應採取的措施。我們亦以釣魚攻擊模擬情境加強培訓，透過向員工傳送網絡釣魚電郵來評估其警覺水平，讓他們親身體驗在真實情境中識別、預防和匯報網絡釣魚威脅的過程，未能通過測試的員工須再接受培訓。

信和行政服務有限公司於2023年11月成功通過英國標準協會的審核，取得ISO/IEC 27001:2013（資訊安全管理體系）認證。展望未來，我們將繼續加強網絡安全基礎設施，並保持警惕，積極應對新興的網絡威脅。

In receiving the ISO/IEC 27001:2013 (Information Security Management) certification for SAS, we demonstrate our commitment to ensuring a robust information security management system.

信和行政服務有限公司的資訊安全管理體系獲得ISO/IEC 27001:2013（資訊安全管理體系）認證，體現確保資訊安全管理系統穩健可靠的承諾。

Intellectual Property and Data Privacy

We have always been dedicated to protecting our intellectual property and the secure collection, storage and proper use of data. The intellectual property of the Group is protected through the registration of our trademarks and domain names in relevant jurisdictions. Our CoC stipulates that all employees must respect intellectual property and treat customer data in strict confidence. Colleagues who do not follow the CoC could be subject to disciplinary action, which may include summary dismissal. We have worked with the Office of the Privacy Commissioner for Personal Data in Hong Kong to provide regular training to our employees on effective personal data protection in line with The Personal Data (Privacy) Ordinance in Hong Kong. Employees in other offices are also trained in accordance with the privacy laws relevant to their jurisdictions. Any cases of scamming or infringement of materials are immediately reported to law enforcement authorities for further action. Our personal data and privacy protection practices are continually reviewed to ensure legal compliance and identify areas for enhancement.

知識產權和數據私隱

我們一直致力保護知識產權，以及數據的安全收集、儲存和正確使用。集團的知識產權得到各個相關司法管轄區註冊商標和域名所保護。我們的《紀律守則》訂明所有員工必須尊重知識產權和嚴格保密顧客資料。違反此等指引的員工可能受到紀律處分，嚴重者或會遭即時解僱。我們與香港個人資料私隱專員公署合作，就香港《個人資料（私隱）條例》，定期為員工提供有關有效保護個人資料的培訓。其他經營所在司法管轄區的員工，則根據相關司法管轄區的私隱法例接受培訓。任何涉嫌欺詐或侵權材料的個案，我們定必立即向有關執法機關舉報以採取進一步行動。我們定期檢討保護個人資料和私隱的措施，以確保遵守相關法定要求並識別有待改進的地方。

Sustainable and Ethical Supply Chain

可持續和具道德的供應鏈

Our high ethical standards also extend to our suppliers and partners, who are vital in enabling us to deliver quality products and services. Our relationship with suppliers is guided by our core values of “Integrity”, “Respect” and “Teamwork”.

我們對道德的高標準同樣適用於供應商和合作夥伴，此對提供優質產品和服務至關重要。我們以「誠信可靠」、「尊重共融」和「團隊精神」的核心價值為本，與供應商建立合作關係。

We have a Sustainable Procurement Policy prioritising responsible ESG practices in contractor/supplier selection and across all procurement activities. Applying our SCoC and Sustainable Procurement Policy covering business ethics, regulatory compliance, anti-corruption, environmental performance and labour practices — including the prohibition of forced and child labour — and occupational safety and health systems is a key part of our supplier screening process.

We are committed to implementing sound sustainability practices that consider all aspects, taking into account the potential impacts on surrounding ecosystems. Our aim is to ensure at least 50% of our approved suppliers obtain recognised ISO/ESG/EHS standards by 2030. We factor environmental and social considerations into our procurement and tendering process. We conduct onsite inspections for supplier and contractor candidates, and those who comply with internationally recognised certifications, such as the BEAM Plus

我們制定的《可持續採購政策》，確保在承辦商/供應商甄選過程和所有採購工作均以負責任的環境、社會及管治常規為優先考慮原則。我們以《承辦商/供應商行為守則》和《可持續採購政策》為供應商篩選的關鍵指引，涵蓋營商操守、法律規管、反貪污、環保表現、禁止強制勞工和童工等勞工實務常規，以及職業安全及健康。

我們致力推行考慮周全的可持續發展實務常規，並評估對周邊生態系統的潛在影響。我們致力確保於2030年前至少50%認可供應商獲得ISO/ESG/EHS認證。我們將環境和社會因素納入於採購和招標過程中。我們對候選供應商和承辦商進行實地檢查，並或優先考慮符合國際認可認證（如「綠建環評」和特定ISO認證）及衛生監控體系認證的供應商和

scheme and certain ISO certifications, as well as Hygiene Control System Certification, may be given preference. Sino Estates Management Limited ("SEML") has participated in the Charter on Preferential Appointment of OSH Star Enterprise, which gives preference to suppliers and contractors that have implemented effective safety management systems and passed the Occupational Safety & Health Council's stringent safety audit to carry out Repair, Maintenance, Alteration and Addition ("RMAA") works, with a view to enhancing the safety performance of the industry.

Supplier Training

We are committed to engaging with suppliers and contractors to minimise potential negative impacts across our operations and supply chain. We organise annual training for our procurement team and suppliers, including circulating ESG training materials to all suppliers, aiming to ensure their awareness of and compliance with our quality and ESG standards.

Supplier Assessment

We have a comprehensive supplier assessment and evaluation programme in place to ensure our existing and new suppliers and contractors meet our requirements, including adopting responsible ESG practices. These assessments have enabled us to identify areas for improvement in our supply chain, amongst other actions. To be included on the list of approved contractors, new suppliers are required to complete self-assessment questionnaires to confirm that they have appropriate policies and systems in place to comply with the SCoC. In accordance with our Group Approved Contractors/ Suppliers List Policies & Procedures, we evaluate the performance of contractors and suppliers on an annual basis. Relevant departments review contractors and suppliers according to pre-determined criteria in their contracts, such as quality of service, safety measures, employee rights, environmental performance, and other relevant ESG criteria. On-site assessments are also conducted where applicable. These reviews are consolidated in a Contractor Performance Assessment Report that is submitted to a panel for review on an annual basis. The result is a factor in the vendor analysis, screening and selection process. Scores are recorded and taken into account when assessing upcoming tenders. Any supplier or contractor that fails to meet contractual requirements, commits misconduct, or breaches any local laws and regulations will be subject to further investigation and may be removed from the list of approved vendors if they fail to deliver improvement plans and satisfactory results.

To ensure the effective management of our supply chain, we have identified significant suppliers and contractors according to procurement spending. During the reporting period, we have identified ten significant suppliers in Tier-1, which accounts for 57% of total spending. We have completed detailed assessments for three of our significant suppliers, confirming their compliance with our quality standards, ESG requirements, and local laws and regulations. During the reporting period, we did not identify any material risks or non-compliance along our supply chain.

承辦商。信和物業管理有限公司（「信和物管」）參加了「優先選用職安健星級企業約章」，優先選用有效實施安全管理體系並通過職安局嚴格安全審核的供應商及承辦商進行維修、保養、改建及加建工程，以提升業界的安全表現。

供應商培訓

我們致力與供應商和承辦商交流，務求將營運和供應鏈的潛在負面影響減至最低。我們為採購團隊和供應商舉辦年度培訓，當中包括向所有供應商提供環境、社會及管治的培訓資料，確保他們了解並符合我們的品質要求，以及環境、社會及管治標準。

供應商審核

我們設有完善的供應商審核和評估計劃，確保現有和新供應商及承辦商達至我們的要求，包括奉行負責任的環境、社會及管治常規。這些評估有助我們於供應鏈中識別需改善的地方及其他相應的行動。新供應商必須完成自評問卷，並確認已備有相應的政策和體系以遵守《承辦商/供應商行為守則》，方能被列入認可承辦商名冊。我們按《集團認可承辦商/供應商的相關政策及程序指引》，每年審核承辦商和供應商的表現。相關部門根據合約中列明的預定標準，包括服務質量、安全措施、員工權益、環境表現，以及其他相關的環境、社會及管治標準評核承辦商和供應商，並在適用情況下進行實地評核。這些評估結果將綜合成承辦商績效評估報告，每年提交給工作小組審查，其結果將成為分析、篩選和甄選供應商過程中的其中一個因素。我們亦會記錄供應商於評估中所獲得的分數，並在往後的招標工作中納入為考慮因素。供應商或承辦商若未能履行合約要求、行為不當或違反任何當地法律和及規例，均需接受進一步調查。若未能提交改善計劃並取得滿意結果，或會從認可供應商名冊中除名。

為確保有效管理供應鏈，我們已根據採購支出識別出重要的供應商和承辦商。報告期內，我們已識別十個一級重要供應商，佔總支出的57%。我們亦已詳細評估三間重要供應商，確認他們符合我們的質量標準、環境、社會及管治要求，以及當地法律和規例。報告期內，我們於供應鏈上並未發現任何重大風險或違規行為。

Customer Satisfaction

顧客滿意度

"Customer First" is a core value essential to the long-term sustainability of our business. It drives our efforts to consistently surpass customer expectations. Regular engagement helps us identify and understand customer needs, highlighting opportunities for product and service excellence.

「顧客至上」的核心價值對於我們業務的長遠可持續發展至關重要，推動我們不斷超越顧客期望。定期的聯繫有助我們確認並了解顧客的需求，把握突顯產品和服務卓越的機會。

We actively collect customer feedback across various channels, such as our annual customer satisfaction survey. Customers are invited to rate our services and facilities, including our property management, clubhouses, cleanliness and security services. The survey covers our managed properties in Hong Kong with a detailed score breakdown by property group. During the reporting period, we achieved an overall customer satisfaction rating of 3.8 out of 4.

Our Stakeholder Engagement Guidelines continue to ensure that we are able to collect customer feedback in a fair, transparent and timely manner. Our quality management systems meet international standards, are ISO 10002 (Customer Satisfaction)-certified and guide us in managing customer complaints effectively. We continue to utilise the tailored web-based system, iPromise, to monitor maintenance issues, enquiries and complaints. At the same time, we track operations in real-time to deliver timely responses to customer concerns. We review our system regularly to identify trends and implement enhancements as needed. In recognition of our customer service efforts, Sino Malls and the S+ REWARDS programme received 71 awards during the reporting period.

我們以多種渠道積極收集顧客的反饋意見，當中包括年度顧客滿意度調查，我們邀請顧客就物業管理、會所、清潔和保安相關服務等管理範疇及設施評分。該調查涵蓋我們的香港管理物業，並按物業類別劃分詳細評分。報告期內，我們的整體顧客滿意度為3.8分（4分為滿分）。

《聯繫持份者指引》繼續確保我們以公平、透明和迅速的方式收集顧客建議。我們的質量管理體系符合國際標準ISO 10002（顧客滿意度）認證，指引我們能有效地處理顧客投訴。另外，我們持續利用度身訂造的互聯網系統「iPromise」電子平台，處理保養維修、顧客查詢和投訴。同時，我們透過實時追蹤營運資訊，迅速為顧客解決問題。我們定期檢視此系統，以了解最新發展情況並按需要加強個別功能。報告期內，信和商場和S+ REWARDS計劃共獲得71個獎項，肯定我們在顧客服務的努力。

We strive to exceed customer expectations by delivering outstanding service.
我們致力提供超越客戶期望的卓越服務。

Quality Assurance

An essential part of maintaining customer satisfaction is ensuring that our products and services follow all relevant regulatory requirements and industry guidelines across all markets. In managing our properties, we uphold industry-leading service quality by implementing our ISO 9001 (Quality)-certified Quality Management Systems. To maintain responsible marketing practices, our sales and information materials adhere to all applicable laws and regulations, such as the Residential Properties (First-hand Sales) Ordinance and the self-regulatory regime of the Real Estate Developers Association of Hong Kong. Accordingly, we offer responsible marketing training sessions regularly to our marketing and promotional colleagues to ensure that veracious, detailed information about fittings and fixtures is transparently made available to customers and tenants during the sale and leasing process.

We place a strong emphasis on meeting the needs of our customers and tenants by upholding robust, internally developed property management protocols, adhering to industry best practices and continually seeking opportunities for improvement. Additionally, we offer annual training for relevant personnel on areas including customer service, property hygiene control and customer privacy data protection.

We are dedicated to delivering an exceptional experience for customers in our hotels. Internal standards and procedures are in place to guide our operations across various aspects, including customer service, hygiene control and food safety. These standards and departmental procedures are regularly reviewed, and we conduct role-based annual training for our staff to uphold excellence in service standards. Our commitment to providing high-quality food while minimising environmental impact is reflected in our goal to purchase 100% of the seafood served at our hotels from sustainable sources, which are certified by schemes such as the Aquaculture Stewardship Council ("ASC") and the Marine Stewardship Council ("MSC") to promote marine conservation. As part of this effort, we partner with industry players and join industry-wide initiatives, including the Sustainable Seafood Business Membership Programme by WWF Hong Kong, to promote sustainable seafood. We have strict protocols to ensure our food supplies are safe and of high quality, including requiring all hotel suppliers to adhere to our SCoC.

質量保證

我們的產品和服務均依循所有當地市場的相關監管要求和行業準則以保持高水平的顧客滿意度。在物業管理方面，我們透過實施獲ISO 9001（品質）認證的品質管理系統，維持業界領先的服務品質。為保持負責任的市場推廣，我們的市場推廣和資訊素材均遵守所有適用的法律和規例，如《一手住宅物業銷售條例》以及香港地產建設商會的自我監管制度。為此，我們定期為市場推廣人員提供負責任市場推廣的培訓，以確保銷售和租賃過程中向顧客和租戶提供的裝置及設備等資訊透明而且真確。

我們致力滿足顧客和租戶的需求，並已制定穩健的內部物業管理守則，堅持落實業界最佳實務常規，並不斷尋求改進空間。此外，我們每年均會為相關員工提供在職培訓，內容涵蓋客戶服務、物業衞生管理和顧客數據私隱保護等。

我們致力為旗下酒店顧客提供卓越的服務體驗。我們為各方面的營運制定了內部標準和程序，以確保包括客戶服務、衞生管理和食品安全等在內的服務質素。我們定期檢討這些標準和程序，並因應各酒店員工的業務需求提供年度在職培訓，以確保卓越的服務水準。我們殷切為顧客提供優質食品並竭力減少對環境的影響，目標在旗下酒店供應的海鮮100%採購自經水產養殖管理委員會及海洋管理委員會等計劃所認證的可持續來源，以推廣海洋保育。其中，我們與業內人士合作並參與行業倡議，包括由世界自然基金會香港分會推出的「環保海鮮企業會員計劃」，以推廣可持續海鮮。我們採取嚴格措施確保供應的食品安全且高質量，包括要求所有酒店供應商遵守《承辦商/供應商行為守則》。

We engage with the public through various Sino Club activities, such as beach clean-up exercises to protect our oceans and promote a cleaner environment.

我們透過Sino Club的不同活動連繫公眾，例如舉辦清潔海灘活動攜手保護海洋和提倡更潔淨的環境。

Our continuous striving for improvement is aligned with recognised management system certifications to ensure service quality and the efficiency of our work processes within our properties. These certifications include ISO 9001 (Quality), ISO 14001 (Environmental), ISO 10002 (Customer Satisfaction), ISO 45001 (Occupational Health and Safety), ISO 41001 (Facility) and ISO 50001 (Energy), as well as Hygiene Control System Certification to ensure health risks associated with public hygiene are managed systematically. Within our management portfolio, we received 142 certificates in ISO 10002 (Customer Satisfaction), 153 certificates in ISO 9001 (Quality) and 45 certificates in ISO 14001 (Environmental).

More information on our approach to safeguarding health and safety can be found in the Health, Safety and Wellbeing section on p.105, and details on our management of customer information can be found in the Cybersecurity and Data Protection section on p.51.

Engaging Tenants and Customers in Sustainable Practices

Our membership-based loyalty programme, Sino Club, continues to be an important way for us to engage with our customers. In addition to providing access to bespoke lifestyle experiences, cultural activities, and exclusive property-related privileges, we cultivate long-term relationships with these customers through meaningful interactions.

One of our activities during the reporting period was Sino Club's collaboration with the Group's integrated green community project, Farm Together, in organising a tie-dye and urban farming workshop. Held at Sky Farm at the Skyline Tower, the workshop kicked off with a demonstration of tie-dyeing techniques and showcased how to create unique patterns and colours, as well as how to design tie-dyed tote bags and scarves. This was followed by a guided tour of the Sky Farm where participants gained insight into organic farming and sustainable agricultural practices. In addition, Sino Club also organised beach clean-up exercises with the aim of preserve the beauty of our local beaches.

我們力求持續進步並致力取得國際認可的管理體系認證，以確保我們旗下物業的服務質素和工作流程的效率。這些認證包括ISO 9001（品質）、ISO 14001（環境）、ISO 10002（顧客滿意度）、ISO 45001（職業健康及安全）、ISO 41001（設施）和ISO 50001（能源），以及確保與公共衞生相關的健康風險得到系統化管理的衞生監控體系認證。在我們旗下管理的物業中，我們獲得共142張ISO 10002（客戶滿意度）證書，153張ISO 9001（品質）證書和45張ISO 14001（環境）證書。

有關保障健康及安全方針的詳情，請參閱第105頁的「健康、安全和福祉」章節。有關管理顧客資訊的詳情，請參閱第51頁的「網絡安全與數據保護」章節。

與租戶和顧客就可持續常規交流

會員計劃Sino Club一直是我們與顧客互動的重要渠道。除了提供生活品味、文化活動及與物業相關的專屬禮遇外，我們亦透過饒富意義的公益活動與顧客建立長遠關係。

報告期內的其中一項活動，是由Sino Club 與集團的綜合綠色社區項目「一喜種田」合作，合辦紮染和都市農耕工作坊。工作坊於宏天廣場的空中農莊舉行，首先示範紮染工藝和如何營造出獨一無二的紋理和顏色，以至如何設計紮染布袋和圍巾。隨後，參加者透過宏天廣場導賞團深入了解有機耕作和可持續農務的工作。此外，Sino Club亦舉辦清潔海灘活動，透過有趣且有意義的活動來守護我們美麗的大自然。

Sino Talent Services Platform
「信和人才匯」服務平台

In April 2024, the Group launched the Sino Talent Services Platform, our comprehensive one-stop solution for incoming talent to Hong Kong to meet the growing needs of business professionals in corporate services. A pioneering initiative supported by Hong Kong Talent Engage aimed at redefining the landscape of talent engagement in the region, this platform serves as a hub for gathering professionals and assisting them to thrive in the local community, thus contributing to the economic vitality of Hong Kong. The Sino Talent Services Platform was launched at the Global Talent Summit Hong Kong, which enabled the Group to connect with talent from across the world.

In line with the Group's continuous commitment to supporting the Hong Kong Government's Talent Admission Schemes, the Sino Talent Services Platform supports newly arrived talent through a comprehensive suite of services and exclusive privileges tailored to their living and working needs as they integrate into the Hong Kong community. These offerings include short- and long-term accommodation, customised corporate services and career development programmes, and hospitality and retail privileges, amongst others. Our goal is to support incoming talent in seamlessly settling into their new lives, helping to expand their networks and provide them with development opportunities that will contribute to Hong Kong's prosperity.

2024年4月，集團推出「信和人才匯」服務平台，為來港人才提供的一站式綜合解決方案，迎合商務專才對企業服務的殷切需求。這項前瞻性計劃獲得香港人才服務辦公室支持，目的是重新界定吸納區內人才的範圍，凝聚專業人士並助他們發揮所長，為香港經濟發展注入活力。「信和人才匯」服務平台於「香港・全球人才高峰會」推出，讓集團能開啟聯繫環球人才的大門。

為配合集團持續響應香港政府推行「人才入境計劃」的承諾，「信和人才匯」一站式服務平台為新來港人才提供綜合服務和專屬禮遇，協助他們融入香港社區生活和滿足工作需求。這些服務包括短期和長期住宿、定制的企業服務和職業發展計劃，以及酒店住宿和消費購物優惠等。我們的目標，是支援來港人才順利融入新生活，並協助他們擴展人際網絡和提供發展機會，力求促進香港的繁榮。

The Sino Talent Services Platform was launched at the Global Talent Summit Hong Kong in April 2024, which opened doors for the Group to connect with talent from across the world.
「信和人才匯」於2024年4月舉辦的「香港・全球人才高峰會」上正式啟動，為集團開啟聯繫全球人才的大門。

Respecting our relationship with nature and with one another, we create environments that nurture sustainability and balance.

尊重彼此和我們與大自然的關係，創造有利身心健康的環境，
促進可持續與平衡發展。

Green Living
綠色生活
Green | 綠色低碳
Wellness | 健康舒泰

Green
綠色低碳

RELATED MATERIAL TOPICS
相關重大議題

66 Climate Resilience and GHG Emissions
氣候抗禦力和溫室氣體排放

73 Energy Consumption and Efficiency
能源消耗和效益

76 Material Use, Waste Reduction and Management
物料使用、廢物削減和管理

85 Urban Biodiversity
城市生物多樣性

HIGHLIGHTS
重點項目

1 Sino Land became one of the inaugural TNFD Early Adopters
信和置業成為首批自然相關財務披露工作組早期採用者之一

2 The CORAL REEFStoration project achieved a milestone with the opening of a rehabilitation facility, the CORAL REEFStoration Centre, for the husbandry of rescued coral fragments. Since its opening, the centre has received over 2,800 local and international visitors
「活化珊瑚行動」迎來了重要里程碑，正式開放珊瑚保育設施「活化珊瑚中心」，以修復被拯救的珊瑚碎片。中心開放至今已接待超過 2,800 名本地和國際遊客

GOALS 目標	PROGRESS 進展	As at 30 June 2024 截至2024年6月30日
-30% By 2030, achieve a GHG emission reduction of 30% from our 2012 baseline* 以2012年水平為基數，於2030年前將溫室氣體排放量減少30%*	We achieved this goal by reducing GHG emissions by 60.34% from our 2012 baseline. 我們已實現此目標，與2012年相比，溫室氣體排放量已減少60.34%。	
-53.1% By 2030, reduce Scope 1 and 2 GHG emissions per square metre by 53.1% from our 2018 baseline and set a new target to reduce Scope 3 GHG emissions in line with SBTi methodology 以2018年水平為基數，於2030年前將每平方米的範疇一及範疇二溫室氣體排放量減少53.1%；同時就範疇三溫室氣體排放制定新減量目標（以上均採用科學基礎目標倡議組織的計算方式）	Sino Land has received validation from the SBTi for its near-term emissions reduction targets. More information about the verified science-based targets can be found in the Climate Resilience and GHG Emissions section on p.66 of this Report. We will report on the progress of the validated targets in the next reporting period. 信和置業已獲科學基礎目標倡議組織認證其科學基礎減量短期目標。有關已驗證的科學基礎減量目標，請參閱本報告第66頁的「氣候抗禦力和溫室氣體排放」章節。我們將在下一個報告期匯報獲認證目標的進展。	
By 2030, conduct climate risk assessment at our wholly-owned new development projects where applicable 於2030年前，為合適的全資擁有新發展項目進行氣候風險評估	Sino Land published its first standalone Climate Action Report in 2023 and included the results of an evaluation of its portfolio in Hong Kong across different climate scenarios. 信和置業於2023年發表首份獨立《氣候行動報告》，當中展示了旗下位於香港的現有及新物業項目在不同氣候情境下的評估結果。	
-30% By 2030, reduce electricity consumption by 30% from our 2012 baseline* 以2012年水平為基數，於2030年前將用電量減少30%*	We achieved this goal by reducing electricity consumption by 60.34% from our 2012 baseline. 我們已實現此目標，與2012年相比，用電量已減少60.34%。	
6,000,000 kWh By 2030, achieve renewable energy generation of 6,000,000 kWh from the 2012 level† 由2012年至2030年前實現再生能源的發電量達600萬千瓦時†	**> 3,788,000 kWh** We have generated over 3,788,000 kWh of renewable energy from our 2012 level. 自2012年起，集團所產生的再生能源合共超過378.8萬千瓦時。	

GOALS 目標	PROGRESS 進展 (As at 30 June 2024 截至2024年6月30日)
-30% By 2030, reduce electricity intensity by 30% from our 2018 baseline* 以2018年水平為基數，於2030年前將用電強度減少30%*	**-8.37%** We have reduced electricity use intensity by 8.37% from our 2018 baseline. 與2018年基數相比，我們的用電強度已減少8.37%。
60% By 2025, purchase 60% of seafood served at the Group's hotels from sustainable sources 於2025年前，集團旗下酒店供應的60%海鮮將採購自可持續來源	**68%** We have purchased 68% of seafood served at the Group's hotels from sustainable sources. 集團旗下酒店供應的68%海鮮採購自可持續來源。
100% By 2030, purchase 100% of seafood served at the Group's hotels from sustainable sources 於2030年前，集團旗下酒店供應的100%海鮮將採購自可持續來源	Progress same as noted above. 進度如上。
-50% By 2022, reduce single-use plastic consumption by 50% across all business lines from our 2017 baseline 以2017年水平為基數，於2022年前將集團旗下各業務的即棄塑膠製品消耗量減少50%	**-77.1%** We achieved this goal by reducing single-use plastics consumption by 77.1% across all our business lines from our 2017 baseline. 我們已實現此目標，與2017年基數相比，所有業務的即棄塑膠製品消耗量已減少77.1%。
-100% Eliminate all single-use plastic items by 2035 across our core operations 於2035年前，核心業務停止使用即棄塑膠製品	We implemented measures to replace single-use plastic products, such as plastic toiletries and bottled water, at our hotels. Additionally, we stopped providing single-use umbrella bags at our managed properties. 我們採取多項措施，取替旗下酒店的即棄塑膠製品，包括盥洗用品和膠樽裝水。此外，我們於旗下管理物業停止提供即棄雨傘膠袋。
-20% By 2030, reduce water consumption intensity by 20% from our 2018 baseline* 以2018年水平為基數，於2030年前將用水強度減少20%*	**-23.82%** We have reduced water consumption intensity by 23.82% from our 2018 baseline. 與2018年基數相比，我們的用水強度已減少23.82%。
50% By 2030, divert 50% of commercial waste from landfill# 於2030年前將運往堆填區的商業廢物減至50%#	**31.8%** We have diverted 31.8% of commercial waste from landfill. 我們將運往堆填區的商業廢物減少了31.8%。

Management Approach

A flourishing natural environment is vital to the health of our society and the sustainability of our business. Our environmental management system ("EMS") is certified to the ISO 14001 (Environmental) EMS Standard by an independent third party. It outlines the principles, scope, responsibilities and processes for identifying and reducing the significant environmental impacts of our business operations. The Group currently holds 45 certificates in ISO 14001 (Environmental).

We are committed to implementing environmental protection initiatives that exceed regulatory requirements across our operations, as described in our Environmental Policy. Our Green Office Policy and Green Office Management Guidelines outline our resource-efficient practices for the workplace, such as reducing the consumption of energy, water and office supplies, as well as waste generation. Throughout the reporting period, we continued to raise awareness among our colleagues regarding environmental protection and the importance of minimising the negative impact of our operations through the Sino Sustainability Academy. Details of this can be found on p.46 of this Report. We also advocate for sustainable practices among tenants. Our Green Lease and Green Fit-out Guides provide recommendations for consuming less energy and water, monitoring indoor air quality ("IAQ"), utilising greener construction materials and managing food waste, amongst other measures. "Green Clauses" in our lease agreements reflect these recommendations and set out specific measures that tenants can implement in their own operations.

Our efforts concentrate on climate resilience, energy efficiency, resource management and biodiversity; our approach is overseen by the ESG Steering Committee and the Board with the support of the Green Living Sub-committee. This sub-committee sets our objectives and targets, reviews and evaluates our initiatives and identifies areas for improvement. We continue to leverage innovative technologies to enhance our performance as we strive to achieve our SV2030 targets.

Sino Land was one of the pioneering developers in Hong Kong to publish a standalone Climate Action Report in 2023, disclosing our efforts in identifying, assessing and managing our material climate-related risks and opportunities, in alignment with the TCFD recommendations. Details about the Climate Action Report can be found on p.69 of this Report.

管理方針

生機蓬勃的自然環境，對於我們社區以及業務運作的可持續發展都至關重要。我們的環境管理體系已通過獨立第三方的ISO 14001（環境）標準認證。此標準為識別和減少業務對環境的重大影響提供相關原則、範圍、責任和流程指引。現時集團共持有45張ISO 14001（環境）證書。

如《環保政策》所述，我們承諾在營運中實施超越相關法例要求的環境保護措施。而《綠色辦公室政策》和《綠色辦公室管理指引》則概述我們在工作間促進資源效益的常規，包括減少能源、用水和辦公室資源使用，以及廢物產生。報告期內，我們繼續透過「可持續發展學堂」讓員工了解環境保護和減少營運對環境影響的重要性，詳情可參閱本報告第46頁。我們亦向租戶提倡可持續實務常規，並在綠色租賃計劃和《綠色裝修指南》提供有關節能和減少用水、監測室內空氣質素、採用環保建築物料和廚餘管理等方面的建議，以及透過租約內的「綠色條款」鼓勵租戶採取具體措施，於營運中實踐可持續發展元素。

我們著重於氣候抗禦力、能源效益、資源管理，以及生物多樣性。環境、社會及管治督導委員會在綠色生活小組委員會的協助下監督這些主題的管理方針。小組委員會制定目標和指標、檢討和評估相關計劃，並找出有待改進的地方。我們在實現《可持續發展願景2030》目標的過程中，繼續積極採用創新科技來提升表現。

2023年，信和置業成為香港首批發表獨立《氣候行動報告》的地產發展商之一。當中，我們根據TCFD建議，闡述識別、評估及管理重大氣候相關業務風險和機遇方面的工作。有關《氣候行動報告》的詳情可參閱本報告第69頁。

* Covering the common areas of 51 properties under our management.
包括我們管理的51項物業的公共地方。

† Sino Group's goal is to generate 8,000,000 kWh of renewable energy from the 2012 level by 2030.
信和集團的目標是由2012年至2030年前實現再生能源的發電量達8,000,000千瓦時。

Covering head office of Sino Land in Tsim Sha Tsui Centre.
涵蓋信和置業於尖沙咀中心的總部辦事處。

Climate Resilience and GHG Emissions

氣候抗禦力和溫室氣體排放

Climate change is one of the most pressing challenges confronting the global community. Recognising that collective action is needed to address this issue, we aim to achieve net-zero carbon emissions by 2050. We are also committed to taking an active role in minimising the impacts of climate change as we strive to understand how climate-related risks affect our business and adapt to the changing environment.

氣候變化是全球社會面臨最迫切挑戰之一。我們深明採取集體行動來應對這項挑戰的重要性，並就此訂立目標，於2050年前實現淨零碳排放。我們亦承諾積極將氣候變化的影響降到最低，同時了解氣候相關風險如何影響我們業務，從而適應不斷變化的環境。

How We Are Managing It

The Group dedicates resources to addressing climate-related issues across all aspects of our operations and value chain to further sustainable development.

Aligning with a Science-based Approach to Decarbonisation

In June 2021, Sino Land pledged to support the Business Ambition for 1.5°C — led by the SBTi in partnership with the United Nations Global Compact and the We Mean Business Coalition — that urges businesses to set science-based targets for reducing GHG emissions.

怎樣管理

集團投入資源於營運及價值鏈各層面中應對氣候相關事宜，以推動可持續發展。

採取科學為本的方針減碳

2021年6月，信和置業承諾支持由科學基礎目標倡議組織與《聯合國全球契約》及全球商業氣候聯盟聯合發起的「Business Ambition for 1.5°C」聯署運動 —— 此運動呼籲企業訂立科學基礎減碳目標，以減低溫室氣體排放。

The following emissions reduction targets have been verified by SBTi during the reporting period:
以下減量目標，已在報告期內獲得科學基礎目標倡議組織驗證：

- 46.2%

Reduce absolute Scope 1 and 2 GHG emissions by 46.2% by FY2030 from the FY2019 baseline.
以2019財政年度為基準，於2030財政年度或之前把範疇一及範疇二的絕對溫室氣體排放量減少46.2%。

- 51.6%

Reduce Scope 3 GHG emissions from capital goods, fuel and energy-related activities, and waste generated in operations, by 51.6% per square foot by FY2030 from the FY2022 baseline.
以2022財政年度為基準，於2030財政年度或之前把每平方呎的範疇三溫室氣體排放量減少51.6%，當中包括資本貨物、燃料和能源相關活動，以及營運中所產生的廢棄物。

- 51.6%

Reduce Scope 3 GHG emissions from leased assets per square foot by 51.6% by FY2030 from the FY2022 baseline.
以2022財政年度為基準，於2030財政年度或之前將出租資產每平方呎所產生的範疇三溫室氣體排放量減少51.6%。

In June 2022, we launched our holistic Decarbonisation Blueprint to guide our net-zero commitment and climate-related strategy. This sets out a series of initiatives to help us reduce our environmental impact, supporting our aspiration for a more sustainable, low-carbon future for all. In line with this Blueprint, Sino Land has established GHG emission reduction targets with experts from The Hong Kong University of Science and Technology ("HKUST"), following the SBTi methodology.

Further information about our Decarbonisation Blueprint can be found on our website.

We are pleased to announce that, in July 2023, Sino Land's near-term GHG emissions reduction targets — covering its operations and development activities in Hong Kong, Mainland China, Singapore and Australia — were verified by the SBTi as aligned with its criteria and recommendations (Version 5.0), which significantly raise the level of ambition for setting Scope 1 to 3 targets. This external validation highlights Sino Land's steadfast dedication to addressing long-term energy and climate-related challenges as it works towards its net-zero carbon goals by 2050, reaffirming its commitment to reducing its environmental impact and aligning with international best practices.

2022年6月，我們發表全方位《減碳藍圖》，藉此引領氣候相關策略的方向並履行淨零碳排放承諾。當中所訂明的計劃有助我們減低對環境的影響，支持我們對更可持續、低碳未來的願景。為實踐《減碳藍圖》，信和置業與香港科技大學（「科大」）學者合作，根據科學基礎目標倡議組織的計算方式訂立溫室氣體減排目標。

有關《減碳藍圖》的詳情，請參閱我們的網站。

我們欣然宣布，信和置業於2023年7月獲科學基礎目標倡議組織認證溫室氣體排放減量短期目標，涵蓋公司於香港、中國內地、新加坡以及澳洲的營運和發展項目。有關目標獲科學基礎目標倡議組織確認符合其5.0版本的標準及建議，該版本顯著地提高了對範疇一至三的目標要求彰顯了信和置業在應對長期能源和氣候挑戰的堅定承諾，並致力於2050年前實現淨零碳排放，重申了信和置業減少環境影響並與國際最佳實務常規接軌的決心。

Engaging in Collective Action

We are committed to advancing collective action on climate-related issues. In November 2022, Sino Land became a signatory to the Action Declaration on climate policy engagement, an initiative of Corporate Knights and the Global 100 Council. In August 2023, Sino Land was amongst the first to sign the Business Environment Council's ("BEC") rebranded BEC Net-zero Carbon Charter, which succeeded the BEC Low Carbon Charter launched in March 2019. As a Science-aligned Signatory, Sino Land is required to pursue emissions reduction targets following a 1.5°C-aligned, science-based pathway and to report on its progress regularly. Our efforts to reduce GHG emissions and combat climate change were recognised during the reporting period by the Hong Kong Green Building Council, which issued Energy Performance Certificates to 15 of our managed properties under the Zero-Carbon-Ready Building Certification Scheme.

Understanding the importance of consistency and transparency in reporting on climate-related risks and opportunities, as well as the holistic treatment of information on other aspects of sustainability, our reporting has been developed with reference to IFRS S1 and IFRS S2 since 2023. In April 2024, Sino Land became one of the pioneering property developers to join the IFRS Sustainability Alliance. By becoming a member of this Alliance, Sino Land affirms its commitment to establishing a cohesive global baseline for climate-related and other sustainability disclosures to meet the needs of capital markets.

Sino Group participated in the Hong Kong Government's Carbon Neutrality Partnership to accelerate the low-carbon transformation in the public and private sectors. Tsim Sha Tsui Properties and Sino Land also continue to disclose the annual GHG emissions in the Environment and Ecology Bureau of the Hong Kong Government's Carbon Footprint Repository for Listed Companies in Hong Kong. Other key industry collaborations during the reporting period include Sino Land's ongoing support for ReThink HK, an annual conference advancing sustainability awareness in Hong Kong. At the 2023 conference, the Sino Land's representatives shared their insights on green buildings and the future of urban design, business' contribution to biodiversity and the role of education and talent in creating positive social impact, alongside like-minded partners.

Climate-related Risk Analysis

Our Climate Change Policy provides guidelines for managing climate-related risks across our business lines and value chain. As part of our SV2030 strategy, we are dedicated to performing climate-related risk assessments at our wholly-owned new development projects, where applicable, by 2030. Details of our risk assessment process and results are included in the following section titled Climate Action Report.

促進集體行動

我們致力推動與氣候事宜相關的集體行動。2022年11月，信和置業簽署了由Corporate Knights及Global 100 Council發起的《參與氣候政策與行動宣言》。繼參與商界環保協會於2019年3月推出的《BEC 低碳約章》後，2023年8月，信和置業繼續成為首批企業簽署新升級版的《BEC 零碳約章》。作為符合科學的簽署機構，信和置業承諾以控制氣溫升幅於攝氏1.5度為目標，訂立科學基礎減碳目標並定期匯報進展。報告期內，我們旗下管理的15項物業獲得香港綠色建築議會的「零碳就緒建築認證」計劃頒發「能源表現證書」，肯定我們在減少溫室氣體排放和應對氣候變化方面的努力。

我們明白，匯報氣候相關風險和機遇時保持一致和透明，以及在可持續發展其他方面保持資訊完整尤其重要。自2023年，我們參考《IFRS S1》和《IFRS S2》編製報告。於2024年4月，信和置業成為率先加入IFRS可持續發展聯盟的地產發展商之一。透過成為聯盟的成員，信和置業承諾致力於建立全球一致的氣候相關和其他可持續發展資訊披露基準，以滿足資本市場的需求。

信和集團參與香港政府的「碳中和夥伴計劃」，以加快公私營界別低碳轉型的步伐。尖沙咀置業和信和置業亦繼續於香港政府環境及生態局的香港上市公司碳足跡資料庫中公開披露年度溫室氣體排放量。報告期內我們與其他主要業界合作，包括信和置業繼續支持推動香港可持續發展意識的年度研討會ReThink HK。在2023年的研討會中，集團代表與志同道合的夥伴分享對綠色建築和未來城市設計、商界對生物多樣性的貢獻，以及教育和人才如何創造積極社會影響方面的看法。

氣候相關風險分析

我們的《氣候變化政策》為各營運範圍及價值鏈提供氣候風險管理指引。作為我們《可持續發展願景2030》的一部分，我們致力於2030年前為合適的全資擁有新發展項目展開氣候風險評估。有關風險評估的詳情和結果已刊載於以下「氣候行動報告」章節。

To accelerate climate action, Sino Land has set science-based emissions reduction targets to decarbonise its operations.
為了加快氣候行動，信和置業訂立了以科學為基礎的排放減量目標，務求減低營運的碳排放。

Climate Action Report

In 2023, Sino Land published its first standalone Climate Action Report to communicate how it is working to mitigate emerging climate-related risks as well as its comprehensive climate strategies. Independently assured by the Hong Kong Quality Assurance Agency, the Climate Action Report outlines Sino Land's sustainability vision, management approach and decarbonisation strategy. It also includes the results of an evaluation of Sino Land's portfolio in Hong Kong, consisting of over 170 existing and new buildings, across different climate scenarios as prescribed by the TCFD. This assessment of climate risks enables Sino Land to seize opportunities to bolster the climate resilience of its portfolio. More information can be found in its Climate Action Report.

Aligning with Climate Reporting Standards

In line with the global effort to enhance climate transparency, we have aligned our climate-related disclosures with TCFD recommendations since 2021 and, in 2022, Sino Land became one of the pioneer developers in Hong Kong to join the list of TCFD supporters. Together with nearly 5,000 organisations worldwide, Sino Land pledged its commitment to increasing transparency in reporting on climate-related risks and opportunities, fostering more informed financial decision making and building a more resilient financial system. As the IFRS Foundation now oversees the monitoring of progress on companies' climate-related disclosures, we have also enhanced our reporting with reference to IFRS S2 since 2023.

The Group's approach to climate-related governance, strategy, risk management, metrics and targets, in line with TCFD recommendations, is summarised on the following pages. More details on our climate-related disclosures aligned with the TCFD recommendations and with reference to IFRS S2 are described on p.190 and p.249 of this Report.

氣候行動報告

2023年，信和置業發表首份獨立《氣候行動報告》，展現如何緩解湧現的氣候相關風險及其全面策略。《氣候行動報告》由香港品質保證局獨立驗證，內容涵蓋信和置業的可持續發展願景、管理方針和減碳策略。其中，信和置業亦參照TCFD建議，評估旗下位於香港的物業項目在不同氣候下的情境，包括170多座現有和新建物業在不同氣候情境下的抗禦力，把握機遇提升物業的氣候抗禦力。有關詳情，請參閱其《氣候行動報告》。

以氣候報告準則匯報

為響應全球對提高氣候相關披露透明度的行動，我們自2021年起已參照TCFD建議披露氣候相關的資訊。2022年，信和置業更加入成為TCFD支持機構，為香港首批房地產開發商之一。信和置業與全球近5,000多家機構攜手承諾，確認提高與氣候相關風險和機遇的報告透明度，並致力為財務決策以及建立更具抗禦力的金融體系提供更多支持。目前，國際財務報告準則基金會負責監督企業披露氣候相關資訊的進展。為加強報告的資訊披露，我們自2023年已參考了《IFRS S2》編撰報告。

下頁摘要概述集團根據TCFD建議對氣候相關的管治、策略和風險管理方針，以及其指標和目標。有關我們符合TCFD建議及參照《IFRS S2》的氣候相關披露資訊，請參閱本報告的第190頁和第249頁。

Managing our Climate-related Impacts

We are committed to identifying the climate-related risks and opportunities affecting our business, assessing the financial implications, and responding in line with the three focus areas of our climate-related strategy.

管理我們的氣候相關影響

我們致力於識別影響公司業務的氣候相關風險和機遇，以及評估其財務影響，並根據氣候相關策略的三個重點領域作出應對。

RISK/OPPORTUNITY 風險/機遇	FINANCIAL IMPLICATIONS 財務影響	
Physical 實體 Increasing frequency and severity of extreme weather events and rising average sea level 極端天氣事件的頻率和嚴重性不斷增加，以及平均海平面上升	• Reduction in asset value • Increase in capital expenditure and operating expenses • Potential increase in insurance premiums	• 資產價值下降 • 資本支出和營運費用上漲 • 保費或會上升
Increasing frequency and duration of heatwaves and rising temperatures 熱浪和氣溫上升的頻率和持續時間增加	• Increase in electricity costs • Construction delays and reduction in productivity	• 電費成本上升 • 施工延誤和生產力下降
Transition 轉型 Changing building codes and standards 改變建築規範和標準	• Increase in capital expenditure • Reduction in asset value	• 資本支出上升 • 資產價值下降
Limited supply of low-carbon construction materials 低碳建築材料供應有限	• Increase in procurement costs	• 採購成本增加
Renewable energy growth 可再生能源增長	• Increase in electricity costs	• 電費成本上升
Technology and innovation 技術與創新	• Increase in capital expenditure • Increase in operational efficiency	• 資本支出增加 • 營運效率上升
Consumer preference for sustainable properties 消費者對可持續物業的意向	• Potential increase or decrease in market share • Increase in capital expenditure • Potential increase in revenue	• 市場佔有率增加或減少的可能性 • 資本支出上升 • 收入增加的潛力
Growth in sustainable finance 可持續金融增長	• Diversified financing sources • Attraction of green investment	• 多元化的融資來源 • 吸引綠色投資

Development 物業發展
Operations 營運管理
Collaboration 協同合作

OUR RESPONSES	我們的回應
Adaptable and resilient building designs	具有適應力和抗禦力的建築物設計
Sustainability features and materials to increase resilience	以可持續發展設計特色和物料來提高抗禦力
Sustainable Building Guidelines	《可持續建築指引》
Strive to achieve BEAM Plus and WELL™ certification for all new buildings in Hong Kong	致力為香港所有新建物業取得綠建環評和《WELL建築標準™》認證
Sustainable Building Guidelines	《可持續建築指引》
Green building target for all new buildings in Hong Kong	為香港所有新建物業訂立綠色建築目標
Sustainable Procurement Policy	《可持續採購政策》
EcoBricks collaboration	與EcoBricks合作
Renewable energy generation target	可再生能源發電量目標
Installing and monitoring photovoltaic panels in properties under management	在旗下管理物業安裝和監察光伏電板
Exploring new renewable energy sources	研究新的可再生能源
Investments in growth of innovation and PropTech industry	投資創新和房地產科技行業的發展
IoT and AI in energy management and monitoring	以物聯網和人工智能管理和監察能源使用
Green building target for all new buildings in Hong Kong	為香港所有新建物業訂立綠色建築目標
Sustainability features and materials to increase resilience	以可持續發展設計特色和物料來提高抗禦力
Green Finance Framework	綠色金融框架
Sustainability-linked loan and green loan	可持續發展掛鉤貸款和綠色貸款
TCFD-aligned disclosures	因應TCFD建議作出披露

Governance

Climate-related governance processes are integrated throughout our operations. Overall responsibility for managing climate-related risks and opportunities lies with the Board, while the ESG Steering Committee manages the day-to-day identification, assessment and management of these issues. Senior managers from various business units consider climate-related impacts in their operations by participating in the Green Living Sub-committee, which meets quarterly and reports to the ESG Steering Committee.

Strategy

Our Decarbonisation Blueprint guides our climate-related strategy and focuses our efforts on three principal areas:

管治

與氣候相關的管治流程貫穿我們的所有業務。董事會對管理與氣候相關的風險和機遇負有最終責任，至於識別、評估和管理與氣候變化相關風險的日常流程，則由環境、社會和管治督導委員會負責。來自各個業務部門的高級管理人員透過參與綠色生活小組委員會，考慮業務營運中與氣候相關的影響。該小組委員會於每一季度召開會議，並向環境、社會和管治督導委員會匯報。

策略

我們的《減碳藍圖》引領氣候相關策略，並將工作重點劃分為三個主要領域：

Three Principal Areas 三個主要領域

Development 物業發展

Optimising properties and construction sites for energy efficiency and climate resilience
優化物業和建築工地來提高能源效益和抵禦氣候變化

Operations 營運管理

Managing properties in ways that minimise carbon emissions
以盡量減少碳排放為前提來管理旗下物業

Collaboration 協同合作

Managing resources and inspiring stakeholders to join our efforts
管理資源並鼓勵持份者一同減碳

In addition, climate-related risks and opportunities influence various aspects of our operations, from material selection to innovative initiatives like leveraging IoT and AI in energy management and monitoring.

Risk Management

We regularly review and monitor physical and transition climate-related risks through our EMS and ERM Policy and Framework. With the assistance of an independent consultant, we continue to enhance the integration of climate-related risks into our ERM framework. To further manage risks, climate-related measures are considered early in the development process at our properties, for example, through the procurement of low-carbon construction materials.

Metrics and Targets

Our SV2030 strategy includes numerous climate-related targets, including GHG reduction and electricity-related targets. We also conduct climate risk assessments at our wholly-owned new development projects where applicable. We continue to monitor these key climate-related metrics and publish them annually in this Report.

此外，與氣候相關的風險和機遇影響我們營運各層面，從物料選用以至利用物聯網和人工智能管理及監察能源使用等創新舉措。

風險管理

我們透過環境管理系統和《企業風險管理政策及框架》，定期檢討和監察與氣候相關的實體和轉型風險。在獨立顧問的協助下，我們繼續將氣候相關風險更完善地整合到企業風險管理框架中。例如我們在物業發展的起始階段便考慮採購低碳建築材料等應對氣候相關的措施，進一步管理風險。

指標和目標

我們於《可持續發展願景2030》中羅列出多個與氣候相關的目標，包括減低溫室氣體以及用電相關的目標，以及為合適的全資擁有新發展項目進行氣候風險評估。我們繼續監察與氣候相關的關鍵指標，並每年於本報告匯報進展。

Energy Consumption and Efficiency

能源消耗和效益

Commercial and residential buildings account for about 90% of Hong Kong's electricity consumption, generating over 60% of total carbon emissions.* Reducing energy consumption, adopting renewable and cleaner energy sources, and improving operational efficiencies are, therefore, core aspects of our goal of achieving net-zero carbon as we strive to tackle climate change.

商業和住宅樓宇佔香港的整體用電量約90%，產生的碳排放量佔總碳排放量超過60%*。在我們實現淨零碳排放以應對氣候變化的過程中，減少能源消耗、採用可再生和潔淨能源，以及提升營運效益極為重要。

How We Are Managing It

Our Energy Policy outlines our approach to improving energy efficiency to manage consumption and costs effectively. The Group conducts energy audits at our managed properties annually to identify energy performance improvement opportunities. We then embed energy management considerations across all aspects of our operations by retrofitting lighting, energy-efficient HVAC equipment and appliances, smart meters and smart monitoring platforms to optimise building services and renewable energy systems. In addition, we engage our stakeholders and government bodies to advance broader action on energy management.

During the reporting period, we supported local campaigns to engage our stakeholders and the public in energy-saving activities. We sponsored and promoted Green Sense's No Air Con Night. In addition, 25 of our managed properties participated in CLP Power Hong Kong Limited's Summer Saver Rebate Programme 2024, through which households with smart meters were incentivised to join energy-saving missions during days with high temperatures.

怎樣管理

我們的《能源政策》概述提高能源效益的管理方針，以有效管理能源消耗和成本。集團每年於旗下管理的物業進行能源審核，以識別改善能源表現的機會。我們將能源管理融合於營運的各層面，其中包括改造照明、使用節能暖通空調設備和電器、智能電錶以及智能監控平台優化樓宇服務和可再生能源系統。此外，我們亦與持份者和政府等機構合作，推動更廣泛的能源管理行動。

報告期內，我們全力支持持份者和公眾參加本地的節能活動。我們贊助並推廣由環保觸覺主辦的「無冷氣夜」。此外，我們旗下管理的25項物業參加了中電的2024年「炎夏慳住賞」計劃，藉以鼓勵已安裝智能電錶的住戶，在炎夏期間仍然共同履行慳電使命。

* Hong Kong Green Building Council.
香港綠色建築議會。

To further raise public awareness of nature and climate crises, we also supported World Wide Fund for Nature ("WWF")'s Earth Hour by turning off the façade lighting at The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore, as well as all non-essential lights at over 175 of our managed properties and hotels in Hong Kong, for one hour on 23 March 2024. Ninety-eight of our managed properties have also implemented the Charter on External Lighting, switching off lighting installations for decorative, promotional or advertising purposes during preset times to foster a better nighttime environment for the public. To further demonstrate our commitment to energy conservation, 174 of our managed properties obtained the Energywi$e certificate from the Hong Kong Green Organisation.

Greener Transportation

Vehicle electrification remains a key area where we can have a positive environmental impact. We continue accelerating the deployment of EV charging stations at our managed properties to reduce our environmental footprint and lower energy costs for our stakeholders. As part of the Hong Kong Government's EV-charging at Home Subsidy Scheme, we plan to install over 3,000 EV chargers at 21 of our managed properties. As at 30 June 2024, our managed properties and hotels have been equipped with over 1,800 EV chargers in total, establishing us as one of the leading real estate companies in Hong Kong in terms of EV charger provision. We aim to increase this to over 1,900 charging stations by the end of the year. During the reporting period, there were over 650 EV chargers installed in our development portfolio.

We work closely with partners to enhance our EV charging services and build a more robust network of EV facilities in Hong Kong. In April 2024, we launched a collaboration with Sinopec (Hong Kong) Limited ("Sinopec") for the joint installation of over 60 new EV chargers at eight of our managed properties. In June 2024, we signed a memorandum of understanding with PetroChina International (Hong Kong) Corporation Limited to expand the EV charging infrastructure in Hong Kong, supporting the growing adoption of lower-carbon electric mobility in the region. To further encourage usage of the charging stations, we also worked with Sinopec to launch special redemption incentives through our loyalty programme, S+ REWARDS.

Improving Energy Efficiency with Technology

Innovative technologies are a key part of our plan to reduce our carbon footprint and enhance business performance through energy efficiency. Incorporating advanced AI and data analysis, we have implemented smart building management systems to enhance the energy efficiency of our portfolio. We installed the CLPe PlantPRO system at China Hong Kong City during the reporting period. This system, which is also installed at Olympian City 3 and Island Resort Mall, optimises the operation and maintenance of chiller plants through the use of AI technology. This has resulted in a reduction of approximately 7% in energy consumption by Mechanical Ventilation and Air Conditioning ("MVAC") systems. To further optimise the energy efficiency of the MVAC system, an AI-based platform, the Automated Logic Chilled Water System Optimiser, was utilised at Olympian City 1 to enable a reduction of 5–10% in energy usage across the entire chilled water system.

為進一步提升大眾對自然和氣候危機的認識，我們亦支持世界自然基金會（「WWF」）的「地球一小時」活動，於2024年3月23日將新加坡富麗敦酒店及新加坡富麗敦海灣酒店的外牆燈飾，以及旗下超過175項香港管理物業和酒店非必要的戶外照明關掉一小時。我們旗下98項管理物業亦簽署了《戶外燈光約章》，在預設時間關閉非必要的裝飾、宣傳或廣告燈光裝置，為大眾締造更美好的晚間環境。此外，我們旗下174項管理物業獲得香港綠色機構「節能證書」，進一步展示我們對節約能源的承諾。

綠色運輸

電動車普及化仍是我們推動積極影響的主要領域。我們繼續於旗下管理物業加快安裝電動車充電站，以致力減少環境足跡，同時為持份者降低能源成本。在香港政府的「EV屋苑充電易資助計劃」支持下，我們計劃於旗下21項管理物業安裝超過3,000個充電站。截至2024年6月30日，我們已於旗下管理物業和酒店中安裝超過1,800個電動車充電站，成為香港提供最多電動車充電站的地產發展商之一，並以年底增加至超過1,900個充電站為目標。報告期內，我們的物業發展組合設置了超過650個電動車充電站。

我們繼續與夥伴緊密合作，提升電動車充電服務並擴大香港的充電設施網絡。2024年4月，我們與中石化（香港）有限公司（「中石化」）合作，於旗下八項管理物業增設超過60個電動車充電站。2024年6月，我們與中國石油國際事業（香港）有限公司簽署合作備忘錄，致力合作擴展香港電動車充電設施的覆蓋範圍，以支持本地正在增加的低碳電動車使用率。為了進一步鼓勵顧客使用充電站，我們亦與中石化合作，透過S+ REWARDS獎賞計劃推出特別兌換禮遇。

以科技提升能源效益

創新技術有助提升能源效益，是我們減少碳足跡和提升業務表現計劃的關鍵部分。我們實施智能管理系統，透過人工智能及數據分析提升我們物業的能源效益。除了奧海城三期和藍灣廣場，我們在報告期內為中港城安裝了CLPe PlantPRO，透過人工智能改善冷凍機組操作和保養。系統減少了機械通風及空調（「MVAC」）系統能源消耗約7%。為進一步優化MVAC系統的能源效益，奧海城一期引入名為Automated Logic Chilled Water System Optimiser的人工智能平台，成功減少整個冷水系統5–10%的能源消耗。

We are actively implementing renewable energy solutions at our managed properties.

我們積極於旗下管理的物業實施再生能源解決方案。

We have implemented a variety of energy efficiency measures at our managed properties, including:

- Retrofitting lighting by adopting LED lights, energy-efficient lighting controls and daylight sensors;
- Enhancing energy-efficient equipment by incorporating demand control ventilation systems to optimise airflow, air-source heat pumps for hot water supply and space heating and zoning control for the centralised AC systems to provide separate heating and cooling; and
- Establishing centralised intelligent building management platforms to monitor and enhance the operational efficiency of building facilities, along with installing Smart Hybrid Conversion Systems for solar energy.

Renewable Energy Management

We strive to promote the use of renewable energy while raising awareness among our stakeholders. During the reporting period, we installed 121 solar panels at The Fullerton Ocean Park Hotel Hong Kong. These photovoltaic systems are expected to generate 21,596 kWh of electricity annually. We have also installed a total of ten hybrid solar-wind turbines at ONE SOHO, YM[2] and One North, which are expected to generate around 1,116 kWh annually. As at 30 June 2024, over 4,000 photovoltaic panels have been installed at properties under the Group's management in Hong Kong. These photovoltaic systems are expected to generate 1,193,000 kWh of electricity annually.

By 2030, we target to achieve accumulated renewable energy generation of 6,000,000 kWh from our 2012 level. To date, we have generated 3,788,000 kWh of renewable energy above our 2012 level. The GHG emissions avoided are equivalent to the amount of CO_2 removed by 115,286 trees planted*.

我們亦於旗下管理物業實施一系列節能措施，包括：

- 進行照明改裝，例如選用LED燈、節能照明控制和日光感應器；
- 提升節能設備，包括採用需求控制通風系統以調節通風流量、空氣源熱泵來生產熱水和加熱室內空間，及中央空調系統的分區控制以個別進行加熱及制冷；以及
- 設置智能大廈管理的中央平台，以監察和提升建築設備的營運效率，以及安裝太陽能智能混合轉換系統。

可再生能源管理

我們致力推廣可再生能源的使用，同時增強持份者的相關意識。報告期內，我們於香港富麗敦海洋公園酒店安裝了121塊光伏電板，預計每年合共產生約21,596千瓦時的電力。我們亦於ONE SOHO、裕民坊和朗壹廣場安裝共十台風力及太陽混能電柱，預計每年產生合共約1,116千瓦時的電力。截至2024年6月30日，集團在香港的管理物業已安裝超過4,000塊光伏電板，預計每年產生約1,193,000千瓦時的電力。

我們的目標，是於2030年或以前將累計的再生能源發電量從2012年水平增加至6,000,000千瓦時。至今，我們已從2012年水平起產生合共3,788,000千瓦時的可再生能源，所避免的溫室氣體排放量相當於種植了115,286棵樹*。

* Environmental Protection Department and the Electrical and Mechanical Services Department of the Hong Kong Government. Guidelines to Account for and Report on Greenhouse Gas Emissions and Removals for Buildings (Commercial, Residential or Institutional Purposes) in Hong Kong, February 2010.
香港政府環境保護署及機電工程署。香港建築物（商業、住宅或機構用途）溫室氣體排放和清除的核算和報告指南，2010年2月。

Material Use, Waste Reduction and Management

物料使用、廢物削減和管理

We strive to effectively utilise natural resources, manage consumption, reduce waste at source, and adopt a circular economy approach to minimise our environmental impact.

我們致力有效使用自然資源、監察資源使用的情況並實踐源頭減廢，以及採取循環經濟模式來減低對環境的影響。

How We Are Managing It

Our ESG Steering Committee, with the support of our Green Living Sub-committee, oversees the Group's material use and waste management initiatives. This includes reviewing and evaluating our progress towards meeting our SV2030 targets in this area. Our Green Office Policy guides the use of resources across our offices, while initiatives tailored for tenants are included in our Green Fit-out Guides. We continue to involve stakeholders in resource and material use reduction, recycling and upcycling, through various channels.

怎樣管理

我們的環境、社會及管治督導委員會在綠色生活小組委員會的支持下，監督集團的物料使用和廢物管理的措施。當中包括檢討和評估《可持續發展願景 2030》相關目標的進展。我們的《綠色辦公室政策》概述辦公室資源運用實務常規，而針對租戶的計劃則載於《綠色裝修指南》。我們持續透過多個渠道，與持份者就減少、回收及升級再造資源和物料交流。

All our stakeholders are encouraged to join us in our endeavours to minimise waste and promote a circular economy approach.
我們鼓勵所有持份者攜手協力，一起減廢和促進循環經濟。

Waste Management

Our Waste Management Policy sets forth requirements for the proper reuse and recycling of materials, and disposal of waste. We actively encourage our stakeholders to join us in our endeavours to minimise waste from daily operations and construction waste from our development sites. As per local market regulations, all our waste is collected by licenced collectors for proper disposal. A limited amount of hazardous waste, including a small quantity of mercury-containing fluorescent tubes, is also collected by licenced waste collectors and sent to Hong Kong's Chemical Waste Treatment Centre, where the mercury is recovered and recycled. As a testament to our commitment to responsible waste management, 40 properties under our management hold Wastewi$e certificates from the Hong Kong Green Organisation.

Engaging with our Stakeholders at Development Sites

We provide incentives that encourage contractors to recover and recycle building materials. We also collaborate closely with them in establishing project-specific targets for waste reduction, reuse and recycling whenever feasible. By setting clear objectives, we aim to minimise waste generation and maximise resource efficiency throughout the construction process. We implement material separation practices to facilitate efficient sorting and enable effective reuse and recycling processes at all of our construction sites.

廢物管理

我們的《廢物管理政策》訂明妥善重用、回收物料和處置廢物的要求。我們致力與持份者攜手合作，減少日常營運所產生的廢物，以及在發展項目的工地中的建築廢料。所有廢物均按當地相關規定，由持牌廢物處理商收集並妥善處置。當中的少量含汞光管等有害廢物，亦由持牌廢物處理商收集送往香港化學廢物處理中心，將汞收集和循環再造。我們旗下管理的40項物業獲香港綠色機構頒發「減廢證書」，彰顯我們對負責任廢物管理的承諾，及對我們在這方面的努力作出肯定。

連繫項目工地的持份者

我們為承辦商提供誘因，鼓勵他們回收和循環再造建築材料。為了於整個施工過程中減少廢物產生及提升資源使用效益，我們亦與承辦商緊密合作，在可行情況下，針對項目制定明確的減廢、重用和回收再造目標。我們於所有工地實施物料分類，以促進有效的資源重用和回收再造。

Plastic Waste

We have long advocated for a reduction in the single-use plastics consumption by our properties and hotels. In April 2018, we launched the Plastic Awareness Campaign to drive collective action on plastic waste across our portfolio. Currently, we are working towards a long-term target of eliminating single-use plastics from our core business operations by 2035. We also engage our suppliers on plastic reduction through our Guidelines on Green Gift Hampers and Basket Packaging Design to reduce excessive packaging and transition to environmentally responsible materials. As of 30 June 2024, we have reduced the consumption of individual single-use plastic items by 77.1% across all our business lines from our 2017 baseline.

Engaging with our Hotel Stakeholders

We are driving plastic reduction at our hotels through multiple initiatives, including replacing plastic straws, bottled water and single-use plastic amenity containers. At The Fullerton Hotel Sydney, we joined over 50 businesses in committing to the City of Sydney's Single-Use Platinum Pledge in April 2024. In line with the Pledge, we will introduce eight specific initiatives to reduce the impact of single-use plastics on the environment. To reduce reliance on plastic bottles, we have also installed Zip Taps in banqueting areas to provide guests with filtered still and sparkling water, avoiding approximately 51,800 plastic bottles annually.

塑膠廢料

一直以來，我們致力推動旗下物業和酒店減少使用即棄塑膠製品。我們於2018年4月推行「塑減行動」，務求在物業組合中就塑膠廢料議題推動集體行動。目前，我們正為達成長期目標而努力，力求於2035年或以前在核心業務停止使用所有即棄塑膠製品。我們亦透過《禮籃綠色包裝設計指引》就減塑目標與供應商溝通，減少過度包裝，並逐步轉用對環境負責的物料。截至2024年6月30日，與2017年相比，我們旗下各業務的即棄塑膠製品消耗數量已減少77.1%。

聯繫酒店的持份者

我們以多項措施推動旗下酒店減少使用塑膠，包括取替塑膠飲管、樽裝水以及小瓶膠樽裝沐浴用品。悉尼富麗敦酒店亦於2024年4月與50多家企業攜手承諾，響應悉尼市「Single-Use Platinum Pledge」。為此，我們推出八項具體措施來減少即棄塑膠製品對環境的影響。為了減少對膠樽的依賴，我們亦在宴會廳安裝濾水器，為賓客提供過濾水和氣泡水，每年避免使用約51,800個膠樽。

Progress on Plastic Reduction
減塑進展

During the reporting period, Group-wide efforts in plastic reduction led to the following:
報告期內，集團努力減塑並獲得以下成果：

Hong Kong managed properties and hotels
香港旗下管理物業和酒店

>100,600

plastic bottles have been avoided through the use of smart filtered water stations
透過安裝智能濾水站，避免使用超過100,600個膠樽

>1,480,000

plastic bottles collected through reverse vending machines
透過逆向自動售貨機回收超過1,480,000個膠樽

The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore
新加坡富麗敦酒店及新加坡富麗敦海灣酒店

100%

of single-use plastic water bottles eliminated
全面停用即棄塑膠水樽

The Fullerton Hotel Sydney
悉尼富麗敦酒店

>17,000

small bottle amenities diverted from landfill every week through Vanity Group Balmain Paris bottle pump dispensers in all guest rooms and gym changing rooms
透過使用Vanity Group Balmain Paris補充式分裝瓶，每週於所有客房和健身房更衣室避免超過17,000個小瓶膠樽裝的沐浴用品瓶被棄置到堆填區

The Fullerton Ocean Park Hotel Hong Kong provides smart filtered water refill stations as a more sustainable option to replace plastic bottled water.

香港富麗敦海洋公園酒店提供智能濾水站，以更可持續的方式取代塑膠樽裝水。

At The Fullerton Ocean Park Hotel Hong Kong, we took steps to implement the Hong Kong Government's ban on single-use plastics, including replacing toiletries covered by Phase 1 of the Product Eco-responsibility (Amendment) Ordinance 2023 with non-plastic alternatives.

In October 2023, both The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore joined the Singapore Hotel Association's Hotel Industry Sustainability Pledge to minimise single-use packaging for drinking water and guest room amenities while maximising use of recycled materials by 2025. In alignment with the pledge, we have installed water filtration systems in most of our guestrooms at The Fullerton Hotel Singapore and provided reusable glass bottles for guests to use during their stay. This initiative potentially eliminates the disposal of more than 160,000 plastic bottles annually. Additionally, both of our hotels in Singapore have replaced smaller bottles for wet amenities in guest rooms with larger dispensers made partially of recycled materials.

During the reporting period, we also installed two new Seabins next to the Clifford Pier Jetty and the Customs House. These floating skimmers can intercept floating debris and microplastics, reducing the amount of plastic and other waste in our shared waters in support of Singapore's efforts to tackle marine litter.

為了執行香港政府對即棄塑膠製品的管制，我們於香港富麗敦海洋公園酒店亦逐步採取多項措施，包括以非塑膠替代品取代《2023年產品環保責任(修訂)條例》第一階段所涵蓋的盥洗用品。

2023年10月，新加坡富麗敦酒店和新加坡富麗敦海灣酒店響應新加坡酒店協會的「Hotel Industry Sustainability Pledge」，目標於2025年或以前將飲用水和客房用品的即棄塑膠包裝減至最少，並盡可能使用回收物料。為此，新加坡富麗敦酒店更為大部分客房安裝飲用水過濾系統，並提供可再用的玻璃瓶，供賓客在入住期間使用，預計每年可減少棄置超過16萬個膠樽。此外，我們於新加坡的兩間酒店，都已將客房內的小瓶膠樽裝的洗漱用品更換成補充式分裝瓶，而分裝瓶部分組件更由回收物料製成。

我們亦於報告期內在紅燈碼頭和前海關大樓旁增設兩個「海洋垃圾桶」，這些漂浮過濾器能吸入浮游的碎片和微膠粒，以減少共用水域中的塑膠及其他廢物的數量，藉此支持新加坡處理海洋垃圾方面的工作。

Engaging with our Property Stakeholders

Key initiatives at our managed properties include installing umbrella dryers at our wholly-owned buildings in Hong Kong to eliminate the provision of plastic umbrella bags, well before the Hong Kong Government's ban on single-use plastics under the Product Eco-responsibility (Amendment) Ordinance 2023. Following the enactment of the law, all our other non-wholly-owned buildings have also stopped using plastic umbrella bags, encouraging tenants and visitors to use umbrella dryers and effectively lowering our plastic waste generation. During the reporting period, we launched a new Styrofoam Recycling Programme at tmtplaza, Olympian City, China Hong Kong City, Exchange Tower, Gold Coast Piazza, Citywalk, Island Resort Mall and The Balmoral to recycle styrofoam boxes into pellets and compacted styrofoam bricks. Each compactor has the capacity to handle 400 to 500 styrofoam boxes daily. After compressing the material, it can be handed over to local qualified and government-approved recyclers for further processing and export to be used in the manufacture of various products, such as hangers, picture frames and insulation boards.

Reverse vending machines have also been installed at our managed properties to encourage the collection and recycling of plastic beverage bottles in Hong Kong. Collected plastic bottles are sent to a contractor and transformed into plastic flakes, which are then used to produce recycled plastic products. As at 30 June 2024, we have installed reverse vending machines at 26 of our managed properties. During the reporting period, more than 1,480,000 plastic bottles were recycled through this initiative, avoiding 328,000 kg of GHG emissions, equivalent to the amount of CO_2 removed by 14,200 trees planted.*

連繫旗下物業的持份者

我們旗下管理物業的主要計劃，包括早於香港政府通過《2023年產品環保責任（修訂）條例》與管制即棄塑膠產品有關條文之前，已在香港的全資擁有物業設置雨傘除水器，以停止供應即棄雨傘膠袋。隨著條例生效，我們於其他所有非全資擁有的大廈亦已停止派發雨傘膠袋，並鼓勵租戶和訪客使用雨傘除水器，以有效減少塑膠廢物產生。報告期內，我們於屯門市廣場、奧海城、中港城、國際交易中心、黃金海岸商場、荃新天地、藍灣廣場和承峰推出全新的「發泡膠回收計劃」，將發泡膠箱循環再造成再生膠粒和壓縮膠磚。我們在參與物業設置的冷壓機，每天能處理400至500個發泡膠箱。經過壓縮後，材料便交由政府認可的本地持牌回收商進一步加工和出口，用於製造衣架、畫框和隔熱板等各類產品。

我們亦於旗下香港物業設置逆向自動售貨機，以鼓勵收集和回收膠樽。收集得來的膠樽將送往承辦商，轉化成塑膠薄片，用於生產再生塑膠產品。截至2024年6月30日，我們於旗下26項管理物業設置逆向自動售貨機，並於報告期內回收超過148萬個膠樽，避免了328,000公斤碳排放，相當於種植了14,200棵樹*。

Together with our stakeholders, we work to give discarded materials new life through recycling.

我們與持份者攜手合作，透過回收再造來賦予廢棄物料新生命。

* Environmental Protection Department and the Electrical and Mechanical Services Department of the Hong Kong Government. Guidelines to Account for and Report on Greenhouse Gas Emissions and Removals for Buildings (Commercial, Residential or Institutional Purposes) in Hong Kong, February 2010.

香港政府環境保護署及機電工程署。香港建築物（商業、住宅或機構用途）溫室氣體排放和清除的核算和報告指南，2010年2月。

As a strategic partner to Food Angel, we set up surplus food collection points at our properties in support of its "World Food Rescue Week 2024" initiative.

作為惜食堂的策略夥伴，我們於旗下物業設置剩食收集點，以支持其「世界惜食週2024」。

We also offered Door-to-Door Recycling Services specifically designed for office tenants. This programme has been implemented across 20 office buildings. Tailor-made recycling bins have been placed within the premises to ensure easy and accessible disposal of a wide array of recyclable materials, including paper, aluminium cans, plastic and glass bottles, toner cartridges and rechargeable batteries, as well as fluorescent lamps and tubes. We provide a weekly collection service for participating tenants, supporting the regular and efficient collection of recyclables.

In addition to these initiatives, on Earth Day 2024, tmtplaza partnered with V Cycle to be the first shopping mall in Hong Kong to collect beauty product bottles, giving them a second life to be used as raw materials for recycled products. We joined forces with beauty brands in the mall's BEAUTY WORLD zone to raise awareness about reducing plastic use while shopping for beauty products. Through this Sustainable Beauty Empties Recyling Scheme, we expect to collect around 10,000 empty beauty product bottles, equivalent to avoiding 1,050 kg of GHG emissions.

Food Rescue and Food Waste

We actively engage stakeholders and community partners in our waste reduction initiatives. In Hong Kong, we continue to partner with Food Angel, a food rescue and food assistance programme. As a strategic partner of its Food Smart Buddy Programme, we set up smart food donation machines at four managed shopping malls YM², Olympian City, Citywalk and tmtplaza making it convenient for our community members to donate their surplus food for redistribution to those in need. Additional smart kiosks and scales were deployed and rotated every six months at five of our residential sites. The Group also supported Food Angel's "World Food Rescue Week 2024" initiative. To further encourage food donation, we reward S⁺ REWARDS members with bonus points when they donate food at designated food donation machines. This effort resulted in the collection of 4,820 kg of food throughout the reporting period.

The Group's collaboration with Food Angel goes beyond food collection. Our colleagues have also been volunteering regularly to prepare meal boxes for people in need. More details can be found in the Community Investment and Engagement section of this Report on p.152.

我們亦特別為寫字樓租戶提供上門回收服務。目前，計劃已推行至20座寫字樓。我們亦設置了特製的回收箱，確保租戶能輕鬆簡單地處理各種回收物料，包括紙張、鋁罐、塑膠和玻璃樽、碳粉盒和充電池，以及慳電膽和光管。為了協助租戶定期和有效率地收集回收物品，我們為參加租戶提供每星期一次的收集服務。

除了上述計劃，屯門市廣場為香港首個商場於2024年的世界地球日與V Cycle合作，收集美容產品的空瓶來循環再造成為回收產品，為可回收物料賦予第二生命。我們與商場BEAUTY WORLD區的美容品牌聯手，提高顧客購買美容產品時減少使用塑膠的意識。透過是次「Sustainable Beauty美容空瓶回收企劃」，我們預計收集約10,000個美容產品空樽，相當於避免約1,050公斤的溫室氣體排放。

食物拯救與廚餘

我們積極與持份者及社區夥伴合作推行減廢計劃。在香港，我們繼續與食物回收及食物援助計劃惜食堂合作。作為「智•惜食夥伴」計劃策略夥伴的一份子，我們於旗下四個商場——裕民坊、奧海城、荃新天地以及屯門市廣場設置智能食物捐贈機，方便區內市民捐贈乾貨剩食並轉贈予有需要人士。另外，我們亦設置流動智能食物捐贈站和電子磅，每六個月在五個屋苑輪流擺放。集團亦參與「世界惜食週2024」，以支持惜食堂為進一步鼓勵捐贈剩食，S⁺ REWARDS會員於指定食物捐贈機捐贈食物便可獲取積分獎賞。是次活動於報告期內共收集4,820公斤食物。

除了食物收集，集團亦擴展與惜食堂的合作。我們的員工定期參與義工服務，為有需要的人士準備飯餐。詳情可參閱本報告「社區投資和參與」章節的第152頁。

Residential properties, shopping malls, offices and industrial buildings under our management implement a comprehensive food waste management programme to reduce the amount of food waste sent to landfill. Food waste digesters have been installed at The Fullerton Ocean Park Hotel Hong Kong, The Fullerton Hotel Singapore and eight managed properties in Hong Kong to convert food waste into greywater, gas or organic fertilisers, thereby mitigating methane and other emissions associated with landfill disposal.

Aside from onsite food waste management, we provide collection services to clients at 11 selected properties under our management, and transport the collected food waste to O·PARK for conversion into biogas.

At The Fullerton Hotel Singapore, we partnered with Food from the Heart, a charity that helps feed the underprivileged within the city, and Divert for 2nd Life, a food rescue group, during the reporting period to distribute bread and surplus food to their beneficiaries every evening. In addition, colleagues from The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore also volunteered with Food Rescue Sengkang to save still-edible and unsold excess food at Pasir Panjang Wholesale Market for distribution to the local communities.

Water Consumption and Efficiency

We recognise the significance of conserving water, one of our most important shared natural resources. Our commitment to using it more efficiently is clearly outlined in our Environmental Policy, Green Office Policy, Sustainable Building Guidelines and Sustainable Procurement Policy. In Hong Kong, we obtain potable water and seawater for flushing from the Water Supplies Department of the Hong Kong Government, and discharge all effluents into public sewer systems in compliance with applicable discharge licences. Our target is to reduce our water consumption intensity by 20% from our 2018 baseline by 2030. As at 30 June 2024, we have reduced water consumption intensity by 23.82% from our 2018 baseline.

We monitor our water consumption on a monthly basis, with various measures in place to reduce our overall water usage. These include using high-efficiency fixtures, occupancy sensors on taps, dual-flush, low-capacity flushing cisterns, leakage detection systems, smart irrigation systems and rainwater collection tanks for water reuse. We have also installed digital water sub-meters in areas such as the laundry room, kitchens and the swimming pool at The Fullerton Hotel Singapore.

In addition, forty properties managed by SEML have joined the ECH_2O – Enterprises Cherish Water Campaign organised by the Water Supplies Department of the Hong Kong Government and Green Council. This initiative encourages companies to cherish water together through different initiatives including the signing of a charter, appointment of cherishing water managers, education and promotion, and equipment improvement. The Group remains committed to implementing various measures to reduce water consumption in collaboration with our stakeholders.

我們在旗下管理的住宅物業、商場、寫字樓及工業大廈推行全面的廚餘管理計劃，以減少運往堆填區的廚餘量。當中，我們為香港富麗敦海洋公園酒店、新加坡富麗敦酒店以及香港八項管理的物業安裝廚餘機，有效將廚餘轉化為中水、氣體或有機堆肥，減少堆填區相關的甲烷和其他污染物排放。

除了物業的廚餘管理計劃，我們亦在旗下11項管理物業為客戶提供廚餘收集服務，並運送至O·PARK以轉化為沼氣發電。

新加坡富麗敦酒店於報告期內與為新加坡弱勢社群提供糧食的善粮社以及食物拯救團隊Divert for 2nd Life合作，每天黃昏向受助者派發麵包和食品。此外，新加坡富麗敦酒店及新加坡富麗敦海灣酒店的員工亦參加Food Rescue Sengkang組織的義工服務，從Pasir Panjang批發市場拯救仍可食用和未售出的剩食，並由該機構分發給當地社群。

用水和用水效益

我們明白節約用水的重要性，這是我們最珍貴的共享資源之一。我們致力提升用水效益，並清楚訂明於《環保政策》、《綠色辦公室政策》、《可持續建築指引》和《可持續採購政策》。在香港，我們從香港政府水務署獲取食水和沖廁海水，並根據適用的排放許可證，將所有廢水排入公共污水收集系統中。我們的目標是於2030年前將用水強度從2018年基數減少20%，截至2024年6月30日，我們的用水強度已由2018年基數減少23.82%。

我們每月監測用水量，並實施多項節約措施以減少整體用水量。這些措施包括使用高效能裝置、水龍頭感應器、雙沖式低容量沖洗水箱、漏水偵測系統、智能灌溉系統，以及收集雨水以重新使用。我們亦已在新加坡富麗敦酒店洗衣房、廚房和游泳池等區域安裝了電子水錶。

此外，信和物管旗下管理的40項物業已加入由香港政府水務署和環保促進會的「商約」惜水運動。該計劃透過不同的舉措，包括簽署惜水承諾、委任惜水經理、宣傳教育、改善設備等，鼓勵企業共同推動珍惜用水。集團將繼續與持份者合作，實施各種措施以減少用水。

Promoting a Future with Less Waste

We continue to work with stakeholders and community partners in driving the circular economy.

In August 2023, we organised the Eco-Exchange Day at Olympian City to promote waste reduction and environmental awareness. Around 1,500 children and parents exchanged used toys and books, with some items donated to nearby less-resourced communities.

In January 2024, Sino Clubhouses, under its Green Journey Programme, organised Eco Markets at Hong Kong Gold Coast, One SilverSea, The Avenue, Grand Central and Pacific Palisades, where residents could set up booths and sell their second-hand items. Taking the lead in this environmental activity, SPS colleagues set up a booth at the Hong Kong Gold Coast Eco Market, collecting over 550 second-hand items from colleagues to sell. Proceeds from the sale of items, as well as unsold items, were donated to Christian Action, our long-term recycling activity partner.

During the reporting period, we participated in the Environmental Protection Department of the Hong Kong Government's programme to install smart bins in selected properties under our management. These smart bins facilitate efficient material and waste segregation by incentivising responsible waste management practices among residents and tenants. They are designed to accommodate food waste and recyclable materials, including paper, plastics, metals and glass bottles. All food waste collected is managed and transported by the Government to O·PARK, while partner waste collectors handle recyclable materials.

促進減廢未來

我們繼續與社區夥伴和持份者合作，以共同推動循環經濟。

2023年8月，我們於奧海城舉辦「環保交換日」來推廣減廢和提升環保意識。約1,500名小朋友與家長前來交換玩具和書籍，部分物品捐贈予區內的弱勢社群。

2024年1月，信和會所在「綠色旅程」計劃下，於香港黃金海岸、一號銀海、囍滙、凱滙和寶馬山花園的會所舉辦環保市集，讓住戶設置攤位來轉售二手物品。作為環保活動的推動者，信和管業優勢的員工於香港黃金海岸環保市集設立攤位，收集並轉售由員工捐出的550多件二手物品。物品的轉售收益及尚未售出的物品，已捐贈予我們的長期回收合作夥伴基督教勵行會。

報告期內，我們參與香港政府環境保護署舉辦的計劃，在旗下管理的特選物業安裝智能回收箱，培養住戶和租戶履行廢物管理的責任，促進有效的物料及廢物分類和棄置。智能回收箱經特別設計，旨在協助收集廚餘和可回收物料，例如紙張、塑膠、金屬和玻璃樽等。所收集的廚餘均運往政府管理的O·PARK，而可回收物料則由廢物收集商夥伴處理。

Sino Clubhouses organised Eco Markets at Hong Kong Gold Coast, One SilverSea, The Avenue, Grand Central and Pacific Palisades where residents sold their second-hand items.

信和會所於香港黃金海岸、一號銀海、囍滙、凱滙和寶馬山花園舉辦環保市集，讓住戶轉售二手物品。

As part of our efforts to encourage stakeholders to join our green journey, our partnership with Christian Action, lasting over a decade, has resulted in the collection of over 78,000 mooncake containers. We also organised a CNY Usable Item Collection Programme during the reporting period. We collected more than 8,900 kg of new and used items, including clothes, shoes, bags, toys, accessories and electrical appliances, from tenants and residents at 131 properties. Collected items were either distributed to Christian Action's service recipients or sold at Christian Action's charity sales outlets to generate funds for Christian Action's service programmes. We also continued collaborating with Nespresso and Clean the World to recycle coffee capsules and bar soap, respectively. During the reporting period, we collected over 750 kg of Nespresso capsules and 160 kg of soap for recycling.

Additionally, as part of our thirteenth consecutive year of celebrating the Chinese New Year in a more environmentally responsible way, 22 properties under our management, including shopping malls, offices and residential properties, served as collection points for good-as-new lai see packets as part of the Greeners Action's "Lai See Reuse and Recycle Program". During the programme, over 3,300 kg of lai see packets were collected for reuse in the following year. To further our commitment to promoting a circular economy and resource conservation, we facilitate the sale of pre-owned office furniture to our employees through our used item exchange portal, limiting the volume of office furniture headed for landfill.

During the reporting period, the recycling programmes for Christmas and peach blossom trees resulted in the collection and delivery of 124 trees for shredding and reuse as compost and mulch for gardening and planting.

Collected over the past decade
過去十年，我們共收集了

> 71,000 kg
of usable items
超過71,000公斤的可重用物品

> 78,000
mooncake containers
超過78,000個月餅盒

Collected during the reporting period
報告期內，我們共收集了

> 8,900 kg
of new and used items
超過8,900公斤全新及二手物品

> 3,300 kg
of lai see packets
超過3,300公斤利是封

作為推動持份者共同參與綠色旅程的一環，我們與基督教勵行會在過去十多年的合作期間，共收集超過78,000個月餅盒。報告期內，我們舉辦了「歲晚二手物回收計劃」，收集來自131項物業租戶和住戶的8,900多公斤全新和二手物品，包括衣物、鞋、袋、玩具、飾物和電器。收集得來的物品已分發給基督教勵行會的服務對象或於旗下社企商店出售，善款將用於資助基督教勵行會的服務計劃。我們亦繼續與Nespresso和Clean the World合作，分別回收咖啡膠囊和肥皂。報告期內，我們共收集超過750公斤Nespresso膠囊和160公斤肥皂作循環再造。

此外，我們連續第十三年參加綠領行動的「利是封回收重用大行動」，以更環保的方式慶祝農曆新年。我們於旗下管理的22項物業，包括商場、寫字樓和住宅物業設置收集點，收集新淨完好的利是封。活動期間，我們收集了超過3,300公斤的利是封，以供來年再用。為了進一步推動循環經濟和資源節約，我們透過二手物品交換平台向員工轉售二手辦公室家具，盡量減少辦公室資源被棄置到堆填區。

報告期內，我們參與聖誕樹及桃花回收行動，收集並運送124棵聖誕樹和桃花以打成碎片，重新用作園藝和種植的堆肥和覆蓋物。

Urban Biodiversity

城市生物多樣性

The conservation of biodiversity is vital for the future of our planet. We are committed to implementing sustainability practices across our operations and value chain to help protect natural ecosystems.

保護生物多樣性對地球的未來十分重要。我們致力保護自然生態系統的抗禦力，並於業務營運和價值鏈中推行可持續實務常規。

How We Are Managing It

Our property development activities can potentially impact the ecosystems surrounding our development sites. We seek to minimise impact on natural habitats and species by conducting proper assessments and employing effective management practices. It is also essential that we work with our suppliers to address biodiversity risk and reduce impact in our operations and throughout our value chain.

Our Biodiversity Policy guides our efforts to protect ecological systems and provides a framework for integrating biodiversity considerations into all aspects of our operations. Following our Sustainable Building Guidelines, we prioritise the protection and conservation of native species, habitats and ecosystems when selecting development project sites. Our landscaping team accounts for impacts on surrounding ecosystems as they improve the environments around our properties, avoiding the introduction of invasive species and seeking opportunities to promote local biodiversity. As part of our commitment to biodiversity conservation, we conducted tree assessment surveys for all our applicable new development projects during the reporting period.

怎樣管理

我們的物業發展活動或對開發地點周邊的生態系統造成影響。因此，我們致力透過適當的評估和有效的管理方針，將營運對自然棲息地和物種的影響減至最低。我們也必須與供應商合作，以應對生物多樣性風險，並減少我們的營運和價值鏈中對大自然的影響。

我們的《生物多樣性政策》指引我們在保護生態系統方面的工作，並提供框架將生物多樣性融入於營運各層面。我們根據《可持續建築指引》，在發展項目的選址過程中優先保護和保育當地物種、重要棲息地和生態系統。我們的園景團隊在美化物業環境時會考慮對周邊生態系統的影響，避免引入入侵物種，促進當地生物多樣性。作為履行保護生物多樣性承諾的一環，我們在報告期內已對所有適用的新發展項目進行樹木評估調查。

We raise awareness amongst our stakeholders about biodiversity protection and conservation.
我們致力提高持份者對保護和保育生物多樣性的意識。

Aiming for Nature Positivity

Following Sino Land's entry to the TNFD Forum in December 2022, Sino Land became the first real estate developer in Hong Kong to join the Science Based Targets Network ("SBTN") Corporate Engagement Program in June 2023, demonstrating its dedication to using natural resources sustainably and protecting and restoring the natural environment. In January 2024, Sino Land further became an inaugural TNFD Early Adopter, pledging to begin aligning its corporate reporting with the TNFD Recommendations by the financial year 2025. We believe that addressing the TNFD Recommendations will allow us to better identify and assess our nature-related dependencies, impacts, risks and opportunities, enabling us to integrate these considerations into our financial and operational decision making.

Building Awareness Among Stakeholders

During the reporting period, we continued to drive awareness of biodiversity protection and conservation among our stakeholders through several key initiatives.

追求自然正向發展

繼2022年12月加入TNFD論壇後，信和置業於2023年6月成為香港首家地產發展商參加「科學目標網絡企業參與計劃」，展現以可持續的方式運用天然資源，以及保護和恢復自然環境的決心。信和置業更於2024年1月成為TNFD早期採用者，承諾於2025財政年度或以前開始根據TNFD建議編寫企業報告內容。我們相信，回應TNFD建議能使我們有效地識別和評估與自然相關的關聯、影響、風險和機遇，從而有助我們將這些考量納入企業財務和營運的決策中。

提高持份者的意識

在報告期內，我們通過多項重要舉措，持續推動持份者對保護生物多樣性的認識和關注。

From July to August 2023, The Fullerton Hotel Singapore collaborated with the National University of Singapore's Lee Kong Chian Natural History Museum on the "Specimen Stories: Biodiversity in a Changing Climate" exhibition at the hotel's East Garden Gallery. In support of Go Green SG, an initiative led by Singapore's Ministry of Sustainability and the Environment, the exhibition demonstrated the richness of Southeast Asian biodiversity as documented through research expeditions.

As part of Go Green SG 2024, The Fullerton Hotel Singapore organised two complimentary workshops for children to inspire their creativity and gain knowledge about sustainability by learning how to transform recycled materials into useful items. The first workshop engaged children in creating superhero-themed photo frames for Father's Day, while the second workshop involved participants in crafting decorative lions.

The Group continued hosting our annual Sino Junior Reporter Programme with SCMP Young Post. Focusing on climate change and marine biodiversity, this ninth iteration of the programme provided an opportunity for participating secondary school students to strengthen their English communication skills through a journalism workshop and learning about cutting-edge innovation related to marine biodiversity through a trip to the CORAL REEFStoration Centre at Ocean Park.

To further promote marine conservation and education, The Fullerton Ocean Park Hotel Hong Kong showcased an exhibition of the original hand sketches of *Sea Creatures and Animals in Hong Kong and From Around the World*, a bilingual children's book written and illustrated by "Hong Kong's father of marine conservation", the late Professor Brian Morton. We also invited a speaker from the Ocean Park Conservation Foundation Hong Kong to host a complementary book reading event for ethnic minority students from Man Kiu Association Primary School. Afterwards, a visit to the CORAL REEFStoration Centre was also arranged for students to learn about the crucial role of corals in the ecosystem and the various ecological threats they face.

Our integrated green community project, Farm Together, promotes harmony with nature through our 21 urban farms in Hong Kong and one in Singapore. During the reporting period, we set up two new farms under the project: Farm at One North and Wellness Lodge Farm. Farm at One North exemplifies the building's sustainability-, health- and wellness-focused design features. With herbs as its main produce, the farm welcomes One North's tenants to engage in various urban farming activities. Meanwhile, Wellness Lodge Farm is designed to promote physical and mental wellness among residents at Wellness Lodge, a transitional housing project in Tsing Lung Tau. This community farm cultivates a variety of culinary herbs and nutrient-rich crops. Further information about Farm Together can be found in the succeeding case study.

We have also actively responded to our stakeholders' concerns regarding birds striking the windows of the footbridge between Olympian City 2 and Olympian City 3. During the reporting period, we heeded our stakeholders' advice to install window stickers with dot patterns to prevent bird collisions.

2023年7月至8月，新加坡富麗敦酒店與新加坡國立大學李光前自然史博物館合作，於酒店舉辦「Specimen Stories: Biodiversity in a Changing Climate」展覽。為支持新加坡永續發展與環境部發起的「綠動新加坡」，展覽透過研究考察紀錄展示東南亞豐富的生物多樣性。

作為「綠動新加坡2024」的一環，新加坡富麗敦酒店為兒童舉辦了兩場免費工作坊。透過學習如何將回收物料製作成有用的物品，兒童可以發揮創造力，並吸收有關可持續發展的知識。參加者於首個工作坊以「超級英雄」為主題為父親節製作相框，另一工作坊則讓參加者製作獅子裝飾品。

集團繼續與《南華早報青年報》合作，舉辦年度「信和校園記者計劃」。計劃已踏入第九屆，今年以氣候變化和海洋生物多樣性為重點，為參加中學生提供機會，透過新聞工作坊加強英語溝通技巧，並藉著參觀海洋公園「活化珊瑚中心」了解與海洋生物多樣性相關的尖端創新技術。

為了進一步推廣海洋生態的保育和教育工作，香港富麗敦海洋公園酒店舉辦展覽，展示由「香港海洋保育之父」已故的莫雅頓教授撰寫和繪畫插圖的雙語兒童圖書《海洋及陸地的動物朋友》手稿。我們亦邀請香港海洋公園保育基金的講者，為閩僑小學的少數族裔學生舉辦免費閱讀活動。隨後，學生一同參觀「活化珊瑚中心」，了解珊瑚在生態系統的重要角色及所面臨的各種生態威脅。

我們的綜合綠色社區項目「一喜種田」，透過21個位於香港市區的農圃及一個位於新加坡的農圃，促進與大自然的和諧共存。「一喜種田」項目於報告期內新設兩個農莊：朗壹農莊及普綠軒農莊。朗壹農莊充分體現朗壹廣場以可持續發展和身心健康的設計特色。農莊以栽種香草為主，歡迎朗壹廣場的租戶參與各種都市耕種活動。另外，普綠軒農莊位於青龍頭過渡性房屋項目「普綠軒」，設計著重促進住戶的身心健康。這個社區農莊種植了各種用作烹調的香草和營養豐富的農作物。有關「一喜種田」的詳情，請參閱接下來的案例。

我們亦積極回應持份者對雀鳥撞向連接奧海城二期及三期行人天橋玻璃幕牆的關注。報告期內，我們聽取了持份者的建議，在玻璃幕牆貼上圓點貼紙，以防止雀鳥誤撞玻璃。

CASE STUDY 案例

Farm Together
一喜種田

Our integrated green community project, Farm Together, continues to promote harmony with nature through urban farms. The project has now expanded to include 21 farms in Hong Kong and one in Singapore, spanning over 57,000 sq. ft., cultivating over 380 plant and crop species and producing more than 1,700 kg of crops annually. The farms breathe new life into our properties, enabling colleagues, tenants, hotel guests and the wider community to experience the wonders of urban farming.

From 25 April to 20 June 2024, Skyline Tower tenants and Sino colleagues joined a six-week programme at Sky Farm, where they experienced the joy of urban farming and green living. Led by our Farm Together consultant, the farming sessions taught our urban farmers about the workflow of a farmer and provided practical fieldwork opportunities. The programme also included a tie-dye workshop and a pesto sauce-making workshop to promote the fun of living green.

Through our partnership with the Hong Kong Labour and Welfare Bureau of the Hong Kong Government's "Elder Academy Scheme", we hosted visits for over 180 elderly individuals at our urban farms across Hong Kong. These visits provided participants with hands-on experience of urban farming. The workshops deepened their understanding of sustainable farming concepts, making the green journey more practical and engaging.

我們的綜合綠色社區項目「一喜種田」，繼續以都市耕作宣揚與自然和諧共處。該項目現已擴展至包括香港的21個農圃和一個位於新加坡的農圃，總面積逾57,000平方呎，合共種植逾380種植物和農作物品種，每年收成量超過1,700公斤。農圃為我們的物業注入活力，讓員工、租戶、酒店賓客及廣大社區都能體驗都市耕作。

2024年4月25日至6月20日，宏天廣場的租戶和信和同事參加了為期六週的「宏天空中農莊」租戶農務工作坊，體驗都市耕作的樂趣。工作坊的內容充實，由「一喜種田」的顧問，向我們的都市農夫傳授務農的流程，並給予親身實踐的機會。計劃亦包括一次紮染工作坊和一次香草醬製作工作坊，使綠色生活更添樂趣。

我們透過與香港政府勞工及福利局「長者學苑計畫」的夥伴合作，接待超過180名長者參觀我們遍布全港的都市農圃。活動能讓參加長者親身體驗都市耕作，並藉著工作坊加深他們對可持續耕作概念的了解，使綠色之旅變得更實用有趣。

Through our urban farms, Farm Together promotes harmony with nature and supports social inclusion.
「一喜種田」藉著我們的都市農莊支持社會共融，並促進與大自然和諧共處。

Reviving Hong Kong's Marine Heritage with CORAL REEFStoration

以活化珊瑚行動修復香港的海洋寶藏

CORAL REEFStoration aims to rebuild 20 square metres of coral reef at Middle Island in Hong Kong.
活化珊瑚行動致力於香港熨波洲重建 20 平方米的珊瑚礁。

Reefs provide valuable climate-adaptive ecosystem services such as protecting coastlines from storms, but they remain threatened by the effects of climate change, such as ocean acidification and warming water.

We aim to rehabilitate the coral reef habitat in Hong Kong's southern waters with CORAL REEFStoration, Hong Kong's first cross-sector collaborative project for local coral restoration. Using the world's first 3D-printed terracotta reef tiles developed by Archireef, the project aims to rebuild 20 square metres of the reef at Middle Island, once home to a vast range of local coral species, within three to five years. To date, we have successfully deployed 14 square metres of reef tiles seeded with over 280 rescued coral fragments. This effort has enhanced the habitat complexity of the site, attracting more fishes and other marine organisms, with 17 unique species such as long-spine urchins and edible sea cucumbers found. We expect the corals to continue growing, further enhancing the habitat and promoting biodiversity.

The project achieved a significant milestone in July 2023 with the opening of the CORAL REEFStoration Centre at Ocean Park, a new rehabilitation facility for rescued coral fragments. To empower the public to take action to protect our marine ecosystem, visitors can participate in a range of activities at the Centre, including coral lectures and interactive STEAM (Science, Technology, Engineering, Art and Mathematics) experiments, which provide immersive learning opportunities for both local community members and tourists.

The project also includes a "CORAL REEFStoration Ambassador Programme". Ten outstanding students in the programme were selected to participate in the "Star CORAL REEFStorators" initiative designed to deepen their knowledge about marine and coral conservation through snorkelling, eco-tours and husbandry experiences.

珊瑚礁提供獨特的氣候適應生態系統服務，例如保護海岸線免受風暴威脅，但氣候變化，如海洋酸化和水溫上升，對珊瑚礁構成威脅。

我們致力透過香港首個跨界別合作的本地珊瑚保育計劃「活化珊瑚行動」，修復香港南部水域的珊瑚礁棲息地。計劃運用 Archireef 全球首創 3D 打印陶製珊瑚礁盤技術，力求於三至五年間修復曾是各種珊瑚棲息地的熨波洲，合共 20 平方米的珊瑚礁。至今，我們已成功在 14 平方米的珊瑚礁盤移植並拯救 280 多塊珊瑚碎片。經修復的珊瑚，已吸引了不少魚類和其他海洋生物棲息，提升了當地水域的生物多樣性。目前已發現 17 種獨特的物種，例如長刺海膽和可食用的海參。我們預期珊瑚將持續生長，進一步保育棲息地並促進生物多樣性。

計劃的重要里程碑，是於 2023 年 7 月於海洋公園開設名為「活化珊瑚中心」的全新珊瑚保育設施，用於修復被拯救的珊瑚碎片。為推動公眾一同保護海洋生態系統，訪客可參加一系列的中心體驗活動，包括珊瑚講座和互動的 STEAM（「科學、技術、工程、藝術和數學」）實驗，為本地社群和遊客提供沉浸式的學習體驗。

此外，計劃亦包括「活化珊瑚大使計劃」，十名於計劃當中表現傑出的學生獲選參加「星級活化珊瑚大使」交流活動，期間透過浮潛、生態導賞團和繁殖珊瑚的體驗，加深對海洋和珊瑚保育的認識。

Celebrating Green Living and Upcycling
升級再造慶賀綠色生活

The Group brings festive joy to our colleagues and communities during the Christmas season through circular economy activities.

集團透過推動循環經濟為同事和社區在聖誕節期間送上節日歡樂。

Kids enjoyed participating in fun activities while also contributing to the Children's Cancer Foundation.
兒童們在參加有趣活動的同時，為兒童癌病基金籌款。

This Upcycled Christmas Tree was composed of over 450 recycled plastic bottles. As part of our commitment to establishing a sustainable value chain, the plastic bottles were sent to our green partner for recycling after the festive season.

這棵升級再造聖誕樹，由超過 450 個回收膠樽製作而成。佳節過後，我們將膠樽交予綠色合作夥伴進行回收，以實現可持續的價值鏈。

In December 2023, we organised the inaugural Christmas Car Boot Market at China Hong Kong City. This 11-day holiday event, inspired by the famed car boot sales of the United Kingdom, brought together a community of passionate environmental advocates and interested members of the public to celebrate the spirit of the holiday season and make a meaningful difference to the environment.

At the heart of the event was a celebration of green living and the art of upcycling. Car owners participated as vendors, transforming the backs of their vehicles into innovative showcases for upcycled treasures. From repurposed furniture to charming accessories, each booth told a story of creativity and sustainability — shining a light on old and discarded items that can be transformed into something beautiful and functional.

With Christmas trees and light decorations made from recycled materials, the Christmas Car Boot Market was more than just a marketplace. Another event highlight was the Family Fun Green Workshop & Parade, where participants joined upcycling workshops and children paraded their upcycled costumes at the market.

For the fourth consecutive year, the Group celebrated the holiday season with a sustainable twist by hosting the “Upcycled Christmas Tree and Ornament Design Competition” for our colleagues and their families. We received a total of 230 entries from more than 660 employees. This year, we also invited 100 primary school students through our green partners to create a colourful upcycled Christmas tree at Tsim Sha Tsui Centre using over 450 recycled plastic bottles.

2023 年 12 月，我們在中港城舉辦首屆聖誕車尾箱環保市集。這個為期 11 天的節慶活動，靈感來自英國著名的車尾箱市集，匯聚關注環保的人士和公眾在慶賀佳節的同時，亦為環境帶來具意義的影響。

活動以慶祝綠色生活和升級再造藝術為焦點。車主以檔主的身分參加，並利用創意將車尾箱改造成展示升級再造寶藏的攤位。每個攤位都各有特色，從改造家具到悅目的飾物，都在細說有關創意和可持續發展的故事，老舊的廢物經過改造都可綻放光芒，轉化為美麗和實用的物品。

聖誕車尾箱環保市集不僅為市集，更是收集回收材料，用作升級再造成聖誕樹和燈飾的場地。活動的另一焦點是親子環保工作坊和巡禮，參加者一同參加升級再造工作坊，其後小朋友穿上自己的升級改造服裝於藝墟上登台展示。

集團繼續將可持續發展理念帶進節慶中，並連續第四年為同事及家屬舉辦「升級再造聖誕樹及裝飾設計比賽」，共收到 660 多名同事提交的 230 件參賽作品。今年，我們透過環保合作夥伴邀請了 100 名小學生利用 450 多個回收膠樽在尖沙咀中心製作出色彩繽紛的升級再造聖誕樹。

Wellness
健康舒泰

RELATED MATERIAL TOPICS
相關重大議題

96 Labour Practices
勞工實務常規

105 Health, Safety and Wellbeing
健康、安全和福祉

HIGHLIGHTS
重點項目

1 Introduced Sino Women Connect, an initiative designed to cultivate connections between female colleagues of diverse ages, positions and backgrounds, and to offer a variety of wellness activities

推出「信和女性連繫計劃」，連繫不同年齡、職位及背景的女性同事，提供一系列有益身心的活動

2 Organised more than 169,880 hours of employee training

舉辦超過 169,880 小時員工培訓

GOALS 目標	PROGRESS 進展	As at 30 June 2024 截至2024年6月30日
+50% Increase training hours by 50% by 2025 and 100% by 2030 from the 2019 level 以2019年為基數，於2025年及2030年前分別增加員工總培訓時數50%及100%	+60.3% We have increased training hours by 60.3% from the 2019 level. 我們的培訓時數由2019年的水平增加了60.3%。	
Embrace diversity and inclusion to ensure equal opportunities in all our people related practices 擁抱多元共融文化，確保平等機會原則在人力資源措施中得以有效實施	We organised Diversity and Inclusion Month in October 2023, with 400 colleagues, their family members and friends participating in various activities focused on understanding and embracing differences. 我們於2023年10月舉辦「多元共融月」，400位同事及其親友參加了一系列活動，理解和擁抱人與人之間的差異。	
By 2030, maintain gender pay ratio at 1:1 於2030年前，性別薪酬比例保持在1:1	During the reporting period, our gender pay ratio was 1:1.26 (female to male). 報告期內，我們的性別薪酬比例差異為1:1.26（女性對比男性）。	
By 2030, maintain a gender balance in all management positions 於2030年前，保持所有管理職位的男女比例均衡	During the reporting period, the percentage of females in management positions was 39.11%. 報告期內，擔任管理職位的女性為39.11%。	
By 2030, maintain a lost-time injury rate ("LTIR") at or below 2.5 per 100 employees 於2030年前，保持工傷引致損失工時比率在每100名員工2.5或以下	During the reporting period, our LTIR was 2.0 per 100 employees. 報告期內，我們的工傷引致損失工時比率為每100名員工2.0。	

GOALS 目標	PROGRESS 進展	As at 30 June 2024 截至2024年6月30日
By 2025, 100% of employees to receive ESG training 於2025年前，100%員工接受環境、社會及管治相關培訓	84.4% of our employees have received ESG training. 我們已有84.4%員工接受了環境、社會及管治相關培訓。	
Deliver products and services that enhance the wellness of our stakeholders 提供能進一步提升持份者身心健康的產品和服務	We organised a series of wellbeing activities at Sino Malls to promote a healthy work-life balance for tenants and customers. 我們於旗下商場舉辦一系列身心健康活動，向租戶和顧客提倡工作與生活平衡。	
Improve the wellbeing of our employees through wellness programmes covering work and family life, physical health and mental health 透過涵蓋工作、家庭及身心健康活動促進員工福祉	Throughout the year, colleagues participated in sports, charity events and various activities promoting healthy lifestyles across the Group. We also invited colleagues to submit ideas for staff activities through the "2024 Shape Your Staff Activity". 年內，同事參與體育、慈善活動以及集團內推廣健康生活方式的各項活動。我們亦藉著「2024年度員工活動由你創」邀請同事構想具創意的員工活動。	

Management Approach

Our commitment to safeguarding and enriching the health, safety and wellness of people and our surrounding communities is articulated in our Human Rights Policy, Diversity and Inclusion Policy and Health and Safety Policy. These policies direct us to protect people by providing a just and inclusive environment where employees, customers and communities can thrive. We continually review our systems and procedures focused on human capital management to ensure they align with our needs while addressing evolving stakeholder concerns.

The Green Living Sub-committee of the ESG Steering Committee is responsible for people management, including nurturing talent and safeguarding health and wellness, and meets quarterly to evaluate and identify any concerns and trends in this area. The sub-committee's role includes maintaining compliance with labour and health and safety regulations, including market-specific minimum wage requirements, and reviewing our safety performance quarterly. With health and safety being a top priority for the Group, the sub-committee is tasked with developing action plans to ensure all safety measures remain robust.

管理方針

我們對保障及提升大眾健康、安全和福祉，以及周邊社區的承諾，反映於我們的《人權政策》、《多元共融政策》和《健康及安全政策》中。這些政策不僅引導我們保護公眾，同時為員工、顧客和社區的發展營造公正和共融的環境。我們持續檢討與人力資源管理相關的制度和程序，以確保其切合公司的需要，亦同時能回應持份者不斷變化的關注事宜。

環境、社會及管治督導委員會轄下的綠色生活小組委員會負責人力資源管理，當中包括培育人才及保障員工健康和福祉。小組委員會每季舉行一次會議，以檢討和識別相關的關注事項和趨勢。小組委員會亦負責確保集團遵守勞工和健康及安全規例，包括各個市場的最低工資要求，並每季評估我們的安全表現。員工的健康及安全為集團的首要任務，小組委員會負責制定行動計劃以確保所有安全措施穩妥。

We are committed to nurturing our talent and fostering a culture where they can thrive and maximise their potential.
我們致力培育人才，並建立能讓他們成長、盡展潛能的文化。

Communication Channels

We believe that responding to the diverse perspectives and concerns of our stakeholders is vital to the success of our business. Our colleagues are encouraged to engage with management executives through various channels, including email, intranet, inSino, newsletters and Corporate Town Hall meetings. Through these two-way communication channels, we listen to and strive to promptly address employee needs.

In October 2023, we were pleased to have around 1,000 colleagues participate in our Corporate Town Hall meeting. Management and department heads shared major updates on key company initiatives over the year and discussed organisational challenges and strategies. The event also featured an inspiring guest speaker, Professor Thies Lindenthal, from the University of Cambridge, who shared insights about approaches to capture, quantify and optimise the impact of real estate on people's lives. In the spirit of open dialogue, an interactive Q&A session with our management team allowed employees and senior executives to exchange views and insights. A follow-up email was sent to all colleagues, addressing questions and feedback raised at the session.

溝通渠道

我們相信，回應持份者的多元化觀點和關注事項對業務的成功至關重要。我們鼓勵員工以電子郵件、內聯網、「信誌」、員工通訊、以及員工溝通大會等多個渠道，與管理層保持溝通。這些雙向的溝通渠道，有助我們聽取和迅速回應員工的需要。

我們欣然於2023年10月舉行員工溝通大會，獲約1,000名員工參與。管理層和部門主管分享了過去一年公司重大項目的最新進展，並討論公司所面臨的挑戰及其應對策略。我們亦邀請來自英國劍橋大學的Thies Lindenthal教授擔任嘉賓，在會上分享識別、量化和完善房地產對人們生活影響的灼見。本著開放溝通的精神，我們安排互動問答環節，讓員工和高級行政人員與管理層交流意見和見解。其後，我們向所有員工傳送跟進電郵以回應會上的問題和意見。

Labour Practices

勞工實務常規

We strive to provide an inclusive and fair workplace where colleagues are nurtured to develop their skills and achieve personal and professional fulfilment. By offering competitive remuneration and benefits, we are able to acquire and retain the right talent that contributes to the success of our business.

我們致力提供共融和公平的工作環境，培養同事技能以成就個人和專業發展。我們以具競爭力的薪酬和福利吸引和保留合適的人才，使業務蓬勃發展。

How We Are Managing It

We comply with Hong Kong's Employment Ordinance and the relevant laws and regulations in all the jurisdictions within which we operate. Our Staff Handbook sets out our human resources framework and detailed management policies, which contain guidelines on working conditions and respectful behaviour, benefits and remuneration, training and development, as well as health and safety. We regularly update this Handbook to align with best practices and new regulatory requirements. Our CoC and Human Rights Policy outline our commitment to guarantee equal opportunities for all employees and their freedom to participate in collective bargaining and join labour unions as permitted by law. We have a strict policy against forced and child labour and, as stipulated in our SCoC, this extends to our contractors and suppliers. Anyone found violating our CoC or SCoC is subject to disciplinary action. Our commitment to open communication aligns with our established grievance mechanisms, through which employees, suppliers and contractors can report concerns. We also provide training for employees on handling reports or incidents related to bullying or harassment. Further information on our CoC and grievance communication process can be found in the Governance section on p.48–50 of this Report.

怎樣管理

我們遵守香港的《僱傭條例》以及所有營運所在司法轄區的相關法律和規例。我們的人力資源框架以及詳細的管理政策已載列於《僱員手冊》，當中包括有關僱傭條件及互相尊重的行為、福利與薪酬、培訓與發展，以及健康及安全的指引。我們定期修訂手冊，以符合最佳僱傭實務常規以及新的監管要求。我們的《紀律守則》和《人權政策》列明所有員工享有平等機會，以及在合法的情況下參加工會及集體談判的自由。我們亦已制定相關政策，嚴禁強制勞工和童工，並以《承辦商/供應商行為守則》規範承辦商和供應商。如發現任何人違反《紀律守則》或《承辦商/供應商行為守則》，將受到紀律處分。我們致力提供開放的溝通渠道，讓員工、供應商和承辦商利用舉報機制檢舉任何違規行為。我們亦為員工提供培訓，應對有關欺凌或騷擾的舉報或事件。有關《紀律守則》和申訴流程的詳情，請參閱本報告「管治」章節的第48頁至50頁。

Employee Benefits

Our human capital strategy outlines our approach for nurturing our employees and motivating them to excel. During the reporting period, 12 outstanding employees and six high-performing teams were recognised at the Outstanding Employee and Team Award Ceremony. Each of the awardees exemplified an exceptional commitment to the Group's business performance, customer service and frontline operations. Outstanding employees were treated to a trip to Singapore where they visited The Fullerton Hotel Singapore, Far East Organization as well as major tourist attractions. Aside from awards, employees are also motivated through competitive benefits and training programmes.

We design our remuneration and benefits to attract and retain the right talent. Packages are reviewed annually to reflect individual performance, contributions and market trends. We offer competitive medical coverage, retirement benefits, training subsidies, overtime pay and discretionary performance bonuses. We also provide a range of leave entitlements, including paid annual leave, birthday leave, extended maternity leave of 18 weeks, parental leave of ten days and paternity leave, as well as a wide range of employee discounts. Many benefits enjoyed by our staff also extend to their family members.

In line with our commitment to improving the wellbeing of our colleagues, we introduced several enhancements to our employee benefits package at the beginning of 2024. These included expanding employee medical coverage to include treatment for mental health conditions and prescribed medication, introducing family care leave, and increasing volunteer service leave days.

Employees' Children Education Award and Assistance Scheme

The Employees' Children Education Award and Assistance Scheme supports the learning needs of children of employees who achieve outstanding academic results. During the reporting period, 150 children of our employees from Hong Kong and Mainland China received scholarships and bursaries. Eighty awardees and their family members attended the award presentation in November 2023. Management representatives presented certificates of commendation and gift vouchers to the awardees, encouraging them to keep up their hard work. In addition, the Group offered primary and secondary school textbook subsidies to 172 children of our employees.

員工福利

我們的人力資本策略概述我們培養並鼓勵員工發揮所長的方針。報告期內，12名優秀員工和六個表現優異的團隊在「傑出員工及團隊頒獎典禮」上獲得表彰。各個得獎單位都展現出對集團業務表現、客戶服務和前線營運的卓越承諾。我們安排傑出員工前往新加坡旅遊以作獎勵，遊覽著名景點之外亦參觀了新加坡富麗敦酒店和遠東機構。除了獎項，我們亦以提供多項福利和培訓計劃以鼓勵員工。

我們釐定薪酬和福利來吸引和保留合適的人才。每年，我們都會檢討薪酬方案，務求提供與員工的表現和貢獻，以及市場趨勢相稱的待遇。我們提供具吸引力的醫療福利、退休福利、培訓津貼、加班費和酌情花紅。我們亦提供各種假期，包括有薪年假、生日假、18週延長產假、十天育嬰假和侍產假，以及種類繁多的員工優惠，多項福利更可惠及員工家屬。

為履行我們對改善同事身心健康的承諾，我們於2024年初新增多項員工福利。當中包括擴大員工醫療福利的保障範圍，同事的精神科和處方藥物治療亦包括在內。另外，我們亦推出家庭照顧假，以及增加義工服務假。

員工子女教育獎勵及資助計劃

「員工子女教育獎勵及資助計劃」支持學業成績優異的員工子女於學習上的需求。報告期內，香港及中國內地共有150名員工子女獲頒發獎學金和助學金，80名得獎學生及家屬於2023年11月出席頒獎典禮。管理層代表向得獎者頒發嘉許獎狀並送贈禮券，鼓勵他們繼續努力學習。此外，集團亦為172名就讀中小學的員工子女提供書簿津貼。

CASE STUDY 案例

Together for better
一起　成就更好

In February 2024, we hosted the Group's first Annual Dinner in five years, with more than 2,000 team members from different business units joining us from across Hong Kong and Mainland China to celebrate another year of achievement and collaboration.

On this particular evening, we presented the Long Service Awards to show our heartfelt appreciation to 463 loyal colleagues who have been with the Group for over 10 and up to 35 years. The evening was marked by fun and excitement as talented Management Trainees gave a lively dance performance and senior executives engaged the audience with an electrifying band show. Attendees also showcased their stylish outfits for the Best Dressed Contest.

我們於2024年2月舉辦集團五年來的首個周年晚宴，逾2,000名來自香港和中國內地不同業務部門的團隊成員出席，相聚慶祝過去一年共同努力的成果。

我們在這別具意義晚上頒發「長期服務獎」，衷心向服務集團超過10至35年的463名忠誠同事表示感謝。當晚，才華洋溢的見習行政員呈獻精彩的舞蹈表演，加上管理層組成樂隊傾力表演，使觀眾非常投入，全場氣氛滿載歡樂。當晚的參加者亦於場內展示富有特色的服裝，以競逐「最佳衣著比賽」獎項。

Over 2,000 colleagues from diverse business units across Hong Kong and Mainland China came together to celebrate the Chinese New Year.
超過2,000位來自香港及內地不同業務部門的同事聚首一堂，共同慶祝農曆新年。

We raise awareness about diversity among our colleagues by organising engaging talks and activities.
我們舉辦多個講座和活動，藉以加強同事對多元文化的意識。

Diversity and Equal Opportunities

Ensuring a fair and inclusive workplace for our staff is paramount to our business. Our Diversity and Inclusion Policy underscores our commitment to fostering a safe and supportive workplace free of discrimination. We champion equal opportunities in recruitment, remuneration, promotion, training and transfers, regardless of gender, disability, family status, marital status, pregnancy, race, religion, age, nationality or sexuality. Since 2020, Sino Group has been a signatory to the Racial Diversity & Inclusion Charter for Employers launched by Hong Kong's Equal Opportunities Commission. Our goal is to maintain a gender pay ratio of 1:1 by 2030. We aim for gender balance in all management positions by 2030. To date, around 40% of management positions are held by women.

We take all concerns regarding suspected inappropriate behaviour or harassment seriously. Our Whistleblowing Policy, discussed on p.50 of this Report, outlines the confidential grievance mechanism we have in place for colleagues. It also describes types of reportable conduct, related procedures and follow-up actions. As part of the onboarding process, all new hires must undergo mandatory training on our approach to diversity and non-discrimination. Our Group Human Resources Department also provides regular training on effective communication for our employees, to create a more inclusive and empathetic working environment.

多元與平等機會

確保公平和共融的工作環境對我們的業務極為重要。我們於《多元共融政策》明確地承諾提供安全、互相尊重且免受歧視的工作環境。我們致力於招聘、薪酬、晉升、培訓和調職方面促進平等機會，不論性別、殘疾、家庭狀況、婚姻狀況、懷孕、種族、宗教、年齡、國籍或性取向。自2020年，信和集團已成為香港平等機會委員會推行的《種族多元共融僱主約章》的簽署機構，我們目標於2030年前保持性別薪酬比例在1：1。我們目標於2030年前保持所有管理職位的男女比例均衡。至今，約40%管理職位由女性擔任。

我們嚴肅對待所有涉嫌不當行為或騷擾的投訴。我們於本報告第50頁提及的《舉報政策》，說明為員工設立的保密申訴機制和有關可舉報的行為種類，以及其程序和跟進工作。所有新入職員工必須於迎新活動期間接受職場多元共融和反歧視培訓，以了解集團的相關方針。集團人力資源部亦定期舉辦有關有效溝通的培訓，以助員工建立共融和互助互諒的工作環境。

Diversity and Inclusion Activities

In September 2023, we held a talk on influencing lives with vision, passion and leadership. Our colleagues were inspired by the stories of "Ming Gor" Mr Chan Cheuk-ming and Mr Kim Mok, Chief Executive of Hong Kong Network for the Promotion of Inclusive Society. This organisation facilitates the equal participation of persons with disabilities in the community and promotes an inclusive and altruistic culture in society.

During the reporting period, our hotels provided economic opportunities for individuals with diverse abilities and backgrounds. The Fullerton Ocean Park Hotel Hong Kong partnered with NGOs, including Cookie Smiles, Shine Skills Centre, the Caritas Institute of Higher Education (now renamed as Saint Francis University) and the Caritas Bianchi College of Careers, to host experiential learning programmes in which selected students gained first-hand experience in the hospitality industry through placements in various departments. To create a more inclusive and welcoming environment for guests with hearing impairments, the hotel also collaborated with The Hong Kong Society for the Deaf to organise a Sign Language 101 workshop where our colleagues learned basic sign language.

The Fullerton Hotel Sydney also continued hiring new staff members from Hotel Etico, Australia's first social enterprise hotel, which provides vocational training for young adults with special educational needs. The Fullerton Hotel Singapore partnered with Daughters of Tomorrow, a charity organisation in Singapore facilitating livelihood opportunities for underprivileged women, to hire women in need of better employment opportunities to work at the hotel.

In addition, we organised interactive and experiential workshops for our Diversity and Inclusion Month during the reporting period. Details can be found on p.110 of this Report.

Training and Development

We are dedicated to accelerating the professional growth of our employees to support their personal development aspirations and drive business growth. We encourage colleagues to actively seek continuous development through lifelong learning by providing a wide range of internal and external training opportunities, examination leave and educational sponsorships throughout the year.

We aim to increase our total employee training hours by 50% by 2025 and 100% by 2030 from the 2019 level. During the reporting period, we organised more than 169,880 hours of training, resulting in a 60.3% increase in training hours compared to 2019.

Our training initiatives included courses, seminars and workshops on leadership, business etiquette, integrity and compliance, language skills, innovation and digitalisation, property management, energy efficiency and other topics. Technical training on topics such as the use of AI was also provided. We continue to develop new courses and tailor them to the changing needs of our business and operations.

多元和共融活動

我們於2023年9月舉辦了有關如何以願景、熱誠和領導能力影響生命的講座。活動中，同事藉著「明哥」陳灼明先生以及積極提倡殘疾人士平等參與社會以促進傷健共融文化的香港傷健共融網絡創辦人兼總幹事莫儉榮先生的故事有所啟發。

報告期內，我們旗下的酒店亦為不同能力和背景的人士提供工作機會。香港富麗敦海洋公園酒店聯同Cookie Smiles、展亮技能發展中心、明愛專上學院（現稱為聖方濟各大學），以及明愛白英奇專業學校等非政府機構舉辦體驗式學習課程。期間，獲選學生被委派到多個不同部門實習，親身體驗酒店業工作。酒店亦與香港聾人福利促進會合作舉辦手語101工作坊，讓同事學習基本的手語，為聽障賓客締造更共融和友善的環境。

悉尼富麗敦酒店亦繼續與澳洲首間社會企業酒店Hotel Etico合作，為有特殊教育需要（「SEN」）的年輕人提供職業培訓。新加坡富麗敦酒店則與協助基層女性維持生計的慈善機構Daughters of Tomorrow合作，為正在尋求改善工作環境的女性提供就業機會。

此外，我們報告期內的「多元共融月」舉辦一系列的互動和體驗式工作坊，有關詳情，請參閱本報告的第110頁。

培訓與發展

我們促進員工的專業發展，用以支持他們的個人發展並同時推動業務增長。年內，我們藉著提供多個內部和外部培訓、考試假期和教育相關贊助，鼓勵員工不斷求進，實踐終身學習。

我們致力於2025年及2030年前將員工總培訓時數從2019年水平分別增加50%和100%。報告期內，我們舉辦了超過169,880小時的員工培訓，較2019年增加60.3%。

我們提供領導才能、職場禮儀、誠信與合規、語言技巧、創新與數碼化、物業管理和能源效益等方面的課程、研討會和工作坊；另外亦提供使用人工智能等技能培訓。我們按持續變化的業務和營運需求開發新課程。

We engaged numerous industry leaders and experts during the reporting period to deliver leadership talks and training for our employees, focusing on strategies for promoting and driving change in the workplace, as well as applying storytelling to business presentations. In January 2024, we delivered a talk on prospects for the integrated development of the Guangdong-Hong Kong-Macao Greater Bay Area, identifying key trends and opportunities relevant to our business. Senior executives were also invited to an interactive "AI & Technology Adoption Workshop" led by external technology experts. Participants explored the application of AI solutions across different business domains. The workshop enabled our leaders to reimagine how to elevate the customer experience, refine sales prospecting, optimise internal operations and more. The sessions shed light on how these cutting-edge applications could enhance our services.

The Group initiated the Service First Programme in January 2024 with the aim of enhancing our services to meet "ACE Premium Service" standards. The programme focuses on cultivating our frontline supervisors to become "Service Masters" who reinforce our premium services by sharing customer-first knowledge and practical skills with other frontline colleagues through morning briefings and daily coaching. To effectively evaluate and improve the customer experience, we collect feedback from our customers through the Mystery Shopper Score rating system. We received a score of 3.79 out of 4 during the reporting period.

我們邀請多個業界領袖和專家於報告期內為員工舉辦領導才能講座和培訓，重點主題包括在職場促進和推動變革的策略，以及將說故事的技巧應用到商業簡報中。我們於2024年1月安排有關粵港澳大灣區整體發展前景的講座，讓我們的管理層從主要趨勢和機遇獲得對業務的啟示。高級行政人員亦受邀參加由外部技術專家主持的「人工智能與技術應用」互動工作坊。與會者探討人工智能解決方案在不同服務領域的應用，讓我們的領袖重新思考如何提升顧客體驗、完善銷售策略、優化內部運營等。上述培訓，闡明尖端應用程式如何提升我們的服務。

集團於2024年1月啟動了「客服為先計劃」，旨在將我們的服務提升至「ACE卓越客戶服務」水平。計劃專注培養前線管工成為「服務達人」，以加強我們卓越服務的品質，並透過早會及日常輔導與其他前線員工分享客服為先的實用技巧。為了有效評估和改善顧客體驗，我們透過神秘顧客評分評級系統收集顧客意見。報告期內，我們的得分為3.79分（4分為滿分）。

We are dedicated to fostering the professional growth of our staff by providing various training and development opportunities.
我們致力提供各種培訓和發展機會，促進員工的專業成長。

Fostering Effective Leadership

Recognising that effective people management skills are crucial for driving team performance and organisational success, we launched the People Manager Development Programme in January 2024 to equip our managers with the essential skills to recruit, lead and engage their teams effectively. Two modules covered the topics of "Hiring for Success", "Manager as a Coach", "Situational Leadership" and "Employee Counselling".

To expand and deepen our managers' knowledge about service and innovation across different industries, during the reporting period, we organised two exciting trips to the Greater Bay Area for managers and senior leaders, presenting an opportunity to learn from and have insightful exchanges with leading Chinese corporations and industry experts.

Our managers engaged in enjoyable and enlightening conversations with industry leaders. These interactions deepened their understanding of diverse topics such as Guangzhou's urban renewal plan, Chinese Social Media sales strategies and digital transformation. Our managers also gained unique perspectives on Chinese consumers through the lens of social media experts.

E-learning

To facilitate employee learning opportunities anytime and anywhere, we continue to leverage our mobile app and web portal, SINO iLearn. This platform offers interactive courses and gamified incentives, enabling colleagues to earn inSino badges upon course completion and redeem prizes afterwards. Incorporating friendly competition into the experience, the "Leaderboard" feature ranks users based on points earned, spotlighting the top 50 learners on the app. During the reporting period, SINO iLearn provided eLearning courses on topics such as customer service, team leadership, fire safety, cybersecurity and our CoC. Additionally, the Group's mobile app, inSino, serves as a central hub for corporate updates, announcements, management communications, staff discounts and information on annual leave and medical benefit balances for employees.

培養高效的管理人員

我們明白有效的人員管理是提升團隊的表現和促進業務成功的關鍵。為此，我們於2024年1月推出「人才管理發展課程」，為經理級別的同事培養有效招聘、領導，以及與團隊溝通的技巧。兩個單元的主題包括「選賢任能」、「在職指導」、「因材領導」及「員工輔導」。

為了擴闊和加深管理人員對不同行業的相關服務和創新知識的了解，我們於報告期內為經理級別的同事和高級管理人員安排了兩次大灣區研學團，讓他們向區內領先中國企業和行業專家學習並交流見解。

我們的管理人員與業界領袖進行交流，過程愉快且具啟發性，加深了解多個議題，例如廣州舊城改造計劃和高質量發展、內地新媒體應用和營銷策略，以及數字化轉型等。我們的管理人員更透過社交媒體專家的分享，獲得更多關於中國消費者的獨到見解。

網上學習

我們繼續利用手機應用程式和網頁「信學堂」讓員工能隨時隨地學習。平台設有互動課程，可寓遊戲於學習，完成課程後更可獲得「信誌徽章」兌換獎品。為了激勵良性競爭，平台透過「排行榜」功能以積分為用戶排名，並在應用程式中展示最高分的首50位員工。報告期內，「信學堂」提供客戶服務、團隊領導、火災安全、網路安全及行為守則等主題的網上課程。此外，集團的手機應用程式「信誌」為員工獲取資訊的平台，提供最新的企業資訊、公告、管理層通訊、員工優惠、年假及醫療福利結餘等資訊。

The Corporate Management Trainee Programme prepares promising talent for leadership positions in the property development and management services industry.

見習行政員計劃為具備潛力的人才提供機會，在物業發展和管理服務行業中擔任領導職位作好準備。

Talent Management Programmes

Our Total Talent Management Strategy features a range of programmes aimed at attracting young talent to join our organisation.

Corporate Management Trainee Programme

This structured, 24-month fast-track programme is designed to groom promising talent for future leadership positions in the property development and management services industry. In addition to recruiting top-tier graduates from local universities, we also encourage graduates from prestigious overseas universities to join the programme. The programme offers exciting learning opportunities, including local and overseas job rotations and opportunities to learn from the Group's senior executives. Six management trainees were recruited during the reporting period.

人才管理計劃

我們的全方位人才管理策略涵蓋多項計劃，吸引有為的年青人加入我們的機構。

見習行政員計劃

此計劃為期24個月，旨在培育出眾的人才成為地產發展和管理服務行業的未來領袖。除了聘請香港的大學畢業生，我們更招募海外頂尖大學之畢業生參與計劃。學員在一系列多元化的學習機會下迅速發展，當中包括本地和海外崗位輪調，以及從集團的高級行政人員身上學習。六名見習行政員於報告期內獲聘。

Engineer Trainee Programme

Our Engineer Trainee Programme enables university graduates from the Building Services Engineering discipline to obtain professional accreditation. Completing this 24-month programme is equivalent to achieving the post-graduate professional level of The Hong Kong Institution of Engineers (HKIE) Scheme "A" requirements. One Engineer Trainee was recruited to work with us during the reporting period.

Sino Internship Programme

The Sino Internship Programme offers aspiring university students a seven-week immersive experience with the Group, featuring sessions and workshops with seasoned industry leaders, innovative ESG projects, networking opportunities, and inspiring site visits focused on the Group's sustainability initiatives. During the reporting period, a total of 47 interns joined the programme, learning vital skills in problem solving, leadership and customer service, while seven interns joined the Corporate Summer Internship Scheme on the Mainland and Overseas 2023 launched by the Hong Kong Government, gaining unique internship placements in Mainland China and Singapore.

見習工程師計劃

我們的見習工程師計劃，讓屋宇裝備工程學畢業生獲取專業認可資格。完成為期24個月的計劃相等於符合香港工程師學會Scheme「A」所列出對大學畢業生專業水平之要求。報告期內，計劃招聘了一名見習工程師加入我們。

信和實習計劃

信和實習計劃為心懷抱負的大學生提供為期七週的沉浸式實習體驗，計劃包括由業界領袖主持的分享會和工作坊，創新的環境、社會及管治項目和交流機會，以及實地考察集團具啟發性的可持續發展計劃。報告期內，計劃吸引共47名實習生參加，從中學習解難、領導才能和客戶服務等重要技能，其中七名實習生更參加了香港政府推出的「內地及海外企業暑期實習計劃2023」，在中國內地和新加坡獲得了特別的實習機會。

Our Summer Internship Programme offers aspiring university students comprehensive work exposure and training in the real estate industry.
我們的暑期實習計劃為心懷抱負的大學生提供全面的房地產工作體驗和培訓。

Health, Safety and Wellbeing

健康、安全和福祉

The health, safety and overall wellness of our stakeholders is at the very heart of our commitment to wellbeing. We strive to foster a supportive environment where our employees, customers and communities can flourish, and aim to achieve this by implementing the highest standards across our operations.

持份者的健康、安全和福祉，是我們促進身心健康承諾的核心。我們力求營造互助的環境，並以最高的標準營運為目標，讓員工、顧客和社區得以健康發展。

How We Are Managing It

Our Health and Safety Policy outlines our approach to safeguarding our stakeholders, including employees, customers, contractors and suppliers. The Green Living Sub-committee, a branch of our ESG Steering Committee, ensures that our health and safety management system encompasses all our operations and is aligned to the most stringent industry standards and relevant regulations. Regular inspections and audits keep us accountable, and the Company's ERM framework also provides a risk-based approach to identifying, mitigating and reporting any further issues related to health and safety. A dedicated Occupational Health and Safety ("OHS") Steering Committee, which convenes every quarter, formulates effective strategies and policies to maintain a healthy and safe workplace for our employees.

怎樣管理

我們的《健康及安全政策》概述保障員工、顧客、承辦商和供應商等持份者的方針。環境、社會及管治督導委員會旗下的綠色生活小組委員會，負責確保我們的健康及安全管理體系貫徹於各營運層面，並與最嚴謹的行業標準和相關規例保持一致。我們定期視察和審核問責，並以企業風險管理框架下的風險為本方針來識別、緩解和報告有關健康及安全的其他問題。我們成立職業健康及安全督導委員會專責制定有效策略和政策，成員每季舉行一次會議，務求為員工提供健康及安全的工作環境。

Occupational Health and Safety

Workplace health and safety is the highest priority across our business operations. We comply with all applicable laws and regulations in Occupational Safety and Health, including Hong Kong's Occupational Safety and Health Ordinance, and ensure stringent control over high-risk situations such as work in confined spaces and at height. SPS holds 29 certificates in the ISO 45001 OHS Management System standard.

The OHS performance of our operations in property management, car park management, security and environmental services falls under the purview of the OHS Steering Committee, comprising senior executives from key business units. This Committee also ensures that appropriate safety principles are implemented in day-to-day operations in accordance with our health and safety management system. A Safety and Health Sub-committee, and a separate sub-committee focused on district-level safety and health, sit under the OHS Steering Committee. These sub-committees review all issued accident investigation and near-miss reports and recommend improvements to enhance systems and prevent incidents. The sub-committees also compile OHS data and reports for the OHS Steering Committee's review. Employees' views on our OHS management system's development, implementation and evaluation are gathered through our two-way communication channels.

Daily inspections and risk assessments allow us to maintain effective and reliable systems. We have implemented emergency response plans to manage incidents and have external audits conducted by specialists to enhance our investigation mechanisms, to ensure that we have fulfilled all regulations and adopted measures to address all identified risks. We are committed to tracking performance and adopting measures for continuous improvement. All our building managers are required to set yearly targets for key OHS performance indicators, such as injury rates and the number of qualified first aiders. We aim to maintain an LTIR at or below 2.5 per 100 employees by 2030. During the reporting period, we achieved this target by maintaining an LTIR of 2.0 per 100 employees.

Training is key to our OHS practices, delivered through safety campaigns, alerts, newsletters, billboards and discussion sessions, as well as mandatory and specialised programmes. During the reporting period, we conducted a mandatory Fire Safety eLearning course for all colleagues and fire drills at our managed properties, embedding a solid understanding of fire safety and evacuation procedures throughout our operations. SEML is one of the first organisations in the private property management sector to be recognised and accredited by the Labour Department of the Hong Kong Government ("Labour Department") to run a mandatory Basic Safety Training Course, commonly known as "Green Card" and its revalidation training course, as well as the Safety Training Course for Competent Persons of Confined Spaces Operation.

職業健康及安全

我們在業務運營中將工作環境的健康和安全視為最高優先事項。我們遵守所有適用的職業安全及健康的法律和規例，包括香港的《職業安全及健康條例》，並確保嚴密監控密閉空間和高空工作等高風險工作。信和管業優勢持有29張ISO 45001職業健康及安全管理體系標準證書。

職業健康及安全督導委員會由主要業務部門的高級行政人員組成，職權範圍包括物業管理、停車場管理，以及保安和環境服務業務的職安健表現。委員會確保在日常業務中執行健康及安全管理系統的各項原則。我們於職業健康及安全督導委員會轄下設立安全及健康小組委員會，以及另一個專門負責區域安全及健康事宜的小組委員會。這些小組委員會審查已發布的意外調查及險失事故報告，並提供改善措施和預防同類意外的建議。這些小組委員會亦會編製職安健數據和報告，供職業健康及安全督導委員會審查。我們透過雙向溝通渠道，就有關制定、推行和評估職安健管理體系向員工收集意見。

日常巡查和風險評估讓體系保持有效可靠。我們推行緊急應變計劃來處理事故，並由外部審核專家加強調查機制，以確保我們遵守所有規例，以及採取措施以應對所有已識別的風險。我們致力監控並採取措施持續改善職安健表現。所有我們的樓宇經理均需為職安健關鍵績效指標訂立年度目標，如工傷率和合資格急救員的數量。我們目標於2030年前將工傷引致損失工時比率保持在每100名員工2.5或以下。報告期內，我們將工傷引致損失工時比率保持在每100名員工2.0。

培訓是保障員工健康及安全的關鍵，並以安全推廣活動、提示、員工通訊、資訊板、討論分享環節，以及強制性和專門課程等傳遞安全訊息。報告期內，我們為所有同事舉辦強制性消防安全網上學習課程，並於旗下管理物業進行火警演習，讓同事更深入了解業務運作的消防安全和疏散程序。信和物管是首批獲得香港政府勞工處（「勞工處」）授權開辦職安健課程的私營物業管理機構之一，包括強制性基本安全訓練（俗稱「平安卡」）及其重溫課程，以及密閉空間合資格人士安全訓練課程。

Construction Site Safety

Our health and safety systems extend to all construction sites and workers. Our Safety Team oversees training and education, communication and technical support, safety inspections, hazard control and the investigation of incidents at our sites. The team also coordinates regular safety meetings, issues weather alerts, conducts risk assessments and evaluates contractor performance to identify areas of improvement.

We conduct construction site safety inspections at least five times a week. If a non-compliance issue is identified, we require our contractors to carry out corrective actions, such as conducting safety training programmes for all workers on construction safety within one week. In terms of contractor safety assessment, site supervisors are required to submit monthly reports, permits and checklists on construction site safety. We also encourage all workers to report work-related hazards or hazardous situations to supervisors. During the reporting period, we conducted joint safety inspections with our contractors an average of four times per month, while external third-party inspections were conducted monthly. Instances of non-compliance that are identified must be rectified within a predetermined time frame; failure to do so may result in suspension of work.

Our contractors conduct site-specific training sessions for complex procedures that require technical knowledge before commencing work. In addition, fire safety warning education, emergency drills and other training activities are organised during the construction stage to comprehensively enhance contractors' awareness of fire safety and their professional skills. During the reporting period, we conducted 22 training sessions related to safety for employees and contractors, with nearly 1,270 participants while the contractors conducted 515 safety training sessions for their employees and workers, with nearly 2,400 participants. We also provided health and safety training, tailored to the specific conditions at each site and to all workers before construction. Since 2008, 8,066 employees have completed the Mandatory Basic Safety Training Course (Construction Work), and 684 colleagues have completed the Safety Training Course for Competent Persons of Confined Spaces Operation.

OHS Awards

SPS received 13 awards including Silver, Bronze, Merit and other accolades at the 11th Best Property Safety Management Award, recognising the team's efforts in upholding OHS practices. Awards received have been co-organised by the Occupational Safety and Health Council, the Labour Department of the Hong Kong Government, the Electrical and Mechanical Services Department of the Hong Kong Government and various associations.

Customer Health and Safety

To protect the health and safety of all our stakeholders, including customers, tenants and visitors, we proactively manage risks posed by the built environment. The risk management team tasks a qualified engineer to conduct building safety reviews, which include onsite inspections.

建築工地安全

我們的健康及安全體系同樣適用於所有建築工地和工人。我們的安全小組負責監督施工現場的培訓與教育、溝通和技術支援、安全巡查、危機控制和事故調查。小組亦負責統籌定期安全會議、發出天氣警告、評估風險和承辦商的表現以識別需改善的地方。

我們每週進行工地安全巡查至少五次，如發現不合規情況，我們會要求承辦商採取糾正措施，例如在一週內為所有工人舉行工地安全培訓。在承辦商安全評估方面，工地主管必須每月提交工地現場的安全報告、許可證和檢查表。我們亦鼓勵所有工人向主管報告與工作相關的隱患或危險情況。報告期內，我們聯同承建商平均每月進行四次安全檢查，同時每個月進行一次第三方檢查。如發現不合規個案，承辦商必須於指定限期內整改，否則可能導致停工。

另外，我們的承辦商在施工前針對複雜程序所需的技術知識，安排特定現場培訓課程。我們亦於施工階段期間舉行火災安全警示教育、緊急演習及其他訓練活動，全面提升承辦商的消防安全意識及專業技能。報告期內，我們為員工及承辦商舉辦了22次安全培訓，參加人數近1,270人次，而承建商為員工和工人舉辦了515次安全培訓，參與人次接近2,400人。我們更根據個別工地的具體情況，在施工前為所有工人提供定制的健康及安全培訓。自2008年以來，8,066名員工完成強制性基本安全培訓課程（建築工程），以及684名員工完成密閉空間作業合資格人士安全訓練課程。

職業健康安全獎

憑藉團隊在維護職安健方面的努力，信和管業優勢於「第十一屆最佳職安健物業管理大獎」中榮獲13個獎項，包括銀、銅、優異獎及其他獎項。獎項由職業安全健康局、香港政府勞工處、香港政府機電工程署和其他協會合辦。

顧客健康及安全

為保障所有持份者的健康及安全，包括顧客、租戶和訪客，我們積極管理建築環境的既有風險。我們的風險管理團隊責成合資格工程師展開樓宇安全審查，包括實地視察。

Our hotels also prioritise food safety by enforcing strict standards for suppliers during food ingredient production, processing, storage and transportation, as well as by providing regular employee training on food safety. For instance, The Fullerton Ocean Park Hotel Hong Kong conducts food hygiene training on an annual basis for all food handlers, while The Fullerton Hotel Sydney provides third-party annual training on food safety, housekeeping and food allergies. Our food ingredient suppliers must comply with our food safety and quality standards, on top of all relevant local laws and regulations, including compliance with the Food Hygiene Code of the Food and Environmental Hygiene Department of the Hong Kong Government and of other local jurisdictions. During preliminary qualification checks, suppliers are required to provide valid documentation to prove their ability to meet our quality and safety requirements, such as food health and safety-related certificates. We also conduct onsite audits to regularly assess our suppliers on food and product quality to ensure their compliance with our quality standards on hygiene control, food handling and processing, and food safety certification. In cases of non-compliance with regulations, we carry out prompt corrective action, followed by re-auditing. We may suspend procurement from suppliers that do not meet our expectations and re-audit requirements.

We test our emergency response procedure annually across all our managed properties, including residential, commercial and industrial buildings. These emergency drills encompass various scenarios, including responses to chemical spills, power outages, flooding, typhoons, fires and injuries.

A Safety Management Plan is in place to assist our property management teams in responding to emergencies. Property managers are required to develop a tailored emergency response manual for each property under their management. In the unfortunate event of an emergency, our property management team can provide rapid onsite response to assist tenants and customers to follow procedures for their safe evacuation. Subsequently, the team has to compile an investigation report outlining the nature of the incident, its impact and recommendations for any necessary follow-up actions.

In addition to protecting the health of our stakeholders within our properties, we also prioritise their overall wellness. In this regard, we organised a series of wellbeing activities at our managed malls, including yoga classes at China Hong Kong City and Landmark South and a running event from One North to Nam Sang Wai.

Employee Wellness — Promoting Mental and Physical Health

Our dedication to employee health encompasses all aspects of wellness, both mental and physical, and is informed by employee feedback. During the reporting period, we invited colleagues to define their ideas for creative staff activities through the “2024 Shape Your Staff Activity”. One of the activities submitted in response was for an indoor bouldering experience, which was successfully organised in November 2023. In addition, we engaged in the activities described on the opposite page.

我們的酒店以食品安全為先，在食品原材料生產、加工、儲存和運輸過程中對供應商執行嚴格的標準，並定期為員工提供食品安全培訓。例如，香港富麗敦海洋公園酒店每年均為食物處理人員舉行食物衞生培訓，而悉尼富麗敦酒店則每年提供有關食品安全、房務和食物敏感的第三方培訓。我們的食品原材料供應商必須遵守我們的食品安全和品質標準，以及所有相關的當地法律和規例，包括遵守香港政府食物環境衞生署的《食物衞生守則》和其他地方司法管轄區的相關條例。在初步資格審查中，供應商必須提供有效文件以證明能達到我們的食品質素和安全要求，例如食品衞生和安全相關證書。我們亦進行現場審核，定期評估我們供應商的食品和產品質素，以確保他們符合我們在衞生管控、食品處理和加工，以及食品安全認證方面的品質標準。如有違反規例的個案，我們會迅速採取改善行動並重新評估。我們或有可能暫停向未能符合我們期望和再評估要求的供應商採購。

我們在旗下管理物業，包括住宅、商業及工業大廈，進行年度緊急應變程序測試。這些緊急演習包括不同情境，例如化學品洩漏、停電、洪水、颱風、火災和受傷事故。

我們已制定一套安全管理計劃，以助物業管理團隊應對緊急情況。物業經理需為每個管理的物業定制緊急應對手冊。如遇緊急狀況，物業管理團隊便可提供迅速的現場應對，幫助租戶和客戶安全地疏散。隨後，團隊需整理調查報告，列明事故及其影響，並提供跟進工作的建議。

我們不僅保障旗下物業持份者的健康，同時亦關顧他們的整體福祉。為此，我們於旗下商場舉辦一系列身心健康活動，包括在中港城和 Landmark South 舉辦瑜珈班，以及以朗壹廣場為起點跑步到南生圍的活動。

員工福祉 —— 促進身心健康

我們關顧員工各方面的身心健康，並重視員工的回饋意見。報告期內，我們藉著「2024 年度員工活動由你創」邀請同事構想具創意的員工活動。其中一項由同事提出的活動是室內抱石體驗，並於 2023 年 11 月順利舉行。此外，我們亦籌辦了對頁所例出的活動。

Physical Health

Throughout the year, colleagues participated in sports, charity events and various activities, promoting healthy lifestyles across the Group. This included outdoor adventures such as a UNICEF Charity Run and The Green Earth Night Walk 2024. All full-time employees were eligible to join Sino Sports Teams for football, basketball and running, which provide free coaches, venues and various equipment.

In addition to promoting physical activity, we are dedicated to protecting colleagues' health through vaccination. Ahead of the winter influenza season, the Group arranged a Seasonal Influenza Outreach Vaccination Service. Employees, their family members and tenants were invited to obtain free or low-cost influenza vaccines at Skyline Tower, Tsim Sha Tsui Centre and China Hong Kong City. Employees and their family members were also eligible to receive vaccinations at appointed medical centres.

As part of the Group's International Women's Day celebration in March 2024, we hosted a webinar on early breast cancer detection to raise awareness amongst our female colleagues about the most common cancer worldwide. Led by the General Surgeon Dr Yvonne Tsang, Honorary Medical Consultant of the HK Breast Cancer Foundation, participants learned about the various causes of and treatment options for breast cancer, methods to reduce cancer risk, and breast examination.

Mental Health

Our emotional support services include confidential counselling through the Christian Family Service Centre, available to colleagues and their family members to address stress stemming from work or personal issues. We also hosted various mental health webinars for our colleagues, covering important topics such as stress management, understanding vicarious trauma and building resilience.

We bridged the gap between physical and mental health in collaboration with Mind HK through "Move It for Mental Health 2024", a month-long challenge to complete 50 km of running, swimming or other outdoor activities to promote mental wellness. Our focus extended to mental health in December 2023 when colleagues were invited to a rejuvenating wellness journey at Flow Farm in Wenbishan Country Park, Zhongshan. Participants joined mindfulness workshops in nature, involving walking and sitting meditation to improve emotional and spiritual health.

Family-related Activities

We understand that work-life balance is important for our colleagues' overall wellness. To this end, we organised various family-friendly employee activities, including the Ocean Park Water Battle Fest, Tai O Cultural Tour and Fun Park Adventure. During the summer, we also offered free hotel getaways at The Fullerton Ocean Park Hotel Hong Kong, enabling colleagues and their families to relax and create memorable experiences together.

身體健康

同事於今年亦透過體育、慈善及其他多項活動聚首一堂，向集團上下推廣健康生活方式。當中包括參加「聯合國兒童基金會慈善跑」和「綠惜夜行2024」等戶外活動。所有全職員工均可參加集團成立的信和體育隊，包括足球、籃球和跑步，免費提供教練、場地和各項設備。

除了推動康體活動外，我們亦致力透過疫苗接種保障同事的健康。在冬季流感季節來臨前，集團安排季節性流感疫苗接種外展服務。我們邀請員工、家屬及租戶於宏天廣場、尖沙咀中心和中港城免費或以折扣價接種流感疫苗。員工及其家屬也可以在指定的醫療中心接種疫苗。

作為集團慶祝國際婦女節的活動之一，我們於2024年3月舉辦早期乳癌檢測網路研討會，以提高女同事對全球最常見癌症的認識。在香港乳癌基金會名譽醫學顧問，外科專科醫生曾頤欣的帶領下，讓參加者了解乳癌的各種成因、治療方法以及降低癌症風險和乳房檢查的方法。

心理健康

我們為員工提供情緒支援服務，當中包括透過基督教家庭服務中心提供保密輔導，支援員工及家屬舒緩因工作或個人事務而產生的壓力。我們亦為同事舉辦多個有關精神健康的網上研討會，內容涵蓋壓力管理、認識替代性創傷和建立抗逆力等主題。

我們與香港心聆合作，透過「為精神健康躍動2024」拉近生理和心理健康之間的聯繫。在這為期一個月的活動中，參加者需要完成50公里跑步、游泳或其他戶外活動，以促進心理健康。我們繼續將焦點延伸至精神健康，在2023年12月，同事獲邀前往中山市文筆山公園的「心薈」參加靜觀養生之旅。參加者在大自然環境下的靜觀工作坊中透過行禪和打坐改善情緒和靈性健康。

家庭活動

我們明白工作與生活之間的平衡對身心健康的重要性。為此，我們為員工籌劃一系列適合家庭參與的員工活動，例如海洋公園水上嘉年華、大澳文化之旅，以及玩轉樂園大冒險。我們於夏季更為員工及其家人提供香港富麗敦海洋公園酒店的免費住宿，讓他們一同放鬆並創造美好家庭回憶。

Embracing Diversity and Inclusion

擁抱多元共融文化

The Group is dedicated to creating an inclusive and diverse workplace where everyone has an equal opportunity to showcase their unique talents and shine.

集團致力創造平等、共融和多元的工作環境，讓所有同事均得到平等的機會發揮潛能。

To promote cultural awareness amongst colleagues, we partnered with WEDO GLOBAL Foundation to organise a half-day tour of the Sikh Temple in Wan Chai.

為促進同事的文化意識，我們與愛同行基金會攜手舉辦灣仔錫克廟半日遊。

We facilitated a workshop on equal opportunities with a local charitable organisation, CareER.

我們與本地慈善機構CareER合作，舉辦有關平等機會的工作坊。

Diversity and Inclusion Month

In 2023, we furthered our commitment to diversity and inclusion by organising Diversity and Inclusion Month. Through interactive activities, 400 colleagues and their families and friends were inspired to embrace fresh perspectives on disability inclusion, gender equality, mental wellness and cultural diversity. Five workshops were organised in collaboration with local NGOs and social enterprises. Highlights from sessions held throughout the month are described below.

Mental Wellness x Herbarium Workshop

In line with the spirit of World Mental Health Day, we hosted a "Mental Wellness x Herbarium Workshop" in collaboration with newlife.330 by the New Life Psychiatric Rehabilitation Association. Over 100 colleagues signed up to learn about the five ways to wellbeing: Take Notice, Be Active, Give, Connect and Keep Learning. By making their unique herbarium bottles, colleagues used this creative outlet for self-expression, stress relief and practising mindfulness.

Support Visually Impaired x Dialogue in the Dark

In partnership with Dialogue in the Dark (HK) Foundation, participants were brought from a sighted world to complete darkness, moving through a simulated daily environment with a cane and exploring the unseen with visually impaired guides.

Cultural Diversity x Sikh Temple Tour

Colleagues interested in learning more about cultural diversity joined a half-day tour of the Sikh Temple in Wan Chai, led by WEDO GLOBAL Foundation. They attended a cultural talk, experienced an Indian vegetarian meal and enjoyed a Henna DIY session with cultural ambassadors.

多元共融月

2023年，我們履行對多元和共融的承諾，繼續舉辦「多元共融月」。透過互動體驗啟發400名同事及其親友對傷健共融、性別平等、精神健康和多元文化抱開放態度。期間，我們與本地非牟利機構和社企合作舉辦五場工作坊，活動詳情如下：

精神健康 x 浮游花工作坊

為響應「世界精神健康日」，我們與新生精神康復會旗下的新生・身心靈合作舉辦「精神健康x浮游花工作坊」。超過100名同事參與其中，學習五種促進身心靈健康的方法，包括好奇留意、動一動身、給予樂善、與人聯繫和持續學習。同事藉著製作自己獨特的浮游花瓶，以創意表達自我、緩解壓力和練習正念。

關注視障人士 x 黑暗中對話旅程

我們與黑暗中對話（香港）基金會合作，參加者從看得見的世界過渡至一片漆黑中。在視障導遊的陪同下使用白杖重新感受模擬的日常環境，探索看不見的世界。

多元文化 x 參觀錫克廟

有興趣了解多元文化的同事參加了由愛同行基金會舉辦的灣仔錫克廟半日遊。他們與文化大使一起參加文化講座、享用印度素食和體驗Henna彩繪DIY工作坊。

Imagining possibilities, we celebrate originality, function and craftsmanship as we strive to innovate and inspire.

前瞻未來，頌揚原創、實踐和工藝；擁抱嶄新概念，啟發新思。

Innovative Design

創新構思

Design | 匠心設計

Innovation | 創意革新

Design
匠心設計

RELATED MATERIAL TOPIC
相關重大議題

116 Sustainable Buildings
可持續發展建築物

HIGHLIGHTS
重點項目

1 Our “Eco-cycling map for One North” and “Social Design Gift for ONE SOHO” received recognition at the 2024 Green Good Design Awards for their exceptional thinking and inspiring progress towards a healthier and more sustainable society

我們的「朗壹廣場單車旅遊指南」和「ONE SOHO入伙禮物設計」項目於「2024 Green Good Design Awards」獲得嘉許，表揚項目以卓越思維和具啟發性的進程實踐更健康和可持續的社會

2 The Fullerton Hotel Singapore became the first hotel in a heritage building in Singapore to be certified to the Global Sustainable Tourism Council Industry Criteria for Hotels, while The Fullerton Ocean Park Hotel Hong Kong became the first hotel in Hong Kong and Mainland China to be WELL Certified™ Gold

新加坡富麗敦酒店成為新加坡首座歷史建築酒店榮獲全球可持續旅遊委員會所頒發的酒店行業標準認證。同時香港富麗敦海洋公園酒店為香港及中國內地首間酒店獲得《WELL建築標準™》金級認證

GOALS 目標	PROGRESS 進展 (As at 30 June 2024 截至2024年6月30日)
Achieve BEAM Plus certification for all of our new buildings in Hong Kong 為旗下所有香港新建物業取得綠建環評認證	100% all of our projects under development registered for BEAM Plus assessment and six projects obtained BEAM Plus provisional ratings. 發展中地產項目已登記進行綠建環評，其中六個項目已獲得綠建環評預認證。
Seek to achieve WELL™ certification for all of our new buildings in Hong Kong 致力為旗下所有香港新建物業取得《WELL建築標準™》認證	8 property projects obtained WELL™ certification or Precertification. 個物業項目已獲得《WELL建築標準™》認證或預認證。
Continue to adopt sustainable building standards and invest in improvements across our portfolio 繼續採用可持續建築標準，並投放資源改善現有的物業	During the reporting period, four of our managed properties attained the Final Platinum Rating while one property attained the Final Gold Rating, in the BEAM Plus Existing Buildings V2.0 Comprehensive Scheme. 報告期內，四項管理物業於「綠建環評既有建築2.0版綜合評估計劃」中獲頒最終鉑金級認證，另外一項物業獲得最終金級認證。

Management Approach

Property development can significantly impact the health of both people and ecosystems. To reduce environmental impact and enhance the wellbeing of all our stakeholders and the communities, we strive to implement sustainability best practices throughout the lifecycle of our buildings, including in our construction and management processes. We accomplish this by adopting leading sustainable building standards and materials to improve climate resilience and the wellness of our surrounding ecosystems. Our approach to designing environmentally and socially responsible, resource-efficient buildings is overseen by the Innovative Design Sub-committee of our ESG Steering Committee. This sub-committee meets quarterly and monitors our performance and progress, including our efforts to achieve sustainable building certifications and continual improvement in our property construction and management processes.

管理方針

物業發展能對我們的健康和周邊生態系統產生重大影響。為減低對環境的影響和提升所有持份者及社區的身心健康，我們致力在樓宇的生命週期中，包括在建築和管理流程中，採用最佳的可持續實務常規。同時，我們力求採納領先的可持續建築標準和物料，以提高氣候抗禦力及增強社區和生態系統的健康。環境、社會及管治督導委員會轄下的創新構思小組委員會負責監督我們的樓宇設計方針，確保設計對環境和社會負責和具能源效益。小組委員會每季舉行一次會議，監察我們的工作表現和進度，包括在可持續建築認證方面的工作，並持續檢討以改進物業建設和管理流程。

Sustainable Buildings

可持續發展建築物

Our approach to building design strives to enhance the wellbeing of people, the environment and the communities surrounding our properties. Our innovative designs also invite some of our most valued stakeholders — our employees, tenants and customers — to join us in transitioning to more sustainable practices.

我們的樓宇設計方針，致力提升大眾的身心健康及福祉，以及改善環境和社區。我們的創新設計亦邀請員工、租戶和顧客等重要持份者參與其中，攜手邁向更可持續的常規。

How We Are Managing It

We incorporate sustainability attributes throughout the building lifecycle in accordance with our Sustainable Building Guidelines, Sustainable Procurement Policy and SCoC. This helps embed sustainable development principles into the design, construction, management and procurement processes associated with our properties. Our Guidelines stipulate that we measure the embodied carbon in development projects where practicable and monitor community impacts during project development. We also apply innovative and environmentally responsible technologies that enhance IAQ to protect the health and safety of customers, tenants and visitors. More details on our procurement policies can be found in the Sustainable and Ethical Supply Chain section of this Report on p.54. At our properties and construction sites, we also consider ecological impacts in accordance with our Biodiversity Policy; details can be found in the Urban Biodiversity section of this Report on p.85.

怎樣管理

我們按照《可持續建築指引》、《可持續採購政策》和《承辦商/供應商行為守則》將可持續發展元素注入樓宇的生命週期中，這有助我們將可持續發展原則融合於物業設計、建築、管理及相關採購過程中。指引規定我們必須在可行情況下量度物業發展項目的含碳量，並在項目發展期間監察對社區的影響。我們還會應用創新且對環境負責任的技術提升室內空氣質素，以保障顧客、租戶和訪客的健康及安全。有關採購政策的詳情，請參閱本報告第54頁的「可持續和具道德的供應鏈」章節。我們亦會根據《生物多樣性政策》考慮物業和建築工地項目對生態的影響，詳情請參閱本報告第85頁的「城市生物多樣性」章節。

Sustainability at our Properties

Local and global standards and certifications guide our approach to adopting sustainable building practices. The BEAM Plus certification sets out sustainability-related performance criteria relevant to the planning, design, construction, commissioning, fitting out, management, operation and maintenance of buildings, as recognised and certified by the Hong Kong Green Building Council ("HKGBC"). The WELL Building Standard™, developed by the International WELL Building Institute™, outlines ten key features of building performance: air, water, nourishment, light, movement, thermal comfort, sound, materials, mind and community. In Singapore, we also follow the standards set by Singapore's Building and Construction Authority ("BCA"). The Fullerton Hotel Singapore has received the BCA's Green Mark Gold^{PLUS} Rating, recognising building performance that reflects robust energy and water efficiency levels, IAQ, greenery provision, active mobility considerations and waste management. In addition, several of our managed properties in Hong Kong have received certifications from WiredScore, an organisation that defines and certifies digital connectivity and smart technology in homes and offices on a global scale.

Our SV2030 target is to obtain BEAM Plus Gold or above certifications at 100% of our wholly-owned new development projects, where applicable, by 2030. We also strive to achieve WELL™ certification for all of our new buildings in Hong Kong. Additionally, we continue to adopt sustainable building standards and invest in improvements across the Group's investment property portfolio, including at all our existing buildings.

During the reporting period, the key certifications achieved by our managed properties are as follows:

tmtplaza Phase I, Citywalk, Sino Plaza and China Hong Kong City
attained the Final Platinum Rating in the BEAM Plus Existing Buildings V2.0 Comprehensive Scheme

Grand Central and YM²
attained the Final Platinum Rating in the BEAM Plus New Buildings V1.2 Certification

Hollywood Centre
attained the Final Gold Rating in the BEAM Plus Existing Buildings V2.0 Comprehensive Scheme

Landmark South
attained the WELL Core™ Platinum Certification

ONE SOHO and St. George's Mansions
attained the WELL Core™ Gold Certification

The Fullerton Ocean Park Hotel Hong Kong
attained the WELL Certified™ Gold

旗下物業的可持續發展

我們以本地和全球的標準及認證為可持續建築物實務的指導方針。綠建環評認證由香港綠色建築議會認可，就建築物在規劃、設計、施工、調試、裝修、管理、運作及保養維修中各範疇的可持續發展相關表現訂立準則。而國際WELL建築研究所™制定的《WELL建築標準™》則測量建築表現的十個關鍵要素，包括空氣、水質、營養、光線、運動、熱舒度、聲環境、材料、精神和社區。在新加坡，我們則依循新加坡建設局訂立的標準。新加坡富麗敦酒店榮獲當局的「Green Mark Gold^{PLUS} Rating」，以表彰酒店在能源及用水效益、室內空氣質素、綠化空間、促進流動性以及物料與廢物管理方面，表現出穩健的水平。此外，我們在香港的多個旗下管理物業獲得WiredScore樓宇通訊認證。WiredScore是專門釐定和評核住宅及辦公物業數碼網絡通訊和智能技術的國際認證機構。

我們以《可持續發展願景2030》為本，訂立於2030年前為合適的100%全資擁有新發展項目取得綠建環評金級或以上認證的目標。我們亦致力為香港所有新建物業取得《WELL建築標準™》認證。我們亦繼續採用可持續建築標準，並投放資源改善集團的投資物業組合，當中包括所有現有建築物。

報告期內，我們管理的物業取得以下主要認證：

屯門市廣場第一期、荃新天地、信和廣場及中港城
獲得「綠建環評既有建築2.0版綜合評估計劃」最終鉑金級認證

凱滙及裕民坊
獲得「綠建環評新建建築1.2版」最終鉑金級認證

荷李活商業中心
獲得「綠建環評既有建築2.0版綜合評估計劃」最終金級認證

Landmark South
獲得《WELL建築標準™》核心體鉑金級認證

ONE SOHO及St. George's Mansions
獲得《WELL建築標準™》核心體金級認證

香港富麗敦海洋公園酒店
獲得《WELL建築標準™》金級認證

Industrial Revitalisation with Sustainability Features

Over the past decade, the Hong Kong Government has endeavoured to transform the Kowloon East area into Hong Kong's second central business district through an innovative and environmentally responsible approach to urban design and land use management. The aim is to change the public's perception of the city's industrial zones.

The Group supports this project by actively refurbishing our Kwun Tong industrial buildings. Welcoming a diverse portfolio of tenants, including health and lifestyle brands, the Group has proactively reached out to young entrepreneurs by promoting tenancy opportunities on social media platforms. These promotions highlight the district's transformation and the burgeoning start-up culture. As footfall is predicted to increase, the Group also aims to attract a wide range of restaurants and fitness studios to the area to meet the growing demand for healthy lifestyle amenities.

以可持續元素活化工廈

過去十年，香港政府致力於透過創新且環保的城市設計和土地使用管理方法，積極將九龍東打造成香港第二個核心商業區，以改變公眾對本港工業區的固有想法。

為響應計劃，集團主動翻新旗下位於觀塘區的工業大廈，藉以吸引健康和生活品牌等不同類型的租戶。集團更以九龍東迅速發展和蓬勃的創業文化為推廣重點，積極於社交媒體平台吸納年輕企業家租戶。隨著預計人流不斷增加，集團亦積極於當區引入不同的餐廳和健身中心，以滿足不斷增長的健康生活設施需求。

Major Sustainable Building Certifications
主要可持續建築認證

36

property projects obtained **BEAM Plus** Bronze or above ratings*

個物業項目獲得**綠建環評**銅級或以上評級*

8

property projects obtained **WELL™ Certification** or Precertification

個物業項目獲得**《WELL建築標準™》**認證或預認證

57

property projects obtained **IAQ Certification Scheme** "Good Class" or above

個物業項目獲得**室內空氣質素檢定計劃**「良好級」或以上評級

174

property projects obtained **Energywi$e Certificate** "Basic Level" or above

個物業項目獲得**節能證書**「基礎級別」或以上評級

40

property projects obtained **Wastewi$e Certificate** "Basic Level" or above

個物業項目獲得**減廢證書**「基礎級別」或以上評級

15

property projects obtained **Energy Performance Certificates** under the Zero-Carbon-Ready Building Certification Scheme

個物業項目獲得「零碳就緒建築認證」計劃**「能源表現證書」**

* Including provisional rating and final rating.
包括暫定評級及最終評級。

Our buildings are designed to enhance the wellbeing of people, the environment and the surrounding communities.
我們的建築物設計有助提升人們、環境，以及周邊社區的福祉。

Ensuring Building Quality

"Quality Excellence" is one of our core values. We address customer needs and potential environmental impacts at the project design stage. We also keep up to date on technological developments and use innovative solutions to improve efficiency and quality through the construction stage, including Building Information Modelling, Design for Manufacturing and Assembly, hybrid reality platforms and 5G-enabled construction equipment. We carefully select and source materials and strictly supervise construction to maintain high levels of safety and quality. We also conduct regular onsite audits and inspections to ensure our suppliers comply with our sustainable building and material standards.

At the pre-sale stage, thorough building quality inspections are conducted using the Group's standards from in-house experts. Our project monitoring team performs quality audits to verify that finished projects meet our standards and have minimal defects. At the handover stage, we conduct at least three full-scale inspections — covering over 100 items — in every unit to ensure our quality and safety standards are met. After properties are sold, our dedication to quality endures. Qualified safety officers monitor and review sold properties. We also equip our homebuyers with mobile apps through which they can sign documents, report issues during handover and monitor repairs and maintenance during the warranty period. We further seek homebuyers' feedback through a handover survey. These efforts are supported by providing building quality training for our employees and contractors at least once a year. During the reporting period, we conducted 29 training sessions on building quality for employees with nearly 1,600 participants while main contractors conducted 15 training sessions on building quality for sub-contractors and workers with nearly 200 participants.

確保建築物質素

「卓越品質」是我們的核心價值之一。我們於項目設計的階段，便已考慮客戶需求及對環境的潛在影響。我們亦關注最新技術的發展，積極採用創新的解決方案，包括建築信息模擬、裝配式設計、混合實境平台和支援5G的建築設備，以提高施工階段的效率和質素。我們審慎地選取和採購建築材料，並嚴格監督施工，以保持高水平的安全性和品質。我們亦會定期進行實地審核和視察，以確保供應商遵守我們的可持續建築和物料標準。

在物業的預售階段，我們的內部專家按照集團的標準徹底檢驗建築物的質量。我們的項目監控團隊亦會進行質量審核，以確認項目已通過檢驗並符合我們的標準，務求將瑕疵降至最低。在交樓階段，我們亦會為每個單位進行最少三次全面檢查，檢查項目超過100個，以確保符合我們的質量和安全標準。物業售出後，我們對質量的要求仍不妥協，由合資格的安全人員監督並審查已售出的物業。我們亦為買家提供手機應用程式，不僅用作文件簽收，更可讓買家在交樓期間提出問題，並在保養期內監督維修和保養工作。我們亦透過交樓問卷調查收集買家的寶貴意見。另外，我們的工作亦包括每年為員工和承辦商提供最少一次建築物質量培訓。報告期內，我們為員工舉辦了29場有關建築物質量的培訓課程，接近1,600人次參與。承建商亦為分判商舉辦了15場有關建築物質量的培訓課程，參加人次接近200名。

CASE STUDY 案例

WiredScore Certification

WiredScore 樓宇通訊認證

WiredScore certifications are a testament to our managed properties' ability to support the needs of our tenants with reliable and effective digital infrastructure.

WiredScore樓宇通訊認證肯定了我們旗下管理物業的數碼基礎設施能可靠和有效地支援租戶的需求。

Recognitions 認可

Skyline Tower 宏天廣場	Platinum Rating 鉑金級評級
Empire Centre 帝國中心	Gold Rating 金級評級
Tsim Sha Tsui Centre 尖沙咀中心	Gold Rating 金級評級

We take a holistic approach to innovative design, incorporating numerous sustainability features at our properties. Beyond addressing environmental and social issues, this includes investment in competitive technologies that meet both the current and future digital demands of our tenants while also optimising building designs to foster long-term sustainability. During the reporting period, Skyline Tower, Empire Centre and Tsim Sha Tsui Centre exemplified this approach by supplementing existing green building recognitions with new certifications from WiredScore.

The certifications place these properties amongst the world's best-connected buildings, recognising their ability to support the needs of our tenants with reliable and effective digital infrastructure. Empire Centre and Tsim Sha Tsui Centre received "Gold" ratings while Skyline Tower received a "Platinum" rating — the highest certification from this globally recognised digital connectivity rating scheme. The rating attests to Skyline Tower's outstanding digital connectivity performance against quality standards covering wired infrastructure, resilience and wireless network facilities. We intend to apply for WiredScore certification at additional properties in the next few years.

我們的創新設計採用全方位策略，致力於旗下物業中加入多個可持續發展的元素。除了應對環境和社會議題，我們亦投資於具競爭性的技術，以應對租戶目前和未來的數碼需求，同時藉此優化建築設計，促進長遠可持續發展。報告期內，宏天廣場、帝國中心和尖沙咀中心在現有的綠色建築認證基礎上，再添新的WiredScore樓宇通訊認證，充份實踐我們創新設計的策略。

這些認證表彰我們的數碼基礎設施能可靠且有效地支援租戶的需求，讓我們旗下的物業能躋身全球最佳建築之列。帝國中心和尖沙咀中心均獲得「金級」評級，而宏天廣場則榮獲「鉑金級」最高評級 —— 是全球認可的數碼網絡通訊評級中的最高認證。評級證明了宏天廣場在有線基礎設施、抗禦力和無線網絡方面，均有出色的數碼網絡通訊表現。未來數年，我們計劃為更多物業申請WiredScore樓宇通訊認證。

GoCircular

In line with our overall approach to material use and waste management, we implement the practices of a circular economy and incorporate innovative construction materials at our properties where applicable. At the same time, we recognise the important contributions our stakeholders make to our sustainability journey. The Group's GoCircular platform helps us work together by encouraging colleagues, partners and the community to apply circular economy practices in their daily lives to "reduce, reuse and recycle" along with us. Through the platform, we explore innovative solutions to address waste issues and transform materials into new opportunities. For example, we work with like-minded partners to create sustainable construction materials and upcycled furniture. Some of our initiatives are described below. More details about how we promote GoCircular can be found in the case study on p.126.

3D Concrete Robotic Printing

In collaboration with students from The Hong Kong Polytechnic University School of Design ("PolyU Design") and materials science experts from the Nano and Advanced Materials Institute ("NAMI") and PolyU Industrial Centre, we developed a sustainable urban design project aiming to leverage 3D concrete printing technology. The inaugural phase focused on tackling waste issues by integrating recycled materials, such as construction and plastic waste, into cement formulations. Students from PolyU Design then used this new mixed cement and other recycled materials to print functional seating installations at Olympian City as a case study. The project helps raise awareness and educate passers-by on reducing, reusing and recycling waste.

起動循環

為配合我們物料使用和廢物管理的整體方針，我們在可行的情況下於旗下物業推行循環經濟理念，並採用創新建築材料。與此同時，我們深明持份者的參與對我們的可持續發展旅程相當重要。集團的「起動循環」平台有助我們通力合作，鼓勵同事、合作夥伴和社區於日常生活中應用循環經濟的理念，與集團一起「減廢、重用和回收再造」。透過這個平台，我們探索創新解決方案以應對廢物問題，並將物料轉化為新的機遇。例如，我們與志同道合的合作夥伴協力創造可持續建築材料，並使用升級再造的家具。以下為一些相關計劃。更多有關我們如何推動「起動循環」的詳情，請參閱第 126 頁的案例。

3D 混凝土打印

我們與香港理工大學設計學院（「理大設計」）的學生，以及納米及先進材料研發院（「NAMI」）和理工大學工業中心的物料科學專家合作，將 3D 混凝土打印技術應用於我們的可持續城市設計項目。項目首階段重點應對廢物問題，將建築和塑膠廢物等回收物料加入至水泥配方。其後，來自理大設計的學生運用了這種新型混合土及其他回收物料，打印出功能性座椅並於奧海城作為一個案例研究。項目有助提高大眾對減廢、重用和回收廢物的意識和增進相關知識。

Through GoCircular, we explore innovative solutions to address waste issues and transform waste into new opportunities.
我們透過「起動循環」探索創新方案來應對廢物問題，同時將廢物轉化為新機遇。

Upcycled Mills Barrier Covers at Olympian City

Teaming up with V Cycle, we collected waste plastic bottles from Olympian City and upcycled them into mills barrier covers for the mall. This initiative offered discarded materials a new lease on life, contributing to waste reduction and promoting a circular economy. Each upcycled barrier cover amounts to keeping 115 plastic bottles out of landfills. The extensive upcycling process involves collecting, sorting, cleaning, sterilising, drying, shredding, melting, extruding, spinning, weaving, cutting and sewing the fabric into covers. This ensures the complete transformation of the retrieved plastic bottles from waste to a useful material.

Deployment of EcoBricks

We continue to install EcoBricks, the construction material made from upcycled plastic waste comprising mixed and composite plastic that is currently impossible to recycle, at our managed properties. EcoBricks were first deployed at Gold Coast Piazza in Tuen Mun; other properties that use this innovative solution include Olympian City, Citywalk, The Fullerton Ocean Park Hotel Hong Kong and One North.

奧海城的升級再造鐵馬圍欄套

我們夥拍V Cycle，從奧海城收集廢膠樽，升級再造成商場的鐵馬圍欄套。這項計劃不僅為廢棄物料提供了新的用途，亦有助減少廢物和促進循環經濟。每個升級再造的鐵馬圍欄套，均可避免將115個膠樽棄置於堆填區。升級再造的過程周密，當中包括收集、分類、清洗、消毒、拭乾、打碎、溶解、擠壓、紡紗和編織，將布料裁剪並縫製成鐵馬套，確保將回收得來的膠樽完成由廢物轉變成更有用的物料。

採用EcoBricks

我們繼續在旗下管理物業採用EcoBricks。EcoBricks環保磚是由塑膠廢料升級再造而成的建築材料，當中物料包括現時無法回收再造的混合塑膠和合成塑膠等。我們率先在位於屯門的黃金海岸商場使用EcoBricks，其他使用此創新解決方案的物業包括奧海城、荃新天地、香港富麗敦海洋公園酒店和朗壹廣場。

We collected waste plastic bottles from Olympian City and upcycled them into mills barrier covers for the mall.

我們從奧海城收集廢棄膠樽，升級再造成商場的鐵馬圍欄套。

The EcoBricks Solution
EcoBricks解決方案

9

EcoBricks projects have been deployed at the Group's managed properties

旗下管理物業共有**9個**EcoBricks項目

=

> 78,650

EcoBricks used

使用超過**78,650塊**EcoBricks

=

> 23.2

tonnes of plastic waste upcycled

回收再造超過**23.2公噸**塑膠廢料

Facility Management

Sustainability is also embedded in our property management services, which SPS provides through SEML. These services include responsible practices such as energy and water management, waste reduction and recycling. We are humbled that these efforts were recognised with multiple awards throughout the reporting period.

The Group also received multiple awards across facilities management and other categories at the Green Building Award 2023. Jointly organised by HKGBC and the Professional Green Building Council, the biennial award scheme has been recognising excellence in creating a sustainable built environment since 2006.

In addition, SPS received 13 awards, including one champion and 12 merit awards, at the International Facility Management Association ("IFMA") Asia Pacific Awards of Excellence 2022–23. Presented by The Hong Kong Chapter of IFMA, these accolades celebrate our exceptional facility management practices, including:

- Deploying a 5G robot as a mobile ambassador to provide free parking redemption assistance for daytime and night security patrols;
- Promoting circular economy and green living by involving stakeholders in collecting plastic bottles for producing EcoBricks; and
- Revitalising industrial buildings with wholesale conversion improvements for enhanced sustainability.

The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore were also certified to the Global Sustainable Tourism Council Industry Criteria for Hotels. The Fullerton Hotel Singapore became the first hotel in a heritage building in Singapore to earn the accolade. The certification recognises our ongoing efforts in sustainability management, maximising social and economic benefits for the local community, enhancing cultural heritage, and reducing environmental impacts. It also reflects our commitment to the Singapore Tourism Board and Singapore Hotel Association's Hotel Sustainability Roadmap, which aims for 60% of the hotel room stock in Singapore to attain internationally recognised hotel sustainability certification by 2025.

設施管理

我們亦將可持續發展理念融入物業管理服務。信和管業優勢透過信和物管提供的服務結合負責任的實務常規，例如能源和水資源的管理、減少廢棄物和回收等。我們深感榮幸，於報告期內榮獲多個獎項認可。

集團亦於「環保建築大獎2023」榮獲多項設施管理和其他組別的獎項。「環保建築大獎」由香港綠色建築議會和環保建築專業議會合辦，為兩年一度的獎勵計劃，自2006年起表彰在建構可持續發展環境方面的優異表現。

此外，信和管業優勢在國際設施管理協會香港分會（「IFMA」）舉辦的「國際設施管理協會亞太區卓越大獎2022–23」獲頒13個獎項，當中包括一項大獎和12項優異獎，表揚公司優秀的設施管理，例如：

- 利用5G機械人協助日間免費泊車兌換和夜間保安巡邏；
- 向各持份者收集膠樽來生產EcoBricks環保磚，以促進循環經濟和綠色生活；以及
- 以全面改裝來活化工業大廈，推動可持續發展。

新加坡富麗敦酒店和新加坡富麗敦海灣酒店亦榮獲全球可持續旅遊委員會所頒發的酒店行業標準認證。其中，新加坡富麗敦酒店更成為新加坡首座歷史建築酒店獲得此殊榮。認證表揚我們在可持續發展管理、為當地社區提升社會和經濟效益、加強文化傳承，以及減少對環境影響等方面的不懈努力。這些工作，亦體現出我們對新加坡旅遊局和新加坡酒店協會的酒店可持續發展路線圖的承諾，其目標於2025年或以前，至少60%新加坡酒店客房達致國際認可的酒店可持續發展認證。

The Group humbly garnered a number of design awards during the reporting period.
集團於報告期內榮獲多項設計獎項。

Recognition for Design

In March 2024, One North received the "Best Sustainability Brand Award" at the Brand Design Awards 2024, presented by the Hong Kong Designers Association. Sino Group also received the same "Best Sustainability Brand Award" as well as the prestigious "Grand Award of the Year" in the property developer and management category at the same ceremony. Established to set and uphold high standards for premium brands in Hong Kong, the Brand Design Awards are rigorously adjudicated by esteemed professionals and business leaders in Hong Kong based on criteria including distinctiveness, aesthetic value, marketability, innovation and sustainability.

Two of our projects during the reporting period were honoured at the 2024 Green Good Design Awards. "Eco-cycling map for One North", developed in partnership with V'air Hong Kong, an environmental education organisation, aimed to raise awareness on biodiversity and sustainable living through a cycling map that featured valuable ecological and cultural attractions in the One North neighbourhood. Meanwhile, "Social Design Gift for One Soho", made in collaboration with Mosi Mosi, showcased the intersection of inclusivity and design. More information about this initiative can be found in the case study on the opposite page.

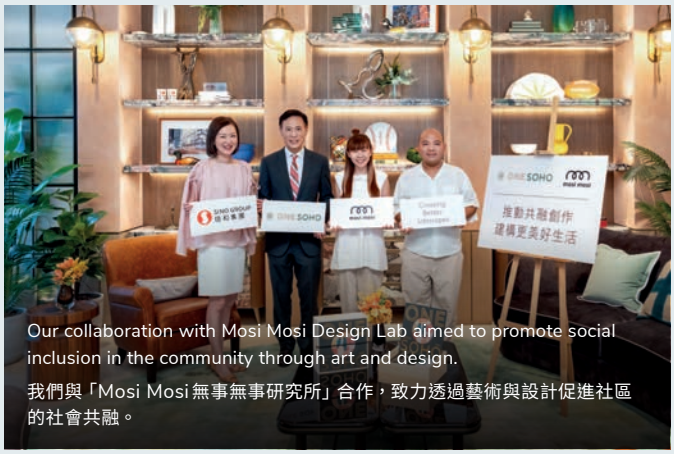
設計獎項

2024年3月，朗壹廣場在香港設計師協會主辦的最佳品牌設計大獎2024中榮獲最佳可持續發展品牌大獎。與此同時，信和集團亦獲得同一獎項以及房地產及物業管理組別「年度大獎」的殊榮。品牌設計大獎的宗旨是為香港優質品牌樹立和保持高標準。評審團由香港的專業人士和商業領袖組成，評審標準包括設計獨特性、美學價值、市場競爭力、創新性和可持續性。

報告期內，我們的兩個項目獲「2024 Green Good Design Awards」頒發獎項。其中，我們與環保教育機構V'air合作，設計出「朗壹廣場單車旅遊指南」，目的是希望透過介紹朗壹廣場周邊社區寶貴的生態和文化景點來增強大眾對生物多樣性和可持續生活的意識。另一得獎項目是我們與「Mosi Mosi無事無事研究所」合作製作的「ONE SOHO設計入伙禮物」，該項目展示了共融和設計的無縫交接。有關項目的詳情，請參閱對頁的案例。

Create with People of Varying Abilities

傷健共融創作



Our collaboration with Mosi Mosi Design Lab aimed to promote social inclusion in the community through art and design.

我們與「Mosi Mosi無事無事研究所」合作，致力透過藝術與設計促進社區的社會共融。

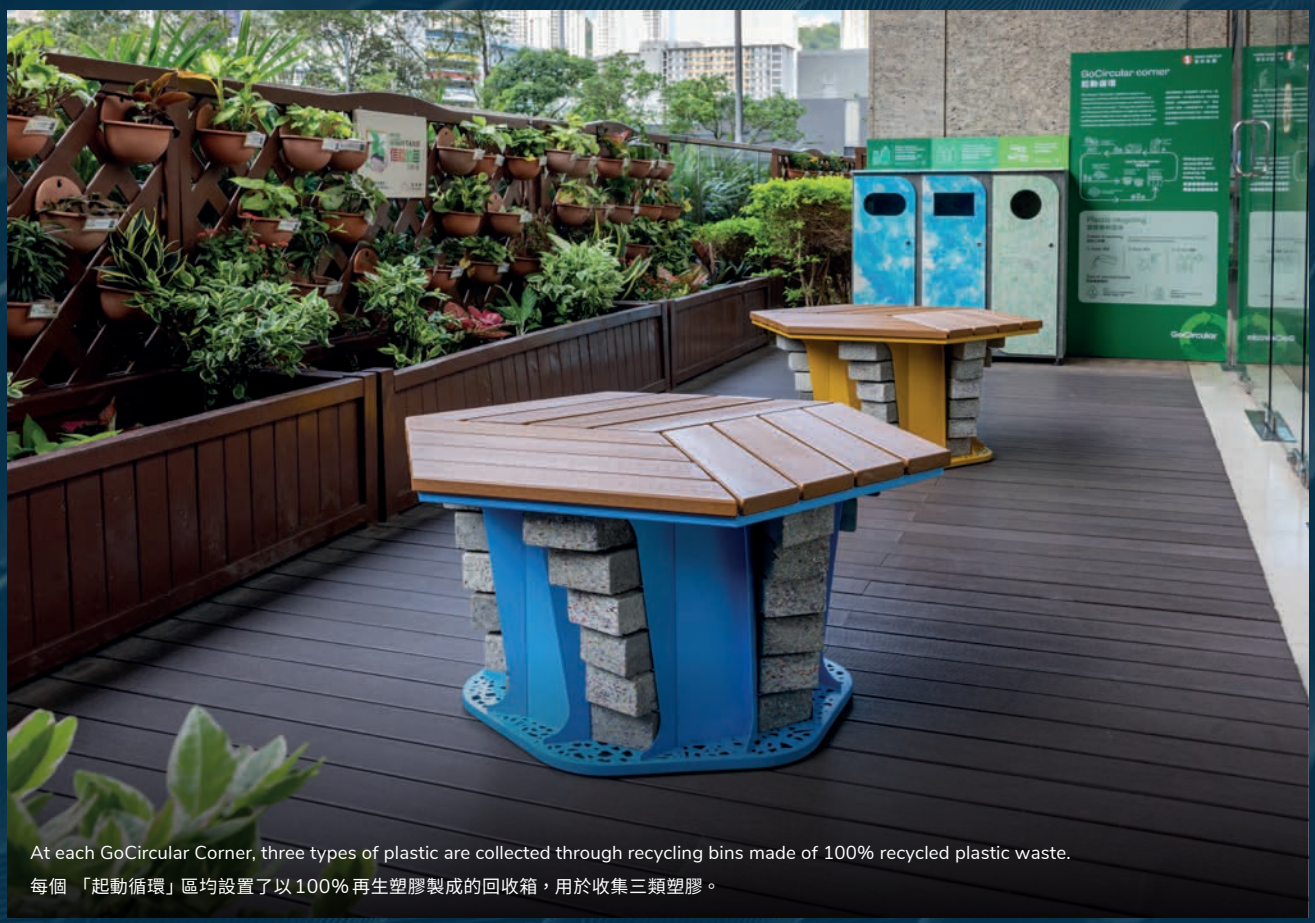
Inclusivity brings fresh perspectives as we strive to innovate. In September 2023, the Group joined hands with Mosi Mosi Design Lab, a like-minded, creative-driven studio committed to advocating for the spirit of inclusion. Inspired by ONE SOHO's "Tranquil Oasis in the City" concept, a talented artist with autism was invited to craft exquisite coffee gift boxes with unique illustrations that served as a housewarming gift to enhance residents' experience. Aiming to promote social inclusion in the community through art, this collaboration helped us extend a warm welcome as residents settled into their new homes. It inspired us to collaborate with all who celebrate originality, functionality and craftsmanship in Creating Better Lifescapes.

共融帶來的新視角，是我們不斷創新的泉源。2023年9月，集團與同樣宣揚共融精神的設計工作室「Mosi Mosi無事無事研究所」聯手邀請一位患自閉症有才華的藝術家合作。藝術家受ONE SOHO「繁華鬧市中寧靜綠洲」的概念啟發，以獨特插畫圖案創作出精美咖啡禮盒，送給住戶作為入伙禮物，以提升住戶的體驗。在歡迎住戶新居入伙的同時，是次合作透過藝術推廣社會共融，並藉以勉勵各界擁抱原創、功能和工藝，攜手「建構更美好生活」。

Promoting GoCircular
宣揚「起動循環」

Through the Group's GoCircular platform, we inspire our stakeholders to adopt more environmentally responsible practices and work towards a more sustainable future.

透過集團的「起動循環」平台，我們鼓勵持分者採取對環境更負責任的實務，共同邁向更可持續的將來。



At each GoCircular Corner, three types of plastic are collected through recycling bins made of 100% recycled plastic waste.
每個「起動循環」區均設置了以100%再生塑膠製成的回收箱，用於收集三類塑膠。

Design is more than a tool to improve the functionality, performance and aesthetics of our buildings. It is an opportunity to engage all who connect with our properties to adopt more sustainable practices, amplifying our collective impact. Throughout the reporting period, we took a number of steps to promote the Group's GoCircular platform and inspire our stakeholders to work towards a more sustainable future.

GoCircular Corner

Designed to drive innovative solutions to transform waste into sustainable construction materials, the GoCircular Corner is a physical platform where we engage our tenants and customers in circular economy practices. At each GoCircular Corner, three types of plastic are collected through recycling bins made of 100% recycled plastic waste collected by V Cycle, and designed and produced by a local plastic upcycler, Gaau1 Up. More than 3,030 EcoBricks generated from over 491,500 upcycled plastic bottle caps and rings have been used to create four benches and pave the seating areas. This amounts to 980 kg of plastic, 40 kg of glass and 35 kg of construction demolition materials diverted from landfill.

First installed at One North, the GoCircular Corner has now been replicated at Skyline Tower and Sino Plaza, serving both as a leisure area for our tenants and customers and as a small information hub to empower them to reduce, reuse and recycle.

Central Recycle Station

To collect a wide variety of materials and promote waste reduction and recycling across our properties, we have installed user-friendly central recycle stations at the common areas of Grand Central, Landmark South and One North. We collect items such as Tetra Pak containers, toner cartridges, paper, plastics, USB cables, fluorescent lights and tubes, aluminium cans, rechargeable batteries, glass bottles and metals for recycling.

設計不僅是改善建築功能、性能和美學的工具，更有助我們鼓勵大眾奉行更多環保行動，務求擴大我們的集體影響。報告期內，我們採取了多項措施推廣集團「起動循環」平台，鼓勵持份者邁向更可持續的未來。

「起動循環」區

「起動循環」區為實體平台，旨在推動創新解決方案，將不同類別的物料轉化為可持續建築材料，同時藉以促進租戶和顧客實踐循環經濟。我們於每個「起動循環」區設置的回收箱，均由本地升級再造商Gaau1 Up設計，以100%V Cycle所收集的再生塑膠製造，用於收集三類塑膠。收集所得的491,500多個膠樽蓋和拉環，已升級再造出超過3,030塊EcoBricks，其後用於製造成四張長凳和鋪設座椅區域，相當於減少980公斤塑膠、40公斤玻璃和35公斤建築材料被棄置於堆填區。

我們率先於朗壹廣場設置「起動循環」區，現已擴展至宏天廣場及信和廣場。這既能為租戶和顧客提供休憩區，又可用作小型資訊中心，藉以鼓勵他們減廢、重用和回收再造。

中央回收站

我們於凱滙、Landmark South和朗壹廣場的公共空間設置了中央回收站，以便收集各式各樣的物料，推動旗下物業減廢和回收。我們收集的回收物品包括紙包飲品盒、碳粉盒、紙張、塑膠、USB線、燈泡和光管、鋁罐、充電式電池、玻璃樽和金屬。

Innovation
創意革新

RELATED MATERIAL TOPIC
相關重大議題

130 Investment in Innovation
創新投資

HIGHLIGHTS
重點項目

1 Sino Inno Lab collaborated with a Greater Bay Area start-up for the first time to participate in the 49th International Exhibition of Inventions Geneva and won the Gold Medal for our medical-grade indoor air sterilisation and illumination system

「信和創意研發室」首次與大灣區的初創企業合作，憑藉一款醫用級室內空氣殺菌及照明系統於「第四十九屆日內瓦國際發明展」獲頒金獎

2 Sino Inno Lab has received over 12,000 visitors from 1,200 organisations since its inception. Visitors comprise students, professionals from industry associations and community partners, and peers from the real estate and property management sectors

自「信和創意研發室」成立以來，已接待12,000多名來自1,200個機構的訪客。參觀者包括學生、行業協會、社區合作夥伴的專業人士，以及房地產和物業管理行業的同儕

GOALS 目標	PROGRESS 進展	As at 30 June 2024 截至2024年6月30日
Foster a culture of innovation that enables colleagues and external innovators to test out new ideas and build a mechanism to apply new technologies in our business operations 促進創新文化，為同事及科創企業提供試驗新構思的機會，並建立於業務應用新科技的機制	**>1,550** During the reporting period, Sino Inno Lab hosted 72 visits and 14 events for more than 1,550 visitors. 報告期內，「信和創意研發室」為超過1,550位訪客舉辦72場參觀和14個活動。 **137** During the reporting period, Sino Inno Lab screened more than 137 new technologies. 報告期內，「信和創意研發室」評選超過137項新科技。	
ISO 27001 Obtain ISO 27001 (Information Security Management) certification by 2025 於2025年前獲取ISO 27001（資訊安全管理體系）認證	During the reporting period, Sino Administration Services Limited obtained ISO/IEC 27001:2013 (Information Security Management) certification. 報告期內，信和行政服務有限公司於2023年11月成功取得ISO/IEC 27001:2013（資訊安全管理體系）認證。	

Management Approach

Innovation is a key focus as we seek positive solutions that benefit our business and society. We engage internal and external stakeholders as we implement cutting-edge projects that further our sustainability aims. The Innovative Design Sub-committee of the ESG Steering Committee oversees our strategy, holding regular meetings during which new recommendations are put forth and priorities are set.

管理方針

我們以創新為重點，積極尋求解決方案，務求使業務以至社會都能受惠。我們致力與內部和外界持份者合作，推行創新項目，以進一步體現可持續發展目標。環境、社會及管治督導委員會轄下的創新構思小組委員會監督策略的推行情況，並於定期會議上提出新建議和制定優先事項。

Investment in Innovation

創新投資

We are committed to pursuing technological advances to make our business more resilient and competitive. In the long term, investment in innovation is key to helping our operations become more diversified, efficient and sustainable.

我們致力追求科技進步，使業務更具抗禦力和競爭力。長遠而言，創新投資是更多元化、具效益和可持續營運的關鍵要素。

How We Are Managing It

We actively support the innovation ecosystem in Hong Kong as we strive to become a global hub for pioneering technologies. We believe that the pursuit of innovative solutions will improve our city and our business performance. Through our key initiative, Sino Inno Lab, we continually engage with stakeholders to collaboratively create positive outcomes for society. We regularly monitor the number of visitors to Sino Inno Lab and track our positive impact by the number of start-up technologies we support.

怎樣管理

我們積極支持香港鞏固科創生態系統，以成為國際科創樞紐。我們相信，追求創新解決方案將改善我們的城市以及業務表現。我們透過「信和創意研發室」這項主要計劃，持續與持份者交流，共同為社會創造積極成果。我們定期監測「信和創意研發室」的訪客數量，並以所支援的初創技術數量來衡量我們的正面影響。

Inspiring Innovation

Our programmes and partnerships are designed to empower and engage our stakeholders to create cutting-edge solutions.

Sino Inno Lab

Sino Inno Lab, our collaborative sandbox platform, helps start-ups, inventors and technology companies from Hong Kong and overseas create innovations in property technology. The Lab supports idea generation, development of proofs-of-concept and co-creation of cutting-edge solutions. The public is welcome to participate in interactive tours of the Lab, which features PropTech application displays that are refreshed periodically. Each year, we also invite colleagues from the Assistant Manager level and above to visit, allowing them to keep abreast of new developments and evaluate the possibility of applying the technologies or inventions in their work.

Since its inception, the Lab has received over 12,000 visitors from 1,200 organisations. Visitors comprise students, professionals from industry associations and community partners, and peers from the real estate and property management sectors. Over 80 visits and events for more than 1,550 internal and external stakeholders were arranged during the reporting period.

New Technologies

To create an immersive sustainability journey for visitors, the following sustainable innovations are featured at The Spark, a co-working space and event hub for innovators in the Greater Bay Area:

- Heat-insulating film on glass, which blocks ultraviolet rays to create a cooler interior environment;
- Air-purifying paint, which absorbs carbon dioxide and provides anti-moulding protection to create an odourless environment;
- 100% natural, recyclable and biodegradable interior wall tiles that result in energy savings of more than 90% over traditional ceramic tiles; and
- Noise remediation meeting space with acoustic metamaterials made from recycled plastic.

Trialling Technologies from PropXTech 2022/2023

The PropXTech acceleration programme brings together technology start-ups and established companies from around the world to create solutions for some of our most pressing challenges. Last year, the Group organised PropXTech 2022/2023, an impactful programme supporting the resilience and long-term development of the real estate industry. The programme attracted more than 3,000 solutions from 70 countries and territories. Since the event, the Group has been trialling some of these innovative solutions in our properties, including utilising an autonomous, artificial intelligence-based façade cleaning robot developed by Verobotics, at Landmark South, 148 Electric Road, tmtplaza and Empire Centre. The Group will strengthen its partnership with Verobotics to scale this high-impact façade maintenance solution in Hong Kong.

啟發創新

我們的計劃和夥伴合作，旨在讓持份者從切磋中互勉成長，從而創造出尖端的解決方案。

信和創意研發室

「信和創意研發室」為我們的協作「沙池平台」，協助香港和海外的初創企業、研發人員和科技企業發展創新的房地產科技。研發室促進創意誕生，推行實證並與持份者攜手共創尖端方案。研發室展出的房地產科技展示項目會定期更新，歡迎公眾參加互動導賞。每年，我們亦邀請助理經理級別以上的同事參觀，讓他們能了解科創的新發展，從中探索在工作中應用這些技術或發明的可能性。

自研發室成立以來，已接待12,000多名來自1,200個機構的訪客。參觀者包括學生、行業協會及社區合作夥伴的專業人士，以及房地產和物業管理行業的同儕。報告期內，已安排1,550多名內外持份者參加逾80場參觀和活動。

新科技

為了讓訪客體驗沉浸式的可持續發展旅程，我們於專為大灣區創客而設的共享工作空間和活動中心The Spark展示以下可持續創新科技：

- 能阻擋紫外線的玻璃隔熱膜，創造更涼快的室內環境；
- 空氣淨化漆能吸收二氧化碳並具防霉作用，能創造出無異味的環境；
- 100%天然、可回收和可生物降解的室內牆磚，較傳統瓷磚有效節省90%以上的能源；以及
- 使用再生塑膠製成的聲學超材料，能降低會議空間的噪音。

「城慧2022/2023」試行技術

「城慧」匯聚世界各地的科技初創公司和企業，共同研發房地產科技解決方案以應對急切挑戰。去年，集團舉辦「城慧2022/2023」，一個致力支持房地產行業韌性和長期發展的計劃，吸引超過3,000個來自70個國家和地區的解決方案。自計劃開展以來，集團已於旗下的物業中試行其中一些創新解決方案，包括於Landmark South、電氣道148號、屯門市廣場和帝國中心使用由Verobotics開發的自動化人工智能外牆清潔機器人。集團將加強與Verobotics的合作，在香港推動這項具影響力的外牆保養解決方案。

Support for Innovation

During the reporting period, we continued to support other programmes that promote innovation. Key highlights are described below.

HKUST-Sino One Million Dollar Entrepreneurship Competition

Since 2018, we have supported the HKUST-Sino One Million Dollar Entrepreneurship Competition to nurture the next generation of visionary entrepreneurial talent. The 2024 competition, which commenced in June 2024, attracted a record number of entries across Hong Kong, Mainland China and beyond. Winners of the competition can use the cash prize as seed money to build their own company or to further the commercialisation of their inventions.

SustainabilityHACK 2024

We supported the SustainabilityHACK 2024, a hackathon with the theme of "Design for Sustainable Construction", jointly organised by the Construction Industry Council, MIT Hong Kong Innovation Node and Inno Space, which was established by the Hong Kong Productivity Council. Held from 31 May 2024 to 1 June 2024, the event served as a platform for individuals and groups passionate about reimagining a sustainable construction culture and accelerating innovation through sustainable processes and practices.

支援創新

報告期內，我們繼續支持其他促進創新的計劃，重點計劃如下。

科大－信和百萬獎金創業大賽

自2018年，我們一直支持「科大－信和百萬獎金創業大賽」，致力培育下一代具遠見的創業人才。今年的比賽於2024年6月正式啟動，來自香港、中國內地及其他地區的參賽者創歷年新高。比賽的優勝者可善用獎金，實踐創業理想，或進一步將其發明化成商品。

SustainabilityHACK 2024

我們支持以「可持續建築設計」為題的SustainabilityHACK 2024。是次活動於2024年5月31日至6月1日舉行，由建造業議會、麻省理工學院香港創新中心以及香港生產力促進局所成立的知創空間合辦，為熱衷於重新思考可持續建築文化，以及透過採用可持續流程和實踐加速創新的個人和團體提供平台。

SustainabilityHACK 2024 served as a platform for participants to reimagine a sustainable construction culture and accelerate innovation through sustainability.
SustainabilityHACK 2024為參加者提供平台來重新思考可持續建築文化，並透過可持續發展推動創新。

Sino Inno Lab collaborated with MassPhoton Limited at the 49th Salon International des Inventions de Genève and won the Gold Medal for our medical-grade indoor air sterilisation and illumination system.

「信和創意研發室」與麻省光子技術（香港）有限公司的合作項目醫用級室內空氣殺菌及照明系統，榮獲「第四十九屆日內瓦國際發明展」金獎。

Green in Prop+Con

We also supported the Green in Prop+Con initiative organised by the Hong Kong Science & Technology Parks Corporation in May 2024. It served as a platform to source and match global and local environmental technology solutions to the specific needs of corporate partners. These solutions focus on the external and internal aspects of property operations, overall management and building materials, focusing on enhancing ESG performance.

49th Salon International des Inventions de Genève

In April 2024, an invention supported by the Group was honoured with a gold medal at the 49th International Exhibition of Inventions Geneva. The collaborative project — MASSPHOTON UVC LED Air Steriliser — is an indoor air sterilisation and illumination system utilising proprietary UVC-LED chip technology. With its unique structure and lighting system, the product enhances sterilisation efficiency while ensuring zero ozone emissions and no UVC light leakage, offering medical-grade air sterilisation in an environmentally responsible and energy-saving way. The product also integrates flawlessly with common ceiling architecture, making it suitable for various application scenarios, such as hospitals, nursing homes, clinics, office buildings and hotels.

Innovation at Work

Our innovation projects continue to be actively implemented in our business. During the reporting period, we collaborated with Best Result Environmental Services Limited to conduct a proof of concept at Olympian City to test a newly developed floor polishing robot that assists our colleagues in cleaning operations and optimises operational efficiencies at the property.

Green in Prop+Con

我們亦支持於2024年5月由香港科技園籌辦的「Green in Prop+Con」計劃，其為企業尋求夥伴，因應具體需求配對全球和本地環境相關的科技解決方案。計劃聚焦於物業內外部的各個營運環節、整體管理和建築材料，力求提升環境、社會及管治的表現。

「第四十九屆日內瓦國際發明展」

2024年4月，由集團支持的一項發明於「第四十九屆日內瓦國際發明展」上榮獲金獎。合作項目為「MASSPHOTON UVC-LED空氣消毒器」，集消毒與照明於一體。項目採用了該公司專利技術的深紫外LED芯片技術，配合獨有的結構和光應用系統，提升殺菌效率，並確保零臭氧排放和零紫外光洩漏，提供環保節能的醫用級室內空氣消毒系統。此外，產品還可隱蔽安裝於建築物的天花，適用於醫院、安老院、診所、商廈、酒店等不同建築物。

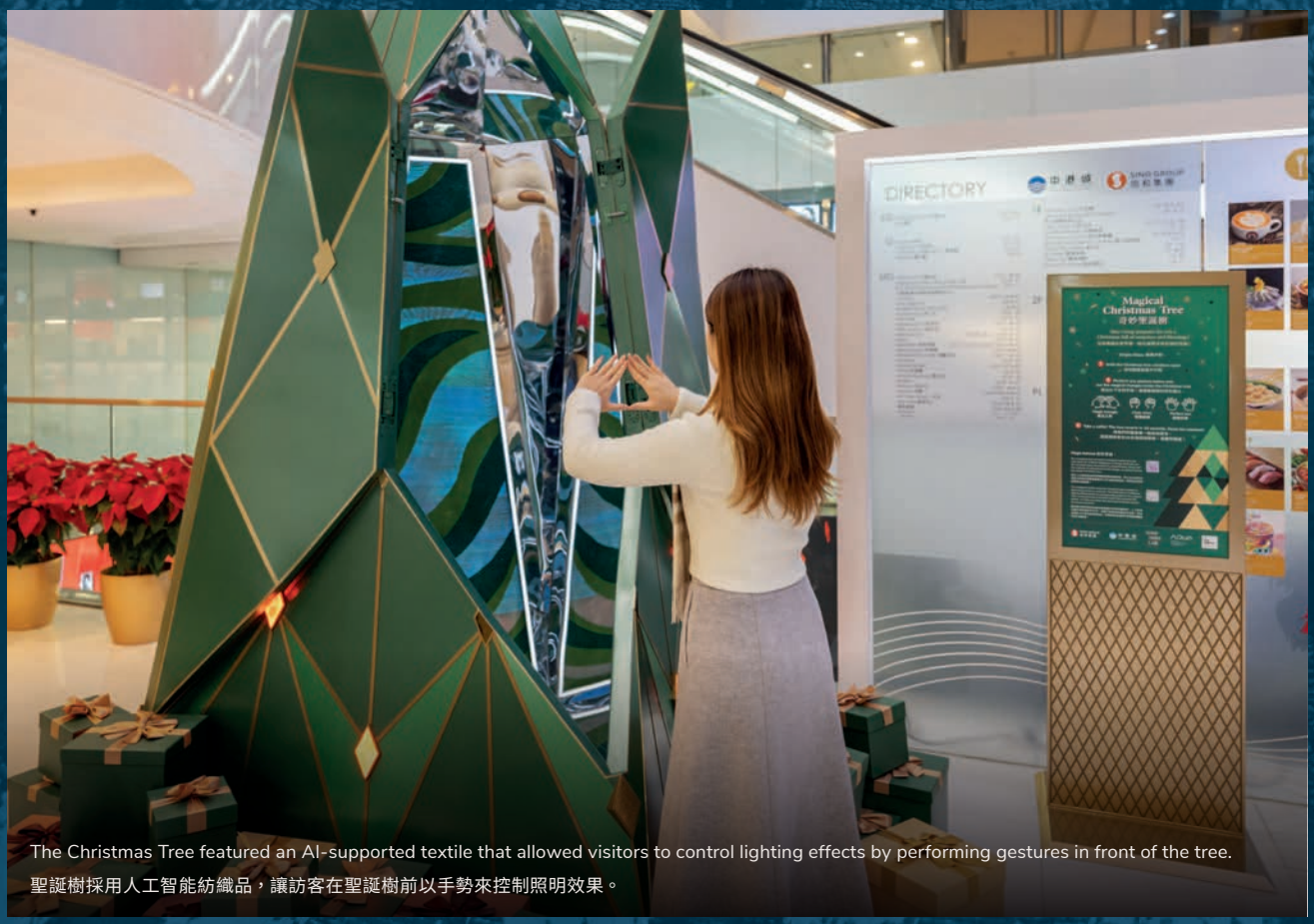
融合創新於工作中

我們積極將創新項目推行至業務營運中。報告期內，我們與恒毅環衛服務有限公司合作，在奧海城驗證概念，測試新開發的地板打蠟機械人，協助同事優化清潔工作和提升物業的營運效率。

Magical Christmas Tree
奇妙聖誕樹

The Magical Christmas Tree shines a light on arts technology through the integration of AI and sustainability, embodying our approach to innovation and environmental stewardship.

透過融合人工智能和可持續發展元素，奇妙聖誕樹在展現藝術的光彩同時體現我們的創新和環境管理方針。



The Christmas Tree featured an AI-supported textile that allowed visitors to control lighting effects by performing gestures in front of the tree.
聖誕樹採用人工智能紡織品，讓訪客在聖誕樹前以手勢來控制照明效果。

To celebrate the holiday season, in December 2023, we collaborated with the Laboratory for Artificial Intelligence in Design to showcase the Magical Christmas Tree at China Hong Kong City. The installation, which beautifully embodied our approach to both innovative design and green living, comprised illuminated optical fibres, sustainable yarn materials and an advanced camera in the textile that recognised pre-trained gestures, forming an innovative fabric. This resulted in an AI-supported "intelligent textile", which allowed visitors to control lighting effects by simply performing gestures in front of the tree.

The interactive Christmas tree, made from upcycled plastic bottles, was developed by 3D-printing manufacturer, Dreamcubics 3D Printing Company Limited, and was enabled by the creative vision of a local design studio LittleUrbanMountain Design Ltd. We are delighted to have shared this design-forward experience with our stakeholders, helping shine a light on arts technology through the integration of AI and sustainability with a festive celebration.

為慶祝佳節，我們於2023年12月與「人工智能設計研究所」（「AiDLab」）合作，在中港城展示「奇妙聖誕樹」。這個裝置美妙地體現出我們創新構思和綠色生活的理念，結合發光光纖、可持續紗線材料，以及可識別預設手勢的內置先進鏡頭，形成創新的布料。這揉合人工智能的「智能紡織品」，可讓顧客在聖誕樹前利用幾個簡單的手勢來控制照明效果。

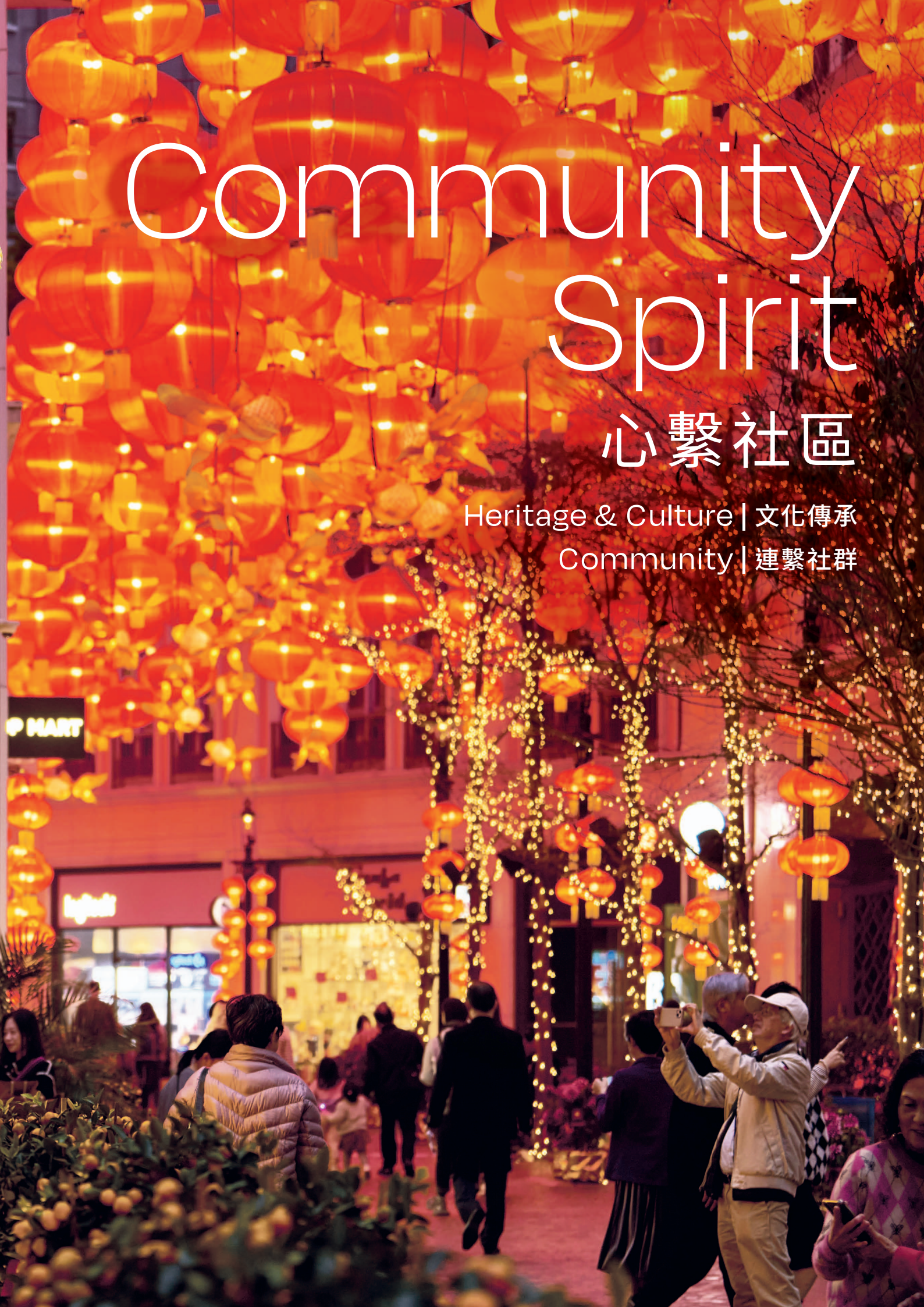
這棵能互動的聖誕樹，由本地設計工作室小市山設計創作，以及3D打印塑膠製造商夢立方三維打印有限公司利用回收PET樽製作而成。我們很高興能夠與持份者分享這個先進並結合人工智能、可持續發展和節日慶祝元素的藝術設計體驗。

Our Magical Christmas Tree shined a light on arts technology through the integration of AI and sustainability during the festive season.

我們的奇妙聖誕樹結合人工智能和可持續發展，在節慶期間照耀藝術科技。

Remembering our roles in society, we build bonds and friendships with all around us while honouring our heritage, knowledge and identity.

緊記我們在社會的角色，連繫社群；承先啟後，
延續文化、智慧和社會特色。



Community Spirit

心繫社區

Heritage & Culture | 文化傳承

Community | 連繫社群

Heritage & Culture
文化傳承

RELATED MATERIAL TOPIC
相關重大議題

140 Heritage and Culture
文化傳承

HIGHLIGHTS
重點項目

1 In celebration of Hong Kong Arts Month, the Group partnered with the local non-profit arts organisation HKwalls to present an extraordinary digital street art exhibition, "Chromaflux", through its Street Art Festival on the Sino LuminArt Façade at Tsim Sha Tsui Centre and Empire Centre

響應「香港藝術月」，集團夥拍本地非牟利藝術團體HKwalls，透過其主辦的街頭藝術節於尖沙咀中心及帝國中心的「信和光影藝術幕牆」上演「Chromaflux流動光影」新媒體藝術展

2 Offered live broadcasts of the 19th Asian Games Hangzhou at Sino Malls and invited the public to join us and cheer for the athletes while enjoying the exciting moments

在旗下商場直播杭州第十九屆亞運會賽事，並邀請大眾一同為運動員打氣和感受當中的興奮時刻

GOAL 目標	PROGRESS 進展	As at 30 June 2024 截至2024年6月30日
Support communities' arts and cultural events and programmes to enrich everyday life 支持社區的藝術及文化活動與計劃，讓社會的日常生活更加豐盛	> 7,100 During the reporting period, over 7,100 visitors participated in heritage tours offered by The Fullerton Hotel Singapore, The Fullerton Bay Hotel Singapore and The Fullerton Hotel Sydney. 報告期內，超過7,100名訪客參加了新加坡富麗敦酒店、新加坡富麗敦海灣酒店和悉尼富麗敦酒店提供的文化導賞團。	

Management Approach

We are committed to preserving the rich heritage of our communities, which resonates deeply with our history. We celebrate and promote the appreciation of historical legacies, art and culture to benefit all our present and future stakeholders. In addition, we recognise and promote sport as a vital aspect of culture and community development. The Community Spirit Sub-committee of our ESG Steering Committee meets quarterly to oversee trends and opportunities for enhancing heritage and culture, ensuring that our initiatives connect authentically with the communities we serve.

管理方針

我們致力保育並傳頌能引起共鳴的社區歷史文化。我們頌揚和推廣對歷史、藝術和文化的欣賞，與當下和未來的持份者分享歷史文化的特色。此外，我們亦深明體育運動對文化和社區發展的重要性，並積極推廣體育文化。環境、社會及管治督導委員會轄下的心繫社區小組委員會負責監察社會趨勢和機會，並於每季舉行一次會議，確保我們在文化傳承方面的工作能與所服務的社區產生深刻和從心的共鳴。

Heritage and Culture
文化傳承

We strive to conserve collective memories through heritage conservation, art and cultural initiatives that help revitalise our communities. By honouring the historical gems representing our heritage, we connect the past with the generations of today and tomorrow.

我們致力透過保育、藝術和文化計劃，活化社區和締造集體回憶。我們亦藉著延續和宏揚具代表性的歷史文化，連繫古今和未來社會。

How We Are Managing It

Our sustainability efforts aim to foster appreciation and understanding of heritage and culture. We strive to encourage interest in heritage conservation, culture and sports, particularly amongst our younger generation, to build community connections. We promote the importance of cultural legacies and artistic talent, and athleticism through exhibitions and events. We also collaborate with NGOs, artists and athletes to inspire creativity and camaraderie in children and young people, contributing to their personal development and helping them become engaged members of society.

怎樣管理

我們的可持續發展工作，目的是培養大眾欣賞和了解歷史文化。我們致力促進大眾，尤其是年輕一代，對保育文物、文化和運動的興趣，從而與社區建立更緊密的連繫。藉著展覽和活動，宣揚傳承歷史文化、培養藝術人才和體育精神的重要性。我們亦與非政府機構、藝術家和運動員合作，激發兒童和青少年的創意思維、建立友誼關係並促進個人發展，協助他們積極貢獻社會。

The Group recognises the significance of cultural heritage to a community's identity and sense of belonging.

集團深明歷史文化對社區認同和歸屬感的重要性。

Heritage and Conservation Projects

Our commitment to heritage conservation is embedded throughout our Fullerton Hotels in Singapore and Sydney. The Fullerton Hotel Singapore is housed within the former Fullerton Building, the 71st National Monument of Singapore. A grand neoclassical landmark built in 1928 and recognised as a National Monument in 2015, the building once housed Singapore's General Post Office, various government departments and the prestigious Singapore Club before it became a hotel.

The Fullerton Hotel Sydney is housed within Sydney's former General Post Office building, a landmark in its own right, steeped in character and elegance, which was completed in 1874. Celebrating its 150th anniversary in 2024, this historic building is listed on the Commonwealth Heritage List and New South Wales Heritage Register. The majestic sandstone structure was inspired by late Medieval and Renaissance Italian architecture and is considered one of Australia's finest examples of the Italianate style. Our conservation efforts at this property have included an extensive restoration of its iconic façade undertaken by hand without using chemicals.

Complimentary heritage tours are offered to hotel guests to build awareness about the rich histories of these structures and their surrounding areas. At The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore, tour guides licensed by the Singapore Tourism Board conduct weekly heritage tours through which they share the stories, experiences and memories of people who have lived and worked in the precinct. Visitors are also invited to undertake self-guided tours along a heritage trail to explore landmarks in and around The Fullerton Heritage precinct and the neighbouring civic district.

During the reporting period, 5,423 visitors participated in these tours in Sydney, while 1,708 visitors participated in Singapore. Additionally, as part of the Singapore HeritageFest in May 2024, The Fullerton Hotel Singapore partnered with Singapore's National Heritage Board to offer a series of guided heritage tours, followed by a nostalgic afternoon tea experience at The Courtyard.

歷史文化保育項目

我們對文化傳承的承諾，體現於新加坡和悉尼富麗敦酒店。新加坡富麗敦酒店前身為浮爾頓大樓，是新加坡第七十一座國家法定古蹟。這座宏偉的新古典地標於1928年落成，並於2015年被評定為國家歷史文物。它曾經是新加坡郵政總局、眾多政府機構和著名的新加坡俱樂部的所在地。

悉尼富麗敦酒店坐落於前悉尼郵政總局大樓的經典建築物，是充滿個性且優雅的地標。大樓於1874年落成，2024年正是其落成的150周年誌慶。大樓獲列入《英聯邦遺產名錄》和《新南威爾士州立遺產名錄》，當中砂岩結構的靈感來自中世紀晚期和文藝復興時期的意大利建築，被譽為澳洲最具意大利風格建築的典範之一。我們對酒店所展開的保養工作，包括大規模修復保育外牆，皆由人手處理，過程中並沒有使用任何化學品。

我們提供免費文化導賞團，帶領酒店賓客了解富麗敦建築群及周邊社區的豐富歷史。在新加坡富麗敦酒店及新加坡富麗敦海灣酒店每週舉辦的導賞團，均由新加坡旅遊局授權的導遊帶領，分享在當區生活和工作的人物故事、經歷和回憶。我們亦提供遊覽路線，邀請遊客在富麗敦天地及鄰近的市政區步行觀光，親身探索具歷史意義的文化地標。

報告期內，悉尼導賞團共有5,423名訪客參加，而新加坡則吸引1,708名訪客參加。此外，2024年5月，新加坡富麗敦酒店與新加坡國家文物局合作，在新加坡文化遺產節期間提供一系列導賞團，隨後於The Courtyard享用懷舊下午茶。

Sporting Events

Our malls have a long track record of supporting sports. To encourage engagement in community activities, we promoted sports and other community-based initiatives throughout the reporting period.

19th Asian Games Hangzhou

The Group shared the exciting moments of the 19th Asian Games Hangzhou with communities and invited passionate sports fans to "Cheer for Athletes" in a moving campaign across Hong Kong. Live games were broadcast at Olympian City, tmtplaza, Citywalk and OneNorth. We also launched an online platform through which the public could send encouraging messages to show their support for Hong Kong athletes. These messages were displayed in real-time on digital screens in Sino Malls.

Supporting Word-Class Breakdancers

The Group has long-standing partnerships with sports institutes. For instance, in Hong Kong, we have invited Asia's top B-boys to act as judges at breaking qualifiers at our malls in addition to supporting Hong Kong B-boys to receive professional training and participate in overseas competitions.

In November 2023, Olympian City hosted hundreds of spectators to watch the Hong Kong Grandslam breakdancing qualifiers. Organised by DanceSport Association of Hong Kong, China, the event brought public attention to breakdancing and generated support for local breaking athletes.

體育項目

集團旗下商場一直支持運動發展。報告期內，我們透過體育及其他社區活動，實現鼓勵大眾參與社區活動的目標。

杭州第十九屆亞運會

集團邀請體育愛好者參與香港各區的「全城為亞運打氣」活動，與大眾一起感受第十九屆亞運會的緊張時刻。除了在奧海城、屯門市廣場、荃新天地及朗壹廣場直播賽事外，我們亦推出網上平台，讓市民傳送鼓勵訊息，表達對香港運動員的支持，並實時顯示於信和商場的電子屏幕上。

支持世界級霹靂舞者

集團與體育機構長期以來合作無間。例如，我們特邀亞洲頂尖霹靂舞選手來港，在旗下商場舉行的霹靂舞選拔賽擔任評判，同時支持香港霹靂舞選手接受專業訓練和到海外參賽。

奧海城於2023年11月舉行的香港霹靂舞代表隊選拔賽，吸引了數百名觀眾前來觀看。活動由中國香港體育舞蹈總會籌辦，藉以引起公眾對霹靂舞的關注，並為本地霹靂舞運動員提供支援。

In 2023, the Group launched the "Hunting for Sports Stars" programme, comprised of six sports challenges, to search for potential sports talent and provide them with professional training.

2023年，集團推出「尋找運動新星」計劃，由六個體能挑戰項目組成，發掘有潛質的體育人才並提供專業培訓。

The NBA SUMMER BASE, Hong Kong's first-ever large-scale NBA campaign, drew large crowds and media coverage.
NBA SUMMER BASE是香港首個大型NBA活動，吸引大量觀眾和媒體報導。

Bringing International Sport to Sino Malls

During the reporting period, we showcased multiple international sports events across our malls. These included live broadcasts of international football matches and the FIE Foil World Cup — Hong Kong, China.

Hong Kong's first-ever large-scale NBA campaign, NBA SUMMER BASE, drew large crowds and media coverage. S+ REWARDS members were invited to create custom e-jerseys and experience the sensational journeys of different NBA players. In January 2024, international football stars flew to Hong Kong for the World Football Masters Cup 2024. The athletes were invited to sign autographs at Olympian City ahead of the match, allowing them to connect with their fans in Hong Kong.

國際體壇盛事在信和商場

報告期內，我們在旗下商場舉辦多個以世界級體育盛事為主題的活動，其中包括國際足球賽事及「國際劍擊聯會花劍世界盃 — 中國香港」的直播。

香港歷來規模最大的NBA活動 —《NBA SUMMER BASE》，獲得一眾市民和媒體的關注。我們亦邀請S+ REWARDS會員定製個性化電子版球衣，體驗不同NBA球員之夢幻旅程。2024年1月，來自世界各地的國際足球明星前往香港，參加「世界足球傳奇盃2024」。球員於比賽前受邀到奧海城出席簽名會並與香港球迷近距離接觸。

We seek to celebrate tradition and inspire the next generation to create a more colourful and meaningful world through art.
我們致力推廣傳統文化，藉以啟發下一代以藝術創造更多彩和有意義的世界。

Art and Cultural Initiatives

The festive seasons provide an opportunity for us to elevate local and international works of artistic and cultural significance. Our efforts seek to celebrate tradition and inspire the next generation to create a more colourful and meaningful world through art.

Mid-Autumn Festival

The LED Fire Dragon Fiesta was held at Lee Tung Avenue in celebration of the Mid-Autumn Festival in September 2023. The Fiesta is a rendition of the century-old fire dragon dance, replacing burning incense sticks with LED bulbs. The artwork was supplemented with Dragon Dance Experience workshops, which combined an introduction to the history and meaning behind this piece of intangible cultural heritage with hands-on experiences. In addition, Lee Tung Avenue was adorned with over 800 colourful Chinese lanterns and hosted the charity marketplace and workshops to celebrate the Mid-Autumn Festival.

Christmas

During the Christmas season, Tsim Sha Tsui Centre and Empire Centre illuminated Tsim Sha Tsui East with colourful lights. Renowned British visual light and shadow artist, Rupert Newman, crafted the digital light and shadow artwork, "In-Between the Sky: A Festive Beacon", displayed on the Sino LuminArt Façade at Tsim Sha Tsui Centre and Empire Centre. This world-class multimedia artwork enchanted both sides of Victoria Harbour with unique digital art. In addition, the local lighting team also transformed Newman's

藝術文化項目

我們把握佳節的機會，推廣本地和國際藝術作品和文化意義。我們致力推廣傳統文化，並鼓勵下一代透過藝術創作為世界增添色彩和意義。

中秋節

為慶祝中秋佳節，利東街於2023年9月舉行「LED火龍舞鼓賀中秋」盛會，以LED燈光取代煙火來呈現百年歷史的舞火龍傳統。除了展示藝術作品，同場亦舉辦「舞龍文化體驗班」，讓大眾透過講解和親身體驗了解這項非物質文化遺產背後的歷史和意義。此外，利東街掛上800多個色彩絢麗的中式燈籠，並以慈善市集和工作坊來慶祝中秋節。

聖誕節

聖誕佳節期間，尖沙咀中心和帝國中心以色彩繽紛的燈光點亮了尖沙咀東部。著名英國視覺燈光藝術家Rupert Newman創作的「In-Between the Sky: A Festive Beacon」於尖沙咀中心和帝國中心的「信和光影藝術幕牆」呈獻。這項世界級的多媒體光影藝術作品，為維港兩岸的景緻注入繽紛獨特的光影

work into traditional light displays at Mody Lane, allowing visitors to immerse themselves in the unique charm of vibrant illuminations and feel the festive spirit.

Chinese New Year

Our properties welcomed the Chinese New Year by showcasing the spirit of heritage and innovation in presenting Chinese traditional culture. Citywalk exhibited "A Century of Dragon Spirit", a 28-metre-long dragon made from recycled fabric quilts sewn by less-resourced and ethnic minority women. The dragon carried their wishes and blessings and stood as a celebration of social inclusion.

Meanwhile, at tmtplaza, visitors witnessed a Guinness World Record-breaking over 33-meter-long flying dragon crafted from over 38,000 biodegradable rubber balloons by renowned balloon artist Mr Pang Sze Tai Wilson, who has won the World Balloon Convention twice. Mr Wilson Pang was invited to lead the creation of this artwork alongside his teacher, Taiwanese artist Mr Ho Kun-Lung, Shandong artist Mr Qu Xusheng, as well as students from the City University of Hong Kong balloon art club and The Methodist Lee Wai Lee College. Lee Tung Avenue also joined the Chinese New Year celebration with a blissful lightscape of goldfish lanterns, "swimming" amongst hundreds of red lanterns above the iconic walkway.

Valentine's Day

In February 2024, we warmly welcomed artist Anya Hindmarch as she brought her world-renowned, love-themed art installation, Chubby Hearts, to Hong Kong. We participated in creating the first-ever Digital Chubby Heart, captivatingly showcased on the Sino LuminArt Façade. The radiant digital artwork seamlessly became a part of the breathtaking Hong Kong skyline, adding a touch of beauty and celebration to the city for nearly two weeks beginning on Valentine's Day.

Easter

The Group brought joy to visitors during the Easter season through colourful, fun art installations and events at Sino Malls. tmtplaza encouraged artistic development by showcased the works by primary school students from Tuen Mun District in the "Easter Egg Art Gallery". At Citywalk, the "Easter Animal Encounter" promoted kindness to animals, conservation and urban biodiversity through a "Forest Masquerade Party" conceived with local art creator Busymama, and a "Creepy-Crawly Academy" organised in collaboration with the Hong Kong Beetles Research Association.

i Light Singapore 2024

Our art and cultural initiatives extend beyond the festive seasons as well. Held annually since 2010, i Light Singapore is Asia's leading sustainable light festival. As part of i Light Singapore 2024, The Fullerton Heritage presented "Fountain of Happiness", an interactive installation located at Clifford Square, which featured a series of swings and light tubes that changed colour with each swinging motion. This interactive installation was designed by 27June Studio and leveraged an innovative AI-driven solution to measure and analyse real-time energy consumption.

魅力。此外，本地燈飾團隊更將Newman的作品演變成傳統燈飾在麼地里展出，讓遊客沉醉於獨特燈影魅影中，感受節日的氣氛。

農曆新年

我們旗下的物業喜迎農曆新年，透過展現傳統文化的精神和創新，呈現中國傳統文化。荃新天地展出由基層和少數族裔婦女以回收布料縫製而成、長達28米的「百家布錦繡祥龍」，傳遞她們的祈願和祝福，藉節慶推廣社會共融。

期間，屯門市廣場的訪客可觀賞逾33米、破健力士世界紀錄的飛天「祥」龍。「祥」龍由曾獲世界氣球大賽兩屆冠軍的著名氣球藝術家彭思泰先生以超過38,000個可天然分解橡膠氣球打造。彭思泰先生更邀請其老師台灣藝術家何坤龍先生、山東藝術家曲旭升先生，香港城市大學「balloon art club」及循道衛理聯合教會李惠利中學的學生聯手創作此藝術裝置。利東街亦以「福魚燈海．金龍獻歲」為主題，同賀新春，金光閃閃的金魚燈籠穿梭於這條特色大街的漫天大紅燈海之中。

情人節

2024年2月，我們誠摯歡迎藝術家Anya Hindmarch將以愛為題的世界知名公共藝術裝置「Chubby Hearts」帶到香港。我們亦參與了首個數碼版「Chubby Heart」的創作，將作品呈現於「信和光影藝術幕牆」上。這個光彩照人的數碼藝術作品，完美融入於香港天際線上，令人嘆為觀止。這份愛心創意，由情人節開始一連近兩星期，為香港增添一抹美麗和溫馨的景致。

復活節

我們於復活節期間舉辦了多姿多彩、趣味無窮的藝術裝置和活動，致力為信和商場訪客帶來歡樂。屯門市廣場展出由屯門區小學學生創作的作品「復活蛋藝術走廊」，鼓勵藝術發展。荃新天地則與本地藝術生活創建達人Busymama聯手於「復活節動物全接觸」活動中共同創作「復活節森林化妝舞會」，並與香港甲蟲研究協會合作舉辦「奇異動物小學堂」，藉以提升對善待動物、保育自然環境和城市生物多樣性的認識。

照亮新加坡燈光節2024

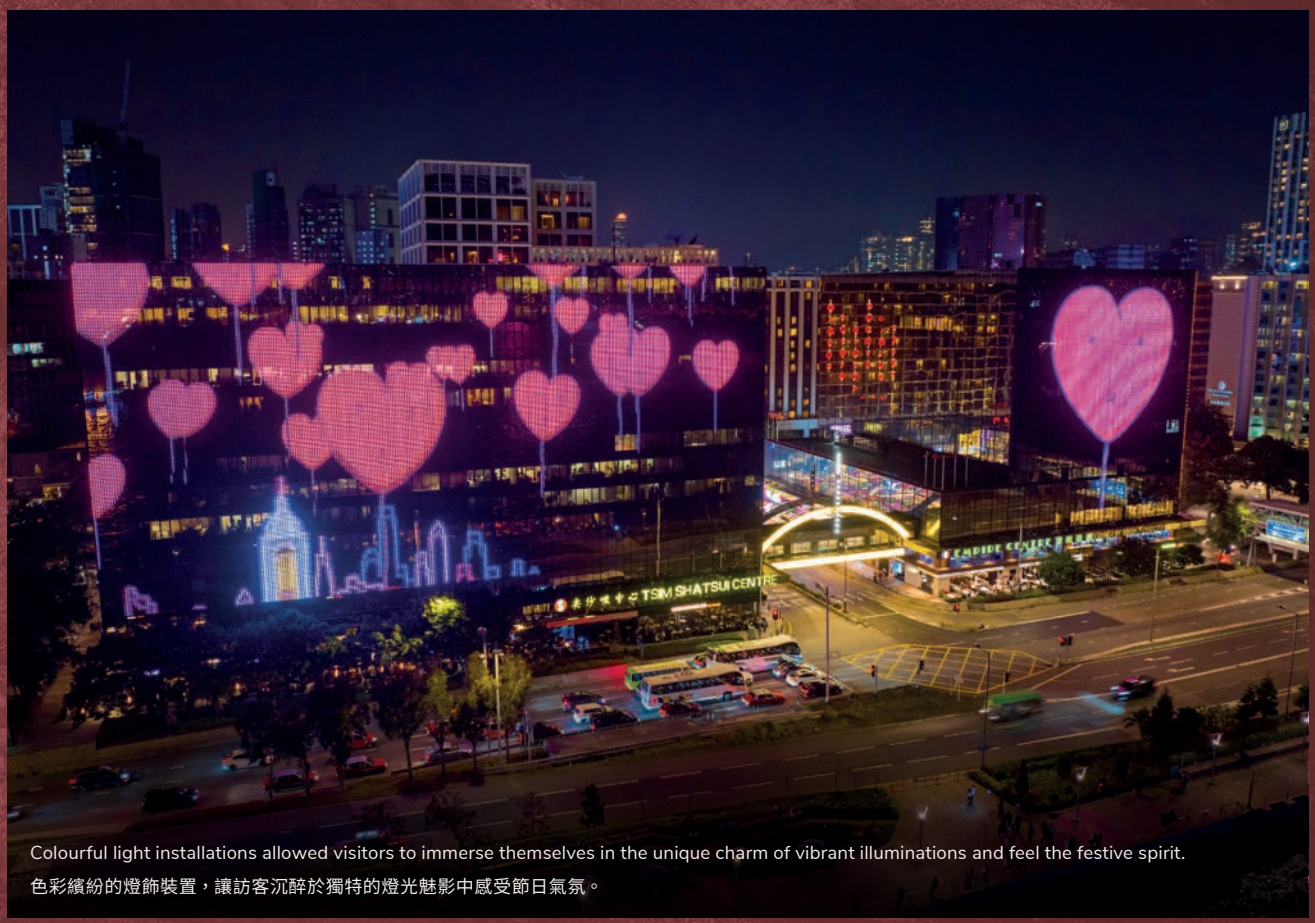
在佳節以外，我們亦積極參與藝術和文化活動。自2010年每年舉辦的「照亮新加坡燈光節」，是亞洲領先的可持續燈光節。活動的其中一環，是於富麗敦天地的Clifford Square展出互動裝置「幸福之泉」，由一系列韆鞦和燈管組成，每次擺動都會變出不同的顏色。此互動裝置由「27June工作室」設計，利用創新的人工智能驅動解決方案實時監察和分析能源消耗。

Celebrating Hong Kong Arts Month

慶祝香港藝術月

World-class artwork and inspiring visual creations took centre stage at our managed properties during Hong Kong Arts Month.

在「香港藝術月」期間，我們旗下管理物業把焦點放在世界一流的藝術品和啟迪人心的視覺創作上。



Colourful light installations allowed visitors to immerse themselves in the unique charm of vibrant illuminations and feel the festive spirit.
色彩繽紛的燈飾裝置，讓訪客沉醉於獨特的燈光魅影中感受節日氣氛。

Lee Tung Avenue participated in the HKwalls 2024 Street Art and Mural Festival by showcasing the work of globally renowned Spanish graffiti artist Victoriano Txapartegi.

利東街參加了「HKwalls街頭藝術節2024」，展出全球知名的西班牙塗鴉藝術家Victoriano Txapartegi的作品。

In March 2024, the Group continued our celebration of Hong Kong Arts Month with numerous events and installations across our portfolio. We extended our partnership with HKwalls, a non-profit arts organisation, to present an extraordinary digital street art exhibition titled "Chromaflux" as part of Art@Harbour 2024, a large-scale outdoor art event hosted by the Leisure and Cultural Services Department of the Hong Kong Government. Five groups of artists from Germany, France, the Czech Republic and Hong Kong brought colours, dynamic visual effects and innovative digital techniques onto the Sino LuminArt Façade.

Additionally, Lee Tung Avenue participated in the HKwalls 2024 Street Art and Mural Festival by showcasing the work of globally renowned Spanish graffiti artist Victoriano Txapartegi. Inspired by his daughter, Mr Txapartegi presented two public art pieces at Lee Tung Avenue: a three-metre-tall Easter egg at the open-air Central Piazza and a giant mural near the Johnston Road entrance. At Landmark South, The Hong Kong Arts Development Council showcased "Beyond the Singularity", the first art exhibition in Hong Kong themed around artificial intelligence. Visitors also explored the SENS Gallery where contemporary Chinese artist, Mr Ye ZhaoFeng, hosted his first solo exhibition in Hong Kong, titled "The Silent Fade of Everything".

Our participation in Hong Kong Arts Month has given us an important opportunity to engage the talents of local and international artists in inspiring our community to appreciate and celebrate art in daily life.

2024年3月，集團以一系列活動和裝置藝術品延續我們每年一度的「香港藝術月」慶祝活動。我們再度與非牟利藝術團體HKwalls的合作，參與由香港政府康樂及文化事務署主辦的「藝術@維港2024」大型戶外藝術活動，呈獻非凡的數碼街頭藝術展覽「Chromaflux流動光影」。來自德國、法國、捷克共和國和香港的五組藝術家，創作融合顏色、動態視覺效果及創新數碼藝術的作品，於「信和光影藝術幕牆」展出。

此外，利東街參加了「HKwalls街頭藝術節2024」，展出全球知名的西班牙塗鴉藝術家Victoriano Txapartegi的作品。兩件公共藝術品的靈感均來自Txapartegi的女兒，分別是設置於利東街中庭的三米高塗鴉復活蛋，以及近莊士敦道入口的大型塗鴉壁畫。在Landmark South的香港藝術發展局呈獻的「過化存神」展覽，是香港首個以人工智能為主題的藝術展。訪客亦可於SENS Gallery藝廊參觀當代中國藝術家葉兆豐先生在香港舉辦的首個個人展，題為「悄然消失的一切」。

我們把握參與「香港藝術月」這重要機會，讓本地及國際藝術家一展才華的同時，啟發我們的社區在日常生活中欣賞及擁抱藝術。

Community

連繫社群

RELATED MATERIAL TOPIC
相關重大議題

152 Community Investment and Engagement
社區投資和參與

HIGHLIGHTS
重點項目

1 More than 1,600 Sino Caring Friends contributed over 210,000 volunteer service hours in Hong Kong, aiding over 101,000 less-resourced elderly members, children and youth and more than 3,200 families

逾1,600名「信和友心人」於香港貢獻超過210,000義工服務小時，惠及101,000多名基層長者、兒童及青少年，以及3,200多個家庭

2 Collaborated with local NGOs and community partners to support minority communities through various programmes

與本地非政府機構及社區夥伴合作，透過各種活動支援少數族裔社區

GOAL 目標	PROGRESS 進展	As at 30 June 2024 截至2024年6月30日
5,000 By 2025, improve the wellbeing of 5,000 less-resourced families 於2025年前，致力改善5,000個基層家庭的生活	During the reporting period, Sino Caring Friends organised more than 400 activities, with more than 1,600 volunteers serving 101,000 less-resourced individuals and 3,200 families. 報告期內，「信和友心人」舉辦超過400項活動，逾1,600名義工參與服務，惠及超過101,000名基層人士以及3,200多個家庭。	
By 2025, establish a wellness education programme to promote health education in the community 於2025年前，於社區推出健康教育課程，推廣健康概念	Sino Caring Friends joined the “Generations Connect” project and visited 40 elderly members to conduct a lifestyle survey and to promote the concept of e-health literacy, with an emphasis on preventive care and self-care management. The Group also partnered with the Hong Kong Breast Cancer Foundation and prepared comfort packs for breast cancer patients through hospitals. 「信和友心人」參與「耆青連心樂融融計劃」探訪40位長者，協助進行問卷調查、宣揚電子健康素養的概念和強調預防保健和自我健康管理。 集團亦與香港乳癌基金會合作，參與包裝「護理錦囊」，並透過醫院派發予乳癌患者。	

GOAL 目標	PROGRESS 進展	As at 30 June 2024 截至2024年6月30日

150

By 2025, support 150 primary schools and enhance the school environment by providing wellness education

於2025年前，透過提供身心健康教育，支援150間小學改善學校環境

Sino Caring Friends supported the English Activity Day for The Mission Covenant Church Holm Glad Primary School. Volunteers dressed in Robin Hood costumes and interacted with the primary school students in English. Learning English became a joyful experience filled with laughter.

「信和友心人」於基督教聖約教會堅樂小學舉辦小學英語活動日，義工化身為「羅賓漢」的卡通人物與小學生用英語對話，整個過程充滿歡樂，大家在歡笑聲中學習英語。

By 2025, collaborate with local NGOs to promote social inclusion

於2025年前，與本地非政府機構合作，促進社會共融

We donated Iftar and gifts to the Eid al-Fitr to over 2,300 members of Hong Kong's Muslim community during Ramadan and extended our festive blessings to them.

齋戒月期間，我們為香港穆斯林社區的2,300多名成員提供開齋飯和送上禮物，傳遞節日祝福。

By 2025, collaborate with NGOs to help women from less-resourced families contribute to the community

於2025年前，與非政府機構協作，幫助基層婦女貢獻社區

In January 2024, we collaborated with a group of housewives from Tung Wah Group of Hospitals Jockey Club Tai Kok Tsui Integrated Services Centre to upcycle red packets and create Chinese New Year DIY decorations for the Community Living Room in Sham Shui Po.

2024年1月，我們與東華三院賽馬會大角咀綜合服務中心的家庭主婦合作，為深水埗社區客廳製作升級再造利是封賀年裝飾。

GOAL 目標	PROGRESS 進展	As at 30 June 2024 截至2024年6月30日
By 2030, develop long-term, mutually beneficial relationships aimed at enhancing the quality of life of our stakeholders, including individuals, groups and the wider community, and promoting social inclusion 於2030年前，發展長遠和互惠關係，以提升持份者，包括個人、群體，以至廣大社區的生活質素，以及促進社會共融	The Group collaborated with the Ng Teng Fong Charitable Foundation to support the Community Living Room project in Sham Shui Po initiated by the Hong Kong Government. The communal area plays a crucial role in promoting a sense of belonging, improving living conditions, and fostering a supportive community environment for residents of subdivided units. 集團與黃廷方慈善基金合作，支持由香港政府牽頭推動的深水埗「社區客廳計劃」。共享空間對於增強劏房戶的社區歸屬感、改善居住環境以及凝聚社區互助精神發揮著至關重要的作用。	
+15% By 2030, increase volunteer service hours by 15% from the 2020 level 於2030年前，義工服務時數較2020年增加15%	+20.7% We have increased volunteer service hours by 20.7% from the 2020 level. 義工服務時數較2020年增加了20.7%。	

Management Approach

We are dedicated to uplifting the communities in which we operate, helping them to thrive while benefiting our business and our stakeholders. A key part of our sustainability strategy is engaging with our communities to understand their priorities. The Community Spirit Sub-committee of our ESG Steering Committee reviews our community investment and engagement activities every quarter, ensuring that stakeholder views and concerns are considered when evaluating our programmes to identify areas for continual improvement.

管理方針

我們致力促進經營所在地的社區繁榮，讓業務和持份者都能受惠。與社區聯繫以了解持份者最關注的事宜是我們可持續發展策略的其中一個關鍵部分。環境、社會及管治督導委員會轄下的心繫社區小組委員會，每季檢討社區投資和參與活動的成效，確保評估計劃時考慮到持份者的觀點和關注議題，識別持續改進的空間。

Community Investment and Engagement

社區投資和參與

Community partnerships drive engagement as we pursue our vision of Creating Better Lifescapes with our stakeholders. Recognising the interconnected nature of business and society, our initiatives are designed to create shared value as we advance together.

我們通過社區夥伴合作加強與持份者的交流，以達致「建構更美好生活」的願景。我們明白業務與社會緊密相連，因此我們的社區計劃旨在讓我們與社區共同進步並創造共享價值。

How We Are Managing It

Long-standing collaborations with NGOs and other community organisations enable us to engage people of all ages—from children and youth to the elderly. Our initiatives range from donations and sponsorships to complimentary displays of print and audio-visual promotional materials at our properties. Staff volunteering is also an important part of our culture. We have established targets to improve the wellbeing of less-resourced families, promote health education and support social inclusion for the betterment of surrounding communities. Some key initiatives that furthered these aims during the reporting period are described in the following pages.

怎樣管理

與非政府機構及其他社福機構的長期合作，能讓我們接觸社會上的不同年齡層，包括兒童、青少年以至長者。我們的計劃範圍廣泛，包括捐款和贊助，以及在集團物業免費展示宣傳品和影片。員工參與義工服務亦是我們企業文化的重要一環。我們已訂立目標，致力改善基層家庭的生活、推廣健康教育及促進社會共融，以改善周邊社區的發展。以下將詳述報告期內進行的重點項目。

Engaging with the Community

Spirit of Hong Kong Awards

The eleventh annual Spirit of Hong Kong Awards, our award scheme in collaboration with the South China Morning Post, once again honoured the unsung heroes whose commendable work has made Hong Kong a more compassionate and better place. The ceremony was graced by the Guest of Honour, The Hon Mr John Lee Ka-chiu, GBM, SBS, PDSM, PMSM, Chief Executive of the Hong Kong Government, and attended by more than 320 guests. In 2023, we introduced a new Spirit of Sustainability Award to recognise efforts in building a more sustainable future. An independent judging panel selected winners in seven categories, while the public determined the ultimate winner of the Lion Rock People's Choice Award. Each winner, through their dedication and impact, truly embodies the Lion Rock Spirit of care, courage and stamina, making a significant difference in the lives of others.

聯繫社區

香港精神獎

我們與《南華早報》合作，於第十一屆「香港精神獎」再次表揚在香港默默耕耘的無名英雄，使香港成為更和諧美好的地方。頒獎典禮由香港政府行政長官李家超先生，大紫荊勳賢，SBS，PDSM，PMSM作為主禮嘉賓，逾320位嘉賓應邀出席。2023年，我們新引入「可持續發展獎」，表揚在建設可持續未來方面所付出的努力。七個類別的得獎者由獨立評審委員選出，而「獅子山全民投票獎」則由公眾投票選出。每位得獎者的奉獻和影響力真正體現出關懷、勇氣和毅力的「獅子山精神」，成就他人享有更美好的生活。

To promote social inclusion, we collaborate with community partners to uplift people's wellbeing.
為促進社會共融，我們與社區夥伴合作，以提升不同年齡層人士的福祉。

Community Chest Walk for Millions

In January 2024, Sino Group supported the Community Chest's 55th Anniversary Walk for Millions by inviting 360 colleagues, their families and friends on a walk along the Hong Kong Bound Lane of the Hong Kong-Zhuhai-Macao Bridge – Hong Kong Link Road. Through this event, we donated HK$800 for each participant to join the Walk to raise funds to support 24 social welfare member agencies of The Community Chest, which is dedicated to providing family and child welfare services.

Operation Santa Claus 2023

To spread love and spark joy during the Christmas season, we participated in the annual Operation Santa Claus initiative, co-presented by the South China Morning Post and Radio Television Hong Kong. We welcomed around 20 ethnic minority children and their parents from The Zubin Foundation for a festive weekend at The Fullerton Ocean Park Hotel Hong Kong. Participants enjoyed a lunch buffet and an engaging upcycling workshop to promote a more inclusive society that values respect and dignity for all.

Blood Donation Drives

Believing in the profound impact that blood donation has on our society, we have been actively promoting participation in blood donation drives amongst our staff and communities. Sino Group are honoured to have received the Elite Partnership Award from the Hong Kong Red Cross Blood Transfusion Service for two consecutive years, in 2022 and 2023, for our annual blood donation drive. We continue to drive this initiative as we strengthen our commitment to continue to doing more for our community together through blood donation.

In Hong Kong, we organised the Sino Group Blood Donation Day at our headquarters in March 2024 to contribute to the cause and recognise the dedication of long-time blood donors from our teams who were presented with a limited-edition token in appreciation of their life-saving contributions to the Red Cross. In addition, we supported mobile blood donation vehicles and established dedicated blood donation spaces across our properties, encouraging colleagues, tenants and senior management to participate in this life-saving mission.

Throughout the reporting period, our blood donation drives extended to our operations beyond Hong Kong. We encouraged our colleagues at The Fullerton Hotel Singapore to donate blood to the Health Sciences Authority's Bloodbank in Singapore, while The Fullerton Hotel Sydney partnered with the Australian Red Cross Lifeblood to organise a local blood donation drive.

公益金百萬行

為表達對「公益金五十五周年百萬行」的支持，信和集團於2024年1月邀請360名同事與親友沿「港珠澳大橋 — 香港連接路」香港方向行車線步行。我們為每位參加者捐款港幣800元，透過是次活動籌集善款，支持公益金轄下24間提供「家庭和兒童福利服務」的社會福利會員機構。

愛心聖誕大行動2023

為了在聖誕節佳節期間傳揚愛心和分享喜悅，我們參與了由《南華早報》和香港電台合辦的年度「愛心聖誕大行動」。我們於佳節期間招待了來自小彬紀念基金會約20名少數族裔兒童及其家長，在香港富麗敦海洋公園酒店共度週末。參加者享用自助午餐和參加趣味環保工作坊，透過活動推動互相尊重、維護彼此尊嚴的共融社會。

捐血活動

我們相信，捐血活動對社會的影響深遠，並積極呼籲員工和社區積極參與。信和集團憑藉年度捐血活動，於2022及2023年連續兩年榮獲由香港紅十字會輸血服務中心頒發「卓越夥伴大獎」。我們將繼續推動捐血活動，以履行繼續貢獻社會的承諾。

我們於2024年3月在香港總部舉辦「信和集團捐血日」，為團隊提供共襄善舉的機會，其中長期捐血者更可獲贈限量紀念章，以表揚其對拯救生命的偉大貢獻。我們亦歡迎流動捐血車停泊在旗下物業並設立捐血站，以鼓勵同事、租戶和高級管理層一同參與這項有意義的救助行動。

報告期內，我們的捐血活動亦延伸至香港以外的業務。我們鼓勵新加坡富麗敦酒店的同事直接向新加坡衞生科學局的血庫捐血，而悉尼富麗敦酒店則與澳洲紅十字會血液中心合作，於當地籌辦捐血活動。

Sino Caring Friends brought a lively and vibrant atmosphere to The Mission Covenant Church Holm Glad Primary School before the Easter holiday with the Primary School English Activity Day.

「信和友心人」於復活節假期前夕參與小學英語活動日，為基督教聖約教會堅樂小學帶來熱鬧和生動的英語會話氛圍。

Support for the Younger Generation

Strive and Rise

We continued to support the development of a thriving future for Hong Kong through the Hong Kong Government's Strive and Rise Programme for the second consecutive year. Our participation involved organising a range of activities, including the Sino Innovation Day and visits to the CORAL REEFStoration Centre.

In April 2024, nearly 70 students and mentors of the Strive and Rise Programme participated in the Sino Innovation Day where they visited the newly established Sino Inno Lab and The Spark at One North. The visit included guided tours and hands-on experiences with technology that inspired students' creativity and scientific thinking.

At The Fullerton Ocean Park Hotel Hong Kong, we welcomed around 50 students and mentors for a tour of the hotel facilities and guest rooms, as well as the Farm by the Ocean, part of our Farm Together integrated green community project. The tour showcased how sustainability is integrated into our hotel operations and was followed by an inspiring career sharing session on the tourism and service industries by our senior management team. Participants also visited the CORAL REEFStoration Centre to learn about our collaborative coral conservation and restoration work. In addition, we organised other fun and educational activities, including a job shadowing day, urban farming tours at the Hong Kong Gold Coast Hotel and the Tai O Culture Exploration.

Primary School English Activity Day

Sino Caring Friends continued to bring a lively and vibrant atmosphere to The Mission Covenant Church Holm Glad Primary School before the Easter holiday with the Primary School English Activity Day. Volunteers dressed in Robin Hood costumes enthusiastically interacted with numerous primary school students in English, letting them know that learning English can be fun and joyful.

支持年輕一代

共創明「TEEN」計劃

我們連續第二年參與香港政府籌劃的「共創明『TEEN』計劃」，以對香港未來繁榮發展表示支持。我們舉辦的活動包括「信和創科體驗日」和參觀「活化珊瑚中心」。

2024年4月，近70名「共創明『TEEN』計劃」的學員和導師一同參加「信和創科體驗日」，參觀最新成立、位於朗壹廣場的「信和創意研發室」及The Spark。透過導賞活動及科技產品體驗，啟發學員的創意及科學思維。

香港富麗敦海洋公園酒店亦接待了約50名學生及導師，參觀酒店設施、客房，以及我們的綜合綠色社區項目「一喜種田」的海洋農莊。在是次參觀中，酒店的高級管理團隊展示如何將可持續發展融入於酒店營運中，並分享具啟發性的旅遊和服務行業職業發展資訊。參加者亦參觀「活化珊瑚中心」，藉以了解我們在保護和復修珊瑚方面的工作。此外，我們亦舉辦其他寓教於樂的活動，包括「工作影子日」、香港黃金海岸酒店的都市耕作體驗和大澳文化探索之旅。

小學英語活動日

臨近復活節假期，「信和友心人」繼續參與於基督教聖約教會堅樂小學舉辦的小學英語活動日，為小學生帶來生動活潑的英語會話氛圍。義工身穿羅賓漢戲服，熱情地與一眾小學生以英語交流，讓小朋友從充滿歡笑的愉快體驗中學習英語。

Support for Women in Need

Pink Walk 2023 Preparation Volunteer Work

In October 2023, Sino Caring Friends supported the Hong Kong Breast Cancer Foundation in preparing over 1,000 goodie bags for the participants of Pink Walk 2023. The charity event aimed to raise public awareness of breast cancer threats while also raising funds to support the recovery of breast cancer patients in Hong Kong. The event also facilitated breast health promotion activities, including education and breast screening.

Support for Less-resourced Families and the Elderly

Generations Connect

In November 2022, the Group and the Ng Teng Fong Charitable Foundation, in collaboration with the School of Nursing, LKS Faculty of Medicine of the University of Hong Kong ("HKUMed"), as well as charitable organisations and NGOs, launched a two-year "Generations Connect" project to create a platform for over 1,000 healthcare professional students and volunteers to provide community intervention and behavioural coaching to 10,000 elderly members in Hong Kong. Integrating the concept of e-health literacy, emphasising preventive care and self-care management, the project aims to help the elderly keep abreast of practical e-health tools to improve physical and emotional wellbeing. In March 2024, Sino Caring Friends joined HKU students for a community visit to Tsz Wan Shan, where they spent a day distributing gifts to the elderly and teaching them how to access health insights and apps on electronic devices.

支持有需要的婦女

乳健同行2023義務籌備工作

2023年10月，「信和友心人」支持香港乳癌基金會，為「乳健同行2023」的參加者準備1,000多份福袋。是次慈善活動，旨在提高公眾對乳癌威脅的認識，並藉此機會籌集善款，支援香港乳癌康復者。活動亦包括教育和預防檢查等推廣活動，以提升對乳房健康的關注。

支援基層家庭和長者

耆青連心樂融融

2022年11月，集團與黃廷方慈善基金聯同香港大學李嘉誠醫學院（「港大醫學院」）護理學院、社福機構及非牟利機構合作推行為期兩年的「耆青連心樂融融計劃」，讓香港超過1,000名護理學生和義工透過心理介入和行為指導服務連繫10,000名在香港的長者。計劃融合電子健康素養的概念，目的是協助長者掌握實用的電子健康軟件，並強調預防保健和自我健康管理，從而改善身心健康狀況。2024年3月，「信和友心人」的義工與香港大學的學生一起前往慈雲山進行社區探訪，派發禮物給長者，並教導他們如何使用電子設備獲取健康資訊和使用應用程式。

Generations Connect is a platform for healthcare professional students and volunteers to provide community intervention and behavioural coaching to the elderly in Hong Kong.

「耆青連心樂融融」平台，讓護理學生和義工以心理介入和行為指導服務協助香港長者。

The Hong Kong Government's Pilot Programme, Community Living Room, aims to provide targeted support to households residing in subdivided units and improve their quality of life. (Photo Credit: Information Services Department of the Hong Kong Government)
香港政府的「社區客廳試行計劃」集中扶助劏房戶，提升其生活質素。（相片來源：香港政府新聞處）

Opening of Community Living Room

Sino Group and the Ng Teng Fong Charitable Foundation have joined hands in providing the venue and fitting out for the Hong Kong Government's Pilot Programme, titled Community Living Room, which aims to improve the quality of living of and foster a stronger sense of contentment and happiness amongst sub-divided unit households. Located at Fuk Wah Street in Sham Shui Po, the first Community Living Room offers a spacious renovated area that is operated by The Lok Sin Tong Benevolent Society, Kowloon. The venue provides cooking area & equipment, dining spaces, a living room, shower facilities, self-service laundry, and a study and learning space with computers, creating a warm and inviting environment for sub-divided unit households to connect, learn and grow together. In addition to the physical space, the programme also provides informative talks, interest classes and homework tutoring for students.

Having commenced operations in December 2023, the Sham Shui Po Community Living Room is expected to serve at least 500 sub-divided unit households in the next three years, with about 80,000 attendees per year. As at the publication of this Report, a second Community Living Room was opened in Hung Hom in July 2024, further extending our commitment to improving community living conditions.

社區客廳開幕

信和集團與黃廷方慈善基金攜手合作，為香港政府的「社區客廳試行計劃」提供場地及裝修。計劃的目的是為了改善劏房戶的生活質素，增強他們對社區的獲得感和幸福感。位於深水埗福華街的首個社區客廳由九龍樂善堂負責營運，提供的翻新空間十分寬敞，當中設有備餐間、飯廳、客廳、淋浴間、自助洗衣站和備有電腦的學習空間，為劏房戶創造溫馨和關愛的生活環境，讓他們能互相交流、學習和成長。除了實體空間，計劃亦提供資訊性講座、興趣班和學生功課輔導等。

深水埗的社區客廳已於2023年12月投入營運，預計未來三年能惠及最少500個劏房戶，每年服務共約80,000人次。截至本報告發表日期止，第二個社區客廳位於紅磡，亦已於2024年7月投入服務，進一步履行我們改善社區生活質素的承諾。

Sino Caring Friends partnered with the Pei Ho (Ming Gor) Charity Foundation to serve the community. Sino Caring Friends prepared about 200 meal boxes at Pei Ho Counterparts restaurant and distributed them to elderly living in Sham Shui Po area.

「信和友心人」與北河（明哥）慈善基金合作舉辦周末義工活動，於北河同行製作約200個飯盒，並分發給居住於深水埗區內的長者。

Drink Donations

Amidst high temperatures from July to September 2023, Sino Caring Friends led a summer volunteer service. Volunteers joined hands with local primary schools to distribute over 23,000 cans of YEO's drinks throughout Hong Kong. In collaboration with nine community partners, we helped the community persevere through the heat in Sau Mau Ping, Sham Shui Po, Tak Kok Tsui, Wan Chai, Fanling, Tuen Mun and Tin Shui Wai.

Meal Box Distribution

In August 2023, the Group's volunteer team, Sino Caring Friends, partnered with the Pei Ho (Ming Gor) Charity Foundation to prepare around 200 meal boxes at the Pei Ho Counterparts restaurant for the less-resourced elderly members living in Sham Shui Po. Additionally, we supported the opening of a vegetarian restaurant, Veggies Lotus, in Tuen Mun to broaden the "Community Canteen" service. Veggies Lotus provided 17,000 vegetarian meal boxes between April 2023 and May 2024, bringing nutritious meals to the less-resourced.

Supporting Food Angel

Since December 2023, the Group has been working with Food Angel, a non-profit organisation that rescues edible surplus food from food establishments, to organise regular volunteer services. Our volunteers prepare meal boxes for individuals in need of food aid and learn more about Food Angel's work, allowing them to give back to the community. During the reporting period, our volunteers prepared a total of 56,000 meal boxes.

飲品捐贈

2023年7月至9月期間，香港的天氣炎熱，氣溫甚高。「信和友心人」舉辦夏季義工服務活動，帶領義工與本地小學學生，在全港派發逾23,000罐楊協成飲料。我們與九個社區夥伴合作，協助秀茂坪、深水埗、大角咀、灣仔、粉嶺、屯門和天水圍等社區度過酷熱的天氣。

飯盒派發

2023年8月，集團的義工隊「信和友心人」與北河（明哥）慈善基金合作，在北河同行的社區飯堂為居住於深水埗的基層長者準備了約200個飯盒。此外，我們支持推動「社區飯堂」社企服務，支援素食餐廳「清荷淨葉」於屯門開設社區飯堂，於2023年4月至2024年5月期間派發共17,000份素食飯盒，為基層人士帶來營養豐富的膳食。

支持惜食堂

自2023年12月，集團與惜食堂合作舉行定期的義工服務。惜食堂為一間致力向餐廳回收仍可食用之剩餘食物的非牟利機構。我們的義工為有需要食物援助的人士準備飯盒，並從中了解更多有關惜食堂的工作，藉以回饋社區。報告期內，我們的義工共準備了56,000份飯餐。

Supporting Less-resourced Children and Seniors

In June 2024, The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore partnered with Filos Community Services to host two groups: less-resourced children and seniors. The first group, which comprised 13 children, enjoyed a dinner at The Fullerton Hotel Singapore followed by a guided tour to experience the i Light installations and learn about sustainability. The second group, seniors from the Filos Community Services Active Ageing Centre, participated in a Fullerton Monument Tour followed by a lively conversation over dinner at The Fullerton Hotel Singapore. Both events were facilitated by volunteers from The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore.

Kheng Chiu Loke Tin Kee Home Visit

Celebrating the seventh day of the Chinese New Year, also known as "renri", colleagues from The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore spread festive cheer to elderly members at Kheng Chiu Loke Tin Kee Home. The activities included a series of games, karaoke and the distribution of our Chinese New Year goodies, handcrafted by our volunteer team. The memorable afternoon concluded with a vibrant "Lohei" session to usher in good health and prosperity throughout the year.

Volunteer Services

Volunteer Incentive Scheme 2023

Since 2011, our Volunteer Incentive Scheme has encouraged colleagues to volunteer during office hours for at least one day a year. Colleagues participating in the Group's volunteer activities during their time off for 20 cumulative hours or more in a calendar year are entitled to one day of Volunteer Service Leave. During the reporting period, a record-high 46 volunteers received awards with incentives, including travel packages, hotel packages and various coupons as a result of their service.

Hong Kong Volunteer Award

Recognising the thriving culture of volunteering amongst employees, Sino Group received the Top Ten Highest Volunteer Hours and the Excellence Gold Award at the "Hong Kong Volunteer Award 2023", a territory-wide scheme co-organised by the Home and Youth Affairs Bureau of the Hong Kong Government and the Agency for Volunteer Service. We were honoured to be amongst the top ten corporates with 1,000 or more full-time employees in terms of the overall number of volunteer hours, and to be recognised for achieving more than 30,000 total volunteer hours.

支援基層兒童和長者

2024年6月，新加坡富麗敦酒店和新加坡富麗敦海灣酒店與「天友社區服務中心」合作，分別接待基層兒童和長者。第一組共13名兒童，他們在新加坡富麗敦酒店享用晚餐，然後在導遊的帶領下參觀「i Light燈光裝置」，及學習可持續發展的知識。第二組的長者來自「天友社區服務活力樂齡中心」，他們參加富麗敦文化導賞團後，於新加坡富麗敦酒店享用晚餐，並在融樂的氣氛中暢談。兩項活動均在來自新加坡富麗敦酒店和新加坡富麗敦海灣酒店的義工協助下完滿結束。

瓊州樂善居探訪活動

為慶祝農曆新年初七「人日」，新加坡富麗敦酒店和新加坡富麗敦海灣酒店的同事藉著「人日」為居住在瓊州樂善居的長者帶來喜慶氣氛。活動包括一系列遊戲、卡拉OK及派發賀年福袋和義工團隊製作的手工美點。這難忘的下午以賀年食品「撈起」作結，迎來一年的健康和繁榮。

義工服務

義工服務獎勵計劃2023

自2011年，我們的「義工服務獎勵計劃」鼓勵員工每年最少一天於辦公時間內參與義工服務。員工於非工作時段參加集團的義工活動，若於同一曆年內累計20個服務小時或以上，便可享義工服務假期一天。報告期內，共有46位員工獲得嘉許，創歷年新高。我們以旅遊套票、酒店住宿套票、自助餐券或禮券以表謝意。

香港義工獎

信和集團於香港政府民政及青年事務局與義務工作發展局合辦的「香港義工獎2023」中榮獲「年度十大最高義工時數」和「卓越金獎」，肯定我們義工服務的貢獻。我們非常榮幸，憑藉超過1,000名全職員工的參與，合共超過30,000小時的總服務時數備受認可，成為最高義工時數的十大機構之一。

Coming Together for the Community

凝聚社區力量

Sino Caring Friends, our corporate volunteer team, has been lending a helping hand to uplift less-resourced families across Hong Kong since 2008.

自2008年，我們的集團義工團隊「信和友心人」一直致力為香港各區的基層家庭提供協助。

Under the guidance of our volunteers, every student wholeheartedly engaged in the 'Christmas Orienteering' activities, striving to score points for their teams and embrace the excitement and joy of Christmas.

「聖誕定向活動」在義工團隊的帶領下，每位同學都全情投入為隊伍爭取分數，以興奮又愉快的心情迎接聖誕。

To foster a sense of care within the community, we invited primary school students to participate in volunteer services for less-resourced elderly members, children and youth.

為促進關懷社區的意識，我們邀請小學生參與義工活動，為基層長者、兒童和青少年服務。

Sino Caring Friends engages our staff, their families, friends and business partners in volunteer activities in partnership with community partners. During the reporting period, Sino Caring Friends organised more than 400 activities, with more than 1,600 volunteers participating in services for over 101,000 less-resourced seniors, children and youths and 3,200 families. In total, we performed over 210,000 hours of volunteer service in Hong Kong.

Looking ahead, we will continue to work with like-minded community partners to support those in need. The following highlights showcase some of our activities during the reporting year.

Mid-Autumn Festival Activities

In September 2023, we collaborated with seven community partners to extend our care and blessings to underprivileged families throughout our celebration of the Mid-Autumn Festival. Sino Caring Friends distributed over 2,000 gift packs and mooncakes to deserving families. Apart from distributing gift packs at community centres, Sino Caring Friends also visited subdivided units and squatters to bring joy to these communities. In addition, the Group also joined hands with Singapore International School (Hong Kong) to spread festive blessings in Sham Shui Po, distributing gift packs to families living in subdivided units.

Christmas Activities and Christmas Elderly Dinner

Sino Caring Friends organised in numerous volunteer activities during the Christmas season. Volunteers prepared Christmas gifts for members of the Community Living Room and children's homes and shared a warm evening of dinner and a tour around the Tsim Sha Tsui East area with a group of elderly home residents. We also hosted twelve sessions of Christmas Orienteering at Hong Kong Gold Coast, offering enjoyable and educational team-building games to about 500 primary school students from our community partners.

Chinese New Year Activities

Sino Caring Friends collaborated with 10 community partners to visit underprivileged families, the elderly members living alone and residents in subdivided flats to celebrate the Chinese New Year. Sino Caring Friends invited students from two primary schools to conduct home visits and to play games with the elderly at the elderly centre, allowing these student-volunteers to send their heartfelt blessings and to cultivate their sense of care to the community.

「信和友心人」致力與社區夥伴合作，並推動員工、親友和商業夥伴參加義工活動。報告期內，「信和友心人」舉辦逾400項活動，超過1,600名義工參與，為超過101,000名來自基層的長者、兒童和青少年，以及3,200個家庭提供服務。於香港的義工服務總時數超過210,000小時。

展望未來，我們將繼續與志同道合的社區夥伴合作，支援有需要人士。報告期內的活動重點如下。

中秋節活動

2023年9月，我們與七個社區夥伴合作，在中秋節慶期間為基層家庭送上關懷和祝福。「信和友心人」捐贈逾2,000份禮品包和月餅。除了在社區中心派發禮品外，「信和友心人」的義工亦探訪劏房戶和寮屋居民，為這些社區送上歡樂。此外，集團亦與新加坡國際學校（香港）合作，向居住在深水埗的劏房住戶派發禮品包。

聖誕節活動和冬日長者送暖夜

「信和友心人」在聖誕佳節期間舉辦多項義工服務活動。義工為「社區客廳」和「兒童之家」的成員送上聖誕禮物。另外亦與一眾居於安老院的長者共享溫暖晚宴，以及遊覽尖東。我們亦在香港黃金海岸共舉辦了12節「聖誕定向活動」，為約500名來自社區合作夥伴的小學生帶來益智的團隊合作遊戲。

農曆新年活動

「信和友心人」與十個社區夥伴合作，探訪基層家庭、獨居長者，以及居住在劏房的居民，與他們一起慶祝農曆新年。「信和友心人」亦分別帶領兩間小學的學生小義工上門探訪，並到長者中心與一眾「老友記」玩遊戲，讓學生小義工送上窩心的祝福，培養對社區的關懷。

Major Awards, ESG Memberships and Commitments

主要獎項、環境、社會及管治會籍和承諾

Major Awards 主要獎項

Awards/Recognition	獎項/嘉許名稱	Issuing Authority 主辦機構
Corporate Governance and Social Responsibility 企業管治及社會責任		
Hang Seng Corporate Sustainability Index Series (since 2012) • Constituent Member of the Hang Seng Corporate Sustainability Benchmark Index: Sino Land Company Limited	**恒生可持續發展企業指數系列（自2012年起）** • 恒生可持續發展企業基準指數成份股：信和置業有限公司	Hang Seng Indexes Company Limited 恒生指數有限公司
ESG Achievement Awards 2022/2023 • ESG Benchmark Awards – Platinum: Sino Land Company Limited • Best Sustainable Vision Award – Distinction: Sino Land Company Limited • ESG Learning and Development Award – Merit: Sino Land Company Limited • ESG Innovative Project Award – Distinction: Sino Land Company Limited • Criteria set by Funds Manager – Distinguished ESG Company – Distinction: Sino Land Company Limited • Outstanding Sustainability Dividend Award: Sino Land Company Limited	**環境、社會及企業管治成就大獎2022/2023** • 環境、社會、企業管治基準大獎 — 白金獎：信和置業有限公司 • 最佳可持續願景大獎 — 傑出獎：信和置業有限公司 • 環境、社會、企業管治學習與發展大獎 — 優異獎：信和置業有限公司 • 環境、社會、企業管治創新項目大獎 — 傑出獎：信和置業有限公司 • 基金經理標準 — 傑出環境、社會、企業管治公司大獎 — 傑出獎：信和置業有限公司 • 傑出持續派息獎：信和置業有限公司	Institute of ESG & Benchmark 環境、社會、企業管治及基準學會
BDO ESG Awards 2023 • ESG Report of the Year (Large Market Capitalisation): Sino Land Company Limited • Best in ESG (Large Market Capitalisation): Sino Land Company Limited • Best in Reporting (Large Market Capitalisation): Sino Land Company Limited • Theme Award: Sino Land Company Limited	**BDO環境、社會及管治大獎2023** • ESG年度大獎（大市值）：信和置業有限公司 • ESG最佳表現大獎（大市值）：信和置業有限公司 • 最佳ESG報告大獎（大市值）：信和置業有限公司 • 主題大獎：信和置業有限公司	BDO Limited 香港立信德豪會計師事務所有限公司
Hong Kong ESG Reporting Awards 2023 • Best ESG Report (Large-cap) – Grand Award: Sino Land Company Limited • Best GRI Report – Grand Award: Sino Land Company Limited • Carbon Neutral Award – Grand Award: Sino Land Company Limited • GRESB x HERA Excellence in Real Estate (Development Benchmark) – Grand Award: Sino Land Company Limited	**香港環境、社會及管治報告大獎2023** • 最佳ESG報告獎（大市值）— 大獎：信和置業有限公司 • 最佳GRI報告獎 — 大獎：信和置業有限公司 • 卓越碳中和獎 — 大獎：信和置業有限公司 • GRESB X HERA卓越房地產獎（發展基準指標）— 大獎：信和置業有限公司	Alaya Consulting 本色顧問
HR Distinction Awards 2023 • Excellence in ESG Strategy – Silver: Sino Group	**人力資源卓越大獎2023** • 卓越ESG策略大獎 — 銀獎：信和集團	Human Resources Online

Awards/Recognition	獎項/嘉許名稱	Issuing Authority 主辦機構
Social Enterprise Supporter Award 2023 • SE Supporter Award Plus Awardee: Sino Group	**支持社企機構嘉許計劃 2023** • 傑出支持社企機構：信和集團	Fullness Social Enterprises Society Limited 豐盛社企學會有限公司
Hong Kong Corporate Governance and ESG Excellence Awards 2023 • Awards of Excellence in ESG (Hang Seng Composite Index Constituent Companies): Sino Land Company Limited	**香港公司管治與環境、社會及管治卓越獎 2023** • 環境、社會及管治卓越獎（恒生綜合指數成份股公司）：信和置業有限公司	The Chamber of Hong Kong Listed Companies, the Centre for Corporate Governance and Financial Policy of the Hong Kong Baptist University 香港上市公司商會、香港浸會大學公司管治與金融政策研究中心
TVB ESG Awards 2023 • Outstanding ESG Award: Sino Land Company Limited • Best in ESG Practices: Sino Land Company Limited • Best in ESG Report: Sino Land Company Limited • ESG Project Innovation Award: Sino Land Company Limited • Innovative Climate Technology Award: Sino Land Company Limited	**TVB 環境、社會及管治大獎 2023** • ESG年度卓越大獎：信和置業有限公司 • ESG最佳表現大獎：信和置業有限公司 • ESG最佳報告大獎：信和置業有限公司 • ESG項目創新大獎：信和置業有限公司 • 創新氣候科技大獎：信和置業有限公司	Television Broadcasts Limited 電視廣播有限公司
The Asset ESG Corporate Awards 2023 • Platinum Award: Sino Land Company Limited • Best Initiative in Environmental Responsibility: CORAL REEFStoration • Best Sustainability Team: Sino Land Company Limited	**財資 ESG企業大獎 2023** • 鉑金獎：信和置業有限公司 • 最佳環境責任：活化珊瑚行動 • 最佳可持續發展團隊：信和置業有限公司	The Asset 《財資》雜誌
ESG Leading Enterprise Awards 2023 • ESG Leading Enterprise Award (Category I: Market Capitalisation over HK$20 billion): Sino Land Company Limited • Leading Environmental Initiative Award: Sino Land Company Limited	**ESG 領先企業大獎 2023** • ESG 領先企業大獎（企業組別一：市值超過 200 億港元）：信和置業有限公司 • 領先環保項目：信和置業有限公司	Bloomberg Businessweek/ Chinese Edition, Deloitte 《彭博商業周刊/中文版》、德勤
Hong Kong Green and Sustainable Finance Awards 2023 • Outstanding Award for Climate Disclosure Contribution: Sino Land Company Limited • Outstanding Award for ESG Disclosure Contribution: Sino Land Company Limited	**香港綠色和可持續金融大獎 2023** • 傑出氣候披露貢獻大獎：信和置業有限公司 • 傑出ESG披露貢獻大獎：信和置業有限公司	Hong Kong Quality Assurance Agency 香港品質保證局
UNSDG Achievement Awards Hong Kong 2023 • Grand Award: Sino Group • Organisation Award – Gold: Sino Group • Project Award (Individual SDG Award – Goal 14: Life Below Water): CORAL REEFStoration	**聯合國可持續發展目標香港成就獎 2023** • 大獎：信和集團 • 機構獎項 — 金獎：信和集團 • 項目獎項（可持續發展目標獎 — 目標 14：海洋生態）：活化珊瑚行動	Green Council 環保促進會

Awards/Recognition	獎項/嘉許名稱	Issuing Authority 主辦機構
Hong Kong Volunteer Award 2023 • Top Ten Highest Volunteer Hours (Group 1: Corporate with 1,000 or above full-time employees): Sino Group • Excellence Gold Award: Sino Group	**香港義工獎 2023** • 年度十大最高義工時數(組別一：全職僱員人數 1,000 人或以上之商業機構)：信和集團 • 卓越金獎：信和集團	The Home and Youth Affairs Bureau of the Hong Kong Government and the Agency for Volunteer Service 香港政府民政及青年事務局、義務工作發展局
CTgoodjobs Best HR Awards 2023 • Employer of the Year – Grand Award: Sino Group • Best ESG Award – Grand Award: Sino Group • Best Graduate and Management Trainee Programme Award – Grand Award: Sino Group • Best Employee Health & Safety Programme Award – Grand Award: Sino Property Services • Best Family-friendly Employment Policy Award – Grand Award: Sino Property Services • Best in HR Digitalisation Award – Gold Award: Sino Property Services	**CTgoodjobs Best HR Awards 2023** • 年度僱主 — 傑出大獎：信和集團 • 最佳環境、社會及管治大獎 — 傑出大獎：信和集團 • 最佳畢業生及管理培訓生招聘大獎 — 傑出大獎：信和集團 • 最佳員工健康及安全計劃大獎 — 傑出大獎：信和管業優勢 • 最佳關顧員工家庭計劃大獎 — 傑出大獎：信和管業優勢 • 最佳人力資源數碼化大獎 — 金獎：信和管業優勢	Career Times Online Limited
The CRECCHKI Real Estate ESG Awards 2023 • Chairman's Pick of Excellence: Sino Group • Outstanding Performance (Green Building) – Merit : The Fullerton Ocean Park Hotel Hong Kong	**《房地產 — 環境、社會及企業管治大獎》粵港澳大灣區 2023** • 大會最佳卓越大獎：信和集團 • 傑出表現獎(綠色建築) — 優秀獎：香港富麗敦海洋公園酒店	China Real Estate Chamber of Commerce Hong Kong and International Chapter (CRECCHKI) 全國工商聯房地產商會香港及國際分會
Elite Partnership Award 2023 • Elite Partnership Award – Corporate Partners: Sino Group	**卓越夥伴大獎 2023** • 卓越夥伴大獎 — 商界夥伴：信和集團	Hong Kong Red Cross Blood Transfusion Service 香港紅十字會輸血服務中心
HSBC Living Business Awards 2023 • SDGs Awards (Goal 7: Affordable and Clean Energy) – Gold Award: China Hong Kong City • ESG Awards – Certificate of Excellence: 8 managed properties • ESG Awards – Certificate of Merit: 4 managed properties	**滙豐營商新動力獎勵計劃 2023** • 可持續發展目標獎(目標 7：經濟適用的清潔能源)— 金獎：中港城 • 環境、社會及管治獎 — 傑出獎狀：8項管理物業 • 環境、社會及管治獎 — 優異獎狀：4項管理物業	The Hong Kong and Shanghai Banking Corporation Limited, Business Environment Council 香港上海滙豐銀行有限公司、商界環保協會
Ming Pao ESG Award 2024 • Excellent ESG Enterprise Award – Listed Company (Real Estate): Sino Group • Elite of Sustainability Performance Award: Sino Group	**《明報》環境、社會及企業管治大獎 2024** • 卓越ESG企業大獎 — 上市公司（地產）：信和集團 • 傑出可持續發展領袖大獎：信和集團	Ming Pao and the Institute of ESG & Benchmark 《明報》、環境社會及企業管治基準學會
Hong Kong Green and Sustainability Contribution Awards 2024 • Outstanding Award for Contribution to Sustainable Property (Property Management) – Promote Environmental Protection: Sino Estates Management Limited • Gold Seal for Contribution to Sustainable Property: 27 managed properties • Advocate of Sustainable Property: 6 managed properties	**香港綠色和可持續貢獻大獎 2024** • 傑出可持續發展物業貢獻大獎(物業管理) — 推動綠色環保：信和物業管理有限公司 • 可持續發展物業貢獻金章：27項管理物業 • 可持續發展物業倡行者：6項管理物業	Hong Kong Quality Assurance Agency 香港品質保證局

Awards/Recognition	獎項/嘉許名稱	Issuing Authority 主辦機構
Happy Company Label 2023 • Happy Company Logo: Sino Administration Services Limited, Sino Estates Management Limited, Sino Parking Services Limited, Sino Security Services Limited, Best Result Environmental Services Limited and 111 managed properties	**開心工作間推廣計劃2023** • 「開心工作間」標誌：信和行政服務有限公司、信和物業管理有限公司、信和停車場管理有限公司、信和護衛有限公司、恒毅環衛服務有限公司及111項管理物業	Promoting Happiness Index Foundation 香港提升快樂指數基金
Privacy-Friendly Awards 2023 • Gold Award: Sino Group	**私隱之友嘉許獎2023** • 金獎：信和集團	Office of the Privacy Commissioner for Personal Data 個人資料私隱專員公署
Caring Company Scheme 2023/24 • 20 Years Plus Caring Company Logo: Sino Group, Sino Estates Management Limited • 15 Years Plus Caring Company Logo: Sino Security Services Limited, Sino Parking Services Limited, Best Result Environmental Services Limited, Regentville Shopping Mall, China Hong Kong City, tmtplaza • 10 Years Plus Caring Company Logo: Avon Mall, Olympian City, Citywalk, Citywalk 2, Island Resort Mall, Gold Coast Piazza • 5 Years Plus Caring Company Logo: Skyline Tower, The Waterside Shopping Arcade, The Astrid, Sunley Centre • Caring Company Logo: Shatin Galleria	**「商界展關懷」計劃2023/24** • 20年Plus「商界展關懷」標誌：信和集團、信和物業管理有限公司 • 15年Plus「商界展關懷」標誌：信和護衛有限公司、信和停車場管理有限公司、恒毅環衛服務有限公司、帝庭軒（商場）、中港城、屯門市廣場 • 10年Plus「商界展關懷」標誌：碧湖商場、奧海城、荃新天地、荃新天地2、藍灣廣場、香港黃金海岸商場 • 5年Plus「商界展關懷」標誌：宏天廣場、雅濤居（商場）、雅麗居、崇利中心 • 「商界展關懷」標誌：沙田商業中心	Hong Kong Council of Social Service 香港社會服務聯會

Quality and Customer Service 品質及顧客服務

BCI Asia Awards 2023 • Top 10 Hong Kong Developer: Sino Land Company Limited	**BCI亞洲大獎2023** • 香港十大地產發展商：信和置業有限公司	BCI Asia
Hong Kong Professional Building Inspectors Academy Awards 2023 • Quality Building – Developer: Grand Victoria • Five-star Residence – Developer: Grand Victoria, ONE SOHO, La Marina • Five-star Gym Room – Developer: Grand Victoria, La Marina • Five-star Residence – Building Manager: Grand Victoria, ONE SOHO • Best Handover Team: Grand Victoria • Quality Sub-contractor – Cleaning: Best Result Environmental Services Limited (Grand Victoria, ONE SOHO)	**建造及裝修業優秀大獎2023** • 優秀屋苑獎（發展商）：維港滙 • 五星級屋苑（發展商）：維港滙、ONE SOHO、揚海 • 五星級屋苑健身室（發展商）：維港滙、揚海 • 五星級屋苑（物業管理公司）：維港滙、ONE SOHO • 最佳交樓服務團隊：維港滙 • 優質承辦商（清潔）：恒毅環衛服務有限公司（維港滙、ONE SOHO）	Hong Kong Professional Building Inspectors Academy 香港專業驗樓學會
Condé Nast Traveler Readers' Choice Awards 2023 • Best Hotels in Australia & New Zealand: The Fullerton Hotel Sydney • Top 10 Hotels in Singapore: The Fullerton Hotel Singapore, The Fullerton Bay Hotel Singapore	**Condé Nast Traveler Readers' Choice Awards 2023** • 澳洲和紐西蘭最佳酒店：悉尼富麗敦酒店 • 十大新加坡最佳酒店：新加坡富麗敦酒店、新加坡富麗敦海灣酒店	Condé Nast Traveler

Awards/Recognition	獎項/嘉許名稱	Issuing Authority 主辦機構
Brand Design Awards 2024 • Grand Award of the Year – Property Developer: Sino Group • Best Sustainability Brand Awards – Property Developer: Sino Group • Best Sustainability Brand Awards – Office and Retail Complex: One North	**BDA最佳設計品牌大獎2024** • 年度大獎 — 房地產發展商：信和集團 • 最佳永續發展品牌大獎 — 房地產發展商：信和集團 • 最佳永續發展品牌大獎 — 寫字樓及零售綜合：朗壹廣場	Hong Kong Designers Association 香港設計師協會
IFMA Asia Pacific Awards of Excellence 2022/23 • 13 awards received	**國際設施管理協會亞太區卓越大獎2022/23** • 13個獎項	International Facility Management Association 國際設施管理協會
Hong Kong Service Awards 2024 • Property Management Award: Sino Estates Management Limited	**香港服務大獎2024** • 物業管理大獎：信和物業管理有限公司	East Week Magazine 《東周刊》
Best Security Services Awards • New Territories North Region Best Security Services Awards 2022: 384 awards received • Kowloon West Best Security Services Awards 2022: 57 awards received • Hong Kong Island Best Security Services Awards 2022/2023: 24 awards received • Kowloon East Best Security Services Awards 2022/2023: 23 awards received	**最佳保安服務選舉** • 「新界北總區最佳保安服務選舉2022」：384個獎項 • 「西九龍最佳保安服務選舉2022」：57個獎項 • 「港島總區最佳保安服務選舉2022/2023」：24個獎項 • 「東九龍最佳保安服務選舉2022/2023」：23個獎項	Regional Crime Prevention Offices 總區防止罪案辦公室
Customer Service Excellence Award 2023 • Team Award – Counter Service – Bronze Award: China Hong Kong City	**優質顧客服務大獎2023** • 優秀組別獎 — 櫃員服務 — 銅獎：中港城	The Hong Kong Association for Customer Service Excellence 香港優質顧客服務協會
Travel + Leisure Luxury Awards Asia Pacific 2024 • Hotel Pools (Hong Kong): The Fullerton Ocean Park Hotel Hong Kong • Hotel Spas (Singapore): The Fullerton Spa	**Travel + Leisure Luxury Awards Asia Pacific 2024** • 酒店游泳池（香港）：香港富麗敦海洋公園酒店 • 最佳酒店水療（新加坡）：富麗敦水療中心	Travel + Leisure
Forbes Travel Guide Star Award 2024 • Five-Star Rating: The Fullerton Bay Hotel Singapore • Four-Star Rating: The Fullerton Hotel Singapore	**《福布斯旅遊指南》星級獎項2024** • 五星級大獎：新加坡富麗敦海灣酒店 • 四星級大獎：新加坡富麗敦酒店	Forbes Travel Guide 《福布斯旅遊指南》
Business Traveller Asia-Pacific Awards 2023 • Top 3 Best Independent Hotel: The Fullerton Bay Hotel Singapore • Top 3 Best Independent Hotel: The Fullerton Hotel Singapore • Top 3 Best Business Hotel in Singapore: The Fullerton Hotel Singapore • Best Independent Hotel Brand: The Fullerton Hotels and Resorts	**亞太《商旅》大獎2023** • 三大最佳獨立酒店：新加坡富麗敦海灣酒店 • 三大最佳獨立酒店：新加坡富麗敦酒店 • 三大最佳商務酒店：新加坡富麗敦酒店 • 最佳獨立酒店品牌：富麗敦酒店集團	Business Traveller Asia-Pacific 亞太《商旅》雜誌

Awards/Recognition	獎項/嘉許名稱	Issuing Authority 主辦機構
NSW Accommodation Australia Awards for Excellence 2023 • Outstanding Community Contribution: The Fullerton Hotel Sydney • Hotel Executive of The Year: The Fullerton Hotel Sydney • Conference and Events Venue of the Year: The Fullerton Hotel Sydney	**NSW Accommodation Australia Awards for Excellence 2023** • Outstanding Community Contribution：悉尼富麗敦酒店 • Hotel Executive of The Year：悉尼富麗敦酒店 • Conference and Events Venue of the Year：悉尼富麗敦酒店	Accommodation Australia NSW
Australian Hotels Association National Awards for Excellence 2023 • Excellence in Service – Accommodation Division: The Fullerton Hotel Sydney	**Australian Hotels Association National Awards for Excellence 2023** • Excellence in Service — Accommodation Division：悉尼富麗敦酒店	Australian Hotels Association
Environment 環境		
Green Building Award 2023 • Green Building Leadership (Developers) – Pioneer Award: Sino Group • New Buildings: Completed Projects (Residential) – Grand Award: ONE SOHO • Existing Buildings: Facilities Management – Grand Award: Olympian City • Existing Buildings: Facilities Management – Merit Award: China Hong Kong City	**環保建築大獎 2023** • 綠建領導（發展商）— 先鋒大獎：信和集團 • 新建建築：已落成項目（住宅）— 大獎：ONE SOHO • 既有建築：設施管理 — 大獎：奧海城 • 既有建築：設施管理 — 優異獎：中港城	Hong Kong Green Building Council, Professional Green Building Council 香港綠色建築議會、環保建築專業議會
Hong Kong Awards for Environmental Excellence 2022 • Long Participation Award: Sino Estates Management Limited • Hotels and Recreational Clubs – Silver Award: The Fullerton Ocean Park Hotel Hong Kong • Property Management (Commercial & Industrial) – Silver Award: Olympian City • Property Management (Residential) – Certificate of Merit: Avon Park, Pacific Palisades	**香港環境卓越大獎 2022** • 長期參與獎：信和物業管理有限公司 • 酒店及康樂會所 — 銀獎：香港富麗敦海洋公園酒店 • 物業管理（工商業）— 銀獎：奧海城 • 物業管理（住宅）— 優異獎：碧湖花園、寶馬山花園	Environmental Campaign Committee 環境運動委員會
Hong Kong Green Awards 2023 • Innovative Initiative Award (Large Corporation) – High Replicability: Olympian City • Green Management Award – Service Provider (SME) – Bronze Award: Olympian City 1, Citywalk • Green Management Award – Service Provider (SME) – Merit Award: One SilverSea, Citywalk 2	**香港綠色企業大獎 2023** • 創新倡議獎 — 擴展性：奧海城 • 優越環保管理獎（服務供應商）— 銅獎：奧海城一期、荃新天地 • 優越環保管理獎（服務供應商）— 優異獎：一號銀海、荃新天地 2	Green Council 環保促進會
31st Green Power Hike • 25km Property Management Cup – 1st Runner-Up: Sino Estates Management Limited	**第三十一屆綠色力量環島行** • 物業管理盃 25 公里組 — 亞軍：信和物業管理有限公司	Green Power 綠色力量

Awards/Recognition	獎項/嘉許名稱	Issuing Authority 主辦機構
IAQ Certification Scheme 2024 • 20 Years Commitment Award: Haddon Court • 15 Years Commitment Award: Golden Plaza • 10 Years Commitment Award: Kwun Tong Harbour Plaza, Sino Plaza, Park Summit, Argyle Centre Phase 1 • "Excellent Class" Premises: 17 managed properties • "Good Class" Premises: Hong Kong Gold Coast Residence Clubhouse (Phase 2)	**室內空氣質素檢定計劃 2024** • 二十年長期參與獎：海天閣 • 十五年長期參與獎：萬金中心 • 十年長期參與獎：觀塘碼頭廣場、信和廣場、奧柏・御峯、旺角中心第一座 • 「卓越級」處所：17項管理物業 • 「良好級」處所：香港黃金海岸二期住客會所	Environmental Protection Department of the Hong Kong Government 香港政府環境保護署
CarbonCare Label 2023 • CarbonCare Star Label & CarbonCare Label: 5 managed properties	**低碳關懷標籤 2023** • 低碳關懷星級標籤、低碳關懷標籤：5項管理物業	CarbonCare InnoLab, Deloitte CarbonCare Asia 低碳想創坊、德勤低碳亞洲
BOCHK Corporate Low-Carbon Environmental Leadership Awards 2022 • Property Management Sector – Silver Award: Olympian City • 5+ Years EcoPioneer Logo: 8 managed properties, Perfect Green Supplies Company Limited • 3+ Years EcoPioneer Logo: 17 managed properties • EcoChallenger Certificate: 7 managed properties • EcoPartner Certificate: 44 managed properties, Perfect Green Supplies Company Limited	**中銀香港企業低碳環保領先大獎 2022** • 物業管理業 — 銀獎：奧海城 • 5年+參與環保先驅獎章：8項管理物業、綠玲瓏供應有限公司 • 3年+參與環保先驅獎章：17項管理物業 • 環保優秀企業證書：7項管理物業 • 環保傑出伙伴證書：44項管理物業、綠玲瓏供應有限公司	Federation of Hong Kong Industries, Bank of China (Hong Kong) Limited 香港工業總會、中國銀行(香港)有限公司
Excellent Intelligent Green Building Systems and Project Awards 2023 • Excellent Intelligent Green Building Performance Awards: tmtplaza Phase 1	**優秀智能綠建築系統及項目獎 2023** • 優秀智能綠色建築運作效能獎：屯門市廣場一期	Asian Institute of Intelligent Buildings 亞洲智能建築學會
Umbrella Bags Reduction Accreditation Programme 2023 • Industry Pioneer Award – Grand Award: Sino Estates Management Limited • Diamond Award: 48 managed properties • Gold Award: 1 managed property • Silver Award: 2 managed properties • Bronze Award: 1 managed property • Reduction Award: 27 managed properties • Best Promotion Award: 4 managed properties	**「減少使用/派發雨傘膠袋」審核認證計劃 2023** • 行業先驅獎 — 至尊大獎：信和物業管理有限公司 • 鑽石獎：48項管理物業 • 金獎：1項管理物業 • 銀獎：2項管理物業 • 銅獎：1項管理物業 • 減量大獎：27項管理物業 • 積極推廣大獎：4項管理物業	Greeners Action 綠領行動
Smart Energy Award 2023 • Low Carbon Driving Award: Sino Estates Management Limited • Joint Energy Saving Award: Sino Estates Management Limited	**創新節能企業大獎 2023** • 驅動低碳大獎：信和物業管理有限公司 • 齊心節能大獎：信和物業管理有限公司	CLP Power Hong Kong Limited 中華電力有限公司
Singapore Hotel Sustainability Award 2023/2024 • The Fullerton Hotel Singapore • The Fullerton Bay Hotel Singapore	**新加坡酒店可持續發展獎 2023/2024** • 新加坡富麗敦酒店 • 新加坡富麗敦海灣酒店	Singapore Hotel Association 新加坡酒店協會

Awards/Recognition	獎項/嘉許名稱	Issuing Authority 主辦機構
Health and Safety 健康及安全		
The 11th Best Property Safety Management Award • Best Property Management Award in Occupational Safety and Health – Silver Award: Exchange Tower – Merit Award: The Avenue • Safety Culture Award – Silver Award: Exchange Tower – Bronze Award: Olympian City – Merit Award: Skyline Tower • Best Performance Award – Bronze Award: Exchange Tower • Best Property Contractor in Occupational Safety and Health – Bronze Award: Best Result Environmental Services Limited (One North) • Heart Caring Organization Award – Excellence Organization: The Avenue – Merit Organization: Tsim Sha Tsui Centre, Empire Centre, Grand Central	**第十一屆最佳職安健物業管理大獎** • 最佳職安健物業管理大獎 — 銀獎：國際交易中心 — 優異獎：囍滙 • 安全文化大獎 — 銀獎：國際交易中心 — 銅獎：奧海城 — 優異獎：宏天廣場 • 最佳演繹獎 — 銅獎：國際交易中心 • 最佳職安健物業管理承辦商 — 銅獎：恒毅環衛服務有限公司（朗壹廣場） • 護心機構大獎 — 卓越機構：囍滙 — 良好機構：尖沙咀中心、帝國中心、凱滙	Occupational Safety and Health Council 職業安全健康局
Occupational Health Award 2023/24 • Grand Award (Joyful@Healthy Workplace Best Practices Award – Enterprise/Organisation Category): Best Result Environmental Services Limited • Outstanding Award (Joyful@Healthy Workplace Best Practices Award – Enterprise/Organisation): Citywalk • Outstanding Award (Joyful@Healthy Workplace Best Practices Award – Branch/SME Category): Grand Victoria • Merit Award (Joyful@Healthy Workplace Best Practices Award – Enterprise/Organisation): 148 Electric Road • Merit Award (Joyful@Healthy Workplace Best Practices Award – Branch/SME): The Avenue, One SilverSea	**職業健康大獎 2023/24** • 超卓機構大獎（好心情@健康工作間大獎 — 企業/機構組）：恒毅環衛服務有限公司 • 傑出機構大獎（好心情@健康工作間大獎 — 企業/機構組）：荃新天地 • 傑出機構大獎（好心情@健康工作間大獎 — 業務部/中小企組）：維港滙 • 良好機構大獎（好心情@健康工作間大獎 — 企業/機構組）：電氣道 148 號 • 良好機構大獎（好心情@健康工作間大獎 — 業務部/中小企組）：囍滙、一號銀海	Occupational Safety and Health Council 職業安全健康局
AED Anywhere for Anyone Programme • Big Heart Outstanding Performance Award: Sino Property Services	**「AED 睇得到 用得到」計劃** • 『有心機構』傑出表現獎：信和管業優勢	Fire Services Department of the Hong Kong Government 香港政府消防處
Hong Kong Smoke-free Leading Company Awards 2023 • Silver Award: Skyline Tower • Certificate of Merit: 81 awards received	**香港無煙領先企業大獎 2023** • 銀獎：宏天廣場 • 優異獎：81 個獎項	Hong Kong Council on Smoking and Health 香港吸煙與健康委員會
The 16th Outstanding OSH Employees Award • Bronze Award (Organization/Enterprise – Frontline Workers): Exchange Tower	**第十六屆全港傑出職安健員工嘉許計劃** • 銅獎（機構/企業組 — 前線員工）：國際交易中心	Occupational Safety and Health Council 職業安全健康局

Major ESG Memberships 主要環境、社會及管治會籍

Organisation 機構	ESG Memberships 環境、社會及管治會籍
Business Environment Council 商界環保協會	Council Member (Sino Land Company Limited) 特邀會員 (信和置業有限公司)
Employers' Federation of Hong Kong 香港僱主聯合會	Member (Sino Administration Services Limited, Sino Estates Management Limited, Sino Estates Services Limited, Sino Land Company Limited, Sino Parking Services Limited, Sino Security Services Limited, Perfect Green Supplies Company Limited, Best Result Environmental Services Limited) 會員 (信和行政服務有限公司、信和物業管理有限公司、信和物業服務有限公司、信和置業有限公司、信和停車場管理有限公司、信和護衛有限公司、綠玲瓏供應有限公司、恒毅環衛服務有限公司)
IFRS Foundation 國際財務報告準則基金會	IFRS Sustainability Alliance (Sino Land Company Limited) IFRS可持續發展聯盟 (信和置業有限公司)
Taskforce on Nature-related Financial Disclosures ("TNFD") 自然相關財務披露工作組	TNFD Fourm Member (Sino Land Company Limited) TNFD論壇成員 (信和置業有限公司)
The Chamber of Hong Kong Listed Companies 香港上市公司商會	Member (Sino Land Company Limited) 會員 (信和置業有限公司)
The Hong Kong Council of Social Service 香港社會服務聯會	Caring Company Patron's Club – Jade Member (Sino Group) 「商界展關懷」贊助人會 — 翡翠會員 (信和集團)
The Hong Kong General Chamber of Commerce 香港總商會	Member (Sino Land Company Limited) 會員 (信和置業有限公司)
The Hong Kong Green Building Council 香港綠色建築議會	Platinum Patron Member (Sino Land Company Limited) 鉑金贊助會員 (信和置業有限公司)
Urban Land Institute 城市土地學會	Asia Pacific Corporate Partner (Sino Group) 亞太企業會員 (信和集團)
Women Workplace Index ("WWi") 女性職場指數	Inaugural Founding Member (Sino Land Company Limited) 創始成員 (信和置業有限公司)

Major Commitments 主要承諾

Organisation 機構	Commitments 承諾
Business Environment Council 商界環保協會	BEC Net-zero Carbon Charter: Science-aligned Signatory (Sino Land Company Limited) 《BEC零碳約章》：符合科學的簽署機構 (信和置業有限公司)
Corporate Knights	Action Declaration on climate policy engagement (Sino Land Company Limited) 《參與氣候政策與行動宣言》(信和置業有限公司)
Science Based Targets initiative ("SBTi") 科學基礎目標倡議組織	Business Ambition for 1.5°C (Sino Land Company Limited) Business Ambition for 1.5°C (信和置業有限公司)
Task Force on Climate-related Financial Disclosures ("TCFD") 氣候相關財務信息披露工作組	TCFD Supporter (Sino Land Company Limited) TCFD支持機構 (信和置業有限公司)
Taskforce on Nature-related Financial Disclosures ("TNFD") 自然相關財務披露工作組	TNFD Early Adopter (Sino Land Company Limited) TNFD早期採用者 (信和置業有限公司)
UN Global Compact 聯合國全球契約	Signatory (Sino Land Company Limited) 簽署機構 (信和置業有限公司)
UN Women and UN Global Compact 聯合國婦女署及聯合國全球契約	Women's Empowerment Principles (Sino Land Company Limited) 《婦女賦權原則》(信和置業有限公司)

Progress on Key Sustainability Indicators

關鍵可持續發展指標的進展

Economic Performance 經濟表現

DIRECT ECONOMIC VALUE GENERATED (HK$ Million) 產生的直接經濟價值(百萬港元)	2023/2024	2022/2023	2021/2022
Total 總計	**Please refer to our Annual Report 2024 請參考 本公司2024年報**	Please refer to our Annual Report 2023 請參考 本公司2023年報	Please refer to our Annual Report 2022 請參考 本公司2022年報
ECONOMIC VALUE DISTRIBUTED (HK$ Million) 分配的經濟價值(百萬港元)			
Total 總計	**Please refer to our Annual Report 2024 請參考 本公司2024年報**	Please refer to our Annual Report 2023 請參考 本公司2023年報	Please refer to our Annual Report 2022 請參考 本公司2022年報
ECONOMIC VALUE RETAINED (HK$ Million) 留存的經濟價值(百萬港元)			
Difference between direct economic value generated and economic value distributed 產生的直接經濟價值減去分配的經濟價值	**Please refer to our Annual Report 2024 請參考 本公司2024年報**	Please refer to our Annual Report 2023 請參考 本公司2023年報	Please refer to our Annual Report 2022 請參考 本公司2022年報

Environmental Performance[1] 環境表現[1]

GREENHOUSE GAS ("GHG") EMISSIONS[2] (tonnes CO_2e) 溫室氣體排放量[2](公噸二氧化碳對等值)	2023/2024	2022/2023	2021/2022
Direct GHG Emissions (Scope 1) **直接溫室氣體排放量(範疇一)**	**3,864.8**	3,541.5	3,735.5
Property Management 物業管理	1,480.5	1,346.5	2,637.6
Construction Sites 建築工地	13.6	57.8	168.9
Hotels 酒店	2,370.8	2,137.2	929.0
Indirect GHG Emissions (Scope 2 – Market-based) **間接溫室氣體排放量(範疇二 — 基於市場的方法)**	**126,972.3**	127,120.9	117,284.1
Head Office 總部	564.4	631.0	491.7
Property Management 物業管理	109,897.9	107,999.1	105,477.3
Construction Sites 建築工地	158.8	986.2	1,069.8
Hotels 酒店	16,351.2	17,504.6	10,245.3
Indirect GHG Emissions (Scope 2 – Location-based) **間接溫室氣體排放量(範疇二 — 基於位置的方法)**	**126,972.3**	127,120.9	117,284.1
Head Office 總部	564.4	631.0	491.7
Property Management 物業管理	109,897.9	107,999.1	105,477.3
Construction Sites 建築工地	158.8	986.2	1,069.8
Hotels 酒店	16,351.2	17,504.6	10,245.3
Other Indirect GHG Emissions (Scope 3) **其他間接溫室氣體排放量(範疇三)**	**1,368.6**	1,401.9	2,099.9
Head Office 總部	73.5	43.6	0.5
Property Management 物業管理	928.0	998.3	1,880.0
Construction Sites 建築工地	22.3	25.6	65.8
Hotels 酒店	339.8	334.4	153.6

TOTAL GHG EMISSIONS INTENSITY (MARKET-BASED)[3] 溫室氣體總排放強度(基於市場的方法)[3]	2023/2024	2022/2023	2021/2022
Head Office (tonnes CO_2e/employee) 總部(公噸二氧化碳對等值/員工)	0.71	0.73	0.53
Property Management (tonnes CO_2e/m^2) 物業管理(公噸二氧化碳對等值/平方米)	0.022	0.021	0.022
Construction Sites (tonnes CO_2e/m^2) 建築工地(公噸二氧化碳對等值/平方米)	0.022	0.015	0.009
Hotels (tonnes CO_2e/visitor night) 酒店(公噸二氧化碳對等值/住客晚數)	0.053	0.064	0.067
TOTAL GHG EMISSIONS INTENSITY (LOCATION-BASED)[2,3] **溫室氣體總排放強度(基於位置的方法)[2,3]**			
Head Office (tonnes CO_2e/employee) 總部(公噸二氧化碳對等值/員工)	0.71	0.73	0.53
Property Management (tonnes CO_2e/m^2) 物業管理(公噸二氧化碳對等值/平方米)	0.022	0.021	0.022
Construction Sites (tonnes CO_2e/m^2) 建築工地(公噸二氧化碳對等值/平方米)	0.022	0.015	0.009
Hotels (tonnes CO_2e/visitor night) 酒店(公噸二氧化碳對等值/住客晚數)	0.053	0.064	0.067
ELECTRICITY CONSUMPTION (kWh) **用電量(千瓦時)**			
Sino Land **信和置業**	**287,847,270**	286,411,321	275,329,545
Head Office 總部	1,447,158	1,617,910	1,260,895
Property Management 物業管理	254,821,623	246,834,538	249,318,052
Construction Sites 建築工地	261,151	2,442,292	2,666,659
Hotels 酒店	31,317,339	35,516,581	22,083,939

ELECTRICITY INTENSITY 用電強度	2023/2024	2022/2023	2021/2022
Head Office (kWh/employee) 總部(千瓦時/員工)	1,595.5	1,752.9	1,369.1
Property Management (kWh/m^2) 物業管理(千瓦時/平方米)	49.6	47.0	48.1
Construction Sites (kWh/m^2) 建築工地(千瓦時/平方米)	29.3	34.1	17.8
Hotels (kWh/visitor night) 酒店(千瓦時/住客晚數)	87.5	113.2	130.2
FUEL CONSUMPTION 燃料耗用量			
Property Management – Ultra low sulphur diesel (L) 物業管理 — 超低硫柴油(公升)	15,571	13,241	10,131
Construction Sites – Ultra low sulphur diesel (L) 建築工地 — 超低硫柴油(公升)	5,396	13,017	64,514
Hotels – Gas (m^3) 酒店 — 燃氣(立方米)	1,423,657	1,302,803	562,402
FUEL INTENSITY 燃料耗用量強度			
Property Management – Ultra low sulphur diesel (L/m^2) 物業管理 — 超低硫柴油(公升/平方米)	0.003	0.003	0.002
Construction Sites – Ultra low sulphur diesel (L/m^2) 建築工地 — 超低硫柴油(公升/平方米)	0.6	0.2	0.4
Hotels – Gas (m^3/visitor night) 酒店 — 燃氣(立方米/住客晚數)	4.0	4.2	3.3
TOTAL ENERGY CONSUMPTION (kWh) 能源總耗量(千瓦時)	**297,481,744**	294,855,207	279,250,400
WATER CONSUMPTION[4] (m^3) 用水量[4](立方米)			
Sino Land 信和置業	**1,659,120**	1,777,985	1,480,570
Property Management 物業管理	1,239,642	1,375,707	1,188,200
Construction Sites 建築工地	23,422	15,121	49,895
Hotels 酒店	396,057	387,156	242,475

WATER INTENSITY 用水強度	2023/2024	2022/2023	2021/2022
Property Management (m^3/m^2) 物業管理（立方米/平方米）	0.2	0.3	0.2
Construction Sites (m^3/m^2) 建築工地（立方米/平方米）	2.63	0.21	0.33
Hotels (m^3/visitor night) 酒店（立方米/住客晚數）	1.1	1.2	1.4
NON-HAZARDOUS WASTE DISPOSAL[5] (tonnes) **無害廢物棄置量[5]（公噸）**			
Sino Land **信和置業**	**70,505.5**	51,338.6	75,288.0
Head Office 總部	15.6	18.7	12.5
Property Management 物業管理	65,310.6	44,524.3	48,892.3
Construction Sites 建築工地	1,011.8	2,391.0	25,511.3
Hotels 酒店	4,167.6	4,404.6	871.9
NON-HAZARDOUS WASTE INTENSITY **無害廢物棄置強度**			
Head Office (tonnes/employee) 總部（公噸/員工）	0.02	0.02	0.01
Property Management (tonnes/m^2) 物業管理（公噸/平方米）	0.01	0.01	0.01
Construction Sites (tonnes/m^2) 建築工地（公噸/平方米）	0.114	0.033	0.170
Hotels (tonnes/visitor night) 酒店（公噸/住客晚數）	0.01	0.01	0.01
HAZARDOUS WASTE DISPOSAL[6] (kg) **有害廢物棄置量[6]（公斤）**			
Sino Land **信和置業**	**2,378.0**	2,021.9	2,265.1
Head Office 總部	52.9	82.1	87.0
Property Management 物業管理	2,325.2	1,939.8	2,178.1

HAZARDOUS WASTE INTENSITY 有害廢物棄置強度	2023/2024	2022/2023	2021/2022
Head Office (kg/employee) 總部(公斤/員工)	0.06	0.09	0.09
Property Management (kg/m²) 物業管理(公斤/平方米)	0.00045	0.00037	0.00042
USE OF MATERIALS (tonnes) **物料使用量(公噸)**			
Packaging Materials 包裝物料	14.1	89.0	28.8
MATERIALS RECYCLED (tonnes) **回收物料量(公噸)**			
Metals 金屬	9.6	3.6	18.5
Plastic 塑膠	76.5	78.9	2.7
Used Cooking Oil 廢棄食油	10.8	10.7	4.7
Paper 紙張	1,590.8	1,313.5	1,228.7
Food Waste 廚餘	428.7	401.1	83.7
Grease Trap Waste 隔油池廢物	305.6	309.1	7,587.8
Aluminium Cans 鋁罐	32.6	18.5	0.8
Construction Waste 建築廢料	552.0	72.3	342.0
Glass Bottles 玻璃瓶	56.3	195.0	125.2

Remarks 備註

[1] The scope of environmental performance data covers the assets where Sino Land has operational control, including the Head Office, property management and construction sites in Hong Kong, as well as hotels in Hong Kong, Singapore and Sydney.

Head Office refers to the offices of Sino Land in Tsim Sha Tsui Centre and the newly included Skyline Tower.

Property management in 2023/24 refers to the 170 buildings managed by the Group. For 2022/23 and 2021/22, the data included 169 and 162 buildings managed by the Group respectively. Electricity consumption by property management also included some centralised cooling services for tenants.

Construction sites in 2023/24 included two projects. For 2022/23 and 2021/22, the data included four and seven projects respectively. The changes in environmental footprints were due to the different stages of construction activities at the sites during the reporting period, when compared with previous years.

Hotels included The Fullerton Hotel Singapore, The Fullerton Bay Hotel Singapore, The Fullerton Hotel Sydney, The Fullerton Ocean Park Hotel Hong Kong, and the newly included The Olympian Hong Kong.

[2] Calculation methodologies for GHG emissions:
Methodologies: "Guidelines to Account for and Report on Greenhouse Gas Emissions and Removals for Buildings (Commercial, Residential or Institutional Purposes) in Hong Kong" published by the Environmental Protection Department and the Electrical and Mechanical Services Department of the Hong Kong Government, "How to prepare an ESG Report — Appendix 2: Reporting Guidance on Environmental KPIs" published by the Stock Exchange of Hong Kong Limited.

Sources of emission factors: Local power and utility companies, Drainage Services Department and Water Supplies Department of the Hong Kong Government, Energy Market Authority of the Government of Singapore, Department of Industry, Science, Energy and Resources of the Australian Government, and UK Government Greenhouse Gas (GHG) Conversion Factors for Company Reporting. Emission factors adopted have been updated based on the above sources.

GHG emissions calculated included carbon dioxide (CO_2), methane (CH_4), nitrous oxide (N_2O) and hydrofluorocarbons (HFCs). Perfluorocarbons (PFCs), sulphur hexafluoride (SF_6) and nitrogen trifluoride (NF_3) are not considered material as the amount is insignificant.

Scope 1 emissions included direct GHG emissions from stationary and vehicle fuel consumption, loss of refrigerant (HCFC refrigerants: 27.2 kg; HFC refrigerants: 795.1 kg) and fugitive emissions from the use of fire extinguishers in the properties managed and construction sites. Scope 1 emissions do not apply to Head Office.

Scope 2 emissions included indirect GHG emissions from purchased electricity and gas. The latest emission factors have been applied to both market-based and location-based GHG emissions, and historical location-based GHG emissions figures are recalculated.

Scope 3 emissions included indirect GHG emissions from water consumption, wastewater discharge, paper waste disposal and air travel. GHG emissions from air travel are calculated by the ICAO Carbon Emissions Calculator.

[3] Included scope 1, 2 and 3 GHG emissions.

[4] Water consumption data of our Head Office is unavailable since there is no separate metering.

[5] Excluded recycled materials.

[6] The amount of hazardous waste produced by the Group during the reporting period was insignificant. Hazardous waste generated by the Group was collected by qualified contractors for treatment in a safe manner.

[1] 環境表現數據範圍涵蓋信和置業擁有營運控制權的資產，包括香港的總部、物業管理和建築工地，以及香港、新加坡及悉尼的酒店。

總部為信和置業於尖沙咀中心的辦事處，以及新納入於宏天廣場的辦事處。

2023/24年度的物業管理為集團管理的170座建築物。2022/23及2021/22年度則分別包括集團管理的169及162座建築物。物業管理的用電量，亦包括為部分租戶提供的中央冷氣服務。

2023/24年度的建築工地包括兩個項目。2022/23及2021/22年度則分別包括四個和七個項目。與過往年度相比，報告期內工地施工活動處於不同階段，環境足跡因而有所變化。

酒店包括新加坡富麗敦酒店、新加坡富麗敦海灣酒店、悉尼富麗敦酒店、香港富麗敦海洋公園酒店，以及新納入的香港遨凱酒店。

[2] 溫室氣體排放量計算方法：
方法：根據香港政府環境保護署和機電工程署所發布的《香港建築物（商業、住宅或公共用途）的溫室氣體排放及減除的核算和報告指引》，以及香港聯合交易所有限公司發布的《如何準備環境、社會及管治報告 — 附錄二：環境關鍵績效指標匯報指引》。

排放因子的來源：本地電力和公用事業公司、香港政府渠務署和水務署、新加坡政府能源市場管理局、澳洲政府產業、科學、能源及資源部，以及英國政府供公司申報使用的溫室氣體轉換因子。所運用的排放因子已根據以上來源作出相應的更新。

計算的溫室氣體排放量包括二氧化碳（CO_2）、甲烷（CH_4）、氧化亞氮（N_2O）及氫氟碳化物（HFCs）。全氟化合物（PFCs）、六氟化硫（SF_6）及三氟化氮（NF_3）並不顯著。

範疇一排放量包括固定源和車輛的燃料消耗，及製冷劑折耗造成的直接溫室氣體排放（氟氯烴（HCFC）製冷劑：27.2公斤；氫氟碳化物（HFC）製冷劑：795.1公斤）及使用滅火器時釋出的氣體。範疇一排放並不適用於總部。

範疇二排放量包括購買電力和燃氣的間接溫室氣體排放。最新的排放因子已應用於基於市場的方法和基於位置的方法的溫室氣體排放量，並重新計算了過往基於位置的方法的溫室氣體排放數據。

範疇三排放量包括用水、廢水排放、廢紙棄置和航空交通造成的間接溫室氣體排放。航空交通的二氧化碳對等值排放，以國際民用航空組織的碳排放計算器計算得出。

[3] 包括範疇一、二及三的溫室氣體排放。

[4] 由於總部並沒有獨立水錶，有關用水量數據因而未能提供。

[5] 回收物料除外。

[6] 報告期內，集團並無產生大量有害廢物。集團產生的有害廢物由合資格承辦商收集，並以安全的方式處理。

Social Performance[1] 社會表現[1]

EMPLOYEES STATISTICS (people) 員工統計(人)	HONG KONG AND MAINLAND CHINA 香港及中國內地		SINGAPORE 新加坡		SYDNEY 悉尼	
	2023/24	2022/23	2023/24	2022/23	2023/24	2022/23
By Gender 按性別劃分						
Male 男性	**4,497**	4,317	299	279	135	121
Part-time 兼職	864	667	1	14	39	35
Full-time 全職	3,633	3,650	298	265	96	86
Female 女性	**4,781**	4,526	223	211	152	129
Part-time 兼職	1,087	891	0	18	54	46
Full-time 全職	3,694	3,635	223	193	98	83
By Employment Contract 按僱傭合約劃分						
Permanent 長期	**7,215**	7,101	488	458	287	250
Male 男性	3,573	3,540	287	265	135	121
Female 女性	3,642	3,561	201	193	152	129
Temporary[2] 臨時[2]	**2,063**	1,742	34	32	0	–
Male 男性	924	777	12	14	0	–
Female 女性	1,139	965	22	18	0	–

EMPLOYEES STATISTICS (people) 員工統計(人)	HONG KONG AND MAINLAND CHINA 香港及中國內地		SINGAPORE 新加坡		SYDNEY 悉尼	
	2023/24	2022/23	2023/24	2022/23	2023/24	2022/23
By Employment Category **按職級劃分**						
Director Level 董事	32	27	9	9	6	6
Senior Level 高級	526	482	75	67	11	21
Middle Level 中級	990	1,023	275	244	47	21
Entry Level 普通員工	5,779	5,744	129	138	223	202
Contract/Short-term Staff 合約/短期員工	1,951	1,567	34	32	0	0
By Age Group **按年齡組別劃分**						
Under 30 years old 30歲以下	781	706	113	119	145	101
30 - 50 years old 30至50歲	3,090	3,156	281	261	89	100
Over 50 years old 50歲以上	5,407	4,981	128	110	53	49

EMPLOYEE GENDER DIVERSITY (people) 員工性別多元化（人）	HONG KONG AND MAINLAND CHINA 香港及中國內地		SINGAPORE 新加坡		SYDNEY 悉尼	
	2023/24	2022/23	2023/24	2022/23	2023/24	2022/23
Director Level 董事						
Male 男性	25	18	5	5	4	4
Female 女性	7	9	4	4	2	2
Senior Level 高級						
Male 男性	315	283	48	42	6	11
Female 女性	211	199	27	25	5	10
Middle Level 中級						
Male 男性	502	509	164	142	22	13
Female 女性	488	514	111	102	25	8
Management Positions in Revenue-generating Functions 創造收入部門的管理職位						
Male 男性	103	108	10	8	5	10
Female 女性	85	93	6	27	9	12
STEM-related Positions 科學、科技、工程和數學相關職位						
Male 男性	149	127	2	2	4	3
Female 女性	33	25	0	2	0	0

NEW HIRES[3] (people) 新入職員工[3]（人）	HONG KONG AND MAINLAND CHINA 香港及中國內地		SINGAPORE 新加坡		SYDNEY 悉尼	
	2023/24	2022/23	2023/24	2022/23	2023/24	2022/23
Total number of new hires 新入職員工總數	3,547	3,884	222	267	161	218
Overall new hires rate 新入職員工比率	38.2%	43.9%	42.5%	54.5%	56.1%	87.2%
Rate of open positions filled by internal candidates 由內部候選人填補空缺職位的比率	7.8%	7.4%	18.0%	3.0%	51.6%	4.1%

NEW HIRES[3] (people) 新入職員工[3]（人）	2023/2024	2022/2023
By Gender (and rate) **按性別劃分（及比率）**		
Male 男性	1,822 (36.9%)	1,972 (41.8%)
Female 女性	2,108 (40.9%)	2,397 (49.3%)
By Age Group (and rate) **按年齡組別劃分（及比率）**		
Under 30 years old 30歲以下	826 (79.5%)	806 (87.0%)
30-50 years old 30至50歲	1,143 (33.0%)	1,589 (45.2%)
Over 50 years old 50歲以上	1,961 (35.1%)	1,974 (38.4%)

OVERALL TURNOVER (people) 員工流失人數（人）	HONG KONG AND MAINLAND CHINA 香港及中國內地		SINGAPORE 新加坡		SYDNEY 悉尼	
	2023/24	2022/23	2023/24	2022/23	2023/24	2022/23
Total number of employee turnover 整體員工流失人數	3,094	3,666	197	201	106	90
Number of voluntary turnover 自願離職人數	2,618	2,831	136	186	89	81
Overall turnover rate 整體員工流失率	33.3%	41.5%	37.7%	41.0%	36.9%	36.0%

OVERALL TURNOVER (people) 員工流失人數(人)	2023/2024	2022/2023
By Gender (and rate) **按性別劃分(及比率)**		
Male 男性	1,599 (32.4%)	1,857 (39.4%)
Female 女性	1,798 (34.9%)	2,100 (43.2%)
By Age Group (and rate) **按年齡組別劃分(及比率)**		
Under 30 years old 30歲以下	602 (57.9%)	544 (58.7%)
30 - 50 years old 30至50歲	1,041 (30.1%)	1,352 (38.4%)
Over 50 years old 50歲以上	1,754 (31.4%)	2,061 (40.1%)
DIVERSITY (people) **多元化(人)**		
Hong Kong and Mainland China (and rate) **香港和中國內地(及比率)**		
Chinese 中國籍	8,962 (96.6%)	8,537 (96.5%)
Non-Chinese 非中國籍	316 (3.4%)	306 (3.5%)
Singapore (and rate) **新加坡(及比率)**		
Chinese 華裔	310 (59.4%)	280 (57.1%)
Malay 馬來裔	61 (11.7%)	61 (12.5%)
Indian 印度裔	60 (11.5%)	53 (10.8%)
Others 其他	91 (17.4%)	96 (19.6%)

DIVERSITY (people) 多元化(人)	2023/2024	2022/2023
Sydney (and rate) **悉尼(及比率)**		
Australian 澳洲	99 (34.5%)	69 (27.6%)
European 歐洲	32 (11.1%)	21 (8.4%)
Asian 亞洲	43 (15.0%)	91 (36.4%)
Middle Eastern 中東	0 (0%)	0 (0%)
South African 南非	1 (0.3%)	2 (0.8%)
North American 北美	1 (0.3%)	1 (0.4%)
Others 其他	111 (38.7%)	66 (26.4%)

	HONG KONG AND MAINLAND CHINA 香港及中國內地		SINGAPORE 新加坡		SYDNEY 悉尼	
PATERNITY OR MATERNITY LEAVE (people) 侍產假或產假(人)	2023/24	2022/23	2023/24	2022/23	2023/24	2022/23
Number of Employees Entitled to Paternity or Maternity Leave **合資格享有侍產假或產假的員工總數**						
By Gender **按性別劃分**						
Male 男性	3,443	3,321	288	293	135	186
Female 女性	3,602	3,446	207	233	151	179
Number of Employees Taking Paternity or Maternity Leave **實際使用侍產假或產假的員工總數**						
By Gender **按性別劃分**						
Male 男性	36	25	4	2	0	0
Female 女性	36	47	3	2	2	2

PATERNITY OR MATERNITY LEAVE (people) 侍產假或產假(人)	HONG KONG AND MAINLAND CHINA 香港及中國內地		SINGAPORE 新加坡		SYDNEY 悉尼	
	2023/24	2022/23	2023/24	2022/23	2023/24	2022/23
Number of Employees Returning to Work After Paternity or Maternity Leave **侍產假或產假後復職的員工總數**						
By Gender **按性別劃分**						
Male 男性	36	25	4	2	0	0
Female 女性	36	43	3	2	2	0
Return to Work Rate[4] **復職率[4]**						
By Gender **按性別劃分**						
Male 男性	100%	100%	100%	100%	–	–
Female 女性	100%	91%	100%	100%	100%	0%
Number of Employees Still Employed for 12 Months After Returning to Work (After Paternity or Maternity Leave) **侍產假或產假復職12個月後仍在任的員工總數**						
By Gender **按性別劃分**						
Male 男性	28	27	4	2	0	0
Female 女性	27	17	3	2	0	0
Number of Employees Who Returned to Work After Taking Paternity or Maternity Leave in Prior Reporting Period **上一個報告期侍產假或產假後復職的員工總數**						
By Gender **按性別劃分**						
Male 男性	28	39	4	2	0	0
Female 女性	45	35	3	2	0	0

	HONG KONG AND MAINLAND CHINA 香港及中國內地		SINGAPORE 新加坡		SYDNEY 悉尼	
PATERNITY OR MATERNITY LEAVE (people) 侍產假或產假(人)	2023/24	2022/23	2023/24	2022/23	2023/24	2022/23
Retention Rate[5] 留任率[5]						
By Gender 按性別劃分						
Male 男性	100%	69.2%	100%	100%	–	–
Female 女性	60.0%	48.6%	100%	100%	–	–
OCCUPATIONAL HEALTH AND SAFETY 職業健康及安全						
Number and Rate of Work-related Fatalities[6] 因工死亡人數及死亡率[6]						
Number of work-related fatalities (people) 因工死亡人數(人)	0	0	0	0	0	0
Work-related fatality rate[7] (per 100 employees) 因工死亡率[7](每100名員工)	0	0	0	0	0	0
Number and Rate of Work-related Injuries[8] 因工受傷人數及事故率[8]						
Number of lost days (days) 損失的工作日數(日)	5,437	5,314	42	40	2	829
Number of reported accidents due to work-related injury[9] (accidents) 因工傷須呈報事故數目[9](宗事故)	158	164	29	17	4	4
Injury rate (per 100 employees)[9] 工傷率(每100名員工)[9]	1.70	1.85	5.56	3.47	1.39	1.60
Number of high-consequence work-related injuries (excluding fatalities)[10] (accidents) 嚴重工傷事故數目(不包括死亡)[10](宗事故)	0	1	0	0	0	0
High-consequence work-related injury rate[10] (per 100 employees) 嚴重工傷率[10](每100名員工)	0.00	0.01	0.00	0.00	0.00	0.00
Thousand hours worked[11] (thousand hours) 千工時[11](1,000小時)	17,945	19,646	1,091	1,048	31	164

OCCUPATIONAL HEALTH AND SAFETY [12] (contractors and subcontractors on construction sites) 職業健康及安全(於建築工地的承辦商及分判商)[12]	HONG KONG 香港及中國內地 2023/2024	2022/2023
Number and Rate of Work-related Fatalities [6] 因工死亡人數及死亡率[6]		
Number of work-related fatalities (people) 因工死亡人數(人)	0	0
Number and Rate of Work-related Injuries [13, 14] 因工受傷人數及事故率[13, 14]		
Number of lost days (days) 損失的工作日數(日)	1,413	515
Number of reported accidents due to work-related injury[9] (accidents) 因工傷須呈報事故數目[9](宗事故)	5	7
Number of high-consequence work-related injuries (excluding fatalities)[10] (accidents) 嚴重工傷事故數目(不包括死亡)[10](宗事故)	0	0
Number of working days (days) 工作日數(日)	55,399	111,251

EMPLOYEE TRAINING [15] 員工培訓[15]	NUMBER OF STAFF TRAINED (people and rate) 培訓人數(人及比率)		TOTAL TRAINING HOURS (hour) 總培訓時數(小時)		AVERAGE TRAINING HOURS/EMPLOYEE (hour) 每位員工的平均培訓時數(小時)	
	2023/24	2022/23	2023/24	2022/23	2023/24	2022/23
By Gender 按性別劃分						
Male 男性	4,681 (94.9%)	4,179 (88.6%)	81,531	77,689	16.5	16.5
Female 女性	4,866 (94.4%)	4,349 (89.4%)	70,577	64,088	13.7	13.2
By Employment Category 按職級劃分						
Director Level 董事	36 (76.6%)	37 (88.1%)	2,644	816	56.2	19.4
Senior Level 高級	609 (99.5%)	550 (96.5%)	23,084	12,196	37.7	21.4
Middle Level 中級	1,272 (97.0%)	1,194 (92.7%)	40,978	35,166	31.2	27.3
Entry Level 普通員工	5,849 (95.4%)	5,455 (89.7%)	75,301	86,974	12.3	14.3
Contract/Short-term Staff 合約/短期員工	1,781 (89.7%)	1,292 (80.8%)	10,102	6,626	5.1	4.1

EMPLOYEE TRAINING [15] 員工培訓[15]	NUMBER OF STAFF TRAINED (people and rate) 培訓人數（人及比率）		TOTAL TRAINING HOURS (hour) 總培訓時數（小時）		AVERAGE TRAINING HOURS/EMPLOYEE (hour) 每位員工的平均培訓時數（小時）	
	2023/24	2022/23	2023/24	2022/23	2023/24	2022/23
By Training Topic **按培訓主題劃分**						
Training on human rights policies or procedures 人權政策或程序培訓	1,924 (19.1%)	1,427 (14.9%)	8,455	2,034	0.84	0.21

PERFORMANCE REVIEWS 工作表現評核	2023/2024	2022/2023
Number of Employees Receiving Regular Performance Reviews (people) **定期接受工作表現評核的員工人數（人）**		
By Gender (and rate) **按性別劃分（及比率）**		
Male 男性	4,931 (100%)	4,717 (100%)
Female 女性	5,156 (100%)	4,866 (100%)
By Employment Category (and rate) **按職級劃分（及比率）**		
Director Level 董事	47 (100%)	42 (100%)
Senior Level 高級	612 (100%)	570 (100%)
Middle Level 中級	1,312 (100%)	1,288 (100%)
Entry Level 普通員工	6,131 (100%)	6,084 (100%)
Contract/Short-term Staff 合約/短期員工	1,985 (100%)	1,599 (100%)

SUPPLY CHAIN (number) 供應鏈(數目)	2023/2024	2022/2023
By Geographical Region (and rate) **按地區劃分(及比率)**		
Hong Kong 香港	213 (21.4%)	166 (19.3%)
Mainland China and Taiwan 中國內地及台灣	3 (0.3%)	13 (1.5%)
Asia (except Hong Kong, Mainland China and Taiwan) 亞洲(香港、中國內地及台灣除外)	370 (37.2%)	339 (39.5%)
Europe and North America 歐洲及北美洲	4 (0.4%)	13 (1.5%)
Oceania 大洋洲	398 (40.0%)	325 (37.9%)
Other Regions 其他地區	7 (0.7%)	2 (0.2%)
Supplier Screening and Assessment (number) **供應商篩選與評估(數目)**		
Significant suppliers in Tier-1 第一級重要供應商	10	10
Significant suppliers in non Tier-1 非第一級重要供應商	0	0
Number of significant suppliers assessed 已評估的重要供應商	3	9
Rate of total spending on significant suppliers in Tier-1 第一級重要供應商支出比率	51%	58%

Remarks 備註

[1] Percentages may not add up to 100% due to rounding.

[2] Statistics for temporary workers in Sydney are not available in the 2022/23 reporting period.

[3] New hire rate is calculated based on total number of staff for the category (gender and age group).

[4] Return to work rate is calculated as the total number of employees who did return to work after paternity or maternity leave divided by total number of employees due to return to work after taking paternity or maternity leave, multiplied by 100%.

[5] Retention rate is calculated as the total number of employees retained 12 months after returning to work following a period of paternity or maternity leave, divided by the total number of employees returning from paternity or maternity leave in the prior reporting period(s), multiplied by 100%.

[6] The work-related fatality number and rate for the 2021/22 reporting year was 0.

[7] Refer to the calculation methods suggested in GRI 403-9. Calculation is based on 200,000 hours worked by 100 employees in a year.

[8] Main types of injuries included slips, trips or falls on the same level.

[9] Reportable injuries resulting in leave of three days or more in accordance with the Occupational Safety and Health Ordinance of Hong Kong.

[10] High-consequence work-related injuries (excluding fatalities) refer to work-related injuries that result in an injury from which the worker cannot, does not, or is not expected to fully recover to pre-injury health status within six months.

[11] The number of total hours worked was estimated based on working days of eight-hours/day during the reporting period.

[12] Included two wholly-owned construction sites.

[13] During the reporting year, our lost time injury rate is 22.6 per 1,000 employees on construction sites. According to the Occupational Safety and Health Statistic Bulletin published in August 2024 by the Labour Department of the Hong Kong Government, the accident rate (equivalent to our defined lost-time injury rate) of construction industry is 27.6 per 1,000 employees in the calendar year 2023.

[14] Main types of injuries included contusions and bruises.

[15] We dedicated to fostering the professional growth of our staff to support their individual development and promote business growth by training and development programmes. The training data calculation, including percentage of employees trained and the average training hours completed per employee has been refined this year to better reflect the training initiatives undertaken. The data only included training provided by the Human Resources Department. All employees were included in the calculation of average training hours.

[1] 數值以四捨五入計算，百分比的總和未必達100%。

[2] 未能提供2022/23年度於悉尼的臨時員工統計數據。

[3] 新入職員工比率根據該類別（性別和年齡組別）的員工總數計算得出。

[4] 復職率的計算方法：侍產假或產假後復職的實際員工總數，除以侍產假或產假後應復職的員工總數，再乘以100%。

[5] 留任率的計算方法：侍產假或產假後復職留任12個月的員工總數，除以上個報告期侍產假或產假後復職員工的總數，再乘以100%。

[6] 2021/22年度因工死亡人數及死亡率為零。

[7] 參考GRI 403-9建議的計算方法。根據每年100名員工的200,000小時工作時間計算得出。

[8] 主要工傷類別包括在滑倒、絆跌或在同層跌倒。

[9] 根據香港的《職業安全及健康條例》，須呈報造成三天或以上病假的工傷事故。

[10] 嚴重工傷（不包括死亡）指與工作有關的傷害，導致工人無法、不能或預計六個月內未能完全康復至受傷前的健康狀況。

[11] 根據報告期內每天工作八小時，估算出工作總時數。

[12] 包括兩個全資擁有的建築工地。

[13] 報告期內，我們每1,000名於建築工地的員工的意外率為22.6。根據香港政府勞工處職業安全及健康部於2024年8月出版的職業安全及健康統計數字簡報，建造業於2023年日曆年度每千名員工的意外率（相當於我們的工傷引致損失工時比率）為27.6。

[14] 主要工傷類型包括挫傷和擦傷。

[15] 我們促進員工的專業發展，用以支持他們的個人發展的同時推動業務增長。今年，我們改進了培訓數據，包括受訓僱員百分比及每名僱員完成受訓的平均時數的計算方法，以更好地反映我們所進行的培訓計劃。數據僅包括人力資源部提供的培訓。平均培訓時數的計算包括所有員工。

TCFD Recommendations
TCFD建議

The following table describes how we manage climate-related risks that pose a potential financial risk for our business in accordance with the Task Force on Climate-related Financial Disclosures ("TCFD") framework. In 2023, Sino Land published its first standalone Climate Action Report. The Report outlines Sino Land's actions in identifying, assessing and managing climate-related risks and opportunities that are material to our business. It also includes Sino Land's comprehensive strategies and actions to mitigate climate-related risks, and to seize the opportunities to enhance the climate resilience of our portfolio.

下表描述我們參照氣候相關財務信息披露工作組(「TCFD」)的框架，管理對業務帶來潛在財務影響的氣候相關風險。於2023年，信和置業發表首份獨立《氣候行動報告》。報告概述信和置業在識別、評估及管理重大氣候相關風險和機遇方面的工作，並說明信和置業為緩解氣候相關風險、加強集團物業氣候抗禦力而採取的全面策略和行動。

Recommended Disclosures 建議披露事項	Our Approach 方針
Governance 管治	
Describe the board's oversight of climate-related risks and opportunities. 描述董事會對氣候相關風險與機遇的監管情況。	Tsim Sha Tsui Properties' Board of Directors (the "Board") has the overall responsibility for risk management. The Board is dedicated to integrating sustainability into all aspects of our operations and advancing our sustainable development. The Group has adopted an Enterprise Risk Management ("ERM") approach to assist the Board in discharging its risk management responsibilities via the Audit Committee and guide individual business units in managing the key risks faced by the Group. The Board oversees the management of the overall sustainability strategy and reporting of the Group through regular updates from the Environmental, Social and Governance Steering Committee ("ESG Steering Committee"), which reports to the Board twice a year. The ESG Steering Committee is chaired by Mr Daryl Ng, Deputy Chairman, and comprises another Director of the Company and key executives. 尖沙咀置業董事會(「董事會」)對風險管理負有最終責任。董事會致力將可持續發展融入於營運的各個層面，促進可持續發展。 集團已採用企業風險管理系統， 透過審核委員會協助董事會履行風險管理的責任，並支援各業務部門管理集團所面對的主要風險。 董事會透過環境、社會及管治督導委員會的定期匯報，監督集團整體可持續發展策略的管理和報告。環境、社會及管治督導委員會由集團副主席黃永光先生擔任主席，成員包括本公司其他董事和主要管理人員。委員會每年向董事會匯報兩次集團的可持續發展表現，協助支持董事會監督集團可持續發展的管理方針。

Recommended Disclosures 建議披露事項	Our Approach 方針
Describe management's role in assessing and managing climate-related risks and opportunities. 描述管理層在評估和管理氣候相關風險與機遇的角色。	The day-to-day process of identifying, assessing, and managing risks associated with climate change rests with the ESG Steering Committee, which is chaired by Mr Daryl Ng, Deputy Chairman, and comprises another Director of the Company and key executives. The ESG Steering Committee is responsible for planning and implementing, and ensuring our programmes and policies support the overall sustainability strategy. This includes oversight of the policies and approaches that outline how our strategy is to be implemented across the business and for all our material topics. Overall sustainability performance and progress are reported to the Board by the ESG Steering Committee at regular board meetings. Under the ESG Steering Committee, the Green Living Sub-committee reviews and evaluates initiatives to address climate change, manage energy and waste, conserve water resources, and promote environmental protection, while identifying areas for improvement. This sub-committee meets regularly and makes timely reports to the ESG Steering Committee to facilitate the overall sustainability approach of the Group. We provide incentives to key executives who hold responsibility in overseeing and addressing important material topics. In addition, employees at Assistant Manager level and above are expected to set KPIs related to sustainability topics and incorporate sustainability practices into their daily work. The achievement of ESG KPIs will be considered in the annual performance appraisal. 環境、社會和管治督導委員會負責識別、評估和管理氣候變化相關風險的日常流程。委員會由集團副主席黃永光先生擔任主席，成員包括本公司其他董事和主要管理人員，負責規劃並執行可持續發展策略，以及確保落實的措施和政策有效配合整體策略。另外，委員會負責監督有關政策和方針涵蓋所有重大議題並在整個業務中得以有效實施。委員會在定期舉行的董事會會議上向董事會報告整體可持續發展表現和進展。 在環境、社會和管治督導委員會的領導下，綠色生活小組委員會負責檢討和評估應對氣候變化、管理能源和廢物、節約水資源和促進環境保護的各項措施，並藉以識別需要改進的地方。小組委員會定期開會，並適時向環境、社會和管治督導委員會報告，以促進集團整體可持續發展方針。 我們向負責監督重大議題的主要管理人員提供誘因。此外，助理經理及以上級別員工應制定與可持續發展主題相關的關鍵績效指標，在日常工作中實踐可持續發展理念。環境、社會及管治的關鍵績效指標亦會納入到年度績效評估。

Recommended Disclosures 建議披露事項	Our Approach 方針

Strategy 策略

Describe the climate-related risks and opportunities the organization has identified over the short, medium, and long term. 描述機構所識別的短、中、長期氣候相關風險與機遇。	We engaged an external consultant to conduct a climate risk assessment for all new and existing operations under our management in Hong Kong, covering over 170 existing and new buildings under 3°C and 1.5°C warmer climate scenarios. The exercise included analysis of climate-related risks, including both physical and transition risks as described below, alongside potential financial impacts and opportunities, to assess the implications of the prioritised risks for our operations, upstream and downstream activities, and to inform risk management and resilience planning. Shortlisted key climate-related risks and opportunities were then analysed under two scenarios developed by the Network for Greening Financial Services ("NGFS"), the World Resource Institute ("WRI"), the World Bank, and the Intergovernmental Panel on Climate Change ("IPCC"), including the Net Zero 2050 scenario, which aligns with the goal of the Paris Agreement to preferably limit global warming to 1.5°C above pre-industrial levels. Three timeframes (2025, 2030 and 2050) were defined to understand the risk profile in the short, medium and long term. **Physical Risks** Risks arising from acute events or longer-term shifts in climate patterns, such as extreme weather events, heatwaves and rising temperatures. **Transition Risks** Risks arising from policy and legal, technology and market changes, as well as reputational risks, in the process of transitioning to a lower-carbon economy. These include changes in building codes and standards, supply of raw materials, low-carbon technology and innovation, consumer preferences, financier expectations and green finance. Please refer to Sino Land's Climate Action Report for more details on our key physical risks, transition risks and opportunities. 我們外聘獨立顧問，對集團旗下對集團旗下管理的香港現有和新業務進行氣候風險評估，包括170多個現有和新建物業在全球氣溫上升3°C和1.5°C情境下所面臨的氣候風險。該評估分析各項實體和轉型風險（如下述所示）所帶來的潛在財務影響和機遇。此有助我們評估主要氣候相關風險對集團營運、上游和下游活動的影響，為風險管理和抗禦力規劃提供指引。為響應《巴黎協定》將全球氣溫升幅限控制在工業化前水平以上1.5°C之內的目標，我們針對重大氣候風險和機遇，進一步分析央行與監管機構綠色金融網絡（「NGFS」）、世界資源研究所（「WRI」）、世界銀行和政府間氣候變化專門委員會（「IPCC」）所提倡的包括2050年淨零情境在內的兩個情境下的影響，並設定2025年、2030年和2050年三個階段作分析，用於監察短、中及長期風險狀況。 **實體風險** 由突發事件或氣候形態長期變化（包括極端天氣事件、熱浪和氣溫上升）所引起的風險。 **轉型風險** 在轉型至低碳經濟的過程中，因政策與法律、技術和市場變化，以及聲譽風險所引起的風險。當中包括建築規範和標準、原材料供應、低碳技術和創新、消費者偏好、金融機構預期和綠色金融的變化。 有關主要實體風險、轉型風險和機遇的詳情，請參閱信和置業的《氣候行動報告》。

Recommended Disclosures 建議披露事項	Our Approach 方針
Describe the impact of climate-related risks and opportunities on the organization's businesses, strategy, and financial planning. 描述氣候相關風險及機遇對機構業務、策略及財務規劃的影響。	Climate risk assessment enables the Group to assess and monitor both physical and transition risks by quantifying climate-related financial impacts under multiple climate scenarios. We engaged an external consultant to conduct an in-depth financial impact analysis for key climate-related risks and opportunities with reference to climate and transition pathway projections published by established research bodies such as the NGFS, WRI and IPCC. Please refer to Sino Land's Climate Action Report for more details on the impacts and financial implications for different climate-related risks and opportunities. We have published a holistic Decarbonisation Blueprint that outlines our climate-related and decarbonisation strategy, focuses under three key areas (Development, Operations and Collaboration) and interim targets related to GHG emissions, electricity use, climate risk assessment and green building certification. In 2018, Sino Land announced its first green loan and the details of its Green Finance Framework. The framework guides the financing of sustainable building developments that will deliver environmental benefits in line with our sustainability vision. In 2021, Sino Land converted a five-year HK$1 billion loan signed with Bank of China (Hong Kong) Limited to a sustainability-linked loan, marking its first financing arrangement directly linked to sustainability targets. The proceeds will be used for funding sustainability-related initiatives. 集團透過氣候風險評估，量化相關風險在不同氣候情境下的氣候相關財務影響，藉此評估和監測實體風險和轉型風險。我們外聘獨立顧問，參照NGFS、WRI和IPCC等專門研究機構所公布的氣候和轉型路徑預測，針對重大氣候風險和機遇深入分析相關財務影響。 有關不同氣候相關風險和機遇對業務和財務影響的詳情，請參閱信和置業的《氣候行動報告》。 我們亦發布了全方位《減碳藍圖》，針對三大重點範疇，包括物業發展、營運管理和協同合作制定了具體的減碳策略和改善氣候抗禦力的措施，並制定了有關溫室氣體排放、用電、氣候風險評估和綠色建築認證的中期目標。 2018年，信和置業發表首筆綠色貸款及「綠色融資框架」的詳情。框架不僅為可持續建築發展融資提供指引，更配合我們推動可持續發展的願景，創造環保效益。信和置業於2021年與中國銀行（香港）有限公司簽訂協議，將一筆十億港元五年期貸款轉為與可持續發展表現掛鉤貸款，為信和置業首個與可持續發展目標直接相關的融資安排。所得款項將用於資助與可持續發展相關的計劃。

Recommended Disclosures 建議披露事項	Our Approach 方針
Describe the resilience of the organization's strategy, taking into consideration different climate-related scenarios, including a 2°C or lower scenario. 描述機構的策略彈性，並考慮不同氣候相關情境（包括2°C或更嚴苛的情境）。	We have conducted scenario analysis that considers different climate-related scenarios. Through the scenario analysis, we aim to conduct in-depth financial impact analysis for key risks and opportunities with reference to climate and transition pathway projections, including the NGFS Net Zero 2050 scenario and Current Policies scenario. These scenarios share resemblances with Representative Concentration Pathways ("RCP") 2.6 and 6.0 scenarios as both are used to model the climate risk impact under similar global warming pathways. These pathways broadly represent comprehensive climate scenarios related to two projected global average temperature increases: 1.5°C and 3°C. Please refer to Sino Land's Climate Action Report for more details on the scenario analysis. In 2021, we committed to developing an approach towards net zero emissions by 2050. This effort is guided by Sino Land's pledge to support the Business Ambition for 1.5°C, led by the Science Based Targets initiative ("SBTi") in partnership with the United Nations Global Compact and We Mean Business Coalition, calling on businesses to set science-based targets for GHG emission reductions. Our efforts to reach this goal are described in more detail in our Decarbonisation Blueprint. More information about our Decarbonisation Blueprint can be found in our Sustainability Report 2022. In 2020, we established the Group's Sustainability Vision 2030, outlining our management approach and targets for crucial areas such as GHG and energy use reduction, renewable energy generation, single-use plastics consumption, green building certification and innovative sustainability solutions to mitigate climate-related risks for a more sustainable future. Going forward, colleagues across our business lines will work together in meeting our 38 SV2030 goals, reflecting our intention to make every aspect of our operations a driver of sustainability for a better future. Building climate resilience is one of our focus areas. Our commitment to take collective action to minimise GHG emissions and the impacts of climate change is illustrated by our climate action-related targets. 我們對不同的氣候相關情境進行了情境分析，我們參照氣候和轉型路徑預測，包括NGFS 2050淨零情境以及當前政策情境，對關鍵風險和機遇進行深入的財務影響分析。這些情境與溫室氣體濃度途徑（「RCP」）2.6和6.0情境有相似之處，兩者同樣用於模擬相近的全球暖化路徑下的氣候風險影響。它們分別代表1.5°C和3°C兩個預計全球平均溫度上升的氣候情境。 有關情境分析的詳情，請參閱信和置業的《氣候行動報告》。 我們於2021年承諾制定方針，致力於2050年前實踐淨零碳排放目標。信和置業參與由科學基礎目標倡議組織與《聯合國全球契約》及全球商業氣候聯盟聯合發起的「Business Ambition for 1.5°C」聯署運動，響應號召訂立科學基礎減碳目標。有關我們的計劃詳情，請參閱我們的《減碳藍圖》。更多《減碳藍圖》的詳情，請參閱《可持續發展報告2022》。 我們於2020年制定了《可持續發展願景2030》，涵蓋我們在減少溫室氣體排放和能源消耗、生產可再生能源、減少即棄塑膠製品用量、綠色建築認證及採用創新科技等重要範疇的管理方針和目標，以緩解氣候相關風險及建構更可持續發展未來。展望未來，各業務單位的同事將齊心合力，實現《可持續發展願景2030》的38個目標，以展現集團帶動各營運層面實踐可持續發展的抱負，共建更美好未來。建立氣候抗禦力是我們最關注的範疇之一，我們以集體行動來減緩溫室氣體排放和氣候變化帶來的影響的承諾，已在我們氣候行動相關的目標中體現。

Recommended Disclosures 建議披露事項	Our Approach 方針
Risk Management 風險管理	
Describe the organization's processes for identifying and assessing climate-related risks. 描述機構識別和評估氣候相關風險的流程。	We have engaged an independent consultant to support a comprehensive assessment of climate risks for our portfolio in Hong Kong, which consists of more than 170 existing and new properties. The assessment included identification and prioritisation of climate-related risks and opportunities. With reference to the Group's existing risk register, previous risk disclosures and peer reviews, a list of relevant climate-related risks and opportunities was developed. We conducted an in-depth ESG and Climate Risk Workshop for key representatives from the ESG Steering Committee and key business units. During the workshop, participants were asked to discuss and prioritise climate-related risks and opportunities based on their impact to the Group. Based on the assessment results, as well as consideration of TCFD recommendations, local policy and the Group's sustainability strategy, a list of risks and opportunities has been shortlisted. Based on the shortlisted climate-related risks and opportunities, the likelihood of financial impact is derived from analysis of recent market trends, policy changes and the development of the macro-environment. Please refer to Sino Land's Climate Action Report for more details on the identification and prioritisation of climate-related risks and opportunities. 我們委託獨立顧問，協助對位於香港的 170 多座現有和新建物業所面臨的氣候風險開展綜合評估，包括對氣候相關風險和機遇進行識別和排序。我們參照了集團現有的風險登記冊、以往的風險披露內容以及同儕審查，制定了一系列氣候相關風險和機遇。 我們舉辦了深入的環境、社會及管治和氣候風險工作坊，參與者來自環境、社會及管治督導委員會和主要業務部門的代表。於工作坊期間，參加者根據各項氣候相關風險和機遇對集團的潛在影響水平，討論並對其進行優先排序。根據評估結果、TCFD 建議、當地政策和集團的可持續發展策略，最終識別出一系列風險和機遇。 根據識別出的氣候相關風險和機遇，我們透過分析近期的市場趨勢、政策變化和宏觀環境的發展得出各項風險和機遇對財務影響的可能性。 有關氣候相關風險和機遇的識別和優先排序的詳情，請參閱信和置業的《氣候行動報告》。
Describe the organization's processes for managing climate-related risks. 描述機構管理氣候相關風險的流程。	The Group recognises the importance of tackling climate change by adopting measures and appropriate best practices that help to mitigate climate change risks and associated impacts on its business operations, and upstream and downstream activities. To enhance our preparedness and response, the Group regularly monitors and reviews climate-related risks. Our environmental management system ("EMS") ensures that environmental considerations are front and centre in all the decisions we make. Our properties are certified to the ISO 14001 (Environmental) and ISO 50001 (Energy) management systems. The ESG Steering Committee is responsible for planning and implementing, and ensuring our programmes and policies support the overall sustainability strategy. Our ESG policies and guidelines enable us to design and deliver low-carbon products and services while meeting our sustainability goals, as well as managing climate-related risks. Our Climate Change Policy provides guidelines for addressing climate-related risks across our operations, upstream and downstream activities. Our Sustainable Building Guidelines provide a framework for integrating sustainability attributes at the design stage, as well as throughout the building lifecycle. The ESG Policies and Guidelines are reviewed on a regular basis.

Recommended Disclosures 建議披露事項	Our Approach 方針
	集團明白應對氣候變化的重要性，從而制定有關措施及按照最佳實務常規，致力緩減氣候變化為業務營運，以及上游和下游活動帶來的影響。 集團定期監察和檢討與氣候變化相關的風險，以加強我們的應急準備和應對能力。我們的環境管理系統，確保將環境因素納入決策考慮。我們旗下的物業，已取得ISO 14001（環境）和ISO 50001（能源）管理體系認證。 環境、社會和管治督導委員會負責規劃、實施，並確保措施和政策能配合整體的可持續發展策略。我們的環境、社會和管治政策和指引，引領我們設計和提供低碳產品與服務的同時，兼顧可持續發展目標及氣候相關風險的管理。我們的《氣候變化政策》為應對營運、上游和下游活動相關的氣候風險提供指引。我們的《可持續建築指引》訂下框架，在建築的設計階段及整個生命週期中將可持續發展元素納入考量。我們定期檢討環境、社會及管治的相關政策和指引。
Describe how processes for identifying, assessing, and managing climate-related risks are integrated into the organization's overall risk management. 描述氣候相關風險的識別、評估和管理流程如何與機構的整體風險管理制度相結合。	The Group is committed to incorporating climate-related risks in its ERM framework to identify, manage and disclose material climate-related risks. An integrated, comprehensive risk management process that involves communication and consultation with stakeholders is used to address our physical and transition risks. With the assistance of the Risk and Control Committee, the Audit Committee reviews the effectiveness of the risk management and internal control systems covering strategic, financial, operational, compliance and ESG risks. The Audit Committee monitors the risk management system by reviewing and approving the ERM Policy and Framework (based on International Standard ISO 31000:2018 Risk Management — Guidelines) and ERM reports. Sino Land is committed to the Action Declaration on climate policy engagement and continues to monitor how its public policy engagements align with its ESG policies. Additionally, Sino Land has demonstrated our support for HKEX's market consultations on enhancing climate-related disclosures. 集團致力將氣候相關風險納入企業風險管理框架中，以識別、管理和披露與氣候相關的重大風險。我們透過綜合風險管理流程，包括與持份者溝通和諮詢，應對實體和轉型風險。 在風險及監控委員會的協助下，審核委員會檢討集團的風險管理和內部監控體系的成效，範疇包括策略、財務、營運、合規，以及環境、社會及管治的風險。審核委員會依據國際標準《ISO 31000：2018年風險管理 —— 指引》，審批風險管理政策及框架，以及風險管理報告，持續監察風險管理系統。 信和置業致力於履行《參與氣候政策與行動宣言》，並持續監控其公共政策參與是否符合其環境、社會及管治政策。此外，信和置業已對香港聯合交易所有關提升氣候信息披露規定的市場諮詢表示支持。

Recommended Disclosures 建議披露事項	Our Approach 方針

Metrics and Targets 指標及目標

Disclose the metrics used by the organization to assess climate-related risks and opportunities in line with its strategy and risk management process. 披露機構依循策略和風險管理流程進行評估氣候相關風險與機遇所採用的指標。	We closely monitor and disclose key metrics related to GHG emissions, energy and water usage and waste management in our Sustainability Report annually. The methodology used can be found on p.175. Monitoring and reporting these metrics help us identify areas with high climate-related risks to focus on to further improve our performance. 我們密切監察溫室氣體排放、能源和用水量，以及廢物管理等關鍵指標，並每年都會在《可持續發展報告》中披露我們的表現。有關所採用的計算方法，請參閱第175頁。監控和報告這些指標，有助我們識別須專注的氣候相關風險較高的領域，從而繼續提升表現。
Disclose Scope 1, Scope 2, and, if appropriate, Scope 3 greenhouse gas (GHG) emissions, and the related risks. 披露範圍1、範圍2和範圍3（如適用）溫室氣體排放和相關風險。	We track and monitor our progress against our decarbonisation strategies and targets, including our reductions of GHG emissions. Sino Land was amongst the first to sign the Business Environment Council's Low Carbon Charter in March 2019, and we disclose our GHG emissions in the Environment and Ecology Bureau of the Hong Kong Government's Carbon Footprint Repository for Listed Companies in Hong Kong. Please refer to p.170 for our Scope 1, Scope 2 and Scope 3 GHG emissions. 我們使用溫室氣體排放量來監控我們的減碳策略和目標的進展。信和置業是最早簽署由商界環保協會於2019年3月推出的《低碳約章》的企業之一，我們亦於香港政府環境及生態局的香港上市公司碳足跡資料庫中公開披露年度溫室氣體排放量。 有關範圍一、範圍二和範圍三溫室氣體排放量的資訊，請參閱第170頁。
Describe the targets used by the organization to manage climate-related risks and opportunities and performance against targets. 描述機構在管理氣候相關風險與機遇所使用的目標，以及落實該目標的表現。	We have set climate-related targets, including those related to GHG emissions, energy and water usage, renewable energy generation, and waste diversion. We closely monitor our performance and progress against those targets. In 2021, Sino Land joined the Business Ambition for 1.5°C to strive for net zero emissions by 2050, furthering our decarbonisation efforts and becoming one of the first five real estate developers in Asia to support this global pledge. Sino Land has set GHG emission reduction targets with HKUST academics in line with the SBTi methodology, which reflects what the latest climate science deems necessary to meet the goals of the Paris Agreement, to guide our decarbonisation efforts. During the reporting year, Sino Land's Scope 1 & 2 and Scope 3 targets are approved by the SBTi. Apart from the SBTs, we have established other climate-related targets under our SV2030. Detailed information and progress related to all our climate-related targets are available on p.63, 64 and 67 of this Report. 我們已定立各項氣候相關目標，包括與溫室氣體排放、能源和用水量、廢物產生和可再生能源相關的目標，並密切監察相關目標的表現及進展。 信和置業於2021年參與「Business Ambition for 1.5°C」，成為亞洲首五家參與此項全球聯署運動房地產發展商之一，在進一步推動減碳工作的同時，致力於2050年前實現淨零碳排放。信和置業與科大學者合作並採用科學基礎目標倡議組織的計算方式訂立減碳目標，符合實現《巴黎協定》目標所需的最新氣候科學，以指導我們減碳和實現淨零碳排放的工作。 報告期內，信和置業的範疇一及二，與範疇三的目標已獲科學基礎目標倡議組織認可。除了科學基礎目標，我們以《可持續發展願景2030》為本，訂立各項與氣候相關的目標。有關我們所有與氣候相關的目標的詳細資訊和進展，可參閱本報告第63、64及67頁。

Ten Principles of the United Nations Global Compact

《聯合國全球契約》十項原則

In April 2020, Sino Land joined the United Nations Global Compact ("UNGC") as a signatory. As part of our sustainability strategy, we remain committed to implementing environmental, social and ethical practices in support of the UNGC's Ten Principles to advance societal goals with over 25,000 leading companies in over 165 countries.

信和置業於2020年4月簽署《聯合國全球契約》。作為可持續發展策略的一環，我們繼續致力實踐環境、社會和道德規範，並聯同全球超過165個國家的25,000多家領先公司，支持《聯合國全球契約》十項原則，以達成可持續發展的目標。

Human Rights 人權

1 Businesses should support and respect the protection of internationally proclaimed human rights; and
企業應該尊重並維護國際公認的各項人權；和

2 make sure they are not complicit in human rights abuses.
企業絕不參與任何漠視與踐踏人權的行為。

Our Actions 我們的行動

"Respect" is a core value of the Group, which is at the foundation of our efforts to operate in a sustainable manner. Our Human Rights Policy outlines our commitment to respect and promote human rights with reference to the principles stipulated in the Universal Declaration of Human Rights, the United Nations Guiding Principles on Business and Human Rights, and the International Labour Organization's Declaration on Fundamental Principles and Rights at Work, as well as relevant local legislation in the markets where we operate. We undertake risk assessments and supplier due diligence to ensure new and existing suppliers remain committed to protecting human rights. Approved contractors and suppliers are encouraged to declare and abide by our Human Rights Policy. In accordance with our Whistleblowing Policy, stakeholders may report any suspected case of misconduct, including those related to human rights issues, without fear of retaliation.

「尊重共融」是集團的核心價值之一，亦是可持續企業營運的礎石。我們的《人權政策》參照《世界人權宣言》、《聯合國企業與人權指導原則》和國際勞工組織《工作中的基本原則和權利宣言》規定的原則以及當地法律，展現我們尊重並促進人權的承諾。我們展開風險評估和供應商盡職調查，確保新和現有供應商持續致力保護人權。我們亦鼓勵所有認可承辦商/供應商聲明遵守集團的《人權政策》。根據《舉報政策》，持份者可就任何可疑的不當行為提出疑慮，包括人權相關議題，而無需擔心遭受報復。

Report Location 相關章節

p.48 Governance – Ethics and Integrity
p.54 Governance – Sustainable and Ethical Supply Chain
p.92 Wellness

第48頁 管治 — 道德與誠信
第54頁 管治 — 可持續和具道德的供應鏈
第92頁 健康舒泰

Labour 勞工

3 Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;
企業應該維護結社自由，承認勞資集體談判的權利；

4 the elimination of all forms of forced and compulsory labour;
企業應該消除各種形式的強迫性勞動；

5 the effective abolition of child labour; and
企業應該支持消滅童工制；和

6 the elimination of discrimination in respect of employment and occupation.
企業應該杜絕任何在用工與職業方面的歧視行為。

Our Actions 我們的行動

Our Code of Conduct and Human Rights Policy protect our employees' rights, including labour rights. Our Diversity and Inclusion Policy outlines our commitment to provide equal opportunities to current and prospective staff in a supportive workplace free of violence and discrimination. The Group is committed to upholding the freedom to participate in collective bargaining and join labour unions. We forbid forced and child labour, which extends to our contractors and suppliers as stated in our SCoC. Our Whistleblowing Policy enables stakeholders to report issues about labour practices and describes the confidential grievance mechanism that allows employees to express concerns including those related to discrimination, health and safety, employment terms and misconduct.

我們的《紀律守則》和《人權政策》保障員工權利，包括勞工權益。我們以《多元共融政策》展現承諾，為在職員工和求職者提供平等機會，營造互相支持、零暴力和零歧視的工作環境。集團致力維護參加集體談判和加入工會的自由。我們嚴禁強制勞工和童工，有關條文同時適用於承辦商和供應商，並於《承辦商/供應商行為守則》當中訂明。我們的《舉報政策》讓持份者能就勞工實務常規提出疑慮，並列明保密申訴機制，讓員工提出任何有關歧視、健康及安全、僱傭條款和不當行為的疑慮。

Report Location 相關章節

p.48 Governance – Ethics and Integrity
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第48頁 管治 — 道德與誠信
第54頁 管治 — 可持續和具道德的供應鏈
第92頁 健康舒泰

Environment 環境

7 Businesses should support a precautionary approach to environmental challenges;
企業因應環境挑戰未雨綢繆；

8 undertake initiatives to promote greater environmental responsibility; and
企業應該主動增加對環保所承擔的責任；和

9 encourage the development and diffusion of environmentally friendly technologies.
企業應該鼓勵開發和推廣環境友善技術。

Our Actions 我們的行動

The Group acknowledges its role in building sustainable communities and understands the importance of environmental protection. We adopt a precautionary approach towards environmental challenges by identifying and minimising any potential negative impact on the environment in the Group's business operations, products and services. Our Environmental Policy articulates our commitment to engaging with, and raising environmental awareness amongst, our stakeholders, as well as exceeding statutory environmental requirements. We prioritise climate action, energy saving, effectively and efficiently managing our resources and waste and conserving and enhancing biodiversity. We actively work to enhance our environmental performance by leveraging cutting-edge technologies.

集團明白其在建構可持續社區中所擔當的角色，以及保護環境的重要性。我們採取預防措施來應對環境挑戰，識別並減少集團在業務營運、產品和服務方面任何對環境的潛在負面影響。《環保政策》指引我們履行承諾，聯繫持份者和提高他們的環保意識並致力超越相關環保法例。我們重點關注氣候行動、節能、妥善和有效地管理資源和廢物，以及保護和提升生物多樣性。我們更積極採用尖端科技，務求識別可提升環境表現的機會。

Report Location 相關章節

p.62 Green
第62頁 綠色低碳

Anti-Corruption 反貪污

10 Businesses should work against corruption in all forms, including extortion and bribery.
企業應反對各種形式的貪污，包括敲詐勒索和行賄受賄。

Our Actions 我們的行動

The Group strictly prohibits all forms of corruption and bribery in our business. Our Anti-Corruption Policy is established with reference to the principles stipulated in Transparency International's Business Principles for Countering Bribery and the World Economic Forum's Partnering Against Corruption Initiative. The Policy ensures all employees conduct themselves in an ethical and proper manner with integrity. The Group's Code of Conduct further describes the high ethical standards that all staff must meet, which extend to our contractors and suppliers as stated in our SCoC. The Group complies with all applicable laws and regulations, including the Prevention of Bribery Ordinance of Hong Kong and equivalent laws and regulations in Mainland China, Singapore and Sydney, in all aspects of our business.

集團絕不容許業務中出現任何形式的貪污或賄賂。我們的《反貪污政策》，參照國際透明組織的《反賄賂守則》及WEF的《反貪腐夥伴倡議》而制定。《反貪污政策》確保所有員工以合乎道德、恰當及謹守誠信的方式行事。集團的《紀律守則》則進一步描述所有員工必須達到的高道德標準，而同樣的標準亦適用於我們的承辦商和供應商，並於我們的《承辦商/供應商行為守則》中列明。集團的所有業務均遵守其所在地的所有適用法律和規例，包括香港的《防止賄賂條例》以及中國內地、新加坡和悉尼的同等法律和規例。

Report Location 相關章節

p.40 Governance
第40頁 管治

HKEX ESG Reporting Guide Content Index

香港交易所《環境、社會及管治報告指引》內容索引

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	44-45	Governance – Sustainability Governance 管治 — 可持續發展管治
Reporting Principles 匯報原則	2	About this Report 關於本報告
	22-27	Defining our Material Topics 界定重大議題
	171-189	Progress on Key Sustainability Indicators 關鍵可持續發展指標的進展
Reporting Boundary 匯報範圍	2	About this Report 關於本報告

Subject Areas, Aspects, General Disclosures and KPIs 主要範疇、層面、一般披露及關鍵績效指標	Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明	
Environmental 環境		
Aspect 層面 A1: Emissions 排放物		
General Disclosure: **一般披露：** Policies and compliance relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste. 有關廢氣及溫室氣體排放、向水及土地的排污、有害及無害廢棄物的產生等的政策及遵守相關法律及規例的資訊。	–	Biodiversity Policy, Climate Change Policy, Contractor/ Supplier Code of Conduct, Environmental Policy, Green Office Policy, Waste Management Policy 《生物多樣性政策》、《氣候變化政策》、《承辦商/供應商行為守則》、《環保政策》、《綠色辦公室政策》、《廢物管理政策》
	65	Green – Management Approach 綠色低碳 — 管理方針 There were no confirmed incidents of non-compliance with relevant laws or regulations relating to air and greenhouse gas emissions, discharges into water and land and generation of hazardous and non-hazardous waste that had a significant impact on the Group during the reporting period. 報告期內，集團沒有任何違反廢氣及溫室氣體排放、向水及土地的排污、有害及無害廢棄物的產生等相關法律或規例並對業務產生重大影響的確認個案。
	66	Green – Climate Resilience and GHG Emissions – How We Are Managing It 綠色低碳 — 氣候抗禦力和溫室氣體排放 — 怎樣管理
	76	Green – Material Use, Waste Reduction and Management – How We Are Managing It 綠色低碳 — 物料使用、廢物削減和管理 — 怎樣管理

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KPI A1.1: The types of emissions and respective emissions data. 排放物種類及相關排放數據。	172-177	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現 Emissions of NO_X, SO_X and other air pollutants are not considered significant in the Group's operations. 集團營運過程所產生的氮氧化物、硫氧化物及其他空氣污染物排放並不顯著。
KPI A1.2: Direct (Scope 1) and energy indirect (Scope 2) greenhouse gas emissions (in tonnes) and, where appropriate, intensity (e.g., per unit of production volume, per facility). 直接（範疇一）及能源間接（範疇二）溫室氣體排放量（以公噸計算）及（如適用）強度（如以每產量單位、每項設施計算）。	172-177	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現
KPI A1.3: Total hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g., per unit of production volume, per facility). 所產生有害廢棄物總量（以公噸計算）及（如適用）強度（如以每產量單位、每項設施計算）。	172-177	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現
KPI A1.4: Total non-hazardous waste produced (in tonnes) and where appropriate, intensity (e.g., per unit of production volume, per facility). 所產生無害廢棄物總量（以公噸計算）及（如適用）強度（如以每產量單位、每項設施計算）。	172-177	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現
KPI A1.5: Description of emissions target(s) set and steps taken to achieve them. 描述所訂立的排放量目標及為達到這些目標所採取的步驟。	63-64	Green – Goals and Progress 綠色低碳 — 目標及進展
	66-72	Green – Climate Resilience and GHG Emissions 綠色低碳 — 氣候抗禦力和溫室氣體排放
KPI A1.6: Description of how hazardous and non-hazardous wastes are handled, and a description of reduction target(s) set and steps taken to achieve them. 描述處理有害及無害廢棄物的方法，及描述所訂立的減廢目標及為達到這些目標所採取的步驟。	63-64	Green – Goals and Progress 綠色低碳 — 目標及進展
	76-84	Green – Material Use, Waste Reduction and Management 綠色低碳 — 物料使用、廢物削減和管理

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Aspect 層面 A2: Use of Resources 資源使用		
General Disclosure: **一般披露：** Policies on the efficient use of resources, including energy, water and other raw materials. 有效使用資源（包括能源、水及其他原材料）的政策。	–	Energy Policy, Environmental Policy, Green Office Policy, Sustainable Building Guidelines, Sustainable Procurement Policy 《能源政策》、《環保政策》、《綠色辦公室政策》、《可持續建築指引》、《可持續採購政策》
	65	Green – Management Approach 綠色低碳 — 管理方針
	73-74	Green – Energy Consumption and Efficiency – How We Are Managing It 綠色低碳 — 能源消耗和效益 — 怎樣管理
	76	Green – Material Use, Waste Reduction and Management – How We Are Managing It 綠色低碳 — 物料使用、廢物削減和管理 — 怎樣管理
KPI A2.1: Direct and/or indirect energy consumption by type (e.g., electricity, gas or oil) in total (kWh in '000s) and intensity (e.g., per unit of production volume, per facility). 按類型劃分的直接及/或間接能源（如電、氣或油）總耗量（以千個千瓦時計算）及強度（如以每產量單位、每項設施計算）。	172-177	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現
KPI A2.2: Water consumption in total and intensity (e.g., per unit of production volume, per facility). 總耗水量及強度（如以每產量單位、每項設施計算）。	172-177	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現
KPI A2.3: Description of energy use efficiency target(s) set and steps taken to achieve them. 描述所訂立的能源使用效益目標及為達到這些目標所採取的步驟。	63-64	Green – Goals and Progress 綠色低碳 — 目標及進展
	73-75	Green – Energy Consumption and Efficiency 綠色低碳 — 能源消耗和效益
KPI A2.4: Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency target(s) set and steps taken to achieve them. 描述求取適用水源上可有任何問題，以及所訂立的用水效益目標及為達到這些目標所採取的步驟。	63-64	Green – Goals and Progress 綠色低碳 — 目標及進展
	82	Green – Material Use, Waste Reduction and Management – Water Consumption and Efficiency 綠色低碳 — 物料使用、廢物削減和管理 — 用水和用水效益 All potable and flushing water used by the Group was provided by the municipal waterworks with appropriate licences/permits. There were no issues related to sourcing water that was fit for purpose. 集團使用的所有飲用水和沖廁用水，均由持有認可牌照/許可證的市政供水機構提供，並沒有於採購相關適合用水方面遇上問題。

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KPI A2.5: Total packaging material used for finished products (in tonnes) and, if applicable, with reference to per unit produced. 製成品所用包裝材料的總量(以公噸計算)及(如適用)每生產單位佔量。	172-177	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現
Aspect 層面 A3: Environment and Natural Resources 環境及天然資源		
General Disclosure: **一般披露:** Policies on minimising the issuer's significant impact on the environment and natural resources. 減低發行人對環境及天然資源造成重大影響的政策。	–	Biodiversity Policy, Energy Policy, Environmental Policy, Green Office Policy, Green Office Management Guidelines, Sustainable Building Guidelines, Sustainable Procurement Policy, Waste Management Policy 《生物多樣性政策》、《能源政策》、《環保政策》、《綠色辦公室政策》、《綠色辦公室管理指引》、《可持續建築指引》、《可持續採購政策》、《廢物管理政策》
	65	Green – Management Approach 綠色低碳 — 管理方針
	85	Green – Urban Biodiversity – How We Are Managing It 綠色低碳 — 城市生物多樣性 — 怎樣管理
	115	Design – Management Approach 匠心設計 — 管理方針
	190-197	TCFD Recommendations TCFD建議
	266-283	TNFD Recommendations TNFD建議
KPI A3.1: Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them. 描述業務活動對環境及天然資源的重大影響及已採取管理有關影響的行動。	65	Green – Management Approach 綠色低碳 — 管理方針
	85-89	Green – Urban Biodiversity 綠色低碳 — 城市生物多樣性
	116-125	Design – Sustainable Buildings 匠心設計 — 可持續發展建築物
Aspect 層面 A4: Climate Change 氣候變化		
General Disclosure: **一般披露:** Policies on identification and mitigation of significant climate-related issues which have impacted, and those which may impact, the issuer. 識別及應對已經及可能會對發行人產生影響的重大氣候相關事宜的政策。	–	Climate Change Policy 《氣候變化政策》
	66-72	Green – Climate Resilience and GHG Emissions 綠色低碳 — 氣候抗禦力和溫室氣體排放
	190-197	TCFD Recommendations TCFD建議

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KPI A4.1: Description of the significant climate-related issues which have impacted, and those which may impact, the issuer, and the actions taken to manage them. 描述已經及可能會對發行人產生影響的重大氣候相關事宜，及應對行動。	66-72	Green – Climate Resilience and GHG Emissions 綠色低碳 — 氣候抗禦力和溫室氣體排放
	190-197	TCFD Recommendations TCFD建議

Social 社會

Aspect 層面 B1: Employment 僱傭

General Disclosure: **一般披露：** Policies and compliance relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare. 有關薪酬及解僱、招聘及晉升、工作時數、假期、平等機會、多元化、反歧視以及其他待遇及福利的政策及遵守相關法律及規例的資訊。	–	Diversity and Inclusion Policy, Human Rights Policy, Whistleblowing Policy, Code of Conduct 《多元共融政策》、《人權政策》、《舉報政策》、《紀律守則》
	94	Wellness – Management Approach 健康舒泰 — 管理方針
	96-104	Wellness – Labour Practices 健康舒泰 — 勞工實務常規 There were no confirmed incidents of non-compliance with relevant laws or regulations relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare that had a significant impact on the Group during the reporting period. 報告期內，集團沒有任何違反薪酬及解僱、招聘及晉升、工作時數、假期、平等機會、多元化、反歧視以及其他待遇及福利等相關法律或規例並對業務產生重大影響的確認個案。
KPI B1.1: Total workforce by gender, employment type (for example, full- or part-time), age group and geographical region. 按性別、僱傭類型（如全職或兼職）、年齡組別及地區劃分的僱員總數。	178-189	Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現
KPI B1.2: Employee turnover rate by gender, age group and geographical region. 按性別、年齡組別及地區劃分的僱員流失比率。	178-189	Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現

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Aspect 層面 B2: Health and Safety 健康與安全		
General Disclosure: **一般披露：** Policies and compliance relating to providing a safe working environment and protecting employees from occupational hazards. 有關提供安全工作環境及保障僱員避免職業性危害的政策及遵守相關法律及規例的資訊。	–	Health and Safety Policy 《健康及安全政策》
	94	Wellness – Management Approach 健康舒泰 — 管理方針
	105	Wellness – Health, Safety and Wellbeing – How We Are Managing It 健康舒泰 — 健康、安全和福祉 — 怎樣管理
	106-107	Wellness – Health, Safety and Wellbeing – Occupational Health and Safety 健康舒泰 — 健康、安全和福祉 — 職業健康及安全 There were no confirmed incidents of non-compliance with relevant laws or regulations relating to providing a safe working environment and protecting employees from occupational hazards that had a significant impact on the Group during the reporting period. 報告期內，集團沒有任何違反提供安全工作環境及保障僱員避免職業性危害等相關法律或規例並對業務產生重大影響的確認個案。
KPI B2.1: Number and rate of work-related fatalities occurred in each of the past three years including the reporting year. 過去（三年包括匯報年度）每年因工亡故的人數及比率。	178-189	Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現
KPI B2.2: Lost days due to work injury. 因工傷損失工作日數。	178-189	Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現
KPI B2.3: Description of occupational health and safety measures adopted, how they are implemented and monitored. 描述所採納的職業健康與安全措施，以及相關執行及監察方法。	106-107	Wellness – Health, Safety and Wellbeing – Occupational Health and Safety 健康舒泰 — 健康、安全和福祉 — 職業健康及安全

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Aspect 層面 B3: Development and Training 發展及培訓	
General Disclosure: **一般披露：** Policies on improving employees' knowledge and skills for discharging duties at work. Description of training activities. 有關提升僱員履行工作職責的知識及技能的政策。描述培訓活動。	– Human Rights Policy 《人權政策》 94 Wellness – Management Approach 健康舒泰 — 管理方針 100-104 Wellness – Labour Practices – Training and Development 健康舒泰 — 勞工實務常規 — 培訓與發展
KPI B3.1: The percentage of employees trained by gender and employee category (e.g., senior management, middle management). 按性別及僱員類別（如高級管理層、中級管理層）劃分的受訓僱員百分比。	178-189 Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現
KPI B3.2: The average training hours completed per employee by gender and employee category. 按性別及僱員類別劃分，每名僱員完成受訓的平均時數。	178-189 Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現
Aspect 層面 B4: Labour Standards 勞工準則	
General Disclosure: **一般披露：** Policies and compliance relating to preventing child and forced labour. 有關防止童工及強制勞工的政策及遵守相關法律及規例的資訊。	– Contractor/Supplier Code of Conduct, Sustainable Procurement Policy 《承辦商/供應商行為守則》、《可持續採購政策》 54-55 Governance – Sustainable and Ethical Supply Chain 管治 — 可持續和具道德的供應鏈 96 Wellness – Labour Practices – How We are Managing It 健康舒泰 — 勞工實務常規 — 怎樣管理 There were no confirmed incidents of non-compliance with relevant laws or regulations relating to preventing child and forced labour that had a significant impact on the Group during the reporting period. 報告期內，集團沒有任何違反防止童工及強制勞工的相關法律或規例並對業務產生重大影響的確認個案。

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KPI B4.1: Description of measures to review employment practices to avoid child and forced labour. 描述檢討招聘慣例的措施以避免童工及強制勞工。	–	Contractor/Supplier Code of Conduct, Sustainable Procurement Policy 《承辦商/供應商行為守則》、《可持續採購政策》
	50	Governance – Ethics and Integrity – Open Communication 管治 — 道德與誠信 — 開放的溝通
	54-55	Governance – Sustainable and Ethical Supply Chain 管治 — 可持續和具道德的供應鏈
	96	Wellness – Labour Practices – How We Are Managing It 健康舒泰 — 勞工實務常規 — 怎樣管理
KPI B4.2: Description of steps taken to eliminate such practices when discovered. 描述在發現違規情況時消除有關情況所採取的步驟。	50	Governance – Ethics and Integrity – Open Communication 管治 — 道德與誠信 — 開放的溝通
	54-55	Governance – Sustainable and Ethical Supply Chain 管治 — 可持續和具道德的供應鏈
	96	Wellness – Labour Practices – How We Are Managing It 健康舒泰 — 勞工實務常規 — 怎樣管理
Aspect 層面 B5: Supply Chain Management 供應鏈管理		
General Disclosure: **一般披露：** Policies on managing environmental and social risks of the supply chain. 管理供應鏈的環境及社會風險政策。	–	Contractor/Supplier Code of Conduct, Sustainable Procurement Policy 《承辦商/供應商行為守則》、《可持續採購政策》
	54-55	Governance – Sustainable and Ethical Supply Chain 管治 — 可持續和具道德的供應鏈
	107	Wellness – Health, Safety and Wellbeing – Construction Site Safety 健康舒泰 — 健康、安全和福祉 — 建築工地安全
KPI B5.1: Number of suppliers by geographical region. 按地區劃分的供應商數目。	178-189	Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現
KPI B5.2: Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, and how they are implemented and monitored. 描述有關聘用供應商的慣例，向其執行有關慣例的供應商數目，以及相關執行及監察方法。	49	Governance – Ethics and Integrity – Anti-Corruption 管治 — 道德與誠信 — 反貪污
	54-55	Governance – Sustainable and Ethical Supply Chain 管治 — 可持續和具道德的供應鏈 All of the Group's 3,256 suppliers were engaged on environmental and social practices during the reporting period. 報告期內，集團向所有3,256個供應商執行有關環境和社會的實務常規。

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KPI B5.3: Description of practices used to identify environmental and social risks along the supply chain, and how they are implemented and monitored. 描述有關識別供應鏈每個環節的環境及社會風險的慣例，以及相關執行及監察方法。	54-55	Governance – Sustainable and Ethical Supply Chain 管治 — 可持續和具道德的供應鏈
	107	Wellness – Health, Safety and Wellbeing – Construction Site Safety 健康舒泰 — 健康、安全和福祉 — 建築工地安全
KPI B5.4: Description of practices used to promote environmentally preferable products and services when selecting suppliers, and how they are implemented and monitored. 描述在揀選供應商時促使多用環保產品及服務的慣例，以及相關執行及監察方法。	54-55	Governance – Sustainable and Ethical Supply Chain 管治 — 可持續和具道德的供應鏈
Aspect 層面 B6: Product Responsibility 產品責任		
General Disclosure: **一般披露：** Policies and compliance relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress. 有關所提供產品和服務的健康與安全、廣告、標籤及私隱事宜以及補救方法的政策及遵守相關法律及規例的資訊。	–	Cybersecurity Policy, Health and Safety Policy 《網路安全政策》、《健康及安全政策》
	51-53	Governance – Cybersecurity and Data Protection 管治 — 網絡安全與數據保護
	57-58	Governance – Customer Satisfaction – Quality Assurance 管治 — 顧客滿意度 — 質量保證 During the reporting period, there were no incidents of non-compliance with relevant laws and regulations relating to health and safety, advertising, labelling and privacy matters relating to products and services provided by the Group. 報告期內，集團提供的產品和服務並無任何違反與健康及安全、廣告、標籤和私隱有關法律及規例的個案。
KPI B6.1: Percentage of total products sold or shipped subject to recalls for safety and health reasons. 已售或已運送產品總數中因安全與健康理由而須回收的百分比。	–	The Group takes responsibility for its products and services, and strictly follows regulatory requirements, industry guidelines and internal procedures to improve customer health and safety, promote responsible marketing and ensure the security of customer information. During the reporting period, no products sold or shipped were recalled for safety and health reasons. 集團對旗下產品和服務負責，並嚴格遵守法例要求、行業準則和內部程序，以改善顧客的健康及安全，促進負責任市場推廣及保障顧客資料的安全。 報告期內，集團並沒有以安全和健康為由，回收已出售或已運送的產品。

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KPI B6.2: Number of products and service related complaints received and how they are dealt with. 接獲關於產品及服務的投訴數目以及應對方法。	56-58	Governance – Customer Satisfaction 管治 — 顧客滿意度 During the reporting period, no substantive product- or service-related complaints were received. 報告期內，集團並沒有接獲有關產品或服務的重大投訴。
KPI B6.3: Description of practices relating to observing and protecting intellectual property rights. 描述與維護及保障知識產權有關的慣例。	51-53	Governance – Cybersecurity and Data Protection 管治 — 網絡安全與數據保護
KPI B6.4: Description of quality assurance process and recall procedures. 描述質量檢定過程及產品回收程序。	56-58	Governance – Customer Satisfaction 管治 — 顧客滿意度
	107-108	Wellness – Health, Safety and Wellbeing – Consumer Health and Safety 健康舒泰 — 健康、安全和福祉 — 顧客健康及安全
	119	Design – Sustainable Buildings – Ensuring Building Quality 匠心設計 — 可持續發展建築物 — 確保建築物質素 Product recall procedures are not considered material to the operations of the Group. 產品回收程序對集團營運並無實質影響。
KPI B6.5: Description of consumer data protection and privacy policies, how they are implemented and monitored. 描述消費者資訊保障及私隱政策，以及相關執行及監察方法。	51-53	Governance – Cybersecurity and Data Protection 管治 — 網絡安全與數據保護
Aspect 層面 B7: Anti-corruption 反貪污		
General Disclosure: **一般披露：** Policies and compliance relating to bribery, extortion, fraud and money laundering. 有關防止賄賂、勒索、欺詐及洗黑錢的政策及遵守相關法律及規例的資訊。	–	Anti-Corruption Policy 《反貪污政策》
	48-50	Governance – Ethics and Integrity 管治 — 道德與誠信 There were no confirmed incidents of non-compliance with relevant laws or regulations relating to bribery, extortion, fraud and money laundering that had a significant impact on the Group during the reporting period. 報告期內，集團沒有任何違反防止賄賂、勒索、欺詐及洗黑錢的相關法律或規例並對業務產生重大影響的確認個案。

Subject Areas, Aspects, General Disclosures and KPIs 主要範疇、層面、一般披露及關鍵績效指標	Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明	
KPI B7.1: Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases. 於匯報期內對發行人或其僱員提出並已審結的貪污訴訟案件的數目及訴訟結果。	49	Governance – Ethics and Integrity – Anti-Corruption 管治 — 道德與誠信 — 反貪污 During this reporting period, there were no concluded legal cases regarding corrupt practices brought against the Group or its employees. 報告期內，並無出現任何對本集團或其僱員提出並已審結的貪污訴訟案件。
KPI B7.2: Description of preventive measures and whistle-blowing procedures, how they are implemented and monitored. 描述防範措施及舉報程序，以及相關執行及監察方法。	49	Governance – Ethics and Integrity – Anti-Corruption 管治 — 道德與誠信 — 反貪污
	50	Governance – Ethics and Integrity – Open Communication 管治 — 道德與誠信 — 開放的溝通
KPI B7.3 Description of anti-corruption training provided to directors and staff. 描述向董事及員工提供的反貪污培訓。	49	Governance – Ethics and Integrity – Anti-Corruption 管治 — 道德與誠信 — 反貪污
Aspect 層面 B8: Community Investment 社區投資		
General Disclosure: **一般披露：** Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests. 有關以社區參與來了解營運所在社區需要和確保其業務活動會考慮社區利益的政策。	129	Innovation – Management Approach 創意革新 — 管理方針
	139	Heritage & Culture – Management Approach 文化傳承 — 管理方針
	151	Community – Management Approach 連繫社群 — 管理方針
KPI B8.1: Focus areas of contribution (e.g., education, environmental concerns, labour needs, health, culture, sport). 專注貢獻範疇（如教育、環境事宜、勞工需求、健康、文化、體育）。	130	Innovation – Investment in Innovation – How We Are Managing It 創意革新 — 創新投資 — 怎樣管理
	140	Heritage & Culture – Heritage and Culture – How We Are Managing it 文化傳承 — 文化傳承 — 怎樣管理
	152	Community – Community Investment and Engagement – How We Are Managing It 連繫社群 — 社區投資和參與 — 怎樣管理
KPI B8.2: Resources contributed (e.g., money or time) to the focus area. 在專注範疇所動用資源（如金錢或時間）。	152	Community – Community Investment and Engagement – How We Are Managing It 連繫社群 — 社區投資和參與 — 怎樣管理
	171	Progress on Key Sustainability Indicators – Economic Performance 關鍵可持續發展指標的進展 — 經濟表現

GRI Content Index

GRI內容索引

Tsim Sha Tsui Properties has reported in accordance with the Global Reporting Initiative (GRI) Standards for the period 1 July 2023 to 30 June 2024

尖沙咀置業根據全球報告倡議組織（「GRI」）標準編製本報告，報告期為2023年7月1日至2024年6月30日。

Disclosure Number 披露編號		Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明	
GRI 1	**Foundation 基礎 2021**		
GRI 2	**General Disclosures 一般披露 2021**		
1. The organization and its reporting practices 機構及報導實務			
2-1	Organizational details 機構詳細資訊	4-5	About Tsim Sha Tsui Properties 關於尖沙咀置業
		–	Annual Report 2024 2024年報
2-2	Entities included in the organization's sustainability reporting 機構於可持續發展報告中所包含的實體	4-5	About Tsim Sha Tsui Properties 關於尖沙咀置業
		–	Annual Report 2024 2024年報 Please refer to the Annual Report for the list of entities included in our audited consolidated financial statements. This Report focuses on the sustainability performance of our headquarters, managed properties and construction sites in Hong Kong, and hotels under The Fullerton Hotels and Resorts in Hong Kong, Singapore and Sydney as well as The Olympian Hong Kong. 有關所包含的實體名單，請參閱年報中經審核的合併財務報表。本報告重點匯報我們在香港的總部、管理的物業和建築工地，以及富麗敦酒店集團旗下位於香港、新加坡和悉尼的酒店和香港遨凱酒店的可持續發展表現。
2-3	Reporting period, frequency and contact point 報告期、頻率和聯絡方法	2-3	About this Report 關於本報告
		289	Contact Details 聯絡詳情 Our annual sustainability reporting period aligns with our financial reporting period. This Report was published on 27 September 2024. 2024年度可持續發展報告的報告期與財務報告一致。本報告於2024年9月27日出版。
2-4	Restatements of information 重整舊報告所載資訊	–	There are no restatements of information in this Report. 本報告並沒有重整舊報告的內容。

Disclosure Number 披露編號		Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明	
2. Activities and workers 活動與工作人員			
2-6	Activities, value chain and other business relationships 活動、價值鏈和其他業務關係	4-5	About Tsim Sha Tsui Properties 關於尖沙咀置業
		24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
		54-55	Governance – Sustainable and Ethical Supply Chain 管治 — 可持續和具道德的供應鏈
		178-189	Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現
		–	Annual Report 2024 2024年報 There were no significant changes in the sectors in which the Group is active, our value chain or other relevant business relationships during the reporting period. 報告期內，集團從事的行業、價值鏈或其他相關業務關係並沒有產生重大變化。
2-7	Employees 員工	178-189	Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現 Employee data is compiled by the Human Resources department as at 30 June 2024. 人力資源部負責收集整理截至2024年6月30日的員工數據。
2-8	Workers who are not employees 非員工的工作人員	178-189	Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現 Data on workers who are not employees are compiled by the Human Resources department as at 30 June 2024. A significant portion of our development activities at construction sites is performed by contractors and subcontractors. 人力資源部負責收集整理截至2024年6月30日的非員工的工作人員數據。我們在建築工地的大部分建築活動均由承辦商和分判商完成。

Disclosure Number 披露編號		Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明	
3. Governance 管治			
2-9	Governance structure and composition 管治架構及組成	42-46	Governance – Management Approach 管治 — 管理方針
		–	Annual Report 2024 2024年報
2-10	Nomination and selection of the highest governance body 最高管治單位的提名與遴選	42-46	Governance – Management Approach 管治 — 管理方針
		–	Annual Report 2024 2024年報
2-11	Chair of the highest governance body 最高管治單位的主席	–	Annual Report 2024 2024年報
2-12	Role of the highest governance body in overseeing the management of impacts 最高管治單位在監督影響管理的角色	42-46	Governance – Management Approach 管治 — 管理方針
		–	Annual Report 2024 2024年報
2-13	Delegation of responsibility for managing impacts 管理影響的負責人	42-46	Governance – Management Approach 管治 — 管理方針
2-14	Role of the highest governance body in sustainability reporting 最高管治單位於可持續發展報告的角色	42-46	Governance – Management Approach 管治 — 管理方針
2-15	Conflicts of interest 利益衝突	42-46	Governance – Management Approach 管治 — 管理方針
		–	Annual Report 2024 2024年報
2-16	Communicating critical concerns 溝通關鍵重大事件	50	Governance – Ethics and Integrity – Open Communication 管治 — 道德與誠信 — 開放的溝通
		42-46	Governance – Management Approach 管治 — 管理方針 Information unavailable: We will consider the feasibility of disclosing the information concerning the total number and the nature of critical concerns that were communicated to the Board in the future. 資訊未能提供：我們會考慮在未來披露已向董事會提出的重大疑慮之相關資訊，包括總數和性質。
2-17	Collective knowledge of highest governance body 最高管治單位的集體知識	44-45	Governance – Sustainability Governance 管治 — 可持續發展管治
		–	Annual Report 2024 2024年報 Information unavailable: We will consider the feasibility of disclosing further information concerning the performance evaluation of the Board in the future. 資訊未能提供：我們將考慮在未來披露更多董事會表現評核的相關資訊。

Disclosure Number 披露編號		Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明	
2-18	Evaluation of the performance of the highest governance body 最高管治單位的績效評估	–	Annual Report 2024 2024年報
2-19	Remuneration policies 薪酬政策	44-45	Governance – Sustainability Governance 管治 — 可持續發展管治
		–	Annual Report 2024 2024年報
2-20	Process to determine remuneration 薪酬決定流程	–	Annual Report 2024 2024年報 Corporate website – Corporate Governance – Terms of Reference of the Remuneration Committee 公司網頁 — 企業管治 — 薪酬委員會的職權範圍
2-21	Annual total compensation ratio 年度總薪酬比率	–	Annual Report 2024 2024年報
4. Strategy, policies and practices 策略、政策和實踐			
2-22	Statement on sustainable development strategy 可持續發展策略聲明	6-7	Message from the Chairman of the ESG Steering Committee 環境、社會及管治督導委員會主席寄語
2-23	Policy commitments 政策承諾	42-46	Governance – Management Approach 管治 — 管理方針
		198-200	Ten Principles of the United Nations Global Compact 《聯合國全球契約》十項原則 We take a precautionary approach to environmental challenges by identifying and minimising any potential negative impact on the environment in the Group's business operations, products and services. The Group's policies are described in relevant sections throughout this Report. 我們採取預防措施來應對環境挑戰，識別並竭力減少集團在業務營運、產品和服務方面任何對環境的潛在負面影響。 本報告的相關章節描述了集團的政策。
2-24	Embedding policy commitments 納入政策承諾	42-46	Governance – Management Approach 管治 — 管理方針 The Group's policies are described in relevant sections throughout this Report. 本報告的相關章節描述了集團的政策。
2-25	Processes to remediate negative impacts 補救負面影響的程序	42-46	Governance – Management Approach 管治 — 管理方針
		48-50	Governance – Ethics and Integrity 管治 — 道德與誠信
2-26	Mechanisms for seeking advice and raising concerns 尋求建議和提出疑慮事項的機制	42-46	Governance – Management Approach 管治 — 管理方針
		48-50	Governance – Ethics and Integrity 管治 — 道德與誠信

Disclosure Number 披露編號		Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明	
2-27	Compliance with laws and regulation 遵守法律和規例	48-50	Governance – Ethics and Integrity 管治 — 道德與誠信 In the reporting year, there were no significant instances of non-compliance with laws and regulations. Significant instances of non-compliance are defined as matters that have a material impact, financial or otherwise, on our operations and stakeholders. 報告期內，公司並沒有重大違反法律和規例的情況。重大違規事件的定義，是營運對持份者產生重大財務或其他影響的事項。 As outlined in our Code of Conduct ("CoC"), any form of discrimination, corruption, and bribery is not tolerated. During the reporting period, there were no significant breaches of the CoC occurred. 我們於《紀律守則》訂明絕不允許任何形式的貪污或賄賂。報告期內，並無發生違反《紀律守則》的重大事件。
2-28	Membership associations 機構加入的協會	170	Major Awards, ESG Memberships and Commitments – Major ESG Memberships 主要獎項、環境、社會及管治會籍和承諾 — 主要環境、社會及管治會籍
5. Stakeholder Engagement 持份者參與			
2-29	Approach to stakeholder engagement 持份者參與的方針	22-23	Defining our Material Topics – Stakeholder Engagement 界定重大議題 — 聯繫持份者
2-30	Collective bargaining agreements 集體談判協議	96	Wellness – Labour Practices – How We Are Managing It 健康舒泰 — 勞工實務常規 — 怎樣管理 All the employees in Sydney are covered by collective bargaining agreements. 集體談判協議涵蓋所有悉尼的員工。
GRI 3	Material Topics 重大議題 2021		
3-1	Process to determine material topics 決定重大議題的流程	22-27	Defining our Material Topics 界定重大議題 The Group's performance on critically important sustainability issues, including but not limited to Climate Resilience and GHG Emission, Energy Consumption and Efficiency and Sustainable Buildings, are related to the compensation of the Group's executive management based on their corresponding roles where applicable. 集團在「極為重要」的可持續發展議題上的表現，包括但不限於氣候抗禦力和溫室氣體排放、能源消耗和效益以及可持續發展建築物，與集團高級管理人員根據其相應角色所獲得的薪酬帶有關係。

Disclosure Number 披露編號		Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明	
3-2	List of material topics 重大議題列表	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估 While our material topics have not changed, this year's materiality assessment resulted in the following shifts in issue prioritisation from an impact materiality perspective: Urban Biodiversity was reclassified from Very Important to Critically Important. Diversity and Equal Opportunities was reclassified from Important to Very Important. Labour Practices was reclassified from Very Important to Important. 儘管我們的重大議題並沒有改變，但今年的重要性評估就影響重要性的角度調整了議題的優先次序：城市生物多樣性由「非常重要」轉為「極為重要」。多元與平等機會由「重要」重新歸類為「非常重要」。勞工實務常規由「非常重要」重新歸類為「重要」。

Governance 管治

Economic Performance 經濟表現

GRI 3 Material Topics 重大議題 2021			
3-3	Management of material topics 重大議題管理	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
		42-46	Governance – Management Approach 管治 — 管理方針
		47	Governance – Economic Performance 管治 — 經濟表現
		–	Annual Report 2024 2024年報

GRI 201 Economic Performance 經濟表現 2016			
201-1	Direct economic value generated and distributed 機構所產生及分配的直接經濟價值	171	Progress on Key Sustainability Indicators – Economic Performance 關鍵可持續發展指標的進展 — 經濟表現
201-2	Financial implications and other risks and opportunities due to climate change 氣候變化所產生的財務影響及其他風險與機遇	36-39	ESG Risk Management 環境、社會及管治風險管理
		70-72	Green – Climate Resilience and GHG Emissions – Managing our Climate-related Impacts 綠色低碳 — 氣候抗禦力和溫室氣體排放 — 管理氣候相關影響
		–	Sino Land's Climate Action Report 信和置業的《氣候行動報告》

Disclosure Number 披露編號		Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明	
GRI 203 Indirect Economic Impacts 間接經濟影響 2016			
203-1	Infrastructure investments and services supported 基礎設施的投資與支援服務的發展及影響	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
		116	Design – Sustainable Buildings – How We Are Managing It 匠心設計 — 可持續發展建築物 — 怎樣管理
		130	Innovation – Investment in Innovation – How We Are Managing It 創意革新 — 創新投資 — 怎樣管理
		140	Heritage & Culture – Heritage and Culture – How We Are Managing It 文化傳承 — 文化傳承 — 怎樣管理
		152	Community – Community Investment and Engagement – How We Are Managing It 連繫社群 — 社區投資和參與 — 怎樣管理
Ethics and Integrity 道德與誠信			
GRI 3 Material Topics 重大議題 2021			
3-3	Management of material topics 重大議題管理	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
		36-39	ESG Risk Management 環境、社會及管治風險管理
		42-46	Governance – Management Approach 管治 — 管理方針
		48-50	Governance – Ethics and Integrity 管治 — 道德與誠信
GRI 205 Anti-Corruption 反貪污 2016			
205-3	Confirmed incidents of corruption and actions taken 已確認的貪污事件及採取的行動	49	Governance – Ethics and Integrity – Anti-Corruption 管治 — 道德與誠信 — 反貪污 There were no confirmed incidents of corruption, or public legal cases regarding corruption brought against the Group or its employees, during the reporting period. 報告期內，並沒有任何涉及本集團或其員工違反與已證實的貪污事件或已公開訴訟案件。
Cybersecurity and Data Protection 網絡安全與數據保護			
GRI 3 Material Topics 重大議題 2021			
3-3	Management of material topics 重大議題管理	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
		36-39	ESG Risk Management 環境、社會及管治風險管理
		42-46	Governance – Management Approach 管治 — 管理方針
		51-53	Governance – Cybersecurity and Data Protection 管治 — 網絡安全與數據保護

Disclosure Number 披露編號		Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明	
GRI 418 Customer Privacy 顧客私隱 2016			
418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data 經證實侵犯顧客私隱及遺失顧客資料的投訴	–	No significant cases of non-compliance in relation to breach of customer privacy, intellectual property or loss of customer data occurred in the reporting period. 報告期內，並無違反顧客私隱、侵犯知識產權或遺失顧客資料的重大違規事件。

Sustainable and Ethical Supply Chain 可持續和具道德的供應鏈

GRI 3 Material Topics 重大議題 2021			
3-3	Management of material topics 重大議題管理	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
		36-39	ESG Risk Management 環境、社會及管治風險管理
		42-46	Governance – Management Approach 管治 — 管理方針
		54-55	Governance – Sustainable and Ethical Supply Chain 管治 — 可持續和具道德的供應鏈
GRI 414 Supplier Social Assessment 供應商社會評估 2016			
414-1	New suppliers that were screened using social criteria 使用社會標準篩選的新供應商	54-55	Governance – Sustainable and Ethical Supply Chain 管治 — 可持續和具道德的供應鏈 During the reporting period, all of our new suppliers were assessed using social criteria. 報告期內，我們已採用社會標準來評估所有新供應商。
414-2	Negative social impacts in the supply chain and actions taken 供應鏈中負面的社會影響以及所採取的行動	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
		54-55	Governance – Sustainable and Ethical Supply Chain 管治 — 可持續和具道德的供應鏈 In this reporting period, there were no confirmed incidents of non-compliance with social or environmental regulations in the supply chain that had a significant impact on the Group. All of our suppliers were assessed for social impacts and none were identified as having significant actual or potential negative social impacts. 報告期內，供應鏈並無出現對集團有重大影響的違反社會或環境法律或規例的確認個案。我們評估所有供應商對社會的影響，從中並無發現有供應商對社會具重大的實際或潛在負面影響。

Disclosure Number 披露編號		Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明	
GRI 308 Supplier Environmental Assessment 供應商環境評估 2016			
308–1	New suppliers that were screened using environmental criteria 使用環境標準篩選的新供應商	54-55	Governance – Sustainable and Ethical Supply Chain 管治 — 可持續和具道德的供應鏈 During the reporting period, all of our new suppliers were assessed using environmental criteria. 報告期內，我們已採用環境標準來評估所有新供應商。
308–2	Negative environmental impacts in the supply chain and actions taken 供應鏈中負面的社會影響以及所採取的行動	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
		54-55	Governance – Sustainable and Ethical Supply Chain 管治 — 可持續和具道德的供應鏈 During the reporting period, there were no confirmed incidents of non-compliance with social or environmental regulations in the supply chain that had a significant impact on the Group. All of our suppliers were assessed for environmental impacts and none were identified as having significant actual or potential negative environmental impacts. 報告期內，供應鏈並無出現對集團有重大影響的違反社會或環境法律或規例的確認個案。我們評估所有供應商對環境的影響，從中並無發現有供應商對環境具重大的實際或潛在負面影響。
Customer Satisfaction 顧客滿意度			
GRI 3 Material Topics 重大議題 2021			
3-3	Management of material topics 重大議題管理	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
		42-46	Governance – Management Approach 管治 — 管理方針
		56-58	Governance – Customer Satisfaction 管治 — 顧客滿意度 We collect customer feedback through our annual customer satisfaction survey. The survey covers our managed properties in Hong Kong with a detailed score breakdown by property management area including security, cleaning and clubhouse services. During the reporting period, we achieved an overall customer satisfaction rating of 3.8 out of 4. The satisfaction rate of security, cleaning and clubhouse services achieved 3.81, 3.79, and 3.79 out of 4 respectively. 我們通過顧客滿意度調查收集顧客的反饋意見。該調查涵蓋我們在香港管理的物業，並按保安、清潔和會所相關服務等管理範疇及設施評分。報告期內，我們的整體顧客滿意度為3.8分（4分為滿分）。保安、清潔和會所服務的滿意度分別達到4分中的3.81分、3.79分和3.79分。

Disclosure Number 披露編號		Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明	
GRI 417 Marketing and Labelling 市場推廣與標籤 2016			
417-2	Incidents of non-compliance concerning product and service information and labelling 未能遵守產品與服務之資訊與標示法律和規例的事件	56-58	Governance – Customer Satisfaction 管治 — 顧客滿意度 During the reporting period, there were no incidents of non-compliance with relevant laws and regulations relating to product and service quality, information or labelling that had a significant impact on the Group. 報告期內，我們並沒有違反產品和服務質素、資訊或標籤的相關法律及規例並對集團構成重大影響的情況。
417-3	Incidents of non-compliance concerning marketing communications 未能遵守行銷傳播相關法律和規例的事件	56-58	Governance – Customer Satisfaction 管治 — 顧客滿意度 During the reporting period, there were no incidents of significant non-compliance concerning marketing communications. 報告期內，並沒有有關市場傳訊的重大違規事件。

Green Living 綠色生活

Green 綠色低碳

Climate Resilience and GHG Emissions 氣候抗禦力和溫室氣體排放

GRI 3 Material Topics 重大議題 2021			
3-3	Management of material topics 重大議題管理	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
		36-39	ESG Risk Management 環境、社會及管治風險管理
		65	Green – Management Approach 綠色低碳 — 管理方針
		66-72	Green – Climate Resilience and GHG Emissions 綠色低碳 — 氣候抗禦力和溫室氣體排放
GRI 305 Emissions 排放 2016			
305-1	Direct (Scope 1) GHG emissions 直接（範疇一）溫室氣體排放總量	172-177	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現
305-2	Energy indirect (Scope 2) GHG emissions 能源間接（範疇二）溫室氣體排放總量	172-177	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現
305-3	Other indirect (Scope 3) GHG emissions 其他間接（範疇三）溫室氣體排放總量	172-177	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現
305-4	GHG emissions intensity 溫室氣體排放強度	172-177	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現

Disclosure Number 披露編號		Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明	
305-5	Reduction of GHG emissions 減少的溫室氣體排放量	66-72	Green – Climate Resilience and GHG Emissions 綠色低碳 — 氣候抗禦力和溫室氣體排放
		73-75	Green – Energy Consumption and Efficiency 綠色低碳 — 能源消耗和效益
305-7	Nitrogen oxides (NOx), sulfur oxides (SOx), and other significant air emissions 氮氧化物、硫氧化物及其他主要氣體排放	–	Not applicable: Emissions of NO_x, SO_x, POPs, VOCs, HAPs, PM and other air pollutants are not considered significant in the Group's operations. 不適用：集團營運過程所產生的氮氧化物、硫氧化物、持久性有機污染物、揮發性有機化合物、有害空氣污染物、懸浮粒子及其他空氣污染物排放並不顯著。

Energy Consumption and Efficiency 能源消耗和效益

GRI 3 Material Topics 重大議題 2021			
3-3	Management of material topics 重大議題管理	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
		65	Green – Management Approach 綠色低碳 — 管理方針
		73-75	Green – Energy Consumption and Efficiency 綠色低碳 — 能源消耗和效益
GRI 302 Energy 能源 2016			
302-1	Energy consumption within the organization 機構內部的能源消耗	73-75	Green – Energy Consumption and Efficiency 綠色低碳 — 能源消耗和效益
		172-177	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現 Majority of renewable energy generated is distributed to the local grid in Hong Kong. 大部分產生的可再生能源輸出至香港的本地電網。
302-3	Energy intensity 能源強度	73-75	Green – Energy Consumption and Efficiency 綠色低碳 — 能源消耗和效益
		172-177	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現 Intensities reflect consumption within our operations, except for total electricity consumption of property management, which also includes chiller plant electricity consumption for centralised cooling services for tenants. A further breakdown of electricity consumed is not available; we will consider the feasibility of disclosing such data in the future. 強度反映我們營運中的消耗，唯未能進一步提供包含為租戶提供中央冷氣服務物業管理的總耗電量，及該用電分項數字。我們會考慮未來披露相關數據的可行性。

Disclosure Number 披露編號		Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明	
302-4	Reduction of energy consumption 減少能源消耗	73-75	Green – Energy Consumption and Efficiency 綠色低碳 — 能源消耗和效益
		172-177	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現

Material Use, Waste Reduction and Management 物料使用、廢物削減和管理

GRI 3	Material Topics **重大議題** 2021		
3-3	Management of material topics 重大議題管理	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
		36-39	ESG Risk Management 環境、社會及管治風險管理
		65	Green – Management Approach 綠色低碳 — 管理方針
		76-84	Green – Material Use, Waste Reduction and Management 綠色低碳 — 物料使用、廢物削減和管理
GRI 301	Materials **物料** 2016		
301-2	Recycled input materials used 使用的可再生物料	65	Green – Management Approach 綠色低碳 — 管理方針
		116-125	Design – Sustainable Buildings 匠心設計 — 可持續發展建築物 We are developing a matrix to record such data so we will be able to report on the use of sustainable building materials in our development projects in the future. 我們正開發記錄相關數據的矩陣，以便日後就發展項目中所使用的可持續建築材料進行披露。

Disclosure Number 披露編號		Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明	
GRI 303 Water and Effluents 水和廢棄物 2018			
303-1	Interactions with water as a shared resource 共享水資源之相互影響	82	Green – Material Use, Waste Reduction and Management – Water Consumption and Efficiency 綠色低碳 — 物料使用、廢物削減和管理 — 用水和用水效益 In Hong Kong, all of the water consumed by our operations comes from municipal water supplies, including freshwater for potable use, cooling, washing, toilets and landscaping, and seawater for flushing. Hong Kong's two main sources of freshwater are rainfall from natural catchments and the Dongjiang water from Guangdong Province. All effluents are discharged to public sewers and/or the sea in accordance with applicable discharge licences. In Singapore, all of the water consumed by our operations comes from third-party water sources supplied by the Public Utilities Board ("PUB"). According to PUB, Singapore's water demand is currently met by water from local catchment areas, imported water, NEWater and desalinated water. In Sydney, all of the water consumed by our operations comes from Sydney Water. All effluents are discharged to public sewers and/or the sea in accordance with applicable discharge licences/permits. There is no significant water-related impact caused by the Group's operations. We monitor the consumption of water in our operations monthly and have used this data to establish our water-related goals and targets. 在香港，我們業務使用的所有水，均來自水務署，包括用於飲用水、冷卻、洗滌、洗手間和澆灌的淡水，以及用於沖廁的海水。香港的兩個主要淡水來源是自然流域的降雨和廣東省的東江水。根據適用的排放許可證，所有廢水均排入公共污水收集系統和/或海洋。 在新加坡，我們運營所用的所有水，均由公用事業局第三方水源提供。根據公用事業局，新加坡目前可透過使用當地集水區的水、進口水、「新生水」和化淡海水來滿足對水的需求。 在悉尼，所有業務營運的用水均來自悉尼水務局。所有廢水均根據適用的排放牌照/許可證，排入公共污水收集系統和/或海洋。集團運營不會對水資源造成重大影響。我們每月監測營運用水量，並使用這些數據訂立用水相關目標和指標。

Disclosure Number 披露編號		Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明	
303-2	Management of water discharge-related impacts 與排水相關影響的管理	82	Material Use, Waste Reduction and Management – Water Consumption and Efficiency 綠色低碳 — 物料使用、廢物削減和管理 — 用水和用水效益 Water discharged from our operations followed the requirements set in Hong Kong's Water Pollution Control Ordinance, Singapore's Environmental Protection and Management Act (EPMA) and the Environmental Protection and Management (Trade Effluent) Regulations, and Sydney Water Regulation 2017. We strive to exceed regulatory requirements in controlling the quality of effluent discharge when feasible. 我們依照《香港水污染管制條例》、新加坡《環境保護與管理法》(EPMA) 和《環境保護與管理 (工商業污水) 條例》以及《2017年悉尼水務條例》中的規定，排放營運點的水。在可行情況下，我們力求超越監管要求嚴格控制污水排放的水質。
303-3	Water withdrawal 取水量	–	All water withdrawn is from municipal water supplies. Please refer to the Water Supplies Department (Hong Kong), Public Utilities Board (Singapore) and Sydney Water (Sydney) for breakdowns of total water withdrawal by sources. Breakdown of water withdrawn by location during the reporting period: Hong Kong: 1,399,440 m^3 Singapore: 227,349 m^3 Sydney: 32,331 m^3 所有取水均來自市政供水。有關按來源劃分的總取水量細項，請向水務署 (香港)、公用事業局 (新加坡) 及悉尼水務局 (悉尼) 查詢。 報告期內按地點的取水量細項： 香港: 1,399,440立方米 新加坡: 227,349立方米 悉尼: 32,331立方米
303-5	Water consumption 耗水量	172-177	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現 We monitor the consumption of water in our operations monthly and have used this data to establish our total water consumption. 我們每月監測營運用水量，並利用這些數據確定總用水量。

Disclosure Number 披露編號		Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明	
GRI 306 Waste 廢棄物 2020			
306-1	Waste generation and significant waste-related impacts 產生的廢棄物與廢棄物相關重大影響	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
		77-82	Green – Material Use, Waste Reduction and Management 綠色低碳 — 物料使用、廢物削減和管理 — 廢物管理 Waste-related impacts arise primarily from construction and renovation activities of the organisation. 與廢物相關的影響主要來自公司的建築及翻新工作。
306-2	Management of significant waste-related impacts 管理廢棄物相關的重大影響	65	Green – Management Approach 綠色低碳 — 管理方針
		77-82	Green – Material Use, Waste Reduction and Management 綠色低碳 — 物料使用、廢物削減和管理 — 廢物管理
306-3	Waste generated 產生的廢棄物	76-84	Green – Material Use, Waste Reduction and Management 綠色低碳 — 物料使用、廢物削減和管理
		172-177	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現
306-4	Waste diverted from disposal 移轉本棄置的廢棄物	172-177	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現
Urban Biodiversity 城市生物多樣性			
GRI 3 Material Topics 重大議題 2021			
3-3	Management of material topics 重大議題管理	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
		65	Green – Management Approach 綠色低碳 — 管理方針
		85-89	Green – Urban Biodiversity 綠色低碳 — 城市生物多樣性
		266-283	TNFD Recommendations TNFD建議

Disclosure Number 披露編號		Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明	
GRI 304 Biodiversity 生物多樣性 2016			
304-2	Significant impacts of activities, products, and services on biodiversity 活動、產品及服務，對生物多樣性方面的重大影響	85-89	Green – Urban Biodiversity 綠色低碳 — 城市生物多樣性
		266-283	TNFD Recommendations TNFD建議

Wellness 健康舒泰

Labour Practices 勞工實務常規

GRI 3 Material Topics 重大議題 2021			
3-3	Management of material topics 重大議題管理	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
		36-39	ESG Risk Management 環境、社會及管治風險管理
		94	Wellness – Management Approach 健康舒泰 — 管理方針
		96-104	Wellness – Labour Practices 健康舒泰 — 勞工實務常規
GRI 401 Employment 僱傭 2016			
401-1	New employee hires and employee turnover 新入職員工和員工流失人數	178-189	Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現
401-3	Parental leave 育嬰假	178-189	Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現
GRI 404 Training and Education 培訓與教育 2016			
404-1	Average hours of training per year per employee 每位員工每年接受培訓的平均時數	178-189	Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現
404-2	Programs for upgrading employee skills and transition assistance programs 提升員工職能及過渡協助方案	100-104	Wellness – Labour Practices – Training and Development 健康舒泰 — 勞工實務常規 — 培訓與發展
404-3	Percentage of employees receiving regular performance and career development reviews 定期接受績效及職業發展檢討的員工百分比	178-189	Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現

Disclosure Number 披露編號		Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明	
GRI 405 Diversity and Equal Opportunity 員工多元化與平等機會 2016			
405-1	Diversity of governance bodies and employees 多元管治單位和員工	178-189	Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現
		99-100	Wellness – Labour Practices – Diversity and Equal Opportunities 健康舒泰 — 勞工實務常規 — 多元與平等機會
		–	Annual Report 2024 2024年報
405-2	Ratio of basic salary and remuneration of women to men 女性對男性基本薪資加薪酬的比率	–	We monitor the gender pay gap in Hong Kong. During the reporting period, the median gender pay gap and median gender bonus gap are 15% and 31%, while the mean gender pay gap and mean gender bonus gap are 26% and 40%, respectively. We also monitor the gender pay gap by different employee categories. The mean gender pay gap for director, senior level, middle level and entry level are 23%, 8%, 14% and 15%, respectively. Figures are presented as the percentage difference between male and female employees. 我們監測香港的性別薪酬差距。報告期內，性別工資差距中位數為15%，而性別獎金差距中位數為31%。性別工資差距平均數為26%，而性別獎金差距平均數為40%。我們亦監測不同職級的性別工資差距。董事、高級員工、中級員工和普通員工的性別工資差距平均數分別為23%、8%、14%和15%。數字以男性和女性員工之間的百分比差距表示。
GRI 406 Non-Discrimination 反歧視 2016			
406-1	Incidents of discrimination and corrective actions taken 歧視事件以及機構採取的改善行動	99-100	Wellness – Labour Practices – Diversity and Equal Opportunities 健康舒泰 — 勞工實務常規 — 多元與平等機會 During the reporting period, there were no confirmed incidents of non-compliance with the laws or regulations related to discrimination that had a significant impact on the Group. 報告期內，集團沒有任何違反歧視等相關法律或規例並對業務產生重大影響的確認個案。

Disclosure Number 披露編號		Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明	
Health, Safety and Wellbeing 健康、安全和福祉			
GRI 103 Material Topics **重大議題** 2021			
3-3	Management of material topics 重大議題管理	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
		36-39	ESG Risk Management 環境、社會及管治風險管理
		94	Wellness – Management Approach 健康舒泰 — 管理方針
		105-109	Wellness – Health, Safety and Wellbeing 健康舒泰 — 健康、安全和福祉
GRI 403 Occupational Health and Safety **職業健康與安全** 2018			
403-1	Occupational health and safety management system 職業健康及安全管理系統	106-107	Wellness – Health, Safety and Wellbeing – Occupational Health and Safety 健康舒泰 — 健康、安全和福祉 — 職業健康及安全
403-2	Hazard identification, risk assessment, and incident investigation 識別隱患、評估風險及調查事故	50	Governance – Ethics and Integrity – Open Communication 管治 — 道德與誠信 — 開放的溝通
		106-107	Wellness – Health, Safety and Wellbeing – Occupational Health and Safety 健康舒泰 — 健康、安全和福祉 — 職業健康及安全 The Group's internal Safety Manual clearly outlines the actions to be taken by staff and supervisors to identify and respond to potential hazards. Property supervisors are required to conduct regular inspections. The results including corrective and preventative actions must be recorded and reported to management to facilitate review and analysis. 集團內部的安全手冊清楚列出員工和主管就識別和應對潛在危險應採取的行動。物業主管需定期為物業進行巡查。巡查結果，包括相關建議及跟進紀錄必須向管理層報告，以便進行檢討和分析。
403-3	Occupational health services 職業健康服務	106-107	Wellness – Health, Safety and Wellbeing – Occupational Health and Safety 健康舒泰 — 健康、安全和福祉 — 職業健康及安全
403-4	Worker participation, consultation, and communication on occupational health and safety 有關職業安全及健康的工作人員活動、諮詢與溝通	106-107	Wellness – Health, Safety and Wellbeing – Occupational Health and Safety 健康舒泰 — 健康、安全和福祉 — 職業健康及安全
403-5	Worker training on occupational health and safety 有關職業安全及健康的工作人員培訓	106-107	Wellness – Health, Safety and Wellbeing – Occupational Health and Safety 健康舒泰 — 健康、安全和福祉 — 職業健康及安全
403-6	Promotion of worker health 促進工作人員的健康	106-107	Wellness – Health, Safety and Wellbeing – Occupational Health and Safety 健康舒泰 — 健康、安全和福祉 — 職業健康及安全

Disclosure Number 披露編號		Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明	
403-7	Prevention and mitigation of occupational health and safety impacts directly linked by business relationships 預防及減輕業務關係對職業健康和安全直接相關的影響	106-107	Wellness – Health, Safety and Wellbeing – Occupational Health and Safety 健康舒泰 — 健康、安全和福祉 — 職業健康及安全
403-9	Work-related injuries 工傷	106-107	Wellness – Health, Safety and Wellbeing – Occupational Health and Safety 健康舒泰 — 健康、安全和福祉 — 職業健康及安全
		178-189	Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現
GRI 416 Customer Health and Safety 顧客健康與安全 2016			
416-2	Incidents of non-compliance concerning the health and safety impacts of products and services 違反有關產品與服務的健康和安全法律和規例的之事件	–	During the reporting period, there were no incidents of significant non-compliance with regulations or voluntary codes concerning the health and safety impacts of products and services. 報告期內，並沒有有關產品和服務對健康及安全構成影響的重大違規事件。

Innovative Design 創新構思

Design 匠心設計

Sustainable Buildings 可持續發展建築物

GRI 3 Material Topics 重大議題 2021			
3-3	Management of material topics 重大議題管理	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
		36-39	ESG Risk Management 環境、社會及管治風險管理
		115	Design – Management Approach 匠心設計 — 管理方針
		116-125	Design – Sustainable Buildings 匠心設計 — 可持續發展建築物

Innovation 創意革新

Investment in Innovation 創新投資

GRI 3 Material Topics 重大議題 2021			
3-3	Management of material topics 重大議題管理	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
		129	Innovation – Management Approach 創意革新 — 管理方針
		130-133	Innovation – Investment in Innovation 創意革新 — 創新投資

Disclosure Number 披露編號		Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明	

Community Spirit 心繫社區

Heritage & Culture 文化傳承

Heritage and Culture 文化傳承

GRI 3	Material Topics 重大議題 2021		
3-3	Management of material topics 重大議題管理	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
		139	Heritage & Culture – Management Approach 文化傳承 — 管理方針
		140-145	Heritage & Culture – Heritage and Culture 文化傳承 — 文化傳承

Community 連繫社群

Community Investment and Engagement 社區投資和參與

GRI 3	Material Topics 重大議題 2021		
3-3	Management of material topics 重大議題管理	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
		151	Community – Management Approach 連繫社群 — 管理方針
		152-159	Community – Community Investment and Engagement 連繫社群 — 社區投資和參與
GRI 413	**Local Communities 當地社區 2016**		
413-1	Operations with local community engagement, impact assessments, and development programs 經本地社區溝通、影響評估和發展計劃的營運活動	50	Governance – Ethics and Integrity – Open Communication 管治 — 道德與誠信 — 開放的溝通
		116-125	Design – Sustainable Buildings 匠心設計 — 可持續發展建築物
		140-145	Heritage & Culture – Heritage and Culture 文化傳承 — 文化傳承
		152-159	Community – Community Investment and Engagement 連繫社群 — 社區投資和參與 We have implemented community engagement programmes in each of our areas of operation. 我們在每個經營所在地都落實社區參與計劃。

Disclosure Number 披露編號		Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明	
Construction and Real Estate Sector Disclosures 建築及房地產行業披露			
CRE-1	Building energy intensity 建築物的能源強度	172-177	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現 Intensities reflect consumption within our operations, except for total electricity consumption of property management, which also includes chiller plant electricity consumption for centralised cooling services for tenants. A further breakdown of electricity consumed is not available; we will consider the feasibility of disclosing such data in the future. 強度反映我們營運中的消耗，唯未能進一步提供包含為租戶提供中央冷氣服務物業管理的總耗電量，及該用電分項數字。我們會考慮未來披露相關數據的可行性。
CRE-2	Building water intensity 建築物的用水強度	172-177	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現
CRE-3	Greenhouse gas emission intensity from buildings 建築物的溫室氣體排放強度	172-177	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現
CRE-4	Greenhouse gas emissions intensity from new construction and redevelopment activity 新建築及重建活動產生的溫室氣體排放強度	172-177	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現
CRE-6	Percentage of the organization operating in verified compliance with an internationally recognized health and safety management system 機構獲核實符合國際認可的健康和安全管理體系營運的百分比	106-107	Wellness – Health, Safety and Wellbeing – Occupational Health and Safety 健康舒泰 — 健康、安全和福祉 — 職業健康及安全 We operate under comprehensive health and safety management systems. Some systems are yet to be verified as compliant with internationally recognised standards. 我們在全面的健康和安全管理體系下營運。部分管理體系尚待核實符合國際認可標準。
CRE-8	Type and number of sustainability certification, rating and labelling schemes for new construction, management, occupation and redevelopment 與新建項目、物業管理、物業使用及重建有關的可持續發展認證、評級及標誌計劃類型及數目	116-125	Design – Sustainable Buildings 匠心設計 — 可持續發展建築物

SASB Content Index

SASB內容索引

SASB Standards guide the disclosure of financially material sustainability information by companies to their investors and other stakeholders. Available for 77 industries, the Standards identify the subset of ESG issues most relevant to financial performance in each industry. Starting from 2023, the International Sustainability Standards Board ("ISSB") assumed responsibility for the SASB Standards. The SASB framework is integrated with the IFRS Sustainability Disclosure Standards as industry-based disclosure requirements.

SASB標準協助企業向投資者和其他持份者披露就財務重要性而言重大的可持續發展資訊。該標準分別就77個行業識別並羅列與其財務表現最為相關的環境、社會及管治議題。2023年起，SASB標準的管理責任由國際可持續準則理事會（「ISSB」）承擔。SASB披露框架已融合到國際財務報告可持續披露準則當中，作為行業基準的披露要求。

Accounting Metrics 會計指標		Disclosure 披露
Energy Management 能源管理		
IF-RE-130a.1	Energy consumption data coverage as a percentage of total floor area, by property sector 能源耗用量數據覆蓋範圍佔總樓面面積百分比（按物業類型劃分）	Property Management: 100% 物業管理：100%
		Construction Sites: 100% wholly-owned properties 建築工地：100%全資擁有物業
		Hotels: 100% 酒店：100%
IF-RE-130a.2	Total energy consumed by portfolio area with data coverage, by property sector 數據覆蓋的物業組合範圍內能源總耗量（按物業類型劃分）	Property Management: 917,957 GJ 物業管理：917,957吉焦耳
		Construction Sites: 1,148 GJ 建築工地：1,148吉焦耳
		Hotels: 151,828 GJ 酒店：151,828吉焦耳
	Total energy consumed by percentage grid electricity, by property sector 電網用電量佔能源總耗量的百分比（按物業類型劃分）	Property Management: 99.93% 物業管理：99.93%
		Construction Sites: 81.89% 建築工地：81.89%
		Hotels: 74.26% 酒店：74.26%
	Total energy consumed by percentage renewable, by property sector 可再生能源佔能源總耗量的百分比（按物業類型劃分）	Property Management: 0.42% 物業管理：0.42%
		Construction Sites: Nil 建築工地：沒有
		Hotels: 0.06% 酒店：0.06%

Accounting Metrics 會計指標		Disclosure 披露
IF-RE-130a.3	Like-for-like percentage change in energy consumption for the portfolio area with data coverage, by property sector 數據覆蓋的物業組合範圍內的能源耗量同期百分比變化（按物業類型劃分）	Property Management: 3.24% 物業管理：3.24%
		Construction Sites: -87.65% 建築工地：-87.65%
		Hotels: -6.89% 酒店：-6.89%
IF-RE-130a.4	Percentage of eligible portfolio that has an energy rating, by property sector 具能源評級的合資格物業組合百分比（按物業類型劃分）	Percentage of eligible portfolio that has obtained the Energywi$e Certificate from the Hong Kong Green Organisation Certification ("HKGOC") at or above the Basic Level: 獲香港綠色機構「節能證書」認證，達到或高於基礎級別的合資格物業組合百分比如下：
		Property Management: 80.00% 物業管理：80.00%
		Construction Sites: N/A 建築工地：不適用
		Hotels: N/A 酒店：不適用
	Percentage of eligible portfolio that is certified to ENERGY STAR®, by property sector 獲「能源之星」認證的合資格物業組合百分比（按物業類型劃分）	Not applicable to Hong Kong, Singapore and Sydney. 不適用於香港、新加坡及悉尼。
IF-RE-130a.5	Description of how building energy management considerations are integrated into property investment analysis and operational strategy 描述如何將樓宇能源管理因素納入物業投資分析和營運策略之中	With a view to reducing carbon footprint, the Group is committed to harnessing technology and implementing initiatives to improve energy efficiency and promote the use of renewable energy in its daily operations. Our Energy Policy guides our approach to managing consumption and improving efficiency, including by establishing smart monitoring platforms to optimise building services and installing renewable energy features in both new and existing buildings. We perform technical building assessments to identify opportunities to improve energy efficiency in our portfolio. Measures implemented include the installation of high-efficiency equipment and appliances, smart meters, management system upgrades and replacements, the use of smart technologies and system commissions or retro-commissioning. 為減少碳足跡，集團致力利用創新技術，以落實各項提高能源效益的措施，並在日常營運中推動使用可再生能源。集團的《能源政策》指引我們管理能源使用量及提高能源效益的方針，包括透過建立智能監控平台來優化樓宇服務，並在新建和現有建築安裝可再生能源設備。 我們展開技術性樓宇評估，以識別有效提高物業組合的能源效益的方向。我們已落實各項改善措施，包括安裝高效設備和電器、智能電錶、升級和更換管理系統、使用智能技術，以及校驗或重新校驗系統。

Accounting Metrics 會計指標		Disclosure 披露
Water Management 水資源管理		
IF-RE-140a.1	Water withdrawal data coverage as a percentage of total floor area, by property sector 取水量數據覆蓋範圍佔總樓面面積百分比（按物業類型劃分）	Property Management: 100% 物業管理：100%
		Construction Sites: 100% wholly-owned properties 建築工地：100%全資擁有物業
		Hotels: 100% 酒店：100%
	Water withdrawal data coverage as a percentage of floor area in regions with High or Extremely High Baseline Water Stress, by property sector 位於高或極高水資源壓力地區的取水量數據佔樓面面積百分比（按物業類型劃分）	According to Version 4.0 of the WRI's Aqueduct Water Risk Atlas tool, we identified that The Fullerton Hotel Sydney is currently located in regions with high baseline water stress. 根據世界資源研究所的《輸水道水源風險地圖》4.0版本，我們識別悉尼富麗敦酒店目前位於高水平基準上的缺水地區。 Property Management: Nil 物業管理：沒有
		Construction Sites: Nil 建築工地：沒有
		Hotels: 16.73% 酒店：16.73%
IF-RE-140a.2	Total water withdrawn by portfolio area with data coverage, by property sector 數據覆蓋的物業組合範圍內總取水量（按物業類型劃分）	Property Management: 1,239.64 thousand m^3 物業管理：123.964萬立方米
		Construction Sites: 23.42 thousand m^3 建築工地：2.342萬立方米
		Hotels: 396.06 thousand m^3 酒店：39.606萬立方米
	Total water withdrawn by percentage in regions with High or Extremely High Baseline Water Stress, by property sector 位於高或極高水資源壓力地區的取水量數據佔總樓面面積百分比（按物業類型劃分）	According to Version 4.0 of the WRI's Aqueduct Water Risk Atlas tool, we identified that The Fullerton Hotel Sydney is currently located in regions with high baseline water stress. 根據世界資源研究所的《輸水道水源風險地圖》4.0版本，我們識別悉尼富麗敦酒店目前位於高水平基準上的缺水地區。 Property Management: Nil 物業管理：沒有
		Construction Sites: Nil 建築工地：沒有
		Hotels: 32.33 thousand m^3 酒店：3.233萬立方米
IF-RE-140a.3	Like-for-like percentage change in water withdrawn for portfolio area with data coverage, by property sector 數據覆蓋的物業組合範圍內取水量同期百分比變化（按物業類型劃分）	Property Management: –9.89% 物業管理：–9.89%
		Construction Sites: 54.89% 建築工地：54.89%
		Hotels: 2.30% 酒店：2.30%

Accounting Metrics 會計指標		Disclosure 披露
IF-RE-140a.4	Description of water management risks and discussion of strategies and practices to mitigate those risks 描述水資源管理風險並討論減輕這些風險的策略和常規措施	Our Environmental Policy, Green Office Policy, Sustainable Building Guidelines and Sustainable Procurement Policy outline our commitment to utilising precious shared resources, like water, more efficiently across our operations. We monitor the consumption of water in our operations monthly, install water-saving devices and adopt a variety of practices to reduce consumption, including through stakeholder engagement. More information can be found in the Water Consumption and Efficiency section of this Report on page 82. 集團的《環境政策》、《綠色辦公室政策》、《可持續建築指引》及《可持續採購政策》展示我們致力在營運中更有效地使用包括水資源在內的珍貴共享資源的決心。我們每月監測營運地點的用水量，安裝節水設備、採取各種措施並與持份者合作減少用水量。有關詳情，請參閱本報告第82頁的「用水和用水效益」章節。
Management of Tenant Sustainability Impacts 租戶對可持續發展影響的管理		
IF-RE-410a.1	Percentage of new leases that contain a cost recovery clause for resource efficiency related capital improvements, by property sector 包含收回成本條款以促進資源效益相關的資本改善的新租約百分比（按物業類型劃分）	Currently our lease agreement does not contain a cost recovery clause for resource efficiency related capital improvements. 目前，我們的租約不包含與資源效益相關的資本改善的收回成本條款。
	Associated leased floor area of new leases that contain a cost recovery clause for resource efficiency related capital improvements, by property sector 新租約包含收回成本條款的總租賃樓面面積（按物業類型劃分）	
IF-RE-410a.2	Percentage of tenants that are separately metered or submetered for grid electricity consumption, by property sector 以獨立電錶或分戶量度電網用電量租戶百分比（按物業類型劃分）	We are gradually installing sub-meters at more properties to monitor our tenants' electricity and water consumption. 我們正逐步在更多物業安裝分戶電錶水錶以監察租戶的用電和用水量。
	Percentage of tenants that are separately metered or submetered for water withdrawals, by property sector 以獨立水錶或分戶量度取水量的租戶百分比（按物業類型劃分）	

Accounting Metrics 會計指標		Disclosure 披露
IF-RE-410a.3	Discussion of approach to measuring, incentivizing, and improving sustainability impacts of tenants 討論量度、鼓勵和改善租戶對可持續發展影響的方針	We actively seek opportunities to incorporate sustainability into our tenant relationships and achieve our vision of Creating Better Lifescapes via joint efforts. Key tenant engagement channels include Sino Club, Farm Together and SPS. During the reporting period, we engaged our tenants on numerous topics including the circular economy, biodiversity and arts and culture. Our Green Lease and Green Fit-out Guides provide recommendations on making more sustainable choices including consuming less energy and water, monitoring indoor air quality ("IAQ"), utilising greener construction materials, managing food waste and more. "Green Clauses" reflect these recommendations in our lease agreements and set out specific measures tenants can implement into their operations. After trialling these Guides with selected tenants, we have extended the trial to other tenants. 我們積極尋求機會，與租戶在可持續發展方面建立緊密合作關係，攜手實現「建構更美好生活」願景。我們透過多個途徑與租戶連繫，包括 Sino Club、「一喜種田」和信和管業優勢。報告期內，我們與租戶在多個議題上合作，當中包括循環經濟、生物多樣性，以及藝術與文化。 我們的綠色租賃計劃和《綠色裝修指南》提供有關節能和減少用水、監測室內空氣質素、採用環保建築物料和廚餘管理等方面的可持續建議，並透過租約內的「綠色條款」鼓勵租戶採取具體措施，將可持續發展元素實施於營運中。在與特選租戶試行指南後，我們已將試用範圍擴展到其他租戶。
Climate Change Adaptation 氣候變化適應力		
IF-RE-450a.1	Area of properties located in 100-year flood zones, by property sector 位於百年一遇洪水泛濫地區的物業面積（按物業類型劃分）	Property Management: 901,886 sq. ft. 物業管理：901,886平方呎 Construction Sites: N/A 建築工地：不適用 Hotels: N/A 酒店：不適用

Accounting Metrics 會計指標		Disclosure 披露
IF-RE-450a.2	Description of climate change risk exposure analysis, degree of systematic portfolio exposure, and strategies for mitigating risks 描述氣候變化的風險承擔分析、系統性物業組合風險承擔程度，以及減低風險的策略	Guided by our Climate Change Policy, we are committed to identifying the climate-related risks and opportunities affecting our business, assessing the financial implications and responding in line with the three focus areas of our climate-related strategy. We focus on optimising our properties and construction sites for efficiency and climate resilience during construction, managing properties in ways that minimise carbon emissions during operations, and managing resources and inspiring stakeholders to join our efforts through collaboration. In 2023, Sino Land has ramped up our science-based targets ("SBTs") to align with the 1.5°C pathway. Sino Land has set GHG emissions reduction targets with HKUST academics in line with the SBTi methodology, which reflects what the latest climate science deems necessary to meet the goals of the Paris Agreement, to guide its decarbonisation efforts. During the reporting year, Sino Land's Scope 1 & 2 and Scope 3 targets are approved by the SBTi: • Reduce absolute Scope 1 and 2 GHG emissions by 46.2% by FY2030 from the FY2019 baseline. • Reduce Scope 3 GHG emissions from capital goods, fuel and energy-related activities, and waste generated in operations, by 51.6% per square foot by FY2030 from the FY2022 baseline. • Reduce Scope 3 GHG emissions from leased assets per square foot by 51.6% by FY2030 from the FY2022 baseline. We continued to focus our efforts on climate-related risk management. Sino Land has engaged an external consultant to evaluate the resilience of over 170 existing and new managed properties under different climate scenarios in alignment with recommendations from the TCFD, and we are working to enhance the integration of climate-related risks into our ERM framework. 在《氣候變化政策》的指引下，我們致力識別影響業務的氣候相關風險和機遇、評估其財務影響，以及根據氣候相關策略的三個關注領域作出應對。我們致力提高旗下物業和建築工地於施工階段的效率和氣候抗禦力，在營運階段以盡力減低碳排放為目標來管理物業，同時管理不同資源並鼓勵持份者一同參與。 為配合將全球暖化升溫控制在攝氏1.5度以內的願景，信和置業於2023年更新科學基礎目標。信和置業與科大學者合作並採用科學基礎目標倡議組織的計算方式訂立減碳目標，符合實現《巴黎協定》目標所需的最新氣候科學，以指導其減碳和實現淨零碳排放的工作。報告期內，信和置業的範疇一、二及三的目標已獲科學基礎目標倡議組織認可： • 以2019財政年度為基準，於2030財政年度或之前把範疇一及範疇二的絕對溫室氣體排放量減少46.2%。 • 以2022財政年度為基準，於2030財政年度或之前把每平方呎的範疇三溫室氣體排放量減少51.6%，當中包括資本貨物、燃料和能源相關活動，以及營運所產生的廢棄物。 • 以2022財政年度為基準，於2030財政年度或之前將出租資產每平方呎所產生的範疇三溫室氣體排放量減少51.6%。 我們繼續專注於氣候相關風險管理的工作上。信和置業委託獨立顧問參照TCFD建議，評估旗下管理的170多個現有和新建物業在不同氣候情境下的抗禦力。我們正積極將氣候相關風險融入於企業風險管理框架中。

Activity Metrics 活動指標		Disclosure 披露
		More information, including a summary of the climate-related risks and opportunities relevant to our business and our steps to address them, can be found in the Climate Resilience and GHG Emissions and TCFD Recommendations sections of this Report, as well as Sino Land's standalone Climate Action Report. 有關詳情，包括與業務相關的氣候相關風險和機遇的摘要，以及應對這些風險的行動，請參閱本報告的「氣候抗禦力和溫室氣體排放」和「TCFD建議」章節，以及信和置業獨立的《氣候行動報告》。
IF-RE-000.A	Number of assets, by property sector 資產數目（按物業類型劃分）	Property Management: 170 物業管理：170
		Construction Sites: 2 建築工地：2
		Hotels: 5 酒店：5
IF-RE-000.B	Leasable floor area, by property sector 可出租樓面面積（按物業類型劃分）	Residential and industrial properties are excluded from the calculation of leasable floor area. 住宅和工業大廈不包括在可出租樓面面積計算範圍內。
		Property Management: 10,789,689 sq. ft. 物業管理：10,789,689平方呎
		Construction Sites: N/A 建築工地：不適用
		Hotels: N/A 酒店：不適用
IF-RE-000.C	Percentage of indirectly managed assets, by property sector 間接管理資產的百分比（按物業類型劃分）	Property Management: 6.47% 物業管理：6.47%
		Construction Sites: N/A 建築工地：不適用
		Hotels: N/A 酒店：不適用
IF-RE-000.D	Average occupancy rate, by property sector 平均出租率（按物業類型劃分）	Please refer to the Business review section in the Annual Report 2024. 詳情請參閱2024年報中的「業務回顧」。

WEF Stakeholder Capitalism Metrics

WEF《持份者資本指標》

Core Metrics 核心指標	Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明	
Principles of Governance Metrics 管治原則指標		
Governing Purpose 管治目標		
Setting purpose The company's stated purpose, as the expression of the means by which a business proposes solutions to economic, environmental, and social issues. Corporate purpose should create value for all stakeholders, including shareholders. **設立目的** 公司的既定宗旨是為經濟、環境和社會議題提出商業解決方案。企業宗旨應為包括股東在內的所有持份者創造價值。	6-7	Message from the Chairman of the ESG Steering Committee 環境、社會及管治督導委員會主席寄語
Quality of Governing Body 管治機構的質素		
Governance body composition Composition of the highest governance body and its committees by: competencies relating to economic, environmental, and social topics; executive or non-executive; independence; tenure on the governance body; number of each individual's other significant positions and commitments, and the nature of the commitments; gender; membership of under-represented social groups; stakeholder representation. **管治機構的組成** 最高管治機構及其委員會的組成需考慮以下因素：經濟、環境及社會議題相關的能力；執行或非執行性；獨立性；管治機構的任期；各成員出任其他重要崗位和承諾的數量及其性質；性別；是否屬代表性不足的社會群體的成員；持份者代表性。	–	Annual Report 2024 2024年報 For more detail, please refer to Biographical details of Directors & senior management in the Annual Report 2024. 詳情請參閱2024年報中的「董事及高級管理層之個人資料」。

Core Metrics 核心指標	Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明	
Stakeholder Engagement 持份者參與		
Material issues impacting stakeholders A list of the topics that are material to key stakeholders and the company, how the topics were identified, and how the stakeholders were engaged. **影響持份者的重要議題** 與關鍵持份者和公司相關的重要議題列表，如何識別議題，以及持份者參與的方式。	22-35	Defining our Material Topics 界定重大議題 We regularly conduct surveys and reviews to gather direct feedback from community members, authorities, and other local stakeholders to assess the effectiveness of our engagement strategies and channels. Our stakeholder engagement workshops provide a platform for local stakeholders to express their views, identify emerging concerns, and develop collaborative strategies to address relevant issues. A robust grievance tracking system in place that allows local communities to report and follow up on any complaints or grievances, ensuring timely resolution and continuous improvement. Our stakeholder engagement programs are consistently applied across all local operations, and we tailor our approaches to meet the unique needs and contexts of the local communities. 我們定期進行調查和評估，收集社區成員、執法機關和其他當地持份者的直接回饋，以評估我們聯繫策略和渠道的有效性。我們的持份者參與工作坊為當地持份者提供了一個表達觀點、識別新興問題並制定協作策略來解決相關問題的平台。建立一個穩健的申訴追蹤系統，使當地社區能夠報告和跟進任何投訴或不滿，確保及時解決和持續改進。我們的持份者參與計劃適用於所有當地業務，我們亦根據當地社區的獨特需求和環境定制方針。

Core Metrics 核心指標	Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明	
Ethical Behaviour 道德行為		
Anti-corruption 1. Total percentage of governance body members, employees and business partners who have received training on the organization's anti-corruption policies and procedures, broken down by region. 2. (a)Total number and nature of incidents of corruption confirmed during the current year but related to previous years; (b)Total number and nature of incidents of corruption confirmed during the current year, related to this year. 3. Discussion of initiatives and stakeholder engagement to improve the broader operating environment and culture, in order to combat corruption. **反貪污** 1. 按地區劃分管治機構成員、員工和商業夥伴接受反貪污政策與程序培訓的百分比。 2. (a) 與過去年度相關，並於報告期內確認的貪污訴訟案件的數目及性質； (b) 與報告期相關及確認的貪污訴訟案件的數目及性質。 3. 透過措施商議及持份者參與從而廣泛提升營商環境和文化，以打擊貪污。	48-50	Governance – Ethics and Integrity 管治 — 道德與誠信 Employees in all regions are required to confirm their compliance with our Code of Conduct annually. We provide yearly anti-corruption training to all employees, including key executives, via the SINO iLearn app. This training covers topics such as ethical conduct in property management, construction and work supervision. Our business partners are required to declare their compliance with our Code of Conduct in the Group Approved Contractors/Suppliers List Policies & Procedures form. During this reporting period, there were no concluded legal cases of non-compliance with relevant laws and regulations relating to bribery, extortion, fraud or money laundering brought against the Group. 所有地區的員工都必須每年確認遵守行為守則。我們透過「信學堂」手機應用程式為所有員工，包括主要管理人員提供年度反貪污培訓。培訓內容包括物業管理、建築和工程監督的誠信操守。我們的業務合作夥伴必須在《集團認可承辦商/供應商的相關政策及程序指引》表格中聲明遵守行為守則。報告期內，並未發現任何違反賄賂、勒索、欺詐或洗黑錢相關的法律和規例並對集團構成重大影響的情況。
Protected ethics advice and reporting mechanisms A description of internal and external mechanisms for 1. Seeking advice about ethical and lawful behaviour and organizational integrity; 2. Reporting concerns about unethical or lawful behaviour and organizational integrity. **受保護的道德諮詢及報告機制** 就以下範疇描述內部和外部的機制： 1. 就道德、合法行為及組織廉潔尋求建議； 2. 匯報不符合道德、違法行為和組織廉潔的事宜。	48-50	Governance – Ethics and Integrity 管治 — 道德與誠信

Core Metrics 核心指標	Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明	
Risk and Opportunity Oversight 風險及機遇監督		
Integrating risk and opportunity into business process Company risk factor and opportunity disclosures that clearly identify the principal material risks and opportunities facing the company specifically (as opposed to generic sector risks), the company appetite in respect of these risks, how these risks and opportunities have moved over time and the response to those changes. These opportunities and risks should integrate material economic, environmental, and social issues, including climate change and data stewardship. **把風險和機遇納入業務流程** 明確識別公司（相對於一般行業風險）面臨的主要重大風險和機遇的相關披露，公司對相關風險的偏好、該風險和機遇隨時間的變化以及相應的應對措施。該機遇和風險應涵蓋重要的經濟、環境和社會事宜，包括氣候變化和數據管理。	–	Annual Report 2024 2024年報 For more detail, please refer to the Risk management report in the Annual Report 2024. 詳情請參考2024年報內的「風險管理報告」。

Planet Metrics 地球指標

Climate Change 氣候變化		
Greenhouse Gas (GHG) emissions For all relevant greenhouse gases (e.g., carbon dioxide, methane, nitrous oxide, F-gases etc.), report in metric tonnes of carbon dioxide equivalent (tCO_2e) GHG Protocol Scope 1 and Scope 2 emissions. Estimate and report material upstream and downstream (GHG Protocol Scope 3) emissions where appropriate. **溫室氣體排放** 以每噸二氧化碳當量（tCO_2e）作單位，匯報溫室氣體核算體系中範疇一和範疇二的全部相關溫室氣體（例如：二氧化碳、甲烷、氧化亞氮、氟化氣體等）。 如適用，估算及匯報重要的上游及下游業務的（溫室氣體核算體系範圍三）排放。	172-177	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現
TCFD implementation Fully implement the recommendations of the Task Force on Climate-related Financial Disclosures (TCFD). If necessary, disclose a timeline of at most three years for full implementation. Disclose whether you have set, or have committed to set, GHG emissions targets that are in line with the goals of the Paris Agreement – to limit global warming to well-below 2°C above pre-industrial levels and pursue efforts to limit warming to 1.5°C – and to achieve net-zero emissions before 2050. **落實氣候相關財務揭露** 全面實施氣候相關財務信息披露工作組（TCFD）建議。如適用，披露不多於三年內全面實施的時間線。披露已經設立或承諾設立與《巴黎協定》目標一致的溫室氣體排放目標 — 把全球暖化控制於在工業化前水平以上低於2°C之內，致力將暖化限制於1.5°C，並在2050年前實現淨零排放。	190-197	TCFD Recommendations TCFD建議

Core Metrics 核心指標	Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明
Nature Loss 大自然損失	
Land use and ecological sensitivity Report the number and area (in hectares) of sites owned, leased or managed in or adjacent to protected areas and/or key biodiversity areas (KBA). **土地運用及生態敏感性** 報告在保護區、其鄰近地區或/及關鍵生物多樣性區域（KBA）擁有、租用及管理的用地數量和面積（以公頃計算）。	266-283 TNFD Recommendations TNFD建議 In 2023, the Group has started to disclose its nature-related issues with reference to the Taskforce on Nature-related Financial Disclosures ("TNFD") beta v0.4 framework. During the reporting year, we have taken a further step to enhance this disclosure by aligning with the final TNFD Recommendations v1.0 framework. We will conduct location-specific impact assessment in the future, and disclose relevant KBA metrics. 於2023年，集團開始參照TNFD測試版v0.4框架披露其與自然相關的議題。報告期內，我們進一步參照最終的TNFD建議v1.0框架加強揭露。我們將在日後進行特定地點影響評估並披露KBA相關的指標。
Fresh Water Availability 淡水供應	
Water consumption and withdrawal in water-stressed areas Report for operations where material, mega litres of water withdrawn, mega litres of water consumed and the percentage of each in regions with high or extremely high baseline water stress according to WRI Aqueduct water risk atlas tool. Estimate and report the same information for the full value chain (upstream and downstream) where appropriate. **在缺水地區的用水量及取水量** 如公司業務適用，根據世界資源研究所的《輸水道水源風險地圖》，匯報在高或極高水平基準上的缺水地區的取水量（兆升）、用水量（兆升）及百分比。 如適用，為整個價值鏈（上游及下游）估算及匯報相同的數據。	266-283 TNFD Recommendations TNFD建議 According to Version 4.0 of the WRI's Aqueduct Water Risk Atlas tool, we identified that The Fullerton Hotel Sydney is currently located in regions with high baseline water stress. Please refer to the Water Management section in SASB Content Index for the relevant metrics. We do not collect water consumption and withdrawal data for our upstream value chain (i.e., suppliers). For our downstream value chain (i.e., tenants), no water is consumed or withdrawn in regions with high or extremely high baseline water stress. 根據世界資源研究所的《輸水道水源風險地圖》4.0版本，我們識別悉尼富麗敦酒店目前位於高水平基準上的缺水地區。相關指標請參閱SASB內容索引中的水資源管理部分。我們沒有向價值鏈上游（即供應商）收集用水量和取水量的相關資料。我們的價值鏈下游（即租戶）並沒有於高或極高水平基準上的缺水地區用水及取水。

Core Metrics 核心指標	Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明	
People Metrics 人類指標		
Dignity and Equality 尊嚴及平等		
Diversity and inclusion (%) Percentage of employees per employee category, per age group, gender and other indicators of diversity (e.g., ethnicity). **多元及共融(%)** 按年齡層，性別及其他多元化的指標（例如：種族）劃分不同員工類別的百分比。	178-189	Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現
Pay equality Ratio of the basic salary and remuneration for each employee category by significant locations of operation for priority areas of equality: women to men; minor to major ethnic groups; and other relevant equality areas. **薪酬平等** 按主要業務地區的平等優先領域劃分，每個員工類別的基本工資及酬金的比率：女性對男性；少數民族對主要民族；其他平等相關的範疇。	178-189	Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現 The pay gap and bonus gap for female and male employees have been disclosed in "GRI 405-2 Ratio of basic salary and remuneration of women to men". 已於「GRI 405-2女性對男性基本薪資加薪酬的比率」披露男女之間的工資及獎金差距。
Wage level (%) 1. Ratios of standard entry-level wage by gender compared to local minimum wage. 2. Ratio of CEO's total annual compensation to median total annual compensation of all employees (excluding the CEO). **薪資水平(%)** 1. 按性別劃分標準入門職級工資與當地最低工資的比率。 2. 行政總裁年薪與全體員工（不含行政總裁）的年薪中位數的比率。	–	We will consider the feasibility of disclosing the data concerning wage level in the future. 我們將考慮在未來披露薪資水平的相關數據。
Risk for incidents of child, forced or compulsory labour An explanation of the operations and suppliers considered to have significant risk for incidents of child labour, forced or compulsory labour. Such risks could emerge in relation to type of operation (such as manufacturing plant) and type of supplier; or countries or geographic areas with operations and suppliers considered at risk. **童工、強迫及強制勞工事故的風險** 解釋組織營運及聘用的供應商視童工、強迫及強制勞工的重大風險。該風險有機會出現在不同種類業務（例如工廠）及供應商；或於一些被視為有風險的國家或地區營運或聘用供應商。	54-55 96-104	Governance – Sustainable and Ethical Supply Chain 管治 — 可持續和具道德的供應鏈 Wellness – Labour Practices 健康舒泰 — 勞工實務常規

Core Metrics 核心指標	Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明
Health & Wellbeing 健康及福祉	
Health and Safety (%) 1. The number and rate of fatalities as a result of work-related injury; high-consequence work-related injuries (excluding fatalities); recordable work-related injuries, main types of work-related injury; and the number of hours worked. 2. An explanation of how the organization facilitates workers' access to non-occupational medical and healthcare services and the scope of access provided for employees and workers. **健康及安全(%)** 1. 工傷致死總數及百分比；嚴重工傷（死亡除外）；可記錄工傷，主要工傷的種類及工作時數。 2. 解釋組織如何協助員工獲得非職業醫療健康服務，以及向員工提供該服務的範圍。	178-189 Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現 96-104 Wellness – Labour Practices 健康舒泰 — 勞工實務常規
Skills for the Future 未來技能	
Training provided (#) 1. Average hours of training per person that the organization's employees have undertaken during the reporting period, by gender and employee category (total number of trainings provided to employees divided by the number of employees). 2. Average training and development expenditure per full time employee. **提供的培訓(#)** 1. 於報告期間，按性別及員工類別劃分的平均培訓時數（員工總培訓時數除以員工總數）。 2. 全職員工的平均培訓和發展支出。	178-189 Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現 Average training and development expenditure per full-time employee: HK$302 全職員工的平均培訓和發展支出：302港元

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Prosperity Metrics 繁榮指標

Employment and Wealth Generation 僱傭與創造財富

Absolute number and rate of employment

1. Total number and rate of new employee hires during the reporting period, by age group, gender, other indicators of diversity and region.
2. Total number and rate of employee turnover during the reporting period, by age group, gender, other indicators of diversity and region.

就業絕對值及比率

1. 於報告期間，根據年齡、性別、其他多元化和地區的指標，劃分的新員工的總數及比率。
2. 於報告期間，根據年齡，性別，其他多元化和地區的指標，劃分的員工流失總數及比率。

178-189 Progress on Key Sustainability Indicators – Social Performance
關鍵可持續發展指標的進展 — 社會表現

Economic Contribution

1. Direct economic value generated and distributed (EVG&D) – on an accrual basis, covering the basic components for the organization's global operations, ideally split out by:
   a. Revenue
   b. Operating costs
   c. Employee wages and benefits
   d. Payments to providers of capital
   e. Payments to government
   f. Community investment
2. Financial assistance received from the government – Total monetary value of financial assistance received by the organization from any government during the reporting period.

經濟貢獻

1. 產生和分配的直接經濟價值（EVG&D）— 在權責發生制，包括組織於全球運營的基礎部分，可分為以下幾項：
   a. 收益
   b. 運營成本
   c. 僱員人工及福利
   d. 給投資方的款項
   e. 給政府的款項
   f. 社區投資
2. 從政府獲得的財政援助 — 於報告期內，組織從任何政府獲得的財政援助的總金額。

171 Progress on Key Sustainability Indicators – Economic Performance
關鍵可持續發展指標的進展 — 經濟表現

Core Metrics 核心指標		Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明
Wealth Creation and Employment 創造財富與就業		
Financial investment contribution disclosure 1. Total capital expenditures (CapEx) – Depreciation supported by narrative to describe the company's investment strategy. 2. Share buybacks + Dividend payments supported by narrative to describe the company's strategy for returns of capital to shareholders. **財務投資貢獻披露** 1. 總披露總資本支出（CapEx）減除貶值的金額，並描述公司投資策略以支持該數據。 2. 披露股票回購及股息派發的總和，並描述公司對股東資本歸還的策略以支持該數據。	–	Annual Report 2024 2024年報 For more detail, please refer to Consolidated statement of cash flows and Notes to the consolidated financial statements in the Annual Report 2024. 詳情請參考2024年報內的「綜合現金流動表」及「綜合財務報告書附註」。
Innovation in Better Products and Services 產品及服務創新		
Total R&D expenses ($) Total costs related to research and development. **總研發開支（$）** 研發相關的總成本。	–	We will consider the feasibility of disclosing the data concerning total R&D expenses in the future. 我們將考慮在未來披露總研發開支的相關數據。
Community and Social Vitality 社區及社會活力		
Total tax paid The total global tax borne by the company, including corporate income taxes, property taxes, non-creditable VAT and other sales taxes, employer-paid payroll taxes and other taxes that constitute costs to the company, by category of taxes. **已繳稅總額** 按稅務種類劃分公司負擔的全球總稅務，包括公司所得稅、房地產稅、增值稅（VAT）、其他銷售稅、僱主支付的工資稅和其他構成公司成本的稅務。	171	Progress on Key Sustainability Indicators – Economic Performance 關鍵可持續發展指標的進展 — 經濟表現

ISSB Standards Content Index

ISSB準則內容索引

In June 2023, the International Sustainability Standards Board ("ISSB") issued the IFRS S1 and IFRS S2. It marks a pivotal moment for sustainability-related disclosures in global capital markets, improving trust and confidence in corporate disclosures about sustainability to inform investment decisions. To support the development of this global baseline, Sino Land is one of the first companies in Hong Kong to prepare disclosures with reference to the applicable core content of IFRS S1 and IFRS S2.

The IFRS S1 and IFRS S2 Content Indices are available in English only.

2023年6月，國際可持續準則理事會（「ISSB」）發布了《IFRS S1》及《IFRS S2》。這標誌著可持續發展相關披露在全球資本市場的關鍵時刻，提升了公眾對企業可持續發展披露的信任與信心，從而為投資決策提供依據。為支持這全球基準的設定，信和置業是香港首批參考《IFRS S1》及《IFRS S2》適用核心內容準備披露的公司之一。

《IFRS S1》及《IFRS S2》的內容索引僅提供英文版本。

IFRS S1 Content Index

Reference Paragraph	IFRS Core Content	Relevant Chapter(s) of This Report or Other References/Explanation	
Governance			
26	The objective of sustainability-related financial disclosures on governance is to enable users of general purpose financial reports to understand the governance processes, controls and procedures an entity uses to monitor, manage and oversee sustainability-related risks and opportunities.		
27	To achieve this objective, an entity shall disclose information about:		
	(a) the governance body(s) or individual(s) responsible for oversight of sustainability-related risks and opportunities. Specifically, the entity shall identify that body(s) or individual(s) and disclose information about:	42-46	Governance – Management Approach
	(i) how responsibilities for sustainability-related risks and opportunities are reflected in the terms of reference, mandates, role descriptions and other related policies applicable to that body(s) or individual(s);		
	(ii) how the body(s) or individual(s) determines whether appropriate skills and competencies are available or will be developed to oversee strategies designed to respond to sustainability-related risks and opportunities;		
	(iii) how and how often the body(s) or individual(s) is informed about sustainability-related risks and opportunities;		
	(iv) how the body(s) or individual(s) takes into account sustainability-related risks and opportunities when overseeing the entity's strategy, its decisions on major transactions and its risk management processes and related policies, including whether the body(s) or individual(s) has considered trade-offs associated with those risks and opportunities; and	42-46	Governance – Management Approach
	(v) how the body(s) or individual(s) oversees the setting of targets related to sustainability-related risks and opportunities, and monitors progress towards those targets, including whether and how related performance metrics are included in remuneration policies.		

Reference Paragraph	IFRS Core Content	Relevant Chapter(s) of This Report or Other References/Explanation	
	(b) management's role in the governance processes, controls and procedures used to monitor, manage and oversee sustainability-related risks and opportunities, including information about: (i) whether the role is delegated to a specific management-level position or management-level committee and how oversight is exercised over that position or committee; and (ii) whether management uses controls and procedures to support the oversight of sustainability-related risks and opportunities and, if so, how these controls and procedures are integrated with other internal functions.	42-46	Governance – Management Approach

Strategy

28	The objective of sustainability-related financial disclosures on strategy is to enable users of general purpose financial reports to understand an entity's strategy for managing sustainability-related risks and opportunities.		
29	Specifically, an entity shall disclose information to enable users of general purpose financial reports to understand: (a) the sustainability-related risks and opportunities that could reasonably be expected to affect the entity's prospects; (b) the current and anticipated effects of those sustainability-related risks and opportunities on the entity's business model and value chain; (c) the effects of those sustainability-related risks and opportunities on the entity's strategy and decision-making; (d) the effects of those sustainability-related risks and opportunities on the entity's financial position, financial performance and cash flows for the reporting period, and their anticipated effects on the entity's financial position, financial performance and cash flows over the short, medium and long term, taking into consideration how those sustainability-related risks and opportunities have been factored into the entity's financial planning; and (e) the resilience of the entity's strategy and its business model to those sustainability-related risks.	36-39	ESG Risk Management The ESG Risk Management chapter covers general information for all identified sustainability-related risks and opportunities. However, only the anticipated financial implications for the climate-related risks and opportunities have been evaluated currently. Please refer to Sino Land's Climate Action Report and the TCFD Recommendations for more details. We also report the nature-related risks and opportunities with reference to the TNFD recommended disclosures.

Sustainability-related Risks and Opportunities

30	An entity shall disclose information that enables users of general purpose financial reports to understand the sustainability-related risks and opportunities that could reasonably be expected to affect the entity's prospects. Specifically, the entity shall: (a) describe sustainability-related risks and opportunities that could reasonably be expected to affect the entity's prospects; (b) specify the time horizons — short, medium or long term — over which the effects of each of those sustainability-related risks and opportunities could reasonably be expected to occur; and (c) explain how the entity defines 'short term', 'medium term' and 'long term' and how these definitions are linked to the planning horizons used by the entity for strategic decision-making.	36-39	ESG Risk Management Currently, we do not consider the time horizon in the sustainability-related risks and opportunities assessment, except for the climate-related risks and opportunities. Please refer to Sino Land's Climate Action Report and the TCFD Recommendations for more details.

Reference Paragraph	IFRS Core Content	Relevant Chapter(s) of This Report or Other References/Explanation	
Business Model and Value Chain			
32	An entity shall disclose information that enables users of general purpose financial reports to understand the current and anticipated effects of sustainability-related risks and opportunities on the entity's business model and value chain. Specifically, the entity shall disclose:		
	(a) a description of the current and anticipated effects of sustainability-related risks and opportunities on the entity's business model and value chain; and	24-35 36-39	Materiality Assessment ESG Risk Management
	(b) a description of where in the entity's business model and value chain sustainability-related risks and opportunities are concentrate.	24-35 36-39	Materiality Assessment ESG Risk Management
Strategy and Decision-making			
33	An entity shall disclose information that enables users of general purpose financial reports to understand the effects of sustainability-related risks and opportunities on its strategy and decision-making. Specifically, the entity shall disclose information about:		
	(a) how the entity has responded to, and plans to respond to, sustainability-related risks and opportunities in its strategy and decision-making;	36-39	ESG Risk Management
	(b) the progress against plans the entity has disclosed in previous reporting periods, including quantitative and qualitative information; and	12-15	Sustainability Vision 2030
	(c) trade-offs between sustainability-related risks and opportunities that the entity considered.	24-35	Materiality Assessment Stakeholders were engaged to assess both current and potential positive and negative impacts related to identified sustainability issues. It involved prioritising these impacts based on their significance, as well as ranking key risks, opportunities and sustainability performance. The identified sustainability-related risks and opportunities were categorised into three levels: "Critically Important," "Very Important," and "Important." The priorities determined by our stakeholders highlight the trade-offs that the Group must carefully consider. This process helps guide the Group in making informed decisions regarding sustainability-related trade-offs.

Reference Paragraph	IFRS Core Content		Relevant Chapter(s) of This Report or Other References/Explanation
Financial Position, Financial Performance and Cash Flows			
34	An entity shall disclose information that enables users of general purpose financial reports to understand: (a) the effects of sustainability-related risks and opportunities on the entity's financial position, financial performance and cash flows for the reporting period; and (b) the anticipated effects of sustainability-related risks and opportunities on the entity's financial position, financial performance and cash flows over the short, medium and long term, taking into consideration how sustainability-related risks and opportunities are included in the entity's financial planning.	–	Currently, only the anticipated financial implications for the climate-related risks and opportunities have been evaluated. Please refer to Sino Land's Climate Action Report and the TCFD Recommendations for more details. We will evaluate the feasibility of assessing the effects of other sustainability-related risks and opportunities in the future reporting.
35	Specifically, an entity shall disclose quantitative and qualitative information about: (a) how sustainability-related risks and opportunities have affected its financial position, financial performance and cash flows for the reporting period; (b) the sustainability-related risks and opportunities identified for which there is a significant risk of a material adjustment within the next annual reporting period to the carrying amounts of assets and liabilities reported in the related financial statements; (c) how the entity expects its financial position to change over the short, medium and long term, given its strategy to manage sustainability-related risks and opportunities, taking into consideration: (i) its investment and disposal plans, including plans the entity is not contractually committed to; and (ii) its planned sources of funding to implement its strategy; and (d) how the entity expects its financial performance and cash flows to change over the short, medium and long term, given its strategy to manage sustainability-related risks and opportunities.		
Resilience			
41	An entity shall disclose information that enables users of general purpose financial reports to understand its capacity to adjust to the uncertainties arising from sustainability-related risks. An entity shall disclose a qualitative and, if applicable, quantitative assessment of the resilience of its strategy and business model in relation to its sustainability-related risks, including information about how the assessment was carried out and its time horizon. When providing quantitative information, an entity may disclose a single amount or a range.	36-39	ESG Risk Management Qualitative assessment of the resilience of our strategy and business model in relation to the sustainability-related risks have been summarised in the ESG Risk Management and under the How We Are Managing It section in each of the material topic sections. Quantitative assessment has been conducted on climate-related risks, please refer to Sino Land's Climate Action Report.

Reference Paragraph	IFRS Core Content	Relevant Chapter(s) of This Report or Other References/Explanation	
Risk Management			
43	The objective of sustainability-related financial disclosures on risk management is to enable users of general purpose financial reports:		
	(a) to understand an entity's processes to identify, assess, prioritise and monitor sustainability-related risks and opportunities, including whether and how those processes are integrated into and inform the entity's overall risk management process; and		
	(b) to assess the entity's overall risk profile and its overall risk management process.		
44	To achieve this objective, an entity shall disclose information about:		
	(a) the processes and related policies the entity uses to identify, assess, prioritise and monitor sustainability-related risks, including information about: (i) the inputs and parameters the entity uses; (ii) whether and how the entity uses scenario analysis to inform its identification of sustainability-related risks; (iii) how the entity assesses the nature, likelihood and magnitude of the effects of those risks; (iv) whether and how the entity prioritises sustainability-related risks relative to other types of risk; (v) how the entity monitors sustainability-related risks; and (vi) whether and how the entity has changed the processes it uses compared with the previous reporting period;	24-35 36-39	Materiality Assessment ESG Risk Management Currently, scenario analysis is only used to inform our identification of climate-related risks. For more details, please refer to Sino Land's Climate Action Report.
	(b) the processes the entity uses to identify, assess, prioritise and monitor sustainability-related opportunities; and	24-35	Materiality Assessment
	(c) the extent to which, and how, the processes for identifying, assessing, prioritising and monitoring sustainability-related risks and opportunities are integrated into and inform the entity's overall risk management process.	36-39	ESG Risk Management Currently, scenario analysis is only used to inform our identification of climate-related risks. For more details, please refer to Sino Land's Climate Action Report.
Metrics and Targets			
45	The objective of sustainability-related financial disclosures on metrics and targets is to enable users of general purpose financial reports to understand an entity's performance in relation to its sustainability-related risks and opportunities, including progress towards any targets the entity has set, and any targets it is required to meet by law or regulation.		
46	An entity shall disclose, for each sustainability-related risk and opportunity that could reasonably be expected to affect the entity's prospects:		
	(a) metrics required by an applicable IFRS Sustainability Disclosure Standard; and	212-232 233-239 190-197	GRI Content Index SASB Content Index TCFD Recommendations

Reference Paragraph	IFRS Core Content	Relevant Chapter(s) of This Report or Other References/Explanation	
	(b) metrics the entity uses to measure and monitor: (i) that sustainability-related risk or opportunity; and (ii) its performance in relation to that sustainability-related risk or opportunity, including progress towards any targets the entity has set, and any targets it is required to meet by law or regulation.	12-15 171-189	Sustainability Vision 2030 Progress on Key Sustainability Indicators
48	Metrics disclosed by an entity shall include metrics associated with particular business models, activities or other common features that characterise participation in an industry.	233-239	SASB Content Index
49	If an entity discloses a metric taken from a source other than IFRS Sustainability Disclosure Standards, the entity shall identify the source and the metric taken.	2-3	About this Report
50	If a metric has been developed by an entity, the entity shall disclose information about: (a) how the metric is defined, including whether it is derived by adjusting a metric taken from a source other than IFRS Sustainability Disclosure Standards and, if so, which source and how the metric disclosed by the entity differs from the metric specified in that source; (b) whether the metric is an absolute measure, a measure expressed in relation to another metric or a qualitative measure; (c) whether the metric is validated by a third party and, if so, which party; and (d) the method used to calculate the metric and the inputs to the calculation, including the limitations of the method used and the significant assumptions made.	12-15	Please refer to Sustainability Vision 2030. Apart from that, we do not develop metrics, all the metrics included in this Report adhere to the disclosure standards we are reporting in accordance with.
51	An entity shall disclose information about the targets it has set to monitor progress towards achieving its strategic goals, and any targets it is required to meet by law or regulation. For each target, the entity shall disclose: (a) the metric used to set the target and to monitor progress towards reaching the target; (b) the specific quantitative or qualitative target the entity has set or is required to meet; (c) the period over which the target applies; (d) the base period from which progress is measured; (e) any milestones and interim targets; (f) performance against each target and an analysis of trends or changes in the entity's performance; and (g) any revisions to the target and an explanation for those revisions.	12-15	Sustainability Vision 2030

IFRS S2 Content Index

Reference Paragraph	IFRS Core Content	Relevant Chapter(s) of This Report or Other References/Explanation
Governance		
5	The objective of climate-related financial disclosures on governance is to enable users of general purpose financial reports to understand the governance processes, controls and procedures an entity uses to monitor, manage and oversee climate-related risks and opportunities.	
6	According to paragraph 7 of the IFRS S2, an entity shall avoid unnecessary duplication in preparing disclosures to fulfil the requirements in paragraph 6. For the Governance pillar in IFRS S2, please refer to the same pillar in IFRS S1 Content Index in this Report.	
Strategy		
8	The objective of climate-related financial disclosures on strategy is to enable users of general purpose financial reports to understand an entity's strategy for managing climate-related risks and opportunities.	
9	Specifically, an entity shall disclose information to enable users of general purpose financial reports to understand:	
	(a) the climate-related risks and opportunities that could reasonably be expected to affect the entity's prospects;	– Sino Land's Climate Action Report – Identification and Prioritisation of Climate-related Risks and Opportunities
	(b) the current and anticipated effects of those climate-related risks and opportunities on the entity's business model and value chain;	– Sino Land's Climate Action Report – Identification and Prioritisation of Climate-related Risks and Opportunities
	(c) the effects of those climate-related risks and opportunities on the entity's strategy and decision-making, including information about its climate-related transition plan;	– Sino Land's Climate Action Report – Identification and Prioritisation of Climate-related Risks and Opportunities – Sino Land's Climate Action Report – Our Decarbonisation Blueprint
	(d) the effects of those climate-related risks and opportunities on the entity's financial position, financial performance and cash flows for the reporting period, and their anticipated effects on the entity's financial position, financial performance and cash flows over the short, medium and long term, taking into consideration how those climate-related risks and opportunities have been factored into the entity's financial planning; and	– Sino Land's Climate Action Report – Leveraging Scenario Analysis to Assess Climate Resilience The anticipated effects of climate-related risks and opportunities on our financial position, financial performance and cash flows are disclosed over the short, medium and long term. We will evaluate the feasibility of assessing the financial implications on climate-related risks and opportunities of the reporting period in the future reporting.
	(e) the climate resilience of the entity's strategy and its business model to climate-related changes, developments and uncertainties, taking into consideration the entity's identified climate-related risks and opportunities.	– Sino Land's Climate Action Report – Our Decarbonisation Blueprint

Reference Paragraph	IFRS Core Content		Relevant Chapter(s) of This Report or Other References/Explanation
Climate-related Risks and Opportunities			
10	An entity shall disclose information that enables users of general purpose financial reports to understand the climate-related risks and opportunities that could reasonably be expected to affect the entity's prospects. Specifically, the entity shall:		
	(a) describe climate-related risks and opportunities that could reasonably be expected to affect the entity's prospects;	–	Sino Land's Climate Action Report – Identification and Prioritisation of Climate-related Risks and Opportunities
	(b) explain, for each climate-related risk the entity has identified, whether the entity considers the risk to be a climate-related physical risk or climate-related transition risk;	–	Sino Land's Climate Action Report – Identification and Prioritisation of Climate-related Risks and Opportunities
	(c) specify, for each climate-related risk and opportunity the entity has identified, over which time horizons — short, medium or long term — the effects of each climate-related risk and opportunity could reasonably be expected to occur; and	–	Sino Land's Climate Action Report – Identification and Prioritisation of Climate-related Risks and Opportunities
		–	Sino Land's Climate Action Report – Leveraging Scenario Analysis to Assess Climate Resilience
	(d) explain how the entity defines 'short term', 'medium term' and 'long term' and how these definitions are linked to the planning horizons used by the entity for strategic decision-making.	–	Sino Land's Climate Action Report – Leveraging Scenario Analysis to Assess Climate Resilience Our scenario analysis was conducted based on three time horizons – 2025, 2030 and 2050, which represented short, medium and long term respectively.
Business Model and Value Chain			
13	An entity shall disclose information that enables users of general purpose financial reports to understand the current and anticipated effects of climate-related risks and opportunities on the entity's business model and value chain. Specifically, the entity shall disclose:		
	(a) a description of the current and anticipated effects of climate-related risks and opportunities on the entity's business model and value chain; and	–	Sino Land's Climate Action Report – Identification and Prioritisation of Climate-related Risks and Opportunities
	(b) a description of where in the entity's business model and value chain climate-related risks and opportunities are concentrated.	–	Sino Land's Climate Action Report – Identification and Prioritisation of Climate-related Risks and Opportunities

Reference Paragraph	IFRS Core Content	Relevant Chapter(s) of This Report or Other References/Explanation	
Strategy and Decision-making			
14	An entity shall disclose information that enables users of general purpose financial reports to understand the effects of climate-related risks and opportunities on its strategy and decision-making. Specifically, the entity shall disclose:		
	(a) information about how the entity has responded to, and plans to respond to, climate-related risks and opportunities in its strategy and decision-making, including how the entity plans to achieve any climate-related targets it has set and any targets it is required to meet by law or regulation. Specifically, the entity shall disclose information about: (i) current and anticipated changes to the entity's business model, including its resource allocation, to address climate-related risks and opportunities; (ii) current and anticipated direct mitigation and adaptation efforts; (iii) current and anticipated indirect mitigation and adaptation efforts; (iv) any climate-related transition plan the entity has, including information about key assumptions used in developing its transition plan, and dependencies on which the entity's transition plan relies; and (v) how the entity plans to achieve any climate-related targets, including any greenhouse gas emissions targets.	–	Sino Land's Climate Action Report – Our Decarbonisation Blueprint
		–	Sino Land's Climate Action Report – Decarbonisation Strategy
		–	Sino Land's Climate Action Report – Climate Resilience Strategy
	(b) information about how the entity is resourcing, and plans to resource, the activities disclosed.	–	Sino Land's Climate Action Report – Our Decarbonisation Blueprint
		–	Sino Land's Climate Action Report – Decarbonisation Strategy
		–	Sino Land's Climate Action Report – Climate Resilience Strategy
	(c) quantitative and qualitative information about the progress of plans disclosed in previous reporting periods.	12-15	Sustainability Vision 2030

Reference Paragraph	IFRS Core Content		Relevant Chapter(s) of This Report or Other References/Explanation
Financial Position, Financial Performance and Cash Flows			
15	An entity shall disclose information that enables users of general purpose financial reports to understand:		
	(a) the effects of climate-related risks and opportunities on the entity's financial position, financial performance and cash flows for the reporting period; and	–	Sino Land's Climate Action Report – Leveraging Scenario Analysis to Assess Climate Resilience
	(b) the anticipated effects of climate-related risks and opportunities on the entity's financial position, financial performance and cash flows over the short, medium and long term, taking into consideration how climate-related risks and opportunities are included in the entity's financial planning.		The anticipated effects of climate-related risks and opportunities on our financial position, financial performance and cash flows are disclosed over the short, medium and long term. We will evaluate the feasibility of assessing the financial implications on climate-related risks and opportunities of the reporting period in the future reporting.
16	Specifically, an entity shall disclose quantitative and qualitative information about:		
	(a) how climate-related risks and opportunities have affected its financial position, financial performance and cash flows for the reporting period;	–	The anticipated effects of climate-related risks and opportunities on our financial position, financial performance and cash flows are disclosed over short, medium and long term. We will evaluate the feasibility of assessing the financial implications on climate-related risks and opportunities of the reporting period in the future reporting.
	(b) the climate-related risks and opportunities identified for which there is a significant risk of a material adjustment within the next annual reporting period to the carrying amounts of assets and liabilities reported in the related financial statements;	–	There is no significant risk of a material adjustment within the next annual reporting period.
	(c) how the entity expects its financial position to change over the short, medium and long term, given its strategy to manage climate-related risks and opportunities, taking into consideration:	–	Sino Land's Climate Action Report – Decarbonisation Strategy
	(i) its investment and disposal plans, including plans the entity is not contractually committed to; and	–	Sino Land's Climate Action Report – Climate Resilience Strategy
	(ii) its planned sources of funding to implement its strategy; and		
	(d) how the entity expects its financial performance and cash flows to change over the short, medium and long term, given its strategy to manage climate-related risks and opportunities.	–	Sino Land's Climate Action Report – Leveraging Scenario Analysis to Assess Climate Resilience

Reference Paragraph	IFRS Core Content		Relevant Chapter(s) of This Report or Other References/Explanation
Climate Resilience			
22	An entity shall disclose information that enables users of general purpose financial reports to understand the resilience of the entity's strategy and business model to climate-related changes, developments and uncertainties, taking into consideration the entity's identified climate-related risks and opportunities. The entity shall use climate-related scenario analysis to assess its climate resilience using an approach that is commensurate with the entity's circumstances. In providing quantitative information, the entity may disclose a single amount or a range. Specifically, the entity shall disclose:		
	(a) the entity's assessment of its climate resilience as at the reporting date, which shall enable users of general purpose financial reports to understand:		
	(i) the implications, if any, of the entity's assessment for its strategy and business model, including how the entity would need to respond to the effects identified in the climate-related scenario analysis;	–	Sino Land's Climate Action Report – Leveraging Scenario Analysis to Assess Climate Resilience
	(ii) the significant areas of uncertainty considered in the entity's assessment of its climate resilience;		
	(iii) the entity's capacity to adjust or adapt its strategy and business model to climate change over the short, medium and long term, including;	–	Sino Land's Climate Action Report – Decarbonisation Strategy
	(1) the availability of, and flexibility in, the entity's existing financial resources to respond to the effects identified in the climate-related scenario analysis, including to address climate-related risks and to take advantage of climate-related opportunities;	–	Sino Land's Climate Action Report – Climate Resilience Strategy
	(2) the entity's ability to redeploy, repurpose, upgrade or decommission existing assets; and		
	(3) the effect of the entity's current and planned investments in climate-related mitigation, adaptation and opportunities for climate resilience; and		
	(b) how and when the climate-related scenario analysis was carried out, including:		
	(i) information about the inputs the entity used, including:	–	Sino Land's Climate Action Report – Leveraging Scenario Analysis to Assess Climate Resilience
	(1) which climate-related scenarios the entity used for the analysis and the sources of those scenarios;		
	(2) whether the analysis included a diverse range of climate-related scenarios;		
	(3) whether the climate-related scenarios used for the analysis are associated with climate-related transition risks or climate-related physical risks;		
	(4) whether the entity used, amongst its scenarios, a climate-related scenario aligned with the latest international agreement on climate change;		
	(5) why the entity decided that its chosen climate-related scenarios are relevant to assessing its resilience to climate-related changes, developments or uncertainties;		
	(6) the time horizons the entity used in the analysis; and		
	(7) what scope of operations the entity used in the analysis;		

Reference Paragraph	IFRS Core Content	Relevant Chapter(s) of This Report or Other References/Explanation	
	(ii) the key assumptions the entity made in the analysis, including assumptions about: (1) climate-related policies in the jurisdictions in which the entity operates; (2) macroeconomic trends; (3) national- or regional-level variables; (4) energy usage and mix; and (5) developments in technology; and	–	Sino Land's Climate Action Report – Identification and Prioritisation of Climate-related Risks and Opportunities
	(iii) the reporting period in which the climate-related scenario analysis was carried out.	–	Sino Land's Climate Action Report – About This Report

Risk Management

24	The objective of climate-related financial disclosures on risk management is to enable users of general purpose financial reports to understand an entity's processes to identify, assess, priorities and monitor climate-related risks and opportunities, including whether and how those processes are integrated into and inform the entity's overall risk management process.		
25	According to paragraph 26 of the IFRS S2, an entity shall avoid unnecessary duplication in preparing disclosures to fulfil the requirements in paragraph 25. For the Risk Management pillar in IFRS S2, please refer to the same pillar in IFRS S1 Content Index in this Report.		

Metrics and Targets

27	The objective of climate-related financial disclosures on metrics and targets is to enable users of general purpose financial reports to understand an entity's performance in relation to its climate-related risks and opportunities, including progress towards any climate-related targets it has set, and any targets it is required to meet by law or regulation.		
28	To achieve this objective, an entity shall disclose:		
	(a) information relevant to the cross-industry metric categories;	233-239	SASB Content Index
	(b) industry-based metrics that are associated with particular business models, activities or other common features that characterise participation in an industry; and	233-239	SASB Content Index
	(c) targets set by the entity, and any targets it is required to meet by law or regulation, to mitigate or adapt to climate-related risks or take advantage of climate-related opportunities, including metrics used by the governance body or management to measure progress towards these targets.	12-15	Sustainability Vision 2030

Reference Paragraph	IFRS Core Content		Relevant Chapter(s) of This Report or Other References/Explanation
Climate-related Metrics			
29	An entity shall disclose information relevant to the cross-industry metric categories of:		
	(a) greenhouse gases — the entity shall:		
	(i) disclose its absolute gross greenhouse gas emissions generated during the reporting period, expressed as metric tonnes of CO_2 equivalent, classified as: (1) Scope 1 greenhouse gas emissions; (2) Scope 2 greenhouse gas emissions; and (3) Scope 3 greenhouse gas emissions;	172-177	Progress on Key Sustainability Indicators – Environmental Performance
	(ii) measure its greenhouse gas emissions in accordance with the Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (2004) unless required by a jurisdictional authority or an exchange on which the entity is listed to use a different method for measuring its greenhouse gas emissions;		
	(iii) disclose the approach it uses to measure its greenhouse gas emissions including: (1) the measurement approach, inputs and assumptions the entity uses to measure its greenhouse gas emissions; (2) the reason why the entity has chosen the measurement approach, inputs and assumptions it uses to measure its greenhouse gas emissions; and (3) any changes the entity made to the measurement approach, inputs and assumptions during the reporting period and the reasons for those changes;	172-177	Progress on Key Sustainability Indicators – Environmental Performance The operational control approach is used when measuring our greenhouse gas emissions. Please refer to the footnotes under Progress on Key Sustainability Indicators – Environmental Performance.
	(iv) for Scope 1 and Scope 2 greenhouse gas emissions disclosed, disaggregate emissions between: (1) the consolidated accounting group; and (2) other investees;	–	This Report focuses on the sustainability performance of our headquarters, managed properties and construction sites in Hong Kong, and hotels under The Fullerton Hotels and Resorts in Hong Kong, Singapore and Sydney as well as The Olympian Hong Kong. We will evaluate the feasibility of including the greenhouse gas emissions of our associates and joint ventures in the future reporting.
	(v) for Scope 2 greenhouse gas emissions disclosed, disclose its location-based Scope 2 greenhouse gas emissions, and provide information about any contractual instruments that is necessary to inform users' understanding of the entity's Scope 2 greenhouse gas emissions; and	172-177	Progress on Key Sustainability Indicators – Environmental Performance

Reference Paragraph	IFRS Core Content		Relevant Chapter(s) of This Report or Other References/Explanation
	(vi) for Scope 3 greenhouse gas emissions disclosed, disclose: (1) the categories included within the entity's measure of Scope 3 greenhouse gas emissions, in accordance with the Scope 3 categories described in the Greenhouse Gas Protocol Corporate Value Chain (Scope 3) Accounting and Reporting Standard (2011); and (2) additional information about the entity's Category 15 greenhouse gas emissions or those associated with its investments (financed emissions), if the entity's activities include asset management, commercial banking or insurance;	–	We have applied the Greenhouse Gas Protocol Corporate Value Chain (Scope 3) Accounting and Reporting Standard (2011) in calculating our Scope 3 emissions inventory when setting our science-based targets. We will disclose the Scope 3 emissions data in accordance with the categories described in the Standard in the future reporting where possible.
	(b) climate-related transition risks — the amount and percentage of assets or business activities vulnerable to climate-related transition risks;	–	Sino Land's Climate Action Report – Leveraging Scenario Analysis to Assess Climate Resilience
	(c) climate-related physical risks — the amount and percentage of assets or business activities vulnerable to climate-related physical risks;	–	Sino Land's Climate Action Report – Leveraging Scenario Analysis to Assess Climate Resilience
	(d) climate-related opportunities — the amount and percentage of assets or business activities aligned with climate-related opportunities;	–	Sino Land's Climate Action Report – Leveraging Scenario Analysis to Assess Climate Resilience
	(e) capital deployment — the amount of capital expenditure, financing or investment deployed towards climate-related risks and opportunities;	–	Sino Land's Climate Action Report – Decarbonisation Strategy
		–	Sino Land's Climate Action Report – Climate Resilience Strategy
	(f) internal carbon prices — the entity shall disclose: (i) an explanation of whether and how the entity is applying a carbon price in decision-making; and (ii) the price for each metric tonne of greenhouse gas emissions the entity uses to assess the costs of its greenhouse gas emissions;	–	We currently have not applied an internal carbon price in decision-making. We will evaluate the feasibility of using an internal carbon price in the future reporting.

Reference Paragraph	IFRS Core Content	Relevant Chapter(s) of This Report or Other References/Explanation	
	(g) remuneration — the entity shall disclose: (i) a description of whether and how climate-related considerations are factored into executive remuneration; and (ii) the percentage of executive management remuneration recognised in the current period that is linked to climate-related considerations.	–	We incentivise executives and employees to have good performance in sustainability. Colleagues at Assistant Manager level and above must set sustainability-related KPIs. These KPIs are reviewed during annual performance appraisals. We will evaluate the feasibility of enhancing our relevant remuneration policies to link specific climate-related metrics into executive remuneration.
32	An entity shall disclose industry-based metrics that are associated with one or more particular business models, activities or other common features that characterise participation in an industry.	233-239	SASB Content Index
Climate-related Targets			
33	An entity shall disclose the quantitative and qualitative climate-related targets it has set to monitor progress towards achieving its strategic goals, and any targets it is required to meet by law or regulation, including any greenhouse gas emissions targets. For each target, the entity shall disclose:		
	(a) the metric used to set the target;	12-15	Sustainability Vision 2030
	(b) the objective of the target;	12-15	Sustainability Vision 2030
	(c) the part of the entity to which the target applies;	12-15	Sustainability Vision 2030
	(d) the period over which the target applies;	12-15	Sustainability Vision 2030
	(e) the base period from which progress is measured;	12-15	Sustainability Vision 2030
	(f) any milestones and interim targets;	12-15	Sustainability Vision 2030
	(g) if the target is quantitative, whether it is an absolute target or an intensity target; and	12-15	Sustainability Vision 2030
	(h) how the latest international agreement on climate change, including jurisdictional commitments that arise from that agreement, has informed the target.	12-15	Sustainability Vision 2030

Reference Paragraph	IFRS Core Content		Relevant Chapter(s) of This Report or Other References/Explanation
34	An entity shall disclose information about its approach to setting and reviewing each target, and how it monitors progress against each target, including:		
	(a) whether the target and the methodology for setting the target has been validated by a third party;	–	Sino Land has set GHG emissions reduction targets with HKUST academics in line with SBTi methodology, which reflects what the latest climate science deems necessary to meet the goals of the Paris Agreement, to guide our decarbonisation efforts. During the reporting year, Sino Land's Scope 1 & 2 and Scope 3 targets are approved by the SBTi.
	(b) the entity's processes for reviewing the target;	44-45	Sustainability Governance
	(c) the metrics used to monitor progress towards reaching the target; and	12-15	Sustainability Vision 2030
	(d) any revisions to the target and an explanation for those revisions.	–	No revision has been made to the target.
35	An entity shall disclose information about its performance against each climate-related target and an analysis of trends or changes in the entity's performance.	12-15	Sustainability Vision 2030
36	For each greenhouse gas emissions target disclosed, an entity shall disclose:		
	(a) which greenhouse gases are covered by the target.	12-15	Sustainability Vision 2030
	(b) whether Scope 1, Scope 2 or Scope 3 greenhouse gas emissions are covered by the target.	12-15	Sustainability Vision 2030
	(c) whether the target is a gross greenhouse gas emissions target or net greenhouse gas emissions target. If the entity discloses a net greenhouse gas emissions target, the entity is also required to separately disclose its associated gross greenhouse gas emissions target.	–	We consider our target is a gross GHG target as we currently have not planned to purchase carbon credits to offset our emissions to achieve the target.
	(d) whether the target was derived using a sectoral decarbonisation approach.	–	The SBTs are not derived using a sectoral decarbonisation approach.

Reference Paragraph	IFRS Core Content		Relevant Chapter(s) of This Report or Other References/Explanation
	(e) the entity's planned use of carbon credits to offset greenhouse gas emissions to achieve any net greenhouse gas emissions target. In explaining its planned use of carbon credits the entity shall disclose information including:	–	We currently have not purchased carbon credits to offset our emissions. The Group is committed to optimising properties and construction sites for energy efficiency and climate resilience. We will keep evaluating the necessity of purchasing carbon credits in the future.
	(i) the extent to which, and how, achieving any net greenhouse gas emissions target relies on the use of carbon credits;		
	(ii) which third-party scheme(s) will verify or certify the carbon credits;		
	(iii) the type of carbon credit, including whether the underlying offset will be nature-based or based on technological carbon removals, and whether the underlying offset is achieved through carbon reduction or removal; and		
	(iv) any other factors necessary for users of general purpose financial reports to understand the credibility and integrity of the carbon credits the entity plans to use.		

TNFD Recommendations

TNFD建議

The Group has taken a significant step in its sustainability disclosures by starting to disclose its nature-related issues with reference to the Taskforce on Nature-related Financial Disclosures ("TNFD") framework, which shares the same reporting structure as TCFD. In 2023, the Group began disclosing its first nature-related issues with reference to the TNFD beta v0.4 framework. During the reporting year, we have taken a further step to enhance this disclosure by aligning with the final TNFD Recommendations v1.0 framework. Unless otherwise stated, the reporting boundary of the TNFD Recommendation disclosures aligns with the overall boundary of the Report. The Group ensures its nature-related disclosures are integrated with other sustainability issues, in particular climate-related disclosures. Targets set under Sino Group's SV2030 initiative have taken into account both climate and nature considerations.

集團在可持續披露方面邁出了重要一步，開始參照自然相關財務披露工作組（「TNFD」）框架披露其與自然相關的議題，該框架與氣候相關財務信息披露工作組（「TCFD」）具有相同的報告結構。於2023年，集團參照TNFD測試版v0.4框架首次披露其與自然相關的議題。報告期內，我們參照最終版的TNFD建議v1.0框架進一步加強披露。除另有說明，TNFD披露的匯報範圍與本報告一致。集團確保其與自然相關的披露與其他可持續發展議題，尤其是氣候披露相結合。信和集團《可持續發展願景2030》所訂立的目標已考慮到氣候和自然因素。

Recommended Disclosure 建議披露事項	Our Approach 方針
Governance 管治	
Describe the board's oversight of nature-related dependencies, impacts, risks and opportunities. 描述董事會對自然相關依賴、影響、風險與機遇的監管。	Tsim Sha Tsui Properties' Board of Directors (the "Board") holds overall responsibility for overseeing the Group's sustainability issues, including nature-related issues and respective strategies. The Group has adopted an Enterprise Risk Management ("ERM") approach to assist the Board in discharging its risk management responsibilities via the Audit Committee and guide individual business units in managing the key risks faced by the Group. The Board oversees the management of the overall sustainability strategy and reporting of the Group through regular updates from the Environmental, Social and Governance Steering Committee ("ESG Steering Committee"), which reports to the Board at least twice a year. The ESG Steering Committee monitors and reports nature-related dependencies, impacts, risks and opportunities, as well as the Group's progress towards its nature-related targets to the Board at regular meetings. The ESG Steering Committee is chaired by Mr Daryl Ng, Deputy Chairman, and comprises another Director of the Company and key executives, who support the Board in overseeing the Group's management approach to nature-related issues. 尖沙咀置業董事會（「董事會」）對監督集團整體可持續發展議題，包括與自然相關的議題和策略負有最終責任。 集團已採用企業風險管理系統，協助董事會（透過審核委員會）履行風險管理的責任，並指引各業務部門管理集團所面對的主要風險。 董事會透過環境、社會及管治督導委員會的定期匯報，監督集團整體可持續發展策略的管理和報告。環境、社會及管治督導委員會由集團副主席黃永光先生擔任主席，成員包括本公司其他董事和主要管理人員，並每年向董事會匯報兩次。委員會負責監控並定期向董事會匯報集團自然相關的依賴、影響、風險、機遇、和與自然相關的目標進度，以協助支持董事會監督集團自然相關的管理方針。

Recommended Disclosure 建議披露事項	Our Approach 方針
Describe management's role in assessing and managing nature-related dependencies, impacts, risks and opportunities. 描述管理層在評估和管理自然相關依賴、影響、風險與機遇方面的作用。	Management and business units are informed about and responsible for assessing and managing nature-related dependencies, impacts, risks and opportunities across the Group. The day-to-day process of identifying, assessing and managing risks associated with nature rests with the ESG Steering Committee, which is chaired by Mr Daryl Ng, Deputy Chairman, and comprises another Director of the Company and key executives. The ESG Steering Committee is responsible for planning, implementing and ensuring our nature-related strategies and targets support the overall sustainability strategy. This includes oversight of the ESG Policies, including the Biodiversity Policy and Sustainable Building Guidelines, as well as the approaches that outline how our nature-related considerations are to be integrated into all aspects of our operations. Nature-related performance and progress, including nature-related dependencies, impacts, risks and opportunities identified, and progress of the Group's nature-related targets, are reported to the Board by the ESG Steering Committee at regular board meetings. Under the ESG Steering Committee, the Green Living Sub-committee monitors, reviews and evaluates nature-related strategies and targets. These encompass initiatives such as promoting water conservation, sourcing seafood from sustainable sources, implementing circular economy practices, and advocating environmental protection, while proactively identifying areas for improvement. This sub-committee meets regularly and makes timely reports to the ESG Steering Committee to facilitate the overall sustainability approach of the Group. 管理層和業務部門明白在評估和管理集團自然相關依賴、影響、風險與機遇方面的責任。 環境、社會和管治督導委員會負責識別、評估和管理自然相關風險的日常流程。環境、社會及管治督導委員會由集團副主席黃永光先生擔任主席，成員包括本公司其他董事和主要管理人員。委員會負責規劃、實施並確保我們的自然相關策略和目標有效配合整體可持續發展策略。這包括監督環境、社會及管治政策，包括《生物多樣性政策》和《可持續建築指引》，以及把自然相關因素融入營運方針。委員會在定期舉行的董事會會議上向董事會報告自然相關表現和進展，包括所識別的自然相關依賴、影響、風險及機遇，和自然相關目標的進展。 在環境、社會和管治督導委員會的領導下，綠色生活小組委員會負責監督、檢討和評估應對自然相關的策略和目標。其中涵蓋的措施包括促進節約用水、從可持續來源採購海鮮、實踐循環經濟、及提倡環境保護，並藉以主動識別需要改進的地方。綠色生活小組委員會定期開會，並適時向環境、社會和管治督導委員會報告，以促進集團整體可持續發展方針。

Recommended Disclosure 建議披露事項	Our Approach 方針
Describe the organisation's human rights policies and engagement activities, and oversight by the board and management, with respect to Indigenous Peoples, Local Communities, affected and other stakeholders, in the organisation's assessment of, and response to, nature-related dependencies, impacts, risks and opportunities. 描述組織的人權政策和參與活動，以及董事會和管理層對原住民、當地社區、受影響及其他持份者在組織評估和應對自然相關依賴、影響、風險與機遇方面的監督。	The Board has the overall responsibility for evaluating and determining the nature and extent of the risks it is willing to take in achieving the Group's strategic objectives, and ensuring that the Company establishes and maintains appropriate and effective risk management and internal control systems to address ESG risks. As illustrated in our Stakeholder Engagement Guidelines, the Group engages with local stakeholders in sustainable development planning and monitoring. We are committed to formulating sustainability consultation guidelines to outline the operation-specific responsibilities and standardise the procedures for ongoing stakeholder relations and identification of local stakeholders. The Group regularly provides briefings on Stakeholder Engagement to the ESG Steering Committee. To ensure effective communication with stakeholders, the Group maintains dialogue through a dedicated channel to collect the views of other stakeholders, including those from the communities in which we operate. This allows us to actively engage with stakeholders to ensure that their concerns are considered and addressed in a timely and effective manner. The Group also has a structured approach to identify and address grievances related to its potential and actual impacts on nature during different stages of the development project by identifying the impacted groups and nature of the disruption, monitoring the impacts with a community monitoring plan, thus implementing risk mitigation and communication to obtain feedback from the impacted group. The Group's Human Rights Policy outlines our commitment to respect and promote human rights. Guided by our Human Rights Policy, the Group is committed to performing human rights due diligence process for risk identification in the Group's operations and supply chains where applicable, while monitoring and reviewing the Group's human rights impacts arising from its business activities. The Group monitors and discloses human rights impacts, mitigation and remediations actions where applicable, as well as communicates the Human Rights Policy to both the Group's internal and external stakeholders. To ensure new and existing suppliers remain committed to protecting human rights, we undertake supplier risk assessments. We also encourage all approved contractors/suppliers to declare and abide by our Human Rights Policy. Stakeholders may raise concerns about any suspected case of misconduct, including those with respect to human rights issues, without fear of retaliation in accordance with our Whistleblowing Policy. In addition, the Group upholds international standards of responsible business conduct and human rights declarations. Sino Land joined the United Nations Global Compact ("UNGC") as a signatory, where we support and respect the protection of internationally proclaimed human rights. The Group's Human Rights Policy references principles stipulated in the Universal Declaration of Human Rights, the United Nations Guiding Principles on Business and Human Rights, and the International Labour Organization's Declaration on Fundamental Principles and Rights at Work, as well as relevant local legislation in the markets where we operate. The Group acknowledges the importance of broadening the examination of these matters beyond Hong Kong within our operations. The Group has been dedicated to enhancing preparedness for broadening the scope of analysis. Following a thorough assessment of nature-related dependencies, impacts, risks, and opportunities in the future, we will further enhance our disclosure concerning our approach, engagement activities, and policies to address any necessary adjustments.

董事會全面負責評估及釐定集團於達成策略目標的過程中願意承擔之風險性質及程度，並確保本公司設立並維持合適與有效之風險管理及內部監控系統，以監督環境、社會及管治相關風險。

正如我們的《聯繫持份者指引》所示，集團與本地持份者共同參與可持續發展規劃和監測。我們致力制定可持續發展諮詢指南，以概述特定業務責任，並就持續的持份者關係和識別本地持份者作出規範。集團定期向環境、社會及管治督導委員會報告有關持份者參與事宜。為確保能與持份者有效溝通，本集團通過專門渠道收集持份者的意見，包括我們營運所在社區的持份者的意見，令我們能夠積極與持份者溝通，確保及時有效地考慮和解決他們的擔憂。集團亦設有完善系統，用以識別和處理在不同營運階段對自然造成潛在和實際影響的相關申訴，確定受影響的群體和影響性質，並通過社區監測計劃監測其影響，從而實施風險緩解並與受影響群體溝通，以獲取他們的反饋。

集團的《人權政策》展述了我們尊重和促進人權的承諾。在我們的《人權政策》指引下，集團致力在適用的情況下執行人權盡職調查，以識別集團營運和供應鏈中的風險，並監察和審視集團業務運營對人權議題帶來的影響。集團在適用的情況下監測和披露有關人權的影響、緩解和補救措施，及將此《人權政策》傳達給集團的內部和外部持份者。為確保新增及現有的供應商持續致力保護人權，我們展開供應商風險評估。我們亦鼓勵所有認可承辦商／供應商聲明遵守集團的《人權政策》。我們的持份者可根據《舉報政策》就任何可疑的不當行為提出疑慮，包括人權相關議題，而無需擔心遭受報復。

另外，集團秉持國際標準，努力維護負責任的商業行為以及保護人權。信和置業作為《聯合國全球契約》簽署方，支持並尊重國際公認的人權保護。集團的《人權政策》參照《世界人權宣言》、《聯合國企業與人權指導原則》和國際勞工組織《工作中的基本原則和權利宣言》規定的原則以及當地相關法律，展現我們尊重並促進人權的承諾。

本集團意識到擴展相關分析到香港以外的業務的重要性。集團一直積極預備擴大分析範圍的準備工作。於未來對自然相關依賴、影響、風險和機遇進行全面評估後，我們將進一步更新我們就方針、參與活動和政策的披露，以應對任何必要的調整。

Recommended Disclosure 建議披露事項	Our Approach 方針

Strategy 策略

Describe the nature-related dependencies, impacts, risks and opportunities the organisation has identified over the short, medium and long term.
描述組織在短期、中期和長期內識別的自然相關依賴、影響、風險與機遇。

Dependencies
The Group relies on natural capital for various aspects of its operations. Natural resources, such as water and timber, are used for both building construction in our upstream value chain and ongoing direct operations. We also depend on intact ecosystems' ability to regulate natural hazards such as landslides, flooding and other extreme weather events, as well as to mitigate their impacts. In addition, our hotels rely on nature-based recreation to enhance overall guest experiences and attract tourism for our daily operations.

Impacts
The Group has recognised its impact on nature. With building construction being one of the key business operations, direct impacts on nature may arise during property development in our upstream value chain. This process could potentially lead to disturbances and disruptions to the natural environment. Our daily operations could also lead to indirect and cumulative impacts on nature. These include climate change resulting from GHG emissions, potential air and water pollution originating from fuel combustion, sewage discharge, and waste disposal. Our daily operations are dependent on natural resources, which could potentially contribute to resource depletion and water scarcity.

Physical Risks
Physical risks arise from the potential supply instability of essential natural resources, such as water and timber, along the Group's supply chain. Climatic and geologic events, such as drought, have the potential to cause yield losses of natural resources that the Group relies on, which represents a key acute physical risk. On top of that, both acute and chronic physical risk arises from a reduction in resilience to extreme climatic events due to changes in regulating services provided by ecosystems. Furthermore, given the Group's reliance on nature-based recreation, there is a chronic physical risk associated with the potential impact on the recreational value of areas due to alterations in ecosystems, habitats and biodiversity.

Transition Risks
Transition risks arise from policy and legal, market as well as technological changes related to nature. These include more stringent nature-related legislation and reporting obligations, shifts in customer and investor preferences favouring products and services with fewer impacts on nature, volatile costs of raw materials, conflicts amongst stakeholders over changing land use, as well as requirements to transition to more efficient, resilient and environmentally sustainable technologies.

Opportunities
Opportunities arise from resource efficiency, new products and services, as well as ecosystem restoration and regeneration. The Group has implemented initiatives to enhance resource efficiency across its operations to reduce its dependencies and impacts on nature. These include adhering to sustainable business models, such as the adoption of a circular economy approach to help reduce carbon emissions and municipal waste. The Group also invests in reputational capital through collaborative engagement with stakeholders and conducts initiatives to further the restoration and conservation of ecosystems, habitats and threatened species.

The Group plans to conduct a nature risk assessment through scenario analysis in the future, which will allow for a comprehensive evaluation of its nature-related dependencies, impacts, risks and opportunities across different timeframes.

依賴

集團在不同層面的營運都依賴自然資本。在建築施工、價值鏈上游和日常直接營運期間，我們需要水和木材等天然資源的供應。我們亦依賴完整的生態系統來調節山泥傾瀉和洪水等極端天氣，和減輕其影響。此外，我們的酒店日常營運業務亦依靠自然為本的休閒娛樂活動來提升住客體驗和吸引旅遊人流。

影響

集團意識到我們對自然的影響。物業發展是我們的核心業務之一，施工過程以及價值鏈上游可能會對自然環境造成干擾和直接影響。我們的日常營運也可能對自然環境產生間接和累積的影響，包括由溫室氣體排放引起的氣候變化，以及由燃料燃燒、污水排放和廢物處理時所產生的潛在空氣和水污染。我們的日常營運還依賴自然資源，過度依賴可能導致資源枯竭和缺水。

實體風險

實體風險源於集團供應鏈中必要的自然資源（如水和木材）潛在供應不穩定性。另外，氣候和地質事件（如乾旱）可能減少集團依賴的自然資源產量，構成重大急性實體風險之一。除此之外，生態系統提供的調節服務可能發生變化，從而降低我們對極端氣候事件的抵抗力，衍生急性和慢性實體風險。此外，考慮到集團依賴自然為本的休閒娛樂活動，該區域的娛樂價值有機會因生態系統、棲息地和生物多樣性的改變而減少，從而帶來慢性實體風險。

轉型風險

轉型風險源自與自然相關的政策與法律、市場和技術變化。這些包括更嚴格的與自然相關的立法和報告守則、客戶和投資者偏好轉向對自然影響較小的產品和服務、原材料成本波動、持份者在改變土地用途上的衝突，以及轉型向更高效、更具抗禦力和環境可持續技術的要求。

機遇

機遇來自於資源效益、新產品和服務以及生態系統的恢復和再生。集團已實施了一系列提升資源效益的措施，以減少對自然的依賴和影響。這包括遵循可持續的商業模式，如採用循環經濟模式來減少碳排放和都市廢物。集團亦與持份者合作，投放資源於修復和保護生態系統、棲息地和受威脅物種，以提升聲譽資本。

集團計劃在日後進行自然風險情境分析，從而全面評估我們在不同時間範圍下與自然相關依賴、影響、風險和機遇。

Recommended Disclosure 建議披露事項	Our Approach 方針
Describe the effect nature-related dependencies, impacts, risks and opportunities have had on the organisation's business model, value chain, strategy and financial planning, as well as any transition plans or analysis in place. 描述自然相關依賴、影響、風險及機遇已經或可能對組織業務模式、價值鏈、策略和財務規劃、以及任何過渡計劃或分析的影響。	**Dependencies** The Group's identified dependencies on natural resources and ecosystem services would affect its business model in the upstream value chain in sourcing raw materials, and operational financial planning in raising resilience to nature-related physical risks. **Impacts** The Group's disturbance and depletion of resources would cause an impact on the nature capital. In return, this could affect the Group's business strategy along the whole value chain in responding to nature-related transition risks, with stricter regulations. **Risks** The identified nature-related risks could affect the Group's upstream value chain with supply chain disruptions, resulting in increased costs for the Group's natural inputs. It would also affect our direct operations, with reduced revenue due to the interruption of buildings and hotel operations, and decreased asset value resulting from the losses in natural habitats and biodiversity. Consequently, this hinders our downstream activities in property sales and rental. **Opportunities** On the other hand, the nature-related opportunities would allow the Group to mitigate our upstream value chain's exposure to fluctuations in natural resource prices, enhance resilience towards supply instability of natural resources, and increase our downstream market valuation through resilience planning. Direct operation revenue streams could be expanded due to business diversification.

Transition Plans

To reduce and mitigate the potential impact of disturbance and depletion of resources from our business operations and raw material sourcing, we are committed to integrating sustainability into procurement practices to minimise impacts on natural resources, environment and the ecosystem as stated in our Sustainable Procurement Policy. We strive to purchase products from socially responsible sources considering the environmental and natural resources implications at all stages of the life cycle of the product to be procured. The Group will review the Sustainable Procurement Policy and procurement practices from time to time in accordance with its corporate strategies and development on sustainable procurement issues relating to its operations.

The Group collaborated with local stakeholders to conserve local ecosystems and protect threatened species. The Group formed a local cross-sectorial coral conservation partnership with other parties and launched a restoration project named CORAL REEFStoration. It leverages Ocean Park's marine conservation expertise, and the world's first 3D-printed reef tiles in terracotta from Archireef to rehabilitate the coral reef habitat in Hong Kong's southern waters. Together with the opening of CORAL REEFStoration Centre at the Ocean Park, it provides a new rehabilitation facility for rescued coral fragments and offers public engagement and educational activities including guided tours, interactive STEAM (Science, Technology, Engineering, Arts and Mathematics) experiments etc. Through this partnership, we aim to restore local coral species and engage the community in coral preservation and marine biodiversity.

The Group would also assess the necessity of conducting detailed nature-related risk assessment, thus developing robust nature transition plans based on the detailed assessment results in the future. The Group has been participating in boosting local biodiversity through several initiatives. We will continue to identify areas of improvement and formulate a transition plan where necessary.

Recommended Disclosure 建議披露事項	Our Approach 方針
	依賴 集團識別出的對自然資源和生態系統服務的依賴，將影響其在上游價值鏈中採購原材料的業務模式，以及就提高對自然相關物理風險抗禦力的運營財務規劃。 **影響** 集團對資源的干擾和消耗將對自然資本造成影響。這可能會影響集團在整個價值鏈上的業務策略以應對與自然相關的轉型風險，並制定更嚴格的規例。 **風險** 上述自然相關風險可能導致供應鏈中斷並影響集團價值鏈上游，從而增加集團對自然資本的投入成本。因建築物及酒店營運中斷而減少收入、以及因自然棲息地和生物多樣性損失而導致資產價值下降亦會波及組織的直接營運，從而阻礙集團房地產銷售和租賃的下游服務。 **機遇** 另一方面，與自然相關的機遇能減低價值鏈上游就自然資源價格波動所帶來的風險、增強對自然資源供應不穩定的抗禦力，並通過抗禦規劃以提高下游市場估值。直接營運收入來源可能因業務多元化而擴大。

過渡計劃

為了減少和減輕業務營運和原材料採購對資源的干擾和損耗所造成的潛在影響，我們按照《可持續採購政策》承諾將可持續發展融入採購實踐，以最大限度地減少對自然資源、環境和生態系統的影響。我們致力於從對社會負責的來源採購產品，並考慮產品在其生命週期各個階段對環境和自然資源的影響。集團會根據其企業策略及在可持續採購事宜的進展，定時檢討《可持續採購政策》及採購措施。

集團亦與營運本地的持份者攜手合作，保護本地生態系統和受威脅物種。集團與各方建立本地跨界別珊瑚保育夥伴關係，並推出名為「活化珊瑚行動(CORAL REEFStoration)」的修復項目。該計劃充分應用了香港海洋公園的海洋保育專業知識，以及Archireef的全球首創3D打印陶製珊瑚礁盤，旨在修復香港南部水域的珊瑚礁棲息地。隨著海洋公園「活化珊瑚中心」開幕，它為被拯救的珊瑚碎片提供修復設施，並提供包括導賞團、互動STEAM（科學、技術、工程、藝術和數學）實驗等公眾參與和教育活動。透過此合作夥伴關係，我們旨在恢復本地珊瑚物種，並讓社區參與保護珊瑚和海洋生物多樣性。

集團將評估進行詳細的自然相關風險評估的需要，並按結果於未來制定穩健的自然過渡計劃。目前，集團一直通過參與多項舉措促進本地生物多樣性。我們將繼續探索需要持續改進的領域，並在需要時制定過渡計劃。

Recommended Disclosure 建議披露事項	Our Approach 方針
Describe the resilience of the organisation's strategy to nature-related risks and opportunities, taking into consideration different scenarios. 描述組織的策略在考慮不同情景下應對自然相關風險與機遇方面的抗禦能力。	To manage our organisational nature-related risks, the Group has established sustainability targets that contribute to the broader goals under Sino Group's Sustainability Vision 2030 ("SV2030") initiative. Different business lines work together to meet our SV2030 goals. Our goals and strategies encompass the reduction of Scope 1, 2, and 3 GHG emissions, improvement of material and water efficiency, enhancement of waste diversion, and promotion of urban biodiversity. These goals are tracked and reviewed periodically, reflecting our intention to make every aspect of our operations a driver of sustainability for a better future. In alignment with our commitment to addressing nature-related opportunities, the Group has implemented sustainable business strategies that prioritise the circular economy approach. This approach integrates considerations related to nature, with a focus on reducing carbon emissions and municipal waste, thereby diminishing our environmental footprint and lessening our impact on nature. Through strategic partnerships, such as our collaboration with the innovative start-up EcoBricks, we are pioneering groundbreaking solutions for upcycling plastic waste into sustainable construction materials. This initiative not only reduces our reliance on natural building materials but also helps mitigate the risks associated with shifting consumer preferences towards sustainable products. By embracing these initiatives, we demonstrate our firm belief that sustainability not only drives business opportunities but also fosters a more resilient and environmentally conscious future. Moreover, Sino Group has partnered with WWF by joining the "Sustainable Seafood Business Membership Programme" and adopted a supplier e-directory assessed by WWF to procure sustainable seafood. We are committed to purchasing 100% of seafood served at the Group's hotels from sustainable sources and have made significant progress in achieving 68% of seafood served at the Group's hotels from sustainable sources in the last reporting period. As a member of TNFD Forum, Sino Land is eager to get started with considering different scenarios as soon as more official details are published. 為了管理自然相關風險，集團已訂立可持續發展目標，致力配合並達成信和集團《可持續發展願景2030》下的更廣泛目標。各業務部門的同事將齊心合力實現《可持續發展願景2030》。我們的目標和策略包括減少範疇一及二，以及範疇三的溫室氣體排放、提高物料和水資源效益、改善廢物分流、以及促進城市生物多樣性。我們定期跟進和檢討這些目標，展現出我們希望在各營運層面推動可持續發展、創造更美好未來的的目標。 為了應對自然相關的機遇，集團已實施優先考慮循環經濟方法的可持續業務策略。這方針整合了與自然相關的考量，旨在減少碳排放和都市廢物，從而減少我們的環境足跡和對自然的影響。透過策略夥伴關係如與創新初創企業EcoBricks合作，我們開創突破性新方案，將塑膠廢料升級再造成可持續建築材料。這項措施不僅減少了我們對天然建築材料的依賴，還有助減輕因消費者偏好轉向可持續產品而面臨的風險。透過實施這些舉措，表明了我們的堅定的理念。可持續發展不僅能帶來商機，還能創造一個更具抗禦力和環保意識的未來。 此外，信和集團還與世界自然基金會合作，加入「環保海鮮企業會員計劃」，並採用由世界自然基金會評估的環保海鮮供應商網上目錄來採購可持續海鮮。我們致力令集團旗下酒店供應的100%海鮮採購自可持續來源，並在報告期內取得重大進展，實現了68%海鮮採購於可持續來源。 信和置業作為TNFD論壇成員，將會在更多細節發布後盡快開展情境分析。

Recommended Disclosure 建議披露事項	Our Approach 方針
Disclose the locations of assets and/or activities in the organisation's direct operations and, where possible, upstream and downstream value chain(s) that meet the criteria for priority locations. 披露符合優先領域準則的組織直接營運，以及在可能的情況下披露相關的上游和／或下游價值鏈中存在資產和／或活動的地點。	According to Version 4.0 of the WRI's Aqueduct Water Risk Atlas tool, we identified that The Fullerton Hotel Sydney is currently located in regions with high baseline water stress. Although Sydney is identified as a high baseline water stress region, it has a medium overall water risk that takes into account both physical water quantity and quality, as well as water-related regulatory and reputational risk. Guided by our ESG Policies, we are committed to utilising precious shared resources, including water, more efficiently throughout our operations. Our operations have been proactively promoting responsible water management amongst our stakeholders. We have also reckoned that Hong Kong's marine biodiversity is immensely rich with a long coastline of nearly 90 hard coral species. The Fullerton Ocean Park Hotel Hong Kong is located in an area of high biodiversity importance, with where the Group is likely to have significant potential dependencies for its direct operation. The hotel is located in the biome of coastal inlet with cultural services for recreation, such as marine eco-tourism. Therefore, the Group formed a local cross-sectorial coral conservation partnership with other parties and launched the CORAL REEFStoration in Hong Kong's southern waters. The Group will evaluate the need to conduct location-specific impact assessment in the future to identify the priority locations, such as areas important for biodiversity and high ecosystem integrity etc., and locations with material nature-related dependencies, impacts, risks and opportunities. 根據世界資源研究所的《輸水道水源風險地圖》4.0版本，我們識別悉尼富麗敦酒店目前位於高水平基準上的缺水地區。儘管悉尼被識別為缺水較高的地區，但考慮到實體水量和水質，以及與水相關的監管和聲譽風險，其整體水風險為中等。在環境、社會及管治的政策的指引下，我們致力於在業務營運中更有效地利用寶貴的共享資源，包括水資源。我們的業務營運積極向不同持份者推廣負責任的水資源管理措施。 我們亦留意到香港的海洋生物多樣性極為豐富，綿長的海岸線上有近90種硬珊瑚。香港富麗敦海洋公園酒店位於一個具高生物多樣性的地區，且集團的直接營運業務對此可能有高度依賴。酒店位於沿海一帶，提供海洋生態旅遊等消閒服務。因此集團與各方建立了跨界別的珊瑚保育夥伴關係，並在香港南部水域啟動了「活化珊瑚行動」。 集團未來將評估進行特定地點的影響評估的必要性，以確定優先領域，例如對生物多樣性和高生態系統完整性等重要的地區，以及具有重大自然相關依賴性、影響、風險和機遇的地點。

Recommended Disclosure 建議披露事項	Our Approach 方針

Risk and Impact Management 風險與影響管理

Describe the organisation's processes for identifying, assessing and prioritising nature-related dependencies, impacts, risks and opportunities in its direct operations.
描述組織在其直接營運中自然相關依賴、影響、風險與機遇的識別、評估和排序的流程。

The Group engaged an independent consultant to conduct the identification and assessment of nature-related dependencies, impacts, risks and opportunities in its direct operations.

Identification
The Natural Capital Protocol is used to understand the relationship and interactions between the Group's business activity and natural capital through a high-level overview. Online tools such as Exploring Natural Capital Opportunities, Risks and Exposure ("ENCORE") and WWF Biodiversity Risk Filter, are used for the identification of dependencies and impacts of the real estate industry in a local context, providing a better understanding of the relationship between the Group's business activity and natural capital.

Assessment
We have performed nature-related risks and opportunities analysis through desktop research on existing and emerging regulatory requirements, recent market trends, as well as the development of the macro environment related to nature loss. Taking a more quantitative approach, we have leveraged tools such as the Aqueduct Water Risk Atlas to conduct water risk assessments at a global and local scale. This has enabled us to identify water risk hotspots and enhance our resilience.

The risk assessment determines that none of our operations are situated in areas with high or extremely high overall water risk. Consequently, our operations are not exposed to the risks associated with water scarcity.

We acknowledge that while our current operations are not situated in areas with high or extremely high overall water risk, and we understand that water scarcity can be affected by various factors, including population growth, socioeconomic shifts, and technological progress. As part of our Sustainability Vision 2030, we are dedicated to minimising water usage by establishing water consumption targets. Furthermore, we are incorporating water management practices into our overall sustainability strategy and framework to address potential water-related risks, such as elevated water costs, which may have an impact on our operation.

Prioritisation
The identified risks and opportunities are being mapped to the identified dependencies and impacts. Utilising risk metrics by categorising the risks as high, medium or low priority based on their likelihood and impact, we determine the severity and probability of the potential impacts or benefits of each identified risk and opportunity on the Group. We also ensure the prioritisation of nature-related risks and opportunities aligns with the Group's strategic goal by engaging stakeholders in designing the risk metrics. The quantitative financial impact of each nature-related risk and opportunity would be further explored to reassess priorities, which helps inform decision-making.

To ensure transparency and accountability, the Group will further evaluate the need to conduct location-specific impact assessments in the future, using the Integrated Biodiversity Assessment Tool ("IBAT") to indicate the relationship of our assets' direct and indirect influence with detailed biodiversity indicators. Results of the assessment for different timeframes would be further disclosed. In response to the TNFD framework, the Group would also pursue ongoing efforts in adopting the Locate, Evaluate, Assess and Prepare ("LEAP") approach, the integrated process for nature-related risk and opportunity management developed by TNFD for robust assessment and disclosure.

集團委託獨立顧問識別和評估與其直接營運業務中自然相關的依賴、影響、風險和機遇。

識別

我們參考《自然資本協議》，以了解集團業務活動與自然資本之間的關係和相互作用。同時，我們利用《探索自然資本機會、風險和暴露》和《世界自然基金會生物多樣性風險評估工具》等網上工具來識別集團營運所在地的地產行業對自然的依賴和影響，從而深入地了解集團業務營運與自然資本之間的關係。

評估

我們透過研究現有和新興的監管要求、近期市場趨勢以及與自然損失相關的宏觀經濟環境發展，分析了與自然相關的風險和機遇。我們採用了量化方法，利用《輸水道水源風險地圖》在全球和地方層面進行水風險評估，有助我們識別水風險熱點並增強抗禦力。該風險評估判斷我們沒有在高或極高水平上的整體水風險地區營運業務。因此我們的業務不會面臨與水資源短缺相關的風險。

雖然我們目前的業務並不位於整體水風險較高或極高的地區，但我們理解水資源短缺可能受到多種因素的影響，包括人口成長、社會經濟轉變和技術進步。作為我們《可持續發展願景2030》的一部分，我們致力透過制定用水量目標來最大限度地減少用水。此外，我們正在將水資源管理實踐納入我們的整體可持續發展策略和框架，以解決如水成本上漲等可能對我們業務產生影響的潛在與水相關風險。

排序

已識別的風險和機遇與已識別的依賴性和影響相互對應。透過風險指標，並按風險的可能性和影響將它們分為高、中或低優先級別，我們界定每個已識別風險和機遇對本集團的潛在影響或收益的嚴重性和概率。我們也透過讓持份者參與設定風險指標，確保與自然相關的風險和機遇的優先順序與集團的策略目標保持一致。為協助決策，我們將進一步探討每種自然相關風險和機遇的定量財務影響，以重新評估已識別風險的優先順序。

為了確保透明度和問責性，集團將評估日後進行特定地點影響評估的需要，使用《綜合生物多樣性評估工具》及詳細的生物多樣性指標來顯示我們資產對自然的直接和間接影響，並進一步披露不同時間範圍的評估結果。集團將會積極考慮採用由TNFD開發的風險與機遇評估綜合管理流程（「LEAP」），以提高與自然相關風險和機遇的評估和披露穩健性，以進一步響應TNFD框架及指引。

Recommended Disclosure 建議披露事項	Our Approach 方針
Describe the organisation's processes for identifying, assessing and prioritising nature-related dependencies, impacts, risks and opportunities in its upstream and downstream value chain(s). 描述組織在其上下游價值鏈中識別、評估和排序自然相關依賴、影響、風險及機遇的方法。	The Group maintains a comprehensive approach to identifying nature-related dependencies, impacts, risks and opportunities, and acknowledges the importance of extending the analysis of these issues in our upstream and downstream value chains. The Group has been proactively focusing on enhancing readiness to expand the scope of analysis, we are committed to working closely with our suppliers and customers through capacity building and partnerships. We remain dedicated to ongoing review of existing and emerging nature-related trends, and continuously strive to monitor and manage our identified nature-related risks. 集團全面地識別與自然相關的依賴、影響、風險和機遇，並意識到擴展相關分析到上下游價值鏈的重要性。集團一直積極預備擴大分析範圍的準備工作，致力透過能力提升及與供應商和客戶密切合作，持續檢討現有和新興的自然相關趨勢，並不斷監控和管理已識別的自然相關風險。
Describe the organisation's processes for monitoring nature-related dependencies, impacts, risks and opportunities. 描述組織管理監察自然相關依賴、影響、風險與機遇的流程。	To enhance our preparedness and response, the Group regularly monitors and reviews nature-related risks. Our environmental management system ("EMS") ensures that environmental considerations are front and centre in all the decisions we make. We have aligned our continuous efforts for improvement with recognised management system certifications such as the ISO 41001 (Facility) and ISO 50001 (Energy) management systems to ensure the service quality and efficiency of our work processes within our properties. The ESG Steering Committee is responsible for planning, implementing, and ensuring our programmes and policies support the overall sustainability strategy. In response to our identified nature-related risks, our ESG Policies and guidelines enable us to design and deliver products and services while meeting our sustainability goals, as well as managing risks. Our Biodiversity Policy provides guidelines for integrating biodiversity considerations into all aspects of our operations. Our Sustainable Building Guidelines outline our commitments to protect and conserve native species, important habitats and ecosystems, as well as sites with a historical or heritage setting during site selection of our development projects where practicable. The Group supports conserving and enhancing biodiversity through ongoing assessment and management of its operations and activities. 集團定期監察和檢討與自然相關的風險，以加強我們的應急準備和應對能力。我們的環境管理系統確保環境因素被納入所有決策的考慮中。我們力求進步並爭取與國際認可的管理體系認證包括ISO 41001（設施）和ISO 50001（能源）達成一致，以確保我們旗下物業的服務質素和工作流程的效率。 環境、社會和管治督導委員會負責規劃、實施，並確保措施和政策能配合整體的可持續發展策略。為了應對我們與自然相關的風險，我們的環境、社會和管治政策和指引使我們在設計和提供產品與服務時，能兼顧可持續發展目標及風險管理。我們的《生物多樣性政策》為如何將生物多樣性融入營運提供指引。《可持續建築指引》則明確規定了我們在項目選址中，盡可能地保護和保育本地物種、重要棲息地和生態系統、以及具有歷史或文化遺產背景的地點的承諾。集團透過持續評估及管理業務營運，支持生態保育及生物多樣性。

Recommended Disclosure 建議披露事項	Our Approach 方針
Describe how processes for identifying, assessing, prioritising and monitoring nature-related risks are integrated into and inform the organisation's overall risk management processes. 描述如何將識別、評估、排序和監察自然相關風險的流程整合至及指引組織的整體風險管理流程。	The Group is committed to incorporating the process for identifying, assessing, prioritising and monitoring nature-related risks in its overall risk management through setting sustainability targets to keep track of the Group's management progress under the SV2030. The Group's performance regarding GHG emissions, material and water usage, waste generation and urban biodiversity are closely monitored. The Group has also adopted an Enterprise Risk Management ("ERM") approach to assist in managing the nature-related risks identified. With the assistance of the Risk and Control Committee, the Audit Committee reviews the effectiveness of the risk management and internal control systems covering strategic, financial, operational, compliance and ESG risks. If nature-related risk has been identified as an emerging risk, risk assessment and analysis, evaluation rating, prioritisation, and treatment plans would be conducted. The Group would keep it under regular monitoring and review at least quarterly or when the situation requires. Sino Land is also a signatory of the Action Declaration on climate policy engagement and continuously monitor the alignment of its public policy engagements with our ESG commitments. Additionally, Sino Land has demonstrated its support for HKEX's market consultations on enhancing climate-related disclosures within the environmental, social, and governance framework during the reporting year. In addressing matters pertaining to nature-related issues, we continuously monitor the alignment of our public policy engagements with our ESG commitments, including nature-related commitments. We regularly review our risk register and the results of stakeholder engagement exercises to refresh our understanding of the salient ESG risks and opportunities applicable to our business. 集團通過設定可持續發展目標，致力於將識別、評估、排序和監察自然相關風險納入整體風險管理，並確保與集團《可持續發展願景 2030》的管理進展保持一致。集團在溫室氣體排放、物料和水資源使用、廢物產生和城市生物多樣性方面的表現都受到密切監控。集團亦採用企業風險管理（「企業風險管理」）方針協助管理已識別出的與自然相關的風險。 在風險及監控委員會的協助下，審核委員會檢討集團的風險管理和內部監控體系的成效，範疇包括策略、財務、營運、合規，以及環境、社會及管治的風險。當自然相關的風險被識別為新興風險時，則將進行風險評估及分析、風險評級、排序和處理計劃。本集團至少每季或視乎情況適時審視相關風險。 作為氣候政策參與行動宣言的簽署方，信和置業持續監控其的公共政策參與與其的ESG承諾的一致性。此外，信和置業亦支持香港交易所於報告年度內就加強氣候相關披露而進行的市場諮詢。在處理與自然相關的問題時，我們持續監控我們在公共政策參與跟環境、社會及管治承諾，包括與自然相關的承諾的一致性。我們定期審閱風險登記和持份者參與活動的結果，以更新適用於我們業務的顯著環境、社會及管治風險和機遇的理解。

Recommended Disclosure 建議披露事項	Our Approach 方針

Metrics and Targets 指標及目標

Disclose the metrics used by the organisation to assess and manage material nature-related risks and opportunities in line with its strategy and risk management process. 披露組織以符合其策略和風險管理流程的方式，用於評估和管理重大自然相關風險及機遇的指標。	We have determined a financial budget allocated for deciding the investment deployed towards our identified nature-related opportunity on reputational capital and ecosystem restoration. To date, we have been contributing over HK$7.5 million to the CORAL REEFStoration project. The project creates a positive change in sentiment towards the Group's brand through the direct conservation and restoration of coral reef ecosystems in Hong Kong. We continue to explore collaborations with local community recycling centers to support local EcoBricks manufacturing, fostering a sustainable circular economy ecosystem. We remain committed to deploying EcoBricks across suitable properties while fostering deeper engagement with tenants and customers, advocating for plastic recycling and upcycling into EcoBricks. The quantitative financial impact of each nature-related transition and physical risk, as well as opportunities are still under assessment, we will disclose other metrics once the information is prepared. During the reporting year, the Group did not encounter any fines/penalties received/litigation action in the year due to negative nature-related impacts. We believe that monitoring and reporting nature-related risk and opportunity metrics would help us further improve our sustainability performance. 我們已預留財務預算，用作決定對已識別的自然相關機遇進行投資，以提升聲譽資本和恢復生態系統。至今，我們已在「活化珊瑚行動」投入超過750萬港元。該項目通過直接恢復香港的珊瑚礁生態系統，為集團品牌樹立正面形象。我們繼續探索與本地社區回收中心合作，以支持EcoBricks的本地生產，從而推動循環經濟發展。我們繼續在合適的物業採用EcoBricks，同時加強與租戶和客戶的深入互動，倡導塑膠回收和升級改造為EcoBricks。 與自然相關的轉型和實體風險以及機遇所量化的財務影響仍在評估中，我們將在準備就緒時披露其他指標。報告期內，本集團未發生因負面的自然相關影響而受到任何罰款／處罰／訴訟的情況。我們相信監測和披露與自然相關的風險和機遇指標將有助於進一步提升可持續發展表現。
Disclose the metrics used by the organisation to assess and manage dependencies and impacts on nature. 披露組織用於評估和管理對自然的依賴和影響的指標。	We publish key metrics on Scope 1, 2 and 3 GHG emissions, air pollutant emissions, water consumption, material use and waste generation in our Sustainability Report annually. Please refer to the Progress on Key Sustainability Indicators section for more details. Monitoring and reporting these metrics enable us to identify areas with high nature-related dependencies and impacts to further improve our performance. We strive to enhance our capacity and readiness to optimise the internal data management procedures in order to ensure data accuracy and reliability. Other metrics for monitoring and managing dependencies and impacts on nature will be reported upon enhanced readiness for disclosure. 我們每年都會在《可持續發展報告》中披露範圍一、二和三溫室氣體排放、空氣污染物排放、用水量、物料使用量、以及廢物棄置量等關鍵指標。詳情請參閱「關鍵可持續發展指標的進展」。監控和披露相關指標有助我們識別自然相關依賴和影響較高的領域，從而繼續提升表現。我們致力提高集團的能力和準備情況，優化內部數據管理程式，以確保數據的準確性和可靠性。其他監察及管理依賴和影響的指標及目標將在準備充分後進行披露。

Recommended Disclosure 建議披露事項	Our Approach 方針
Describe the targets and goals used by the organisation to manage nature-related dependencies, impacts, risks and opportunities and its performance against these. 描述組織用於管理自然相關依賴、影響、風險與機遇的目標，以及針對這些目標的績效。	Our nature-related targets set out in the SV2030 initiative, including those related to climate resilience and GHG emissions, water consumption, material use, waste reduction and management as well as urban biodiversity, along with progress on metrics, are available in the Sustainability Vision 2030 chapter of this Report. We will continue to develop new goals that prioritise nature conservation and monitor our approaches towards managing nature-related dependencies and impacts, risks and opportunities to ensure long-term environmental stewardship. We will explore the possibility of conducting scenario analysis to evaluate the possible consequences of nature loss to our operations. Sino Land has joined the Science Based Targets Network ("SBTN")'s Corporate Program to engage with other mission-driven organisations, and take part in developing and testing tools, methodologies, and guidance for establishing science-based targets for nature. This also helps us understand how to assess and mitigate nature-related risks, such as potential water risks. This demonstrates our dedication to contributing to nature and biodiversity. 我們的自然相關目標載於《可持續發展願景2030》，包括氣候抗禦力和溫室氣體排放、用水量、物料使用、廢物削減和管理、和城市生物多樣性的相關目標以及進展，詳情可參閱本報告的「可持續發展願景2030」章節。 我們將繼續制定優先考慮自然保護的新目標，並監測我們與自然相關的依賴和影響、風險和機遇的管理，以確保長期的環境管理。我們將探索進行情境分析的可能性，以評估自然損失對我們營運可能造成的後果。信和置業已加入科學目標網絡（「SBTN」）企業參與計劃，並與其他使命相近的組織合作，參與開發和測試制定科學基礎自然目標的工具、方法和指引。此有助於我們瞭解如何評估和減輕與自然相關的風險，例如潛在的水風險，並展示我們致力於為自然和生物多樣性做出貢獻。

Ng Teng Fong Charitable Foundation
黃廷方慈善基金

The Ng Teng Fong Charitable Foundation was established in memory of Mr Ng Teng Fong, the founder of Sino Group in Hong Kong and Far East Organization in Singapore. The Foundation focuses on supporting education, arts and culture, the environment, medical services, heritage and ageing-related initiatives. Alleviating poverty, supporting disadvantaged groups and social welfare causes remain priorities. The Ng Teng Fong Charitable Foundation has donated to multiple charitable causes across Mainland China, Hong Kong, Singapore and overseas since its establishment in 2010. Highlights of the work carried out by the Foundation during the reporting period are below.

Community Initiatives

Spreading Christmas Cheer

The Ng Teng Fong Charitable Foundation spread Christmas cheer by making donations to 81 NGOs in Hong Kong, in appreciation of their unwavering commitment to enhancing community wellbeing. The beneficiary NGOs undertake a wide range of services, including rehabilitation, community and health services, family support, youth assistance, women's empowerment, homelessness, religious harmony, social enterprises, animal welfare, bereavement support, education, and arts and culture promotion, amongst others.

黃廷方慈善基金的成立，是為紀念香港信和集團和新加坡遠東機構創辦人黃廷方先生。基金重點支持教育、藝術及文化、環保、醫療服務、保育及安老等計劃，著重扶貧濟困、資助弱勢社群和援助社會福利事業。黃廷方慈善基金自2010年成立以來，在中國內地、香港、新加坡，以及海外等地，捐助多項社會公益計劃。以下為基金於報告期內支援社區項目的摘要。

社區服務計劃

聖誕傳揚關懷

黃廷方慈善基金向81家本地社福機構捐款，共慶聖誕佳節，感謝他們一直以來不辭辛勞，致力提升社區福祉。受惠的社福機構提供多元化的服務，包括精神健康及復康服務、社區及健康服務、家庭支援、青少年協助、女性權益、無家者服務、宗教信仰、社會企業、動物福利、善別關懷服務、教育、藝術及文化推廣等。

The Ng Teng Fong Charitable Foundation provided donations to 81 NGOs in Hong Kong, in appreciation of their unwavering commitment to enhancing community well-being.

黃廷方慈善基金向香港81家本地社福機構提供捐款，感謝他們一直以來不辭辛勞，致力提升社區福祉。

The transitional housing project Wellness Lodge will address short-term housing needs while providing underprivileged families a home that enhances their physical and mental wellbeing.

過渡性房屋項目「普綠軒」在解決短期住屋需求的同時，為基層家庭提供強健身心健康的居所。

Wellness Lodge Transitional Homes

The transitional housing project "Wellness Lodge", located at Tsing Lung Tau, was launched with support from Sino Group and the Ng Teng Fong Charitable Foundation. The land at Tsing Lung Tau is leased to the operating organisation, Pumen Foundation Limited, at a nominal rent with subsidies provided for its construction and operation. Funded by the Hong Kong Government under the Funding Scheme to Support Transitional Housing Projects by Non-government Organisations and under the leadership of the Housing Bureau, the project aims to address short-term housing needs while providing underprivileged families a home that enhances their physical and mental wellbeing. The Ng Teng Fong Charitable Foundation also offers bursaries to children of residents to foster diverse development opportunities beyond the classroom.

The first batch of residents progressively moved in when phased occupancy commenced in January 2024. In April of the same year, Mr Lee Yuet-man, MH, Chairman of Pumen Foundation, accompanied Ms Winnie Ho, JP, Secretary for Housing, and Ms Nikki Ng, Director of the Ng Teng Fong Charitable Foundation, in visiting residents and touring the facilities, including the multi-functional activity room incorporating STEAM elements.

過渡性房屋「普綠軒」

位於青龍頭的過渡性房屋項目「普綠軒」在集團與黃廷方慈善基金的支持下推出。我們以象徵式租金將青龍頭的土地租予運營機構普門基金會，並資助「普綠軒」的興建和營運。「普綠軒」獲得香港政府「支援非政府機構推行過渡性房屋項目的資助計劃」以及房屋局領導所支持，力求在解決短期住屋需求的同時，為基層家庭提供強健身心健康的居所。黃廷方慈善基金亦設立助學金，讓入住家庭的子女在課餘期間也能獲得多元發展的機會。

隨著2024年1月開始分階段入住的安排，首批住戶已陸續遷入。同年4月，普門基金會主席李月民先生，MH聯同房屋局局長何永賢女士，JP及黃廷方慈善基金董事黃敏華女士探訪居民及參觀設施，當中包括融合STEAM元素的多功能活動室。

Educational Initiatives

Established in 2015, the Ng Teng Fong Scholarship began with a HK$100 million seed fund from the Ng Teng Fong Charitable Foundation. It focuses on rewarding outstanding secondary school and university students from less-resourced families in Hong Kong, Fujian, Hubei, Sichuan, Ningxia, Guangdong and Chongqing, helping them receive better education. In 2023, the Ng Teng Fong Charitable Foundation awarded the scholarship to 153 exceptional, less-resourced students in Hong Kong. To date, the scholarship has awarded over HK$41 million to 8,551 outstanding secondary and university students from less-resourced families in Hong Kong and Mainland China.

Cultural Initiatives

The Great Wall of China is an important world cultural heritage site that embodies the indomitable spirit and patriotic perseverance of China. To protect this cultural heritage, the Ng Teng Fong Charitable Foundation donated 20 million RMB to the Beijing Municipal Cultural Heritage Bureau for the restoration of the Yanqing section of the Great Wall. In June 2024, the "Love My China, Restore My Great Wall" ceremony for the Ng Teng Fong Charitable Foundation's Great Wall restoration project was held at the foot of the Badaling ancient Great Wall in Beijing. During the ceremony, 38 student members from the "Greater Bay Area Homeland Youth Community Foundation" in Hong Kong visited the Great Wall to witness the monument's unveiling ceremony, and also outlined the inscription in gold on the monument.

教育計劃

黃廷方獎學金於2015年由黃廷方慈善基金出資一億港元設立。作為種子基金，主要獎勵香港、福建、湖北、四川、寧夏、廣東及重慶等地區基層家庭的優秀中學生和大學生，幫助他們接受更好的教育。2023年，黃廷方慈善基金向香港153名優秀學生頒發獎學金，至今已向香港及內地基層家庭的8,551位優秀中學生和大學生頒發獎學金，總額逾4,100萬港元。

文化計劃

萬里長城是世界重要的文化遺產，凝聚着中華民族自強不息的奮鬥精神和眾志成城、堅韌不屈的愛國情懷。為保護文化遺產，黃廷方慈善基金向北京市文物局捐資2,000萬元人民幣為延慶長城進行修繕工作。2024年6月，「『愛我中華修我長城』黃廷方慈善基金捐修長城立碑儀式」在北京八達嶺古長城腳下舉行。活動中，38位來自「大灣區共同家園青年公益基金會」的香港學生會員不僅親自登上長城，見證立碑儀式，更為碑文描金。

The Ng Teng Fong Charitable Foundation donated 20 million RMB to restore the Yanqing section of the Great Wall, contributing to the preservation of this important cultural heritage.

黃廷方慈善基金捐資2,000萬元人民幣為延慶長城進行修繕工作，為保護這重要文化遺產作出貢獻。

Hong Kong Innovation Foundation
香港創新基金

The Hong Kong Innovation Foundation is a non-profit organisation. The Foundation believes that innovation and technology will define our future. By nurturing young minds and accelerating innovative solutions to real-life challenges, the Foundation empowers today's innovators to transform Hong Kong into a global technology hub for tomorrow. The Foundation is a holistic innovation ecosystem committed to supporting innovation and technology to build a smart and sustainable future together. We provide a variety of platforms to serve different sectors of the community and foster an innovative culture to prepare for talent development in the technology field. The Foundation focused on the programmes outlined below during this reporting period.

Hong Kong Science Fair 2023–2024

With the theme "Think Big Be Innovative", the Hong Kong Science Fair ("Science Fair"), organised by the Hong Kong Innovation Foundation, provides a platform for young people to showcase their creative inventions and fosters a spirit of innovation from an early age, contributing to the long-term development of a holistic innovation and technology ("I&T") ecosystem in Hong Kong.

香港創新基金為非牟利機構，深信創新科技決定我們的未來。基金重視培育年輕一代，以促進研發創新方案，應付現實生活的挑戰，積極推動成就新一代的發明家，將香港建構成為明日的國際創新科技中心。基金透過建立全面的創新科技生態系統，致力支持科技創新發展，以共同建設智慧及可持續發展的未來。基金為社會各界提供不同平台，促進社會的創新文化，為科技領域的人才發展做好準備。以下為基金於報告期內推行的項目。

香港創科展 2023–2024

以「大想頭 齊創新」為主題的香港創科展（「創科展」）由香港創新基金主辦，為年輕人提供一個向大眾展示創意發明的平台。計劃鼓勵學生從小培養創科精神，致力推動香港創科生態圈的長遠發展。

As a signature innovation and technology event, the two-day Hong Kong Science Fair attracted over 30,000 visitors, promoting an I&T culture within the community.

香港創科展為創科盛事，在為期兩天的展期中吸引逾30,000名人次入場參觀，致力在社區內推動普及創科文化。

In its third year, the Science Fair continued to welcome students from local and international schools to participate by submitting original, innovative projects. Responses were very strong with close to 400 submissions received from more than 1,600 Primary 4 to Secondary 6 students and teachers across some 140 local and international schools, including about 50 schools participating for the first time. The two-day Exhibition and Award Presentation Ceremony was held on 8 and 9 June 2024, attracting over 30,000 visitors, including parents who brought their children to appreciate the creations from 120 shortlisted primary and secondary school teams. At the event, games and workshops in interactive zones promoted a culture of I&T, inspiring an innovative spirit from an early age.

Finalists presented projects focused on four main categories: "Smart City & Smart Home", "Medical & Healthcare", "Sustainability" and "Education". Visitors explored six interactive zones covering food science and various STEAM experiments as well as innovative showcases from local universities and learned about the insights on real-world applications of innovative technologies and their development from the guest speakers from various institutions. The public was also able to participate by voting for the "Most Popular Award" onsite, supporting and encouraging young inventors as they continue to explore their creative potential.

49th International Exhibition of Inventions Geneva

The Hong Kong Innovation Foundation sponsored the gold award-winning teams from the previous Hong Kong Science Fair 2022–2023 to participate in the prestigious International Exhibition of Inventions Geneva in Switzerland in April 2024. This exhibition is one of the largest global events exclusively devoted to inventions. Students and teachers from Bishop Hall Jubilee School, St. Stephen's Girls' College and C.&M.A. Chui Chak Lam Memorial School had the unique opportunity to exchange ideas with inventors from around 40 countries and regions. Two of their projects, "AI Guardian" and "Plantis", received bronze awards at the exhibition.

Water Gummy Lab 2.0

The Hong Kong Innovation Foundation collaborated with six primary schools in Hong Kong to deliver Water Gummy Lab 2.0 from October to November 2023. Across 12 sessions, young students were introduced to chemistry basics through hands-on experiences and demonstrations. The initiative trained students to observe chemical reactions from a scientific perspective and understand the chemical knowledge behind them in an engaging, fun way, helping to foster creativity and an early appreciation for the physical sciences and the natural world.

第三屆創科展再次歡迎全港學生提交原創的創科作品及研究項目參賽。反應非常熱烈，收到來自約140間本地及國際學校超過1,600名小四至中六學生及老師提交近400項作品，其中約50間學校為首次報名參加。為期兩日的展覽及頒獎典禮於2024年6月8日至9日舉行，吸引超過30,000名人士入場，包括攜同子女的家長前來欣賞120支入圍中小學隊伍的創科成果。活動設有互動專區，提供遊戲和工作坊，鼓勵從小培養創新精神以推動創科文化。

入圍隊伍向公眾展示作品的研發及設計成果，主題分別圍繞「智慧城市及智能家居」、「醫療及保健」、「可持續發展」及「教育」四大範疇。入場人士可探索涵蓋食品科學和多款STEAM實驗的六個互動專區以及來自本地大學的創科作品。活動亦邀請不同機構嘉賓分享創新科技在日常生活的應用及發展。公眾亦可即場投選「最受歡迎大獎」，為年青發明家送上支持及鼓勵，啟發他們繼續發揮創意思維。

第四十九屆日內瓦國際發明展

香港創新基金贊助上屆香港創科展2022–2023獲金獎的隊伍，包括何明華會督銀禧中學、聖士提反女子中學，以及基督教宣道會徐澤林紀念小學共十多位師生，於2024年4月遠赴瑞士參加全球規模最大的發明展覽會之一的「日內瓦國際發明展」。他們與來自約40個國家和地區的發明家交流，並向來自世界各地的評審團及參加者分享自己的創意成果，其中作品「人工智能門衛」及「Plantis」更於是次發明展中獲得銅獎。

水凝分子實驗室2.0

香港創新基金聯同六間小學合作，於2023年10月至11月期間推出12節「水凝分子實驗室2.0」工作坊。學生在課程當中，從示範和動手實踐中學習化學的基本知識。計劃以互動和富趣味性的方式訓練學生觀察化學反應並了解其背後的箇中原理，藉以提升創造力，從小培養對物理科學和大自然的興趣。

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我們重視閣下的意見，歡迎電郵至 sustainability@sino.com
評價我們的可持續發展報告及表現。

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