



AIA Group Limited
友邦保險控股有限公司

(Incorporated in Hong Kong with limited liability)

Stock Codes: 1299 (HKD counter) and 81299 (RMB counter)

10 September 2024

Dear Sir or Madam,

Letter to New Registered Shareholders
Election of Language and Means of Receipt of Corporate Communications

We are pleased to enclose the Interim Report 2024 (in both English and Chinese) of AIA Group Limited (the “Company”) for your attention.

Pursuant to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited, the Companies Ordinance (Chapter 622 of the Laws of Hong Kong) and the articles of association of the Company, the shareholders of the Company may elect to receive Corporate Communications^(Note) (i) in printed form, in English and/or Chinese (the “Printed Version”) or (ii) by electronic means through the Company’s website at www.aia.com and Hong Kong Exchanges and Clearing Limited’s website at www.hkexnews.hk (the “HKEx’s website”) (the “Website Version”).

You are encouraged to elect the Website Version which is environmentally friendly and also reduces printing and distribution costs. To make your election, please complete and sign the enclosed reply form (the “Reply Form”) and return it to the Company c/o the Company’s share registrar, Computershare Hong Kong Investor Services Limited (the “Share Registrar”) at 17M Floor, Hopewell Centre, 183 Queen’s Road East, Wanchai, Hong Kong by post using the mailing label provided at the bottom of the Reply Form or by hand delivery. The Reply Form may also be downloaded from the Company’s website or the HKEx’s website.

If the Company does not receive your duly completed and signed Reply Form or receives no response from you by 8 October 2024, you are deemed to have elected the Website Version instead of the Printed Version of all future Corporate Communications, and a notification of the posting of Corporate Communications on the Company’s website and the HKEx’s website will be sent to you by email or, if no email address is provided, by post to your address as it appears on the Company’s register of members.

You may send a request at any time to change your choice of language and/or means of receipt of future Corporate Communications by reasonable notice in writing by mail to the Share Registrar or by email to aia.ecom@computershare.com.hk. Even if you have elected (or are deemed to have elected) to receive the Website Version of all future Corporate Communications but for any reason have difficulty in accessing the relevant Corporate Communications electronically, the Company will send the Printed Version to you free of charge upon your request.

Please note that printed copies of the English and Chinese versions of all future Corporate Communications will be available from the Company or the Share Registrar on request, and both versions will also be available on the Company’s website and the HKEx’s website.

Should you have any queries in relation to this letter, please call the enquiry hotline of the Share Registrar at (852) 2862 8688 during business hours from 9:00 a.m. to 6:00 p.m. (Hong Kong time), Mondays to Fridays, excluding Hong Kong public holidays or send an email to aia.ecom@computershare.com.hk.

Yours faithfully,
AIA Group Limited

Note: Unless otherwise specified, Corporate Communications refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to the annual report, interim report, notice of meeting, circular and proxy form.

REPLY FORM 回條

To: AIA Group Limited (the "Company") (Stock Codes: 1299 (HKD counter) and 81299 (RMB counter)) c/o Computershare Hong Kong Investor Services Limited 17M Floor, Hopewell Centre 183 Queen's Road East, Wanchai, Hong Kong

致: 友邦保險控股有限公司 (「本公司」) (股份代號: 1299 (港幣櫃台) 及 81299 (人民幣櫃台)) 經香港中央證券登記有限公司 香港灣仔皇后大道東183號 合和中心17M樓

I/We would like to receive future Corporate Communications* in the manner as indicated below: 本人/我們欲以下列方式收取日後刊發之公司通訊*:

(Please mark "X" in ONLY ONE of the following boxes) (請從下列選擇中, 僅在其中一個空格內劃上「X」號)

- Four checkboxes with options: 1. Printed English only; 2. Printed Chinese only; 3. Both English and Chinese; 4. Electronic means through website.

Email Address 電郵地址 (Grid of 26 boxes for input)

Signature: 簽名: (Line for signature)

Contact telephone number: 聯絡電話號碼: (Line for phone number)

Name: 姓名: (Line for name)

Date: 日期: (Line for date)

- Notes: 附註: 1. Please complete all your details clearly. 2. If the Company does not receive this Reply Form... 3. By electing the website version... 4. The above instruction will apply to all future Corporate Communications... 5. For the avoidance of doubt...

PERSONAL INFORMATION COLLECTION STATEMENT 收集個人資料聲明 (i) "Personal Data" in this statement has the same meaning as "personal data" in the Personal Data (Privacy) Ordinance... (ii) Your Personal Data provided in this Reply Form will be used in connection with processing your request... (iii) Your Personal Data may be disclosed or transferred by the Company to its subsidiaries... (iv) You have the right to request access to and/or correction of your Personal Data...

Mailing Label 郵寄標籤 Computershare Hong Kong Investor Services Limited 香港中央證券登記有限公司 Freepost No. 簡便回郵號碼: 37 Hong Kong 香港

Please cut the mailing label and stick it on an envelope to return this form to us. No postage is necessary if posted in Hong Kong. 當閣下寄回此回條時, 請將郵寄標籤剪貼於信封上。如在本港投寄, 閣下無需支付郵費或貼上郵票。

Get in touch with us 與我們聯繫 Send us an enquiry 垂詢 Rate our service 評價 Lodge a complaint 投訴 Contact Us 聯繫我們 www.computershare.com/hk/contact