DESPATCH/COLLECTION OF SHARE CERTIFICATES/E-REFUND PAYMENT INSTRUCTIONS/REFUND CHEQUES

Applicants who applied for 1,000,000 or more Public Offer Shares through the **White Form eIPO** service, applicants who applied for 10,000 or more Employee Reserved Shares through **Pink Form eIPO** service and applicants who applied for 100,000 or more Agent Reserved Shares through **Blue Form eIPO** service, and who have been successfully or partially successfully allocated Public Offer Shares and are eligible to collect Share certificates in person may collect Share certificates from the Hong Kong Share Registrar, Computershare Hong Kong Investor Services Limited, at Shops 1712–1716, 17th Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong from 9:00 a.m. to 1:00 p.m. (Hong Kong time) on Thursday, 30 September 2021 or such other date as Prudential may notify.

Applicants being individuals who are eligible for personal collection must not authorise any other person to make collection on their behalf.

Share certificates for Public Offer Shares, Employee Reserved Shares and Agent Reserved Shares allocated to applicants who applied through the **White Form eIPO**, **Pink Form eIPO** or **Blue Form eIPO** service which are either not available for personal collection or which are available but are not collected in person by 1:00 p.m. (Hong Kong time) on Thursday, 30 September 2021, are expected to be despatched by ordinary post to those entitled to them at their own risk.

Wholly or partially successful applicants who applied by giving **electronic application instructions** to HKSCC via CCASS will have their Share certificates issued in the name of HKSCC Nominees Limited and deposited into CCASS for the credit of their designated CCASS Participant's stock account or their CCASS Investor Participant stock account on Thursday, 30 September 2021.

Applicants who applied through a designated CCASS Participant (other than a CCASS Investor Participant) should check the number of Public Offer Shares allocated to them and the amount of refund monies (if any) payable to them with that designated CCASS Participant.

Applicants who applied as a CCASS Investor Participant by giving **electronic application instructions** to HKSCC via CCASS should check and report any discrepancies to HKSCC before 5:00 p.m. (Hong Kong time) on Thursday, 30 September 2021 or such other date as determined by HKSCC or HKSCC Nominees. Applicants who applied as a CCASS Investor Participant by giving **electronic application instructions** to HKSCC via CCASS may also check the results of their applications and the amount of refund monies (if any) payable to them via the CCASS Phone System and the CCASS Internet System (under the procedures contained in HKSCC's "An Operating Guide for Investor Participants" in effect from time to time). Immediately following the credit of the Public Offer Shares to the CCASS Investor Participants stock accounts and the credit of refund amount to their respective designated bank accounts, HKSCC will also make available to the CCASS Investor Participants an activity statement showing the number of Public Offer Shares credited to their stock accounts and the amount of refund monies (if any) credited to their respective designated bank accounts.

Applicants who applied through the White Form eIPO, Pink Form eIPO or Blue Form eIPO service and paid the application monies from a single bank account will have refund monies (if any) despatched to their application payment accounts in the form of e-Refund payment instructions on Thursday, 30 September 2021. Applicants who applied through the White Form eIPO, Pink Form eIPO or Blue Form eIPO service and paid the application monies from multiple bank accounts will have refund monies (if any) despatched to the addresses specified on their White Form eIPO, Pink Form eIPO or Blue Form eIPO applications in the form of refund cheque(s) by ordinary post at their own risk.

Refund monies for applicants who have applied by giving **electronic application instructions** to HKSCC via CCASS are expected to be credited to the relevant applicants' designated bank accounts or the designated bank accounts of their brokers or custodians on Thursday, 30 September 2021.

Share certificates will only become valid evidence of title at 8:00 a.m. (Hong Kong time) on the Listing Date which is expected to be Monday, 4 October 2021, provided that the Share Offer has become unconditional in all respects at or before that time and the right of termination described in the section headed "Underwriting — Underwriting arrangements and expenses — Public Offer — Grounds for termination of the Public Offer Underwriting Agreement" in the Prospectus has not been exercised.

Prudential will not issue any temporary documents of title in respect of the Offer Shares and will not issue any receipt for application monies received.

ADMISSION AND COMMENCEMENT OF DEALINGS

Assuming that the Public Offer becomes unconditional at or before 8:00 a.m. (Hong Kong time) in Hong Kong on Monday, 4 October 2021, dealings in the Offer Shares on the HK Stock Exchange are expected to commence at 9:00 a.m. (Hong Kong time) on Monday, 4 October 2021 ("**HK Admission**"). Shares will be traded in board lots of 50 Shares each. Admission to listing of the Offer Shares on the Singapore Stock Exchange are expected to take effect at 9:00 a.m. (Hong Kong time) on Monday, 4 October 2021. Applications have been made to the FCA for the Offer Shares to be admitted to the premium listing segment of the Official List and to the London Stock Exchange for the Offer Shares to be admitted to the Main Market of the London Stock Exchange. It is expected that UK Admission will become effective at 3:00 pm (Hong Kong time)/8:00 am (UK time) on Monday, 4 October 2021.

TOTAL VOTING RIGHTS

On Monday, 4 October 2021, following HK Admission of the 130,780,350 Shares to be issued pursuant to the Share Offer, Prudential's enlarged issued share capital shall comprise 2,746,394,249 Shares with voting rights in Prudential. This figure may be used by Shareholders as the denominator for the calculations by which they will determine if they are required to notify their interest in, or a change in the interest in, the share capital of Prudential under the Financial Conduct Authority's Disclosure Guidance and Transparency Rules.

Notes to Editors

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About Prudential plc

Prudential plc provides life and health insurance and asset management, with a focus on Asia and Africa. The business helps people get the most out of life, by making healthcare affordable and accessible and by promoting financial inclusion. Prudential protects people's wealth, helps them grow their assets, and empowers them to save for their goals. The business has more than 17 million life customers in Asia and Africa and is listed on stock exchanges in London, Hong Kong, Singapore and New York. Prudential is not affiliated in any manner with Prudential Financial, Inc. a company whose principal place of business is in the United States of America, nor with The Prudential Assurance Company Limited, a subsidiary of M&G plc, a company incorporated in the United Kingdom.

By order of the Board
Prudential plc
Tom Clarkson
Company Secretary

30 September 2021, Hong Kong

As at the date of this announcement, the Board of Directors of Prudential plc comprises:

Chair

Baroness Shriti Vinodkant Vadera

Executive Directors

Michael Andrew Wells (Group Chief Executive), Mark Thomas FitzPatrick ca and Stuart James Turner FCA FCSI FRM

Independent Non-executive Directors

Jeremy David Bruce Anderson CBE, Chua Sock Koong, David John Alexander Law ACA, Ming Lu, Anthony John Liddell Nightingale CMG SBS JP, The Hon. Philip John Remnant CBE FCA, Alice Davey Schroeder, Thomas Ros Watjen, Jane Fields Wicker-Miurin OBE, Jeanette Kai Yuan Wong and Yok Tak Amy Yip

* For identification purposes