



SoftMedx Healthcare Limited

京玖醫療健康有限公司

(Incorporated in Hong Kong with limited liability)

(Stock Code: 648)

27 May 2024

Dear Registered Shareholders,

**Notification of publication of the circular of SoftMedx Healthcare Limited
relating to Annual General Meeting together with
the Notice of Annual General Meeting and the proxy form**

We hereby notify you that the above corporate communication is now available on the Stock Exchange's website at www.hkexnews.hk and our website at www.648.com.hk.

For shareholders who have elected (or are deemed to have elected) to access the corporate communication by electronic means through the Stock Exchange's website ("Website Version") and our website but wish to receive a printed copy of the above corporate communication, please complete Part A of the Change Request Form on the reverse side of this letter and return it to us by post. The printed copy of the above corporate communication will be sent to you free of charge upon receipt of request.

You may change your choice of means of receipt and/or language of future corporate communications at any time by completing Part B of the Change Request Form on the reverse side of this letter and returning it to us by post. You are encouraged to elect the Website Version in support of the environment by minimizing the use of paper. If you choose to access the Website Version of future Corporate Communications, please provide an email address in the Change Request Form for receiving future notification letters (the "Notification Letters") of the publication of the Corporate Communications on the websites of the Stock Exchange and the Company and Actionable Corporate Communications by email. If the Company does not possess your email address or the email address provided is not functional, the Company will still be required to send the Notification Letters and the Actionable Corporate Communications in printed form.

Should you have any queries in relation to this letter, please contact our share registrar, Tricor Tengis Limited, during office hours (excluding Sundays and Hong Kong public holidays).

For and on behalf of the Board
Lam Sung Him Gaston
Company Secretary

Note:

1. *Corporate Communications refer to documents issued by the Company for the information or action of the shareholders of the Company, including interim and annual reports, notices of meetings, listing documents, circulars or proxy forms.*
2. *Actionable Corporate Communications refer to Corporate Communications that seek instruction from shareholders of the Company, including election forms for dividend payment, excess application forms of rights issue or open offer, provisional allotment letters of rights issue, application forms for assured entitlement of open offer and acceptance forms relating to takeovers, mergers and share buy-backs.*

Change Request Form

To: **SoftMedx Healthcare Limited (Stock Code: 648)**

Level 38, Infinitus Plaza
199 Des Voeux Road Central
Hong Kong

Part A I have received or have elected (or am deemed to have elected) to receive the circular of SoftMedx Healthcare Limited (the “Company”) relating to the Annual General Meeting together with the Notice of Annual General Meeting and the proxy form in electronic form and would like to request:

(Please mark “√” in **ONLY ONE** of the following boxes.)

- to receive the **printed English and Chinese versions** of the above corporate communication.
 to receive the **printed English version** of the corporate communication.
 to receive the **printed Chinese version** of the corporate communication.

Part B: I would like to change the choice of language and means of receipt of all future Corporate Communications[^] of the Company in the manner as indicated below:

(Please mark “√” in **ONLY ONE** of the following boxes.)

- to access all future Corporate Communications published on the websites of the Stock Exchange (www.hkexnews.hk) and the Company (www.648.com.hk) (the “Website Version”) **ONLY** and accept them in place of receiving printed copies.

Email Address: _____

(Please provide an email address for receiving future Notification Letters and Actionable Corporate Communications* in electronic form by email)

- to receive the **printed English and Chinese versions** of future Corporate Communications.
 to receive the **printed English version** of future Corporate Communications.
 to receive the **printed Chinese version** of future Corporate Communications.

Name(s) of Shareholder(s): _____

Contact Telephone Number: _____

Address: _____

Signature: _____

Date: _____

Notes:

1. Please complete all the items clearly. If no box, or more than one box, is marked “√”, or signature or other information is incorrectly completed, this Change Request Form may be read as void.
2. If your shares are held in joint names, the shareholder whose name stands first on the register of members of the Company should sign on this Change Request Form.
3. The above instruction will apply to all future corporate communications to be sent to you until you notify otherwise the Company by reasonable prior notice in writing.
4. Should you have any queries in relation to this Change Request Form, please contact our share registrar, Tricor Tengis Limited (excluding Sundays and Hong Kong public holidays).

[^] “Corporate Communications” refer to documents issued by the Company for the information or action of holders of the shareholder of the Company, including interim and annual reports, notices of meetings, listing documents, circulars or proxy forms.

* “Actionable Corporate Communications” refer to Corporate Communications that seek instruction from shareholders of the Company, including election forms for dividend payment, excess applications forms of rights issue or open offer, provisional allotment letters of rights issue, applications forms for assured entitlement of open offer and acceptance forms relating to takeovers, mergers and share buy-backs.

PERSONAL INFORMATION COLLECTION STATEMENT

“Personal Data” in these statements has the same meaning as “personal data” in the Personal Data (Privacy) Ordinance, Cap 486 (the “PDPO”). Your supply of your Personal Data to the Company is on a voluntary basis for the purposes of verifying and recording purposes. The Company may transfer your Personal Data to its agent, contractor, or third-party service provider who provides administrative, computer or other services to the Company for use in connection with the stated purposes and to such parties who are authorised by law to request the information or are otherwise relevant for the stated purposes and need to receive the information. Your Personal Data will be retained for such period as may be necessary to fulfil the stated purposes. Request for access to and/or correction of the relevant Personal Data can be made in accordance with the provisions of the PDPO and any such request should be in writing addressed to the Company.