China Eastern Airlines Corporation Limited

中國東方航空股份有限公司

(A joint stock limited company incorporated in the People's Republic of China with limited liability)

(在中華人民共和國註冊成立的股份有限公司)

(Stock Code 股份代號: 670)

Dear registered shareholder(s),

8 March 2024

Arrangement of Electronic Dissemination of Corporate Communications

Pursuant to Rule 2.07 of the Rules Governing The Listing of Securities on The Stock Exchange of Hong Kong Limited under the expansion of paperless listing regime and electronic dissemination of corporate communications that came into effect on 31 December 2023, China Eastern Airlines Corporation Limited (the "Company") is writing to inform you that the Company has adopted electronic dissemination of corporate communications (the "Corporate Communication"), which mean any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to (a) the directors' report, its annual accounts together with a copy of the auditors' report and, where applicable, its summary financial report; (b) the interim report and, where applicable, its summary interim report; (c) a notice of meeting; (d) a listing document; (e) a circular and (f) a proxy form.

Please note that both the English and Chinese versions of all future Corporate Communications will be available electronically on the website of the Company at www.ceair.com and the HKEXnews website at www.hkexnews.hk in place of printed copies.

Solicitation of electronic contact details

To ensure timely receipt of the latest Corporate Communications, the Company recommends you provide your email address by scanning your personalized QR code printed on the enclosed reply form (the "Reply Form"). Alternatively, you may sign and return the Reply Form to the Company's H share registrar (the "H Share Registrar"), Hong Kong Registrars Limited, at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wan Chai, Hong Kong.

If the Company does not receive a functional email address in your reply, until such time that the functional email address is provided to the H Share Registrar, you will (i) be unable to receive any notifications regarding the publication of Corporate Communications; (ii) need to proactively check the Company's website and the HKEXnews website to keep up with the publication of Corporate Communications; and (iii) the Company will send the Actionable Corporate Communications^(Note) in printed form in the future.

It is your responsibility to provide an email address that is functional. If the Company does not possess your email address or the email address you provided is not functional, the Company will act according to the above arrangements. The Company will be considered to have complied with the Listing Rules if it sends Actionable Corporate Communications to the email address provided by you without receiving any "non-delivery message".

If you want to receive the Corporate Communications in printed form, please complete and return the Reply Form on the reverse side to the H Share Registrar or send an email to cea.ecom@computershare.com.hk specifying your name, address and request to receive the Corporate Communications in printed form. Please note that such instruction shall be valid for one year starting from the receipt date of your instruction and will expire thereafter.

Should you have any queries relating to this letter, please contact the H Share Registrar at (852)2862 8688 during business hours from 9:00 a.m. to 6:00 p.m. (Hong Kong time), Mondays to Fridays, excluding Hong Kong public holidays.

Yours faithfully,
For and on behalf of
China Eastern Airlines Corporation Limited
Wang Jian
Company Secretary

Note: Actionable Corporate Communication is any corporate communication that seeks instructions from issuer's securities holders on how they wish to exercise their rights or make an election as the issuer's securities holders.

各位登記股東:

以電子方式發布公司通訊之安排

根據自 2023 年 12 月 31 日起生效的擴大無紙化制度及以電子方式發布公司通訊規定下香港聯合交易所有限公司證券上市規則第 2.07 條,中國東方航空股份有限公司(「公司」)謹此通知 閣下,公司已採用以電子方式發布公司通訊(「公司通訊」)之安排,該公司通訊是指公司為向其任何證券持有人提供資訊或提醒其採取行動而發布或將要發布的任何文件,包括但不限於(a)董事會報告、公司的年度帳目連同核數師報告以及(如適用)財務摘要報告; (b)中期報告及(如適用)中期報告摘要; (c)會議通告; (d)上市文件; (e)通函和 (f)代表委任表格。

請注意,所有未來公司通訊的英文版和中文版將在公司網站 www.ceair.com 和披露易網站 www.hkexnews.hk 上提供,以代替印刷版。

徵集電子聯絡資料

為確保及時收到最新的公司通訊,公司建議 閣下透過掃描本函背頁之回條(「**回條**」)上列印的 閣下專屬二維碼來提供 閣下的電子郵件地址。或者, 閣下也可以簽署回條並交回公司的 H 股股份過戶登記處(「**H 股股份過戶登記處**」)香港證券登記有限公司,地址為香港灣仔皇后大道東 183號合和中心 17M 樓。

如果公司沒有收到 閣下的有效電子郵件地址,直至 H 股股份過戶登記處收到 閣下有效的電子郵件地址前, 閣下將(i)無法收到任何有關發佈公司通訊的通知;(ii)需要主動查看公司網站和披露易網站以留意公司通訊的發佈;及(iii)公司未来將以印刷版形式發送可供採取行動的公司通訊(iiii)。

閣下有責任提供一個有效的電子郵件地址。假若公司沒有收到 閣下的電子郵件地址或 閣下所提供的電子郵件地址無效,公司將按照上述安排行事。如果公司向 閣下提供的電子郵件地址發送可供採取行動的公司通訊而未收到任何「未送達信息」,則公司將被視為已遵守上市規則。

若 閣下希望收取公司通訊之印刷版,請填妥本函背頁之回條並交回公司的H股股份過戶登記處,或發送電子郵件至 cea.ecom@computershare.com.hk,並註明 閣下的姓名、地址以及收取公司通訊印刷版的要求。請注意,收取未來公司通訊印刷版之指示由收悉 閣下指示當日起計一年內有效,此後將過期。

如 閣下對本函件有任何疑問,請於辦公時間星期一至五(香港公眾假期除外)上午9時正至下午6時正(香港時間)期間致電H股股份過戶登記處(852)2862 8688 查詢。

代表 中國東方航空股份有限公司 公司秘書 **汪健** 謹啟

REPLY FORM 回條			
To: Hong Kong Registrars Limited (The "H Sh 17M Floor, Hopewell Centre 183 Queen's Road East, Wan Chai, Hong K (Please choose ONLY ONE of the options below) (詞	Kong	致:	香港證券登記有限公司 (「H 股股份過戶登記處」) 香港灣仔皇后大道東 183 號 合和中心 17M 樓
Personalized QR Code 事屬二維碼 Option 1: Provide your email address for receipt of future Corporate Communications* of the Company via electronic dissemination by scanning your personalized QR code			
"Company") via electronic dissemina	ation 電子郵件地址・以確保收到以下上市 Name of the li China Eas	市公司(sted comp s tern A	ate Communications* of the following listed company (the 「公司」) 通過電子方式發佈的未來公司通訊* pany 上市公司名稱: irlines Corporation Limited と 份有限公司
Email address 电到地址:			
選項3:本人/吾等現要求收取公司通訊 [*] 印刷 Noted that this instruction is valid only for one year s 已知悉本指示由收取指示日期起計一年內有效。(/	版 (如適用・請在以下方格內劃上 starting from the receipt date of instructio	「✓」號 on. ^(Note 5)	(Please mark "✓" in the below box if applicable)) Printed English and Chinese versions 中、英文印刷本
Signature(s): (Note 1) 簽名: (附註 1) Notes 附註: 1. Please complete all your details clearly. If your shares are held 請簿整項安 圖下之所有資料。如屬聯名股東,則本回條須由所	Contact number: 聯絡電話號碼: in joint names, all of the joint shareholders should 新古麗名劉布麗今後里,六为在初。		Date: 日期:
2. Any Reply Form with no signature or otherwise incorrectly compl 任何回條若未有簽署或在其他方面填寫不正確,則本回條將會	leted will be void.	<i>t</i> :-	the multi-stime of Comments Communications*

PERSONAL INFORMATION COLLECTION STATEMENT 收集個人資料聲明

lf the Company does not receive a functional email address in your reply, you will be unable to receive notifications regarding the publication of Corporate Communications*. 如公司沒有收到 圖下的有效電子郵件地址 · 圖下將無法收到有關發佈公司通訊*的通知 ·

If you provide more than one email address by QR code, email, reply form and/or other means, only the latest one email address provided will be registered.
如 閣下通過二維碼、電郵、回條及/或其他方式提供多於一個的電子郵件地址,只有 閣下最後提供的電子郵件地址將會被用於登記。 If you mark "√" in the box in Option 3, no email address will be registered and only Corporate Communications* in printed form will be received. 如 間下在選項 3 方格内劃上「✓」號,將不會有電子郵件地址被登記,只有公司通訊*的印刷版會被收取。

For the avoidance of doubt, the Company does not accept any other instructions given on this Reply Forn 為免存疑·在本回條上的任何額外指示·公司將不予處理。

個人資料聲明
"Personal Data" in this statement has the same meaning as "personal data" in the Personal Data (Privacy) Ordinance, Chapter 486 of the Laws of Hong Kong ("PDPO").
本聲明中所指的「個人資料,與香港法例第 486章 電(個人資料(私膳)條例》(「《私膳條例》),中「個人資料」的遊養相同。
Your Personal Data provided in this Reply Form will be used in connection with, including but not littled to, the Company's electronic dissemination of Corporate Communications* and to liaise with you on other matters relating to your holdings in the Company. Your supply of Personal Data to the Company is on a voluntary basis. In case of a failure to provide sufficient information, the Company may not be able to process your instruction and/or request as stated in this Reply Form.

國下於本回條所提供的個人資料將用於包括但不限於)有關公司以電子方式發布公司通訊*及就 圖下持有的公司證券有關的其他事宜上與 圖下聯絡。圖下是自顧向公司提供個人資料。若 圖下未能提供足夠資料。公司可能無法盡理 圖下在本回條上所述的指示及或要求。
Your Personal Data may be disclosed or transferred by the Company to its subsidiaries, the H Share Registrar, and/or other companies or bodies for any of the stated purposes, or when it is required to do so by law and will be retained for such period as may be necessary for our verification and record purposes.
公司司就任何所說則的用途或在法例規定的情况下,將 圖下的個人資料接戴或轉移給公司的附屬公司、H 股股份過戶登記慮、及/或其他公司或團體,並將在總費期間保留該等個人資料作核實及紀錄用途。You have the right to request access to and/or correction of your Personal Data a hould be in writing, by mail to the Hong Kong Privacy Officer of the H Share Registrar at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong or by cmail at Privacy Officer ecomputers, completed.

Unless otherwise specified, Corporate Communications refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to (a) the directors' report, its annual accounts together with a copy of the auditors' report and, where applicable, its summary financial report; (b) the interim report and, where applicable, its summary interim report; (c) a notice of meeting; (d) a listing document; (e) a circular and (f) a proxy form.
[素子多红银 公司朗姆尔伊尔马已登红翠带子聚出从保耳红阳圆拳的特有人参照或译取了動的任何文件,其中包括但不限於(a) 董事會報告、公司的年度帳目連同核數師報告以及(如適用)財務衝要報告; (b) 中期報告及(如適用)財務衝更報告; (c) 連過額(f) 化表委任表格。

Mailing Label 郵寄標籤 香港中央證券登記有限公司 Freepost No. 簡便回郵號碼: 37 Hong Kong 香港