

S-Enjoy Service Group Co., Limited 新城悅服務集團有限公司

(Incorporated in the Cayman Islands with limited liability) (於開曼群島註冊成立的有限公司)

(Stock Code 股份代號: 1755)

NOTIFICATION LETTER 通知信函

4 December 2023

Dear Non-registered Shareholder(s) (Note 1),

S-Enjoy Service Group Co., Limited (the "Company")

— Notice of Publication of Circular of the First Extraordinary General Meeting in 2023 (the "Current Corporate Communications")

The English and Chinese versions of the Current Corporate Communications are available on the Company's website at www.xinchengyue.com and the HKEXnews's website at www.hkexnews.hk. You may access the Current Corporate Communications by clicking "Investor Relations" on the home page of the Company's website or by searching under "Listed Company Information" on the website of HKEXnews. Viewing of the above documents requires Adobe® Reader®.

If you want to request the printed version(s) of the Current Corporate Communications and future Corporate Communications (Note 2) of the Company, please complete the Request Form on the reverse side and send it to the Company c/o Link Market Services (Hong Kong) Pty Limited, using the mailing label and need not affix a stamp when returning (if posted in Hong Kong). Otherwise, please affix an appropriate stamp. The address of Link Market Services (Hong Kong) Pty Limited is Suite 1601, 16/F, Central Tower, 28 Queen's Road Central, Hong Kong. You may also send your request to hkenquiries@linkmarketservices.com. The Request Form may also be downloaded from the Company's website at www.xinchengyue.com or the website of HKEXnews at www.hkexnews.hk.

Should you have any queries relating to this letter, please call Link Market Services (Hong Kong) Pty Limited's telephone hotline at (852) 3707 2600 during business hours from 9:00 a.m. to 6:00 p.m., Monday to Friday, excluding public holidays.

By order of the Board
S-Enjoy Service Group Co., Limited
Qi Xiaoming
Chairman
Executive Director
Chief Executive Officer

Notes

- This letter is addressed to Non-registered Shareholder(s) ("Non-registered Shareholder(s)" means such person or company whose shares are held in The Central Clearing and Settlement System (CCASS) and who has notified the Company from time to time through Hong Kong Securities Clearing Company Limited to receive Corporate Communications). If you have sold or transferred all your shares in the Company, please disregard this letter and the Request Form on the reverse side.
- 2 Corporate Communications include but are not limited to:(a) the directors' report, its annual financial statements together with a copy of the auditors' report and, where applicable, its summary financial report; (b) the interim report and, where applicable, its summary interim report; (c) a notice of meeting; (d) a listing document; (e) a circular; and (f) a proxy form.

各位非登記股東(附註1):

新城悅服務集團有限公司 (「本公司」) — 2023 年第一次股東特別大會通函 (「本次公司通訊」) 之發佈通知

本公司的本次公司通訊英文及中文版本均已於本公司網站 www.xinchengyue.com 及香港交易所披露易網站 www.hkexnews.hk 登載。 閣下可於本公司網站主頁點擊「投資者關係」一欄或在香港交易所披露易網站於「上市公司公告」項下搜尋,以瀏覽本次公司通訊,以上文件須使用Adobe® Reader®瀏覽。

閣下如欲收取本灾及本公司日後之公司通訊^{《用註2》}之印刷本,請填妥本信函背頁的申請表格,透過 Link Market Services (Hong Kong) Pty Limited (地址為香港中環皇后大道中28號中滙大廈16樓1601室)寄回本公司。倘在香港投寄, 閣下可使用隨附之郵寄標籤而毋須貼上郵票。否則,請貼上適當的郵票。 閣下亦可電郵至 hkenquiries@linkmarketservices.com 提出要求。申請表格亦可於本公司網站 www.xinchengyue.com 或香港交易所披露易網站www.hkexnews.hk 內下載。

閣下如對本信函內容有任何疑問,請致電Link Market Services (Hong Kong) Pty Limited電話熱線 (852) 3707 2600,辦公時間為星期一至星期五(公眾假期除外)上午九時正至下午六時正。

承董事會命

新城悅服務集團有限公司

董事長 執行董事 首席執行官 **戚小明**

2023年12月4日

附註:

- 1 本信函乃向非登記股東(「**非登記股東**」指股份存放於中央結算及交收系統的人士或公司,並透過香港中央結算有限公司不時向本公司發出通知,以收到公司 通訊)發出。如果 閣下已經出售或轉讓所持有之本公司股份,則無需理會本信函及其背面的申請表格。
- 2 公司通訊文件包括但不限於:(a)董事會報告、其年度財務報表連同核數師報告副本及(如適用)其財務摘要報告;(b)中期報告及(如適用)其中期摘要報告; (c)會議通告;(d)上市文件;(e)通函;及(f)代表委任表格。

Request Form F	申請表格	r
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To: S-Enjoy Service Group Co., Limited (the "Company") (Stock Code: 1755)

> c/o Link Market Services (Hong Kong) Pty Limited Suite 1601, 16/F, Central Tower, 28 Queen's Road Central Hong Kong

新城悅服務集團有限公司(「本公司」) 致:

(Stock Code: 1755)

經 Link Market Services (Hong Kong) Pty Limited 香港中環皇后大道中 28 號中滙大廈 16 樓 1601 室

I/We would like to receive the current and all future Corporate Communications* of the Company ("Corporate Communications") in the manner as indicated below: 本人/我們希望以下列方式收取 貴公司之本次及所有日後的公司通訊* (「公司通訊」):

(Please mark ONLY ONE (x) of the following boxes)

(請僅在下列**其中一個**空格內劃上(X)號)

	to receive the printed English version of the current and all future Corporate Communications by post ONLY; OR 僅以郵寄方式收取本次及所有日後的公司通訊之 英文印刷本;或					
	to receive the printed Chinese version of the current and all future Corporate Communications by post ONLY; OR 僅以郵寄方式收取本次及所有日後的公司通訊之 中文印刷本;或					
	to receive both printed English and Chinese versions of the current and all future Corporate Communications by post. 以郵寄方式同時收取本次及所有日後的公司通訊之 英文及中文印刷本 。					
Name(s) o Sharehold 非登記股	· /	(Please use ENGLISH BLOCK LETTERS 請用英文正楷集	Contact telephone number 聯絡電話號碼			
Signature 簽名			Date 日期			

You are required to fill in the details if you download this Request Form from the Company's website or the HKEXnews's website. 假如 閣下從本公司網站或香港交易所披露易網站下載本申請表格,請務必填上有關資料

Note 附註:

- 1. Please complete all your details clearly.
 - 閣下清楚埴妥所有資料。
- This letter is addressed to Non-registered Shareholders ("Non-registered Shareholders" means such person or company whose shares are held in The Central Clearing and Settlement System (CCASS) and who has notified the Company from time to time through Hong Kong Securities Clearing Company Limited to receive Corporate Communications). 本信函乃向非登記股東(「非登記股東」指股份存放於中央結算及交收系統的人士或公司,並透過香港中央結算有限公司不時向本公司發出通知,以收到公司通訊)發出。

- Any form with more than one box marked (X), with no b unless you have at any time ceased to have holdings in the Company's shares. 上述指示將適用於發送予 閣下之所有公司通訊,直至 閣下透過 Link Market Services (Hong Kong) Pty Limited 通知本公司另外之安排或除非 閣下於任何時候停止持有本公 司的股份
- For the avoidance of doubt, the company will not accept any additional instructions written on this Request Form. 為免存疑,任何在本申請表格上的額外手寫指示,本公司將不予處理。
- Corporate Communications include but not limited to: (a) the directors' report, its annual financial statements together with a copy of the auditors' report and, where applicable, its summary financial report; (b) the interim report and, where applicable, its summary interim report; (c) a notice of meeting; (d) a listing document; (e) a circular; and (f) a proxy form. 公司通訊文件包括但不限於:(a)董事會報告、其年度財務報表連同核數師報告副本及(如適用)其財務摘要報告;(b)中期報告及(如適用)其中期摘要報告;(c)會議通告;(d) 上市文件;(e)通函;及(f)代表委任表格。

郵寄標籤 MAILING LABEL

閣下寄回此申請表格時,請將郵寄標籤剪貼於信封上。

如在本港投寄毋須貼上郵票。

Please cut the mailing label and stick this on the envelope to return this Request Form to us.

No postage stamp necessary if posted in Hong Kong.

Link Market Services (Hong Kong) Pty Limited 簡便回郵號碼 Freepost No. 10 香港 Hong Kong