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ISDN HOLDINGS LIMITED

億仕登控股有限公司

(Incorporated in the Republic of Singapore with limited liability)

(Hong Kong stock code: 1656)

(Singapore stock code: I07.SI)

ANNUAL GENERAL MEETING OF THE COMPANY TO BE HELD BY WAY OF ELECTRONIC MEANS ON FRIDAY, 30 APRIL 2021 AT 9.30 A.M.

1. **Date, time and conduct of Annual General Meeting of the Company.** Pursuant to the COVID-19 (Temporary Measures) (Alternative Arrangements for Meetings for Companies, Variable Capital Companies, Business Trusts, Unit Trusts and Debenture Holders) Order 2020, the Annual General Meeting (“AGM”) will be held by way of electronic means on Friday, 30 April 2021 at 9.30 a.m. (Singapore time) for the purpose of considering and if thought fit, passing, with or without any modification, the ordinary resolutions set out in the notice of AGM.
2. **Notice of AGM and Proxy Form.** Printed copies of the notice of AGM, the annual report for the financial year ended 31 December 2020 (“Annual Report”), the circular dated 29 March 2021 in relation to the proposals for re-election of directors, general mandate to issue shares and annual mandate to issue new shares under the ISDN performance share plan (the “Circular”) and the proxy form will be sent to Hong Kong shareholders. Printed copies of the notice of AGM, the Annual Report, the Circular and the proxy form will not be sent to Singapore shareholders. The notice of AGM, the Annual Report, the Circular and the proxy form may be accessed on the Company’s website at the URL <http://www.isdnholdings.com/investorrelations.html> and will also be made available on the Singapore Exchange Securities Trading Limited website (the “SGXNET”) at <https://www.sgx.com/securities/company-announcements> and The Stock Exchange of Hong Kong Limited (the “SEHK”) at the URL <https://www.hkexnews.hk/>.
3. **Attendance at the AGM of the Company.** Due to the current COVID-19 advisories issued by the relevant authorities in Singapore and the related safe distancing measures in Singapore, the AGM will be held by way of electronic means and shareholders (“the Shareholders”) will not be able to attend the AGM in person.
4. **Participation at the AGM electronically.** Alternative arrangements have been made by the Company to allow Shareholders to participate at the AGM via electronic means. Such alternative arrangements include:
 - (a) arrangements by which Shareholders may electronically access the AGM proceedings and observe and/or listen to the live audio-visual webcast or live audio-only stream;
 - (b) arrangements by which Shareholders may submit comments, queries and/or questions to the chairman of the AGM (the “Chairman of the Meeting”) in advance of the AGM;

- (c) arrangements by which the board of Directors (the “**Board**”) and the management may address substantial and relevant comments, queries and/or questions before the AGM; and
- (d) arrangements by which Shareholders may appoint the Chairman of the Meeting as his/her/its proxy to attend, speak and vote on his/her/its behalf at the AGM.

Details of the steps for pre-registration for the live audio-visual webcast or live audio-only stream, submission of comments, queries and/or questions in advance of the AGM and submission of proxy forms to appoint the Chairman of the Meeting to attend, speak and vote at the AGM are set out in the Appendix of this announcement.

5. Key dates and times.

Key Dates and Times	Actions to be taken by Shareholders
9.30 a.m. (Singapore time) on Tuesday, 27 April 2021	Deadline for Shareholders to: <ul style="list-style-type: none"> (a) pre-register for the live audio-visual webcast or live audio-only stream; and (b) submit comments, queries and/or questions in advance of the AGM.
9.30 a.m. (Singapore time) on Tuesday, 27 April 2021	Deadline for Shareholders to submit proxy forms to appoint the Chairman of the Meeting to attend, speak and vote at the AGM.
3.00 p.m. (Singapore time) on Thursday, 29 April 2021	Shareholders, who have pre-registered for the live audio-visual webcast or live audio-only stream and who have been verified by the Company’s Singapore Principal Share Registrar and Transfer Office, Boardroom Corporate & Advisory Services Pte. Ltd. and the Company’s Hong Kong Branch Share Registrar and Transfer Office, Boardroom Share Registrars (HK) Limited, will receive an email which will contain a unique link and password to access the live audio-visual webcast or the toll-free telephone number to access the live audio-only stream (the “ Confirmation Email ”). Shareholders, who have pre-registered for the live audio-visual webcast or live audio-only stream but who have not received the Confirmation Email by 3.00 p.m. (Singapore time) on Thursday, 29 April 2021, should contact the Company at isdn-agm@complete-corp.com .
9.30 a.m. (Singapore time) on Friday, 30 April 2021	Shareholders may participate at the AGM via electronic means by: <ul style="list-style-type: none"> (a) accessing the URL in the Confirmation Email and entering the password to access the live audio-visual webcast; or (b) calling the toll-free telephone number to access the live audio-only stream.

Important reminder: Due to the constantly evolving COVID-19 situation in Singapore, the Company may be required to change the arrangements for the AGM at short notice. For the latest updates on the arrangements for the AGM, Shareholders should check the Company's website at the URL <http://www.isdnholdings.com/investorrelations.html> . Such updates will also be made available on SGXNET at the URL <https://www.sgx.com/securities/company-announcements> and on SEHK at the URL <https://www.hkexnews.hk/>.

By Order of the Board
ISDN HOLDINGS LIMITED
Teo Cher Koon
President and Managing Director

Hong Kong, 29 March 2021

As at the date of this announcement, the board of directors of the Company comprises Mr. Teo Cher Koon and Mr. Kong Deyang as executive directors of the Company; Mr. Toh Hsiang-Wen Keith as non-executive director of the Company; and Mr. Lim Siang Kai (Chairman), Mr. Soh Beng Keng and Mr. Tan Soon Liang as independent non-executive directors of the Company.

Appendix

Shareholders may electronically access the AGM proceedings and observe and/or listen to the live audio-visual webcast or live audio-only stream via their mobile phones, tablets or computers, submit comments, queries and/or questions to the Chairman of the Meeting in advance of the AGM and submit proxy forms to appoint the Chairman of the Meeting to attend, speak and vote on his/her/its behalf at the AGM.

To do so, Shareholders will need to complete the relevant steps below.

Steps	Details
<p>Pre-registration for the live audio-visual webcast or live audio-only stream</p>	<p>Shareholders must pre-register at the URL https://complete-corp.com/isdn-agm/ from Monday, 29 March 2021 until 9.30 a.m. (Singapore time) on Tuesday, 27 April 2021 to enable the Company’s Singapore Principal Share Registrar and Transfer Office, Boardroom Corporate & Advisory Services Pte. Ltd. and the Company’s Hong Kong Branch Share Registrar and Transfer Office, Boardroom Share Registrars (HK) Limited, to verify their status as Shareholders of the Company.</p> <p>Following the verification, authenticated Shareholders will receive an email by 3.00 p.m. (Singapore time) on Thursday, 29 April 2021 which will contain a unique link and password to access the live audio-visual webcast or the toll-free telephone number to access the live audio-only stream (the “Confirmation Email”).</p> <p>Shareholders, who have pre-registered for the live audio-visual webcast or live audio-only stream but who have not received the Confirmation Email by 3.00 p.m. (Singapore time) on Thursday, 29 April 2021, should contact the Company at isdn-agm@complete-corp.com.</p>
<p>Submission of comments, queries and/or questions in advance of the AGM</p>	<p>Shareholders will not be able to comment, raise queries and/or ask questions at the AGM during the live audio-visual webcast or live audio-only stream. It is therefore important for Shareholders to submit comments, queries and/or questions to the Chairman of the Meeting in advance of the AGM.</p> <p>Submission of comments, queries and/or questions. Shareholders may submit comments, queries and/or questions related to the resolutions in the notice of AGM to the Chairman of the Meeting in advance of the AGM in the following manner:</p> <p>(a) By post – Shareholders may submit their comments, queries and/or questions by post to the registered office of the Company at No. 10 Kaki Bukit Road 1, #01-30 KB Industrial Building, Singapore 416175, (for Singapore Shareholders) or the Company’s Hong Kong Branch Share Registrar and Transfer Office, Boardroom Share Registrars (HK) Limited, at Room 2103B, 21/F, 148 Electric Road, North Point, Hong Kong (for Hong Kong Shareholders). Comments, queries and/or questions submitted by Shareholders by post must be accompanied by the Shareholders’ full name, address and the manner in which the Shareholder holds shares in the Company.</p> <p>(b) By electronic means – Shareholders, who have pre-registered registered for the live audio-visual webcast or live audio-only stream, may submit their comments, queries and/or questions by electronic means at the URL https://complete-corp.com/isdn-agm/.</p> <p>Deadline to submit comments, queries and/or questions. Shareholders must submit all comments, queries and/or questions by 9.30 a.m. (Singapore time) on Tuesday, 27 April 2021.</p>

Steps	Details
	<p>Addressing comments, queries and/or questions. The Company will endeavour to address all substantial and relevant comments, queries and/or questions received from Shareholders before the AGM. The Company will publish its responses to comments, queries and/or questions on the Company’s website at the URL http://www.isdnholdings.com/investorrelations.html and on SGXNET at the URL https://www.sgx.com/securities/company-announcements and on SEHK at the URL https://www.hkexnews.hk/ on Thursday, 29 April 2021.</p> <p>Minutes of AGM. The Company will publish the minutes of AGM on the Company’s website at the URL http://www.isdnholdings.com/investorrelations.html and on SGXNET at the URL https://www.sgx.com/securities/company-announcements and on SEHK at the URL https://www.hkexnews.hk/ within one (1) month after the AGM. The minutes of AGM will include responses from the Board and the management to substantial and relevant comments, queries and/or questions received from Shareholders addressed at the AGM during the live audio-visual webcast or live audio-only stream.</p>
<p>Submission of proxy forms to appoint the Chairman of the Meeting to attend, speak and vote at the AGM</p>	<p>Appointment of Chairman of the Meeting as proxy. A Shareholder (whether individual or corporate) must appoint the Chairman of the Meeting as his/her/its proxy to attend, speak and vote on his/her/its behalf at the AGM in accordance with the instructions on the proxy form if such Shareholder wishes to exercise his/her/its voting rights at the AGM.</p> <p>Specific instructions as to voting must be given. Where a Shareholder (whether individual or corporate) appoints the Chairman of the Meeting as his/her/its proxy, he/she/it must give specific instructions as to voting, or abstentions from voting, in respect of a resolution in the proxy form, failing which the appointment of the Chairman of the Meeting as proxy for that resolution will be treated as invalid.</p> <p>Submission of proxy forms. The proxy form must be submitted to the Company in the following manner:</p> <p>(a) if submitted by post, be lodged with the Company at No. 10 Kaki Bukit Road 1, #01-30 KB Industrial Building, Singapore 416175, (for Singapore Shareholders) or the Company’s Hong Kong Branch Share Registrar and Transfer Office, Boardroom Share Registrars (HK) Limited, at Room 2103B, 21/F, 148 Electric Road, North Point, Hong Kong (for Hong Kong Shareholders); or</p> <p>(b) if submitted by way of electronic means, be submitted via email to the Company at isdn-agm@complete-corp.com,</p> <p>in either case, by 9:30 a.m. on Tuesday, 27 April 2021.</p> <p>A Shareholder who wishes to submit the proxy form must first download, complete and sign the proxy form, before submitting it by post to the address provided above, or by scanning and submitting it by way of electronic means via email to the email address provided above.</p> <p>In view of the current COVID-19 advisories issued by the relevant authorities in Singapore and the related safe distancing measures in Singapore, Shareholders are strongly encouraged to submit the completed proxy forms by way of electronic means via email.</p>